



## **CNY Regional Planning Consortium**

### **Resource Directory/Contact List:**

*Home and Community Based Providers*

*Health Homes*

*Managed Care Organizations*

## **The Regional Planning Consortium Central New York**

### **Resource Directory/Contact List:**

*Home and Community Based Providers/Services*

*Health Homes*

*Managed Care Organizations*

### **Informational Source(s):**

<https://www.omh.ny.gov/omhweb/bho/provider-designation.html>

<http://matrix.ctacny.org/plans/6/>

Last Updated: October 28<sup>th</sup> 2019



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#### Home and Community Based Provider Contact List

Agency Name	Agency Contact	Contact Phone	Contact Email
AccessCNY	Kris Neagle	(315) 478-4151	kneagle@accesscny.org
Arc Wayne	Leah Flowers	(315) 331-7741	leah.flowers@waynearc.org
Catholic Charities Community Services	Jacqueline Compagnoni	(585) 339-9800	jacqueline.compagnoni@dor.org
Catholic Charities of Cortland County	Marie Lord Walsh	(607) 299-4164	mwalsh@ccocc.org
Catholic Charities of Onondaga County	Julia Fleury	(315) 424-1800	jfleury@ccoc.us
Catholic Charities of Oswego County	Mary-Margaret Pekow	(315) 598-3980	mmpekow@ccoswego.com
Cayuga Counseling Services, Inc.	Jaime Wilson	(315) 253-9795	jaimew@cayugacounseling.org
Center for Family Life and Recovery, Inc.	Cassandra Sheets	(315) 768-2645	csheets@cflrinc.org
Circare, formerly Onondaga Case Management Services, Inc.	Scott Ebner	(315) 472-7363	sebner@cir.care
Farnham, Inc d/b/a/ Farnham Family Services	Eric Bresee	(315) 342-4489	ebresee@farnhaminc.org
Helio Health	Phuong Kripalani	(315) 471-1564	pkripalani@helio.health
Herkimer County Chapter, NYSARC, Inc	Robin Mattox	(315) 574-7662	rmattox@archerkimer.org
Housing Options Made Easy, Inc	Kirsten Vincent	(716) 260-0301	kirsten.vincent@housingoptions.org
J. M. Murray Center, Inc.	Michele Gravel	(607) 756-8070	micheleg@jmmurray.com
Integrated Community Alternatives Network, Inc (ICAN)	Laura Trela	(315) 731-2661	LTrela@ican.family
Liberty Resources, Inc.	Carrie Doran	(315) 425-1004	cdoran@liberty-resources.org
Oswego County Opportunities	Elizabeth Thompson	(315) 598-9110	ethompson@oco.org
Resource Center for Independent Living, Inc.	Mary K. Brognano	(315) 797-4642	mbrognano@rcil.com
The Neighborhood Center, Inc	Elise Pape	(315) 272-2660	elisep@neighborhoodctr.org
The Star Group, Inc.	Susan A. Wheeler	(607) 765-7827	swheelerstargrp@aol.com
Unity House of Cayuga County, Inc	Darlene Podolak,	(315) 253-6227	dpodolak@unityhouse.com
Upstate Cerebral Palsy, Inc.	Kathy Klosner	(315) 798-8808	kathy.klosner@upstatecp.org



