



**REGIONAL PLANNING CONSORTIUM**  
**CNY RPC 3<sup>rd</sup> Quarter Board Meeting**  
*September 21<sup>st</sup> 2020 10 am to 12 pm*  
*Go To Meeting-Webinar*

**Agenda**

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- 10:00 am**     **Welcome & Introductions (Scott/Sharon/Kate)**
- 10:10 am**     **Approval of May 2020 Minutes (*Motion Requested*) (Scott/Sharon)**
- 10:15 am**     **OMH Presentation: Language Access & Service Delivery**  
*Matthew Canuteson, Diversity and Inclusion Officer*
- 11:00 am**     **RPC Vision & State Co Chairs Meeting Discussion (Scott/Sharon)**
- 11:30 am**     **Standing Agenda Items (Scott/Sharon/Kate)**  
- CNY Issue Updates  
- Workgroup Updates
  - *HARP/HCBS/Health Home Group: Lisa Tanner, ICAN*
  - *Workforce Development Committee: Kirsten Hubel, CCSI*
  - *Children & Families Committee: Jennifer Daly, Family Advocate*
  - *Care Manager Committee: Katie Molanare*
- 11:45 am**     **RPC Announcements (Kate)**  
- Vacancies- Youth, Peer, Community Co-Chair, Key Partner  
- Client Engagement Taskforce/Tracker
- 12:00 pm**     **Adjourn (*Motion Requested*) (Scott/Sharon)**
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**Important Dates to Remember:**

- **4<sup>th</sup> Quarter Board Meeting:**  
December 7<sup>th</sup> 2020 from 10 am to 12 pm
- **HARP/HCBS Workgroup:**  
October 21<sup>st</sup> 2020 from 10 am to 11:30 am
- **Children and Families Subcommittee:**  
October 9<sup>th</sup> 2020 from 10am to 12 pm
- **Workforce Development Group:**  
November 6<sup>th</sup> 2020 from 9 am to 11 am
- **Care Management Roundtable:**  
October 8<sup>th</sup> 2020 from 10 am to 11:30 am

**2020 Board Meeting Dates:**

1. December 7<sup>th</sup> 2020 from 10 am to 12 pm

**2021 Board Meeting Dates:**

1. February 1<sup>st</sup> 2021
2. May 3<sup>rd</sup> 2021
3. September 13<sup>th</sup> 2021
4. December 6<sup>th</sup> 2021

*All meetings will be 10 am to 12 pm*



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**CNY RPC Board Attendance List**

	<b>Name</b>	<b>Attendance</b>	<b>Organization</b>	<b>Stakeholder Group</b>
1	Carrie Doran	Y	Liberty Resources	CBO
2	Liz Smith	Y	Unity House	CBO
3	Lisa Tanner	Y	ICAN	CBO
4	Laura Eannace	Y	The Neighborhood Center	CBO
5	Yvette Borne	Y	Hillside Children's Center	CBO
6	Eric Bresee	Y	Farnham Family Services	CBO
7	Eric Stone	Y	Trinity Health System	H&Hs
8	Monika Taylor	Y	Crouse Health System	H&Hs
<b>9</b>	<b>Deanne Meyers-Acome</b>	<b>N</b>	<b>Oswego Health</b>	<b>H&amp;Hs</b>
10	Scott Ebner	Y	Circare	H&Hs
11	Lisa Volo	Y	MVHS	H&Hs
12	Danielle Martin	Y	CNYHHN	H&Hs
13	Lauren Wetterhahn	Y	CNY Care Collaborative	Key Partner
14	LeslieAnn Regen	Y	MAS	Key Partner
15	Beth Hurny	Y	Prevention Network	Key Partner
16	Megan Stuart	Y	Housing And Homeless Coalition CNY	Key Partner
<b>17</b>	<b>Shari Weiss</b>	<b>N</b>	<b>Cayuga Co Comm Health Network</b>	<b>Key Partner</b>
18	Lauren Davie	Y	Central Region Addictions Resource Center	Key Partner
19	Sharon MacDougall	Y	Cortland Co. DCS	LGU
<b>20</b>	<b>Raymond Bizzari</b>	<b>N</b>	<b>Cayuga Co. DCS</b>	<b>LGU</b>
21	Teisha Cook	Y	Madison Co. DCS	LGU
22	Nicole Kolmsee	Y	Oswego Co. DCS	LGU
23	<i>Vacant</i>		Oneida Co. DCS	LGU
24	Lisa Alford	Y	Onondaga Co. DCS	LGU
25	Ivette Morales	Y	Fidelis	MCO
26	Colleen Klintworth	Y	Excellus/Centene Health	MCO
27	Angela Vidile	Y	MVP	MCO
28	Jennifer Earl	Y	United Health Care/Optum	MCO
29	Claire Isaacson	Y	Molina Healthcare	MCO
30	<i>Vacant</i>		Youth Peer Advocate	PYF
31	Jennifer Daly	Y	Family Advocate	PYF
32	<i>Vacant</i>		Peer Advocate	PYF
33	Ashley Dailey	Y	Peer Advocate	PYF
34	Jennifer Pedersen	Y	Family Advocate	PYF
35	Kirsten Hubel	Y	Peer Advocate	PYF
36	Laura Zocco	Y	OMH Field Office	State Government
<b>37</b>	<b>Beth Rinflet-Fleming</b>	<b>N</b>	<b>OASAS Field Office</b>	<b>State Government</b>
38	Debra Walker	Y	Beacon Health	BHO
39	Katie Weldon	Y	Helio Health	BHCC Lead
<b>40</b>	<b>Kelly Lane</b>	<b>N</b>	<b>The Neighborhood Center</b>	<b>BHCC Lead</b>
41	Carol Tytler	Y	Family Counseling Services of Cortland CO.	BHCC Lead

