Goals and Objectives 2024-2027 Orleans County Department of Mental Health

Danielle Figura, Director of Community Services (Danielle.Figura@orleanscountyny.gov)

Goal 1

Goal 1: Title Orleans County desires to meet housing needs for its community members with disabilities.

Goal 1: Target Completion Date Oct 01, 2028

Goal 1: Description Orleans County has identified both a short term and long-term need for safe and adequate housing options for those who have disabilities, including mental health needs, substance use needs, and developmental disabilities. The Orleans County homelessness data has demonstrated an overall increase of 174 % increase in the past two years, which has resulted in individuals being re-located outside of the county to neighboring counties, which results in loss of treatment services and supports, as well as difficulties surrounding efforts to engage them in treatment and supports.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Cross System Services

Goal 1: Need Addressed 3 Residential Treatment Services

Goal 1, Objective 1: Title Crisis - Short Term Housing Opportunities

Goal 1, Objective 1, Target Completion Date Jul 01, 2025

Goal 1, Objective 1, Description Collaborate and partner with programs / providers such as Living Opportunities of DePaul, ARC GLOW, and GCASA to identify and pursue additional opportunities for short term emergency housing opportunities.

Goal 1, Objective 2: Title SUD Residential Treatment Services / Programs

Goal 1, Objective 2, Target Completion Date Dec 01, 2024

Goal 1, Objective 2, Description Continue efforts to support the planning and implementation of a Womens and Childrens 25 Bed Residential Treatment Facility that will be located in Orleans County that will provide housing, services, and supports for women who have a SUD diagnosis and are in need of stabilization and supports to maintain recovery.

Goal 1, Objective 3: Title Respite Services / Supports

Goal 1, Objective 3, Target Completion Date Dec 01, 2027

Goal 1, Objective 3, Description Partner with outside agencies / programs to identify opportunities to meet an unmet need in Orleans County for respite services and supports for both youth and adults.

Goal 2

Goal 2: Title Community Based Services

Goal 2: Target Completion Date Oct 01, 2028

Goal 2: Description Explore ways to continue to support, enhance, and expand upon community-based services that will provide, prevention, treatment, services, and supports and individuals and family members in the Orleans County community who experience mental health, developmental disabilities, and substance abuse needs.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2 Outpatient treatment

Goal 2: Need Addressed 3 Cross System Services

Goal 2, Objective 1: Title Implement an Orleans County OTP Clinic

Goal 2, Objective 1, Target Completion Date Jan 01, 2024

Goal 2, Objective 1, Description Support the opening of an OTP clinic In Orleans County, under the guidance of OASAS, and as one of the programs of GCASA - the sole SUD provider in Orleans County.

Goal 2, Objective 2: Title Mobile Crisis Response Teams

Goal 2, Objective 2, Target Completion Date Jul 01, 2025

Goal 2, Objective 2, Description Explore ways to sustain and enhance mobile crisis response in Orleans County. This includes enhancing access too, funding for, and hours or operation and populations served of either already established mobile crisis services or exploring additional crisis response services to serve all community members regardless of their primary identified need i.e. mental health, substance use, or developmentally disabled.

Goal 2, Objective 3: Title Educating and Marketing Crisis Services

Goal 2, Objective 3, Target Completion Date Jul 01, 2026

Goal 2, Objective 3, Description Promote crisis services available to the Orleans County community through ongoing educational and marketing opportunities of available crisis services and supports to included but not limited too; Mobile Crisis Teams, 988, Care & Crisis Helpline, Opioid Peer Line

Goal 2, Objective 4, Target Completion Date Dec 01, 2027

Goal 2, Objective 4, Description Orleans County has identified an unmet need for children under the age four who demonstrate or display behaviors, symptoms, impairments, that could benefit from additional supports and services within Orleans County. Community stakeholders, programs, agencies, and state agencies will begin discussions surrounding this identified need and explore opportunities to fund and implement additional supports and services for this population.

Goal 3

Goal 3: Title Suicide Prevention / Postvention

Goal 3: Target Completion Date Dec 01, 2027

Goal 3: Description Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Prevention

Goal 3: Need Addressed 2 Cross System Services

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Regional Collaboration to Enhance Suicide Prevention Efforts

Goal 3, Objective 1, Target Completion Date Jul 01, 2026

Goal 3, Objective 1, Description The Suicide Prevention Coalition will participate in a steering committee designed to explore a potential merger with Genesee and Wyoming County's Suicide Prevention Coalitions. The expansion will include participation in the tri-county (GOW) regional annual marketing campaign to promote behavioral health wellness, suicide prevention, and dissemination of information and resources in addition to applying for grants as a tri-county regional effort.

Goal 3, Objective 2: Title Suicide Postvention

Goal 3, Objective 2, Target Completion Date Jul 01, 2026

Goal 3, Objective 2, Description The Suicide Prevention Coalition will track and evaluate suicide post-vention support strategies that include input and involvement of local survivors of suicide, law enforcement, first responders, clergy, funeral homes, schools, and other community stakeholders.