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Home and Community Based Providers/Services (HCBS) by County												
Home and Community Based Services (HCBS)	CPST	PSR	Habilitation	Family Support and Training	Short Term Crisis Respite	Intensive Crisis Respite	Pre-Vocational Services	Transitional Employment	Intensive Supported Employment	Ongoing Supported Employment	Education Support Services	Peer Support Services
<b>Cayuga</b>	CCS UHC C	CCS CCCS UHCC AW HOME	CCS UHCC AW HOME	CCS CCCS UHCC AW			CCS CCCS UHCC AW HOME	AW	CCCS UHCC AW HOME	CCCS UHCC AW HOME	CCS CCCS HOME	CCCS UHCC HOME
<b>Cortland</b>		CCCC JMMC	CCCC JMMC	CCCC			JMMC SG		JMMC SG	JMMC SG		CCCC
<b>Madison</b>	LR	ICAN LR	ICAN LR	ICAN	LR		LR HH	LR HH	LR HH	LR HH	HH	ICAN LR
<b>Oneida</b>	UCP	CFLR ICAN UCP NC	ICAN RCIL UCP NC	CFLR ICAN UCP NC			RCIL UCP	UCP	RCIL UCP NC	RCIL UCP	HCC	ICAN RCIL UCP
<b>Onondaga</b>	LR	ACNY CC HH LR	ACNY CC HH LR	ACNY CC HH	LR		ACNY CCOC CC HH LR	HH LR	ACNY CCOC CC HH LR	ACNY CC HH LR	ACNY CC HH	ACNY CCOC CC HH LR
<b>Oswego</b>	LR	CCOS FINC LR OSO	CCOS FINC LR OSO	CCOS FINC OSO	LR		CCOS LR OSO	CCOS LR OSO	CCOS LR OSO	CCOS LR OSO	OSO HH	CCOS FINC LR



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### **Home and Community Based Provider Key**

**ACNY-** AccessCNY

**AW-** Arc Wayne

**CCCC-** Catholic Charities of Cortland County

**CCCS-** Catholic Charities Community Services

**CCOC-** Catholic Charities of Onondaga County

**CCOS-** Catholic Charities of Oswego County

**CCS-** Cayuga Counseling Services, Inc.

**CFLR-** Center for Family Life and Recovery, Inc.

**CC-** Circare, formerly Onondaga Case Management Services, Inc.

**FINC-** Farnham, Inc d/b/a/ Farnham Family Services

**HH-** Helio Health

**HCC-** Herkimer County Chapter, NYSARC, Inc

**HOME-** Housing Options Made Easy, Inc

**ICAN-** Integrated Community Alternatives Network, Inc (ICAN)

**JMMC-** J. M. Murray Center, Inc.

**LR-** Liberty Resources, Inc.

**NC-** The Neighborhood Center, Inc

**OSO-** Oswego County Opportunities

**RCIL-** Resource Center for Independent Living, Inc.

**SG-** The Star Group

**UCP-** Upstate Cerebral Palsy, Inc.

**UHCC-** Unity House of Cayuga County, Inc



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**CNY Adult Health Home Contact List**

**1. Central New York Health Home Network (CNYHHN)**

- Counties Served: **Cayuga, Madison, Oneida**
- Main Contact:
  1. **Jane Vail** at 315-624-9670 Ext. 2858 or [jane.vail@cnyhealthhome.net](mailto:jane.vail@cnyhealthhome.net)
- Alternative Contact:
  1. **Kim Pecor** at 315-624-9670 Ext. 2856 or [kimberly.pecor@cnyhealthhome.net](mailto:kimberly.pecor@cnyhealthhome.net)
- Referral Contacts:
  1. **Dana Blazosky** at 315-624-9670 Ext. 2860 or [dana.blazosky@cnyhealthhome.net](mailto:dana.blazosky@cnyhealthhome.net)
  2. **Janelle Luley** at 315-797-7249 Ext. 2861 or [janelle.luley@cnyhealthhome.net](mailto:janelle.luley@cnyhealthhome.net)
- Member Referral Contact: 315-797-7249

**3. St. Joseph's Care Coordination**

- Counties serving: **Cayuga, Cortland, Madison, Onondaga, Oswego**
- Primary Contact:
  1. **Eric Stone** at 315-726-7169 or [Eric.Stone@sjhsyr.org](mailto:Eric.Stone@sjhsyr.org)
- Alternate Contact:
  1. **Jason Decker** at 315-726-7165 or [jason.decker@sjhsyr.org](mailto:jason.decker@sjhsyr.org)
- Referral Contact:
  1. **Eric Stone** at 315-726-7169 or [Eric.Stone@sjhsyr.org](mailto:Eric.Stone@sjhsyr.org)
  2. **Jason Decker** at 315-726-7165 or [jason.decker@sjhsyr.org](mailto:jason.decker@sjhsyr.org)
- Website: <https://www.sjhsyr.org/ccn>