**Minutes Completed: 9/21/2020**  
**Approved on 12/7/2020**



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Guest Attendance		
	Name	Organization
1	Lori Kicinski	RPC
2	Emily Childress	RPC
3	Kat Gaylord	RPC
4	Nicole Hall	OMH
5	Sara Riggins	OMH
6	Annabella Roig	OMH
7	Matthew Canuteson	OMH

**CNY RPC Board Minutes**

**Welcome & Introductions:**

The meeting was called to order at 10:03 AM. Katie Molanare (RPC Coordinator) completed roll call. Scott Ebner (Co Chair) welcomed the group and both Scott and Sharon MacDougall (Co Chair) thanked everyone for their flexibility in holding the meeting virtual. Scott asked the group for any additions to the agenda before beginning; no additions were mentioned.

**Approval of May 2020 Minutes (*Motion Requested*):**

Scott asked the group to review the minutes that were sent out prior to the meeting. There were no edits made. Scott asked for a motion to approve the minutes. Nicole Kolmsee made a motion; Kirsten Hubel seconded. All were in favor; none opposed. 2<sup>nd</sup> Quarter May minutes were approved.

**OMH Presentation: Language Access & Service Delivery- *Matthew Canuteson, Diversity and Inclusion Officer***

The board reviewed past conversations around barriers to language access that was discussed in Q1 and Q2. Scott provided a recap on discussions on language access, including interpreter services, particularly in rural areas. The board agreed to hear more information on this issue, in order to, form better next steps. Matthew Canuteson, Diversity and Inclusion Officer from OMH was introduced by Scott. *The PowerPoint from the presentation will be shared with board members.* Some additional discussion topics and comments from the presentation are noted below.

- Reimbursement for providers
- Provider advocacy
- Submitting complaints to get actionable data
- How RPC can collaborate with Bureau of Cultural Competence and other organizations
- Dual-licensing of many organizations with OMH and OASAS
- Utilizing workforce for medical language interpretation to include international medical graduates who are unable to practice in US

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#### RPC Vision & State Co Chairs Meeting Discussion

Scott reviewed the premise of the State Co Chairs meeting for the new members on the board. This year's meeting is scheduled for October 29<sup>th</sup> and it will be virtual. Scott continued to provide an overview; discussing the State Offices present during these meetings, the types of issues that regions have identified, and the 3 discussion "tracks" that will be focused on this year (Workforce/Peers, Children and Families, and VBP/MCO).

Scott invited conversation on what the RPC future vision for the CNY board can/should be? Sharon noted that at 4 years into the RPC project, it's an important time to hear what each stakeholder group perspective is. Below are some comments made related to the conversation.