**2. Circare**

- Counties Served: **Cayuga, Cortland, Madison, Onondaga, Oswego**
- Main Contact:
  1. **Scott Ebner** at 315-472-7363 or [sebner@cir.care](mailto:sebner@cir.care)
- Alternative Contact:
  1. **Sharon Bauer** at 585-613-7676 or [sbauer@hhuny.org](mailto:sbauer@hhuny.org)
- Referral Contacts:
  1. **Tracy Marchese** at 585-613-7642 or [tmarchese@hhuny.org](mailto:tmarchese@hhuny.org)
  2. **Nira Tobochnik** at 585-613-7640 or [ntobochnik@hhuny.org](mailto:ntobochnik@hhuny.org)
- Member Referral Contact:
  - 585-613-7659
  - [www.hhuny.org/members/make-a-referral](http://www.hhuny.org/members/make-a-referral)
- Website: <https://www.cir.care/services/adult-services/care-management/health-home-care-management-for-medicaid-beneficiaries>



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### Managed Care Organizations (MCOs)

#### Excellus Health Plan, Inc County: Oneida

<b>Member Relations</b>	1 (800) 650-4359
<b>Provider Relations</b>	(315) 671-7332
<b>Provider Training and Development</b>	(315) 671-7332
<b>Intake and Referral</b>	(585) 485-6145
<b>Case Management</b>	(585) 485-6145
<b>Contracting</b>	(585)-238-4459

#### Fidelis Care New York County: Cayuga, Cortland, Madison, Oneida, Onondaga, Oswego

<b>Member Relations</b>	1 (888) 343-3547 option 1
<b>Provider Relations</b>	(718) 685-5251
<b>Provider Training and Development</b>	(716) 564-8183
<b>Intake and Referral</b>	(646) 677-9515
<b>Case Management</b>	(888) 343-3547; option 2, then option 3
<b>Contracting</b>	(518) 445-3901

#### Molina Health Care New York, Inc (formerly Total Care) County: Cortland, Onondaga

<b>Main Line Toll Free</b>	(800) 223-7242
<b>Member Eligibility Verification</b>	(800) 223-7242
<b>Member Services</b>	(800) 223-7242
<b>Provider Services</b>	(877) 872-4716
<b>Behavioral Health Services (Beacon Health Option)</b>	(844) 265-7594
<b>Technical Services</b>	(866) 449-6848



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#### UnitedHealth Care Community Plan County: Cayuga, Oneida, Onondaga, Oswego

<b>Member Relations</b>	1 (800) 548-6549 x65076
<b>Provider Relations</b>	(518) 313-4849
<b>Provider Training and Development</b>	(612) 642-7307
<b>Intake and Referral</b>	(866) 362-3368
<b>Case Management</b>	(917) 344-0936
<b>Contracting</b>	(518) 313-4849

#### MVP Health Plan, Inc. County: Oneida

<b>General Information</b>	(844) 946-8002
<b>Member Relations</b>	(914) 372-2014
<b>Provider Relations</b>	(585) 327-2272
<b>PROS/ACT Contact</b>	(347) 802-5172
<b>Provider Training and Development</b>	(315) 765-5119
<b>Chief Clinical Officer/Clinical Management</b>	(914) 372-2114
<b>Data Exchange/Reporting/IT</b>	(914) 631-1611
<b>HARP Product</b>	(914) 372-2091
<b>Intake and Referral</b>	
<b>Case Management</b>	(914) 372-2232
	(518) 445-3901
<b>Contracting</b>	(518) 388-2446
	(844) 265-7595