- **Kirsten Hubel (Peer Advocate):** Some movement with ST RPC, to continue having dialogues with PFY stakeholders. Peer community has had pockets of great things going on and Emily Childress's connection to create additional movement in the peer movement and not duplicate efforts
- **Eric Bresee (Substance Use Provider/CBO):** Looming state budget crisis, uncertain what RPC role would be but solid communication around delivery of services and priority if facing significant fiscal impact, RPC could play role in voicing the priority needs of communities and brokering conversations with state partners on what priorities would be under limited operating dollars
- **Jennifer Daly (Family Advocate):** State responds well when the issue comes up but there is a better response when there is a collective family/community voice, RPC is connected to families that are impacted, could RPC and agencies collectively bring the consumers' voices to the state? "Here is what the people being impacted actually think"
- **Eric Bresee (Substance Use Provider/CBO):** As a CBO he likes to think that they have great feedback collection but having it as a regional discussion would have great value as a region and for the state/funding partners
  - **Scott Ebner (Health Home Provider/CoChair):** The challenge is to what degree are we (RPC) doing advocacy, how can we bring this unique set of stakeholders to bring valuable information to legislators/policy makers in order to give them good information to make decisions, RPC is different from advocacy because of access to decision makers with solid information, how to best move conversation
  - **Eric Bresee (Substance Use Provider/CBO):** Clarifying his thoughts- RPC is less about advocacy, his thinking is that RPC level is more about how to deal with decisions that have already been made vs how to steer decision-making, information sharing
  - **Scott Ebner (Health Home Provider/CoChair):** Can be dual purpose
  - **Jennifer Daly (Family Advocate):** Difference in advocating and lobbying, when advocating you're informing the person to make the best decision for them whereas lobbying is going to bat for them, we work for the people that choose to use our services not our organizations; dialogue around real-life things that impact families/clients and how organizations regionally can assist
- **Nicole Kolmsee (Oswego Co DCS):** the best way to do regional planning is to be able to locally and regionally make decisions to where/how cuts are applied, state agencies have

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assumed what regional priorities are which ties hands when you don't want to go back and look at previous fiscal data to make current and future funding decisions referencing drastic change in needs during pandemic, need local and regional flexibility

**Standing Agenda Items (Scott/Sharon/Kate)** CNY Issue Updates/Workgroup Updates-  
Below are comments made from the report outs from each workgroup/committee.

*HARP/HCBS/Health Home (HHH) Group: Lisa Tanner, ICAN*

- Greatest focus on pandemic response and TH- client disengagement, lots of positives, less client drop-off, June most agencies started to return to office but many stayed remote/closed to public
- HCBS sustainability- June transition to ARS, RCA discussion, infrastructure grants ending, some agencies used money to hire staff
  - HCBS Sustainability Tracker- Informational tracker put on hold with pandemic, hoping to move forward with in fall
- Language access discussed
- Transportation- limited during pandemic

*Workforce Development Committee: Kirsten Hubel, CCSI*

- A lot of similar issues as HHH but from different perspective
- Telehealth/pandemic fatigue, hybrid models, tech usage, developing new normal
- SU care coordination pilot presentation: ended in April, Katie collecting feedback from participants, presenting results to key people, will be presented to state
- Workforce survey pre and post COVID in discussion/development

*Children & Families Committee: Jennifer Daly, Family Advocate*

- Presentation from LAUNCH- parents and school reopening resources
- Deciding on doing CFTSS/HCBS capacity survey, Oswego already doing something similar
- Hoping to get Legal Aid to give presentation at next meeting

*Care Manager Committee: Katie Molanare*

- Focus has been on standardization of CM role and how group can do work on that
- Documentation and MCO communication
- Possible Town Hall in October
- Housing and tenant rights presentation

## RPC Announcements

*Vacancies- Youth, Peer, Community Co-Chair, Key Partner:*

Katie reviewed the current and upcoming vacancies on the board. Nominations for Community Co Chair will be taken at the Quarter 4 Board Meeting.

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*Client Engagement Taskforce/Tracker*

Katie reviewed the purpose of the Client Engagement Tracker and discussed that this information would be shared with State Offices in October. The tracker currently collects data related to client engagement with Telehealth; from the provider perspective. 8 agencies from the region volunteered to submit data. Results of the data will not be widely shared, but can be reviewed one-on-one with Katie per request.

**Adjourn (*Motion Requested*) (Scott/Sharon)**

Scott wrapped up the meeting and asked for a motion to adjourn. Eric Bresee made the first motion; Sharon MacDougall seconded; all were in favor. Meeting adjourned at 11:59 am