Goal 3, Objective 3: Title Community Education of Available Supports and Resources

Goal 3, Objective 3, Target Completion Date Oct 01, 2027

Goal 3, Objective 3, Description The Suicide Prevention Coalition will market and implement support resources such as 988, SafeTalk, and Take Saves Lives for mental health wellness promotion via presentations, support groups, peer resources, and social media.

Update to 2024-2027 Goals and Objectives Orleans County Department of Mental Health

Danielle Figura, Director of Community Services danielle.figura@orleanscountyny.gov

Goal 1					
Title	Orleans County desires to meet housing needs for its community members with disabilities.				
Update OBJECTIVES	beds. UConnect Care, and OASAS provider in Orleans County is set to open a 25 bed women's residential housing program in Orleans County in September 2025. Respite services and support for both adults and youth continue to be a need in Orleans County which requires additional advocacy, fuding, and support.				
Crisis - Short Term Housing Opportunities Ongoing					
SUD Residential Treatment Services / Programs Ongoing		Ongoing			
Respite Services / Supports		Ongoing			
OBJECTIVE UPDATES					

Goal 2				
Title	Community Based Services			
Update	Orleans County continues to offer two mobile crisis response teams serving the Orleans County community. The Rochester Psychiatric Center MIT Team operates Monday - Friday during business hours and serves adults only. The CARES Team (Spectrum Health & Human Services) (contracted provider) continues to operate evenings, weekends, and holidays. We are closely monitoring utilization of these mobile crisis team programs and exploring ways to promote these resource throughout the community including with community providers, medical / physical health providers, EMS, and Law Enforcement. In collaboration with Genesee / Orleans Public Health Department, in 2024 the Leave Behind kit prevention program was launched in Orleans County. This program provides first responders, mobile crisis teams, and the local DSS and Probation Department staff with kits to be left in households for those households who may be at high risker for SUD use or suicide. UConnect Care (OASAS) programing serving Orleans County opened their OTP program in Orleans County in 2024. The Orleans County Director of Community Services has joined the Genesee & Orleans County Public Health Departments Early Intervention stakeholder committee.			
OBJECTIVES				
Implement an Orleans County OTP Clinic		Complete		
Mobile Crisis Response Teams Ongoing		Ongoing		
Educating and Marketing Crisis Services Ongoing		Ongoing		
Early Intervention / Youth Supports and Services		Ongoing		
OBJECTIVE UPDATES				

Goal 3		
Title	Suicide Prevention / Postvention	
Update	In 2024 in collaboration with Genesee County Mental Health and the Genese / Orleans Health Department, the Genesee / Orleans Counties Fatality Review Board was started, Next of Kin Interviews are being conducted as part of this Fatality Review Board. The Orleans County Suicide Prevention Coalition continues county wide and regional wide efforts to promote suicide awareness, postvention planning and projects, and to promote the education of available mental health supports in resources in Orleans County. The Orleans County Mental Health Department is	

exploring ways to include the department resources and community based resources in localized events, including a Mental Health Awareness walk, Overdose Awareness Day in August 2024, National Night Out (August 2024) and additional prorgrams / opportunities. There is discussion of implementing an anti-stigma campaign in Orleans County.				
OBJECTIVES				
Regional Collaboration to Enhance Suicide Prevention Efforts Ongoing				
Suicide Postvention	Ongoing			
Community Education of Available Supports and Resources	Ongoing			
OBJECTIVE UPDATES				

2026 Update to 2024-2027 Goals and Objectives **Orleans County Department of Mental Health**

Danielle Figura, Director of Community Services (danielle.figura@orleanscountyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: Living Opportunities of DePaul has secured the additional 10 supportive apartment program beds for Orleans County. Living Opportunities of DePaul continues to make an effort to locate infrastructure to support these beds throughout Orleans County, but they have been awarded and secured by way of contract between the provider and New York State OMH (funding source). The two additional crisis apartments for Orleans County as overseen and directed by Living Opportunities of DePaul are up and operational. This has been a huge asset for the county, and there continues to be a wait list for emergency/crisis apartments, even with the two additional beds online. UConnect Cares Women's & Children's 25 bed residential program has an anticipated opening date of September 2025. We look forward to this on behalf of the county, community and region at large to be a resource for mother and their children in recovery. Respite services for both adults and youth continue to be an identified need in the county, and there has been minimal to no progress on addressing this.

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: Living Opportunities of DePaul has secured two additional short-term crisis / emergency apartments, which now totals 7 emergency/crisis beds in Orleans County. Even with the two additional beds, there continues to be an active waitlist for the crisis/emergency apartments in the county. In collaboration with Department of Social Services, the needing for housing continues to be an issue in the county, and there lacks infrastructure to secure appropriate housing for the community or for providers who work through housing programs (i.e. DePaul, Pathstone, DSS). Residents are having to be placed in out of county assets to meet their housing needs, which results in an significant cost to the county as well as barrier for the residents to maintain natural and program supports.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: The UConnect Care (formerly GCASA) 25 bed Women's and Children's facility anticipates opening and accepting referrals in Q3 of 2025. At this time UConnect Care has secured state aid start up funding and is finalizing logistics for operations i.e. staffing, furniture.

Goal 1 Objective 3, 2026 Status Update: Not started

Goal 1 Objective 3, 2026 Status Update Description: Respite for both youth and adults continue to be an active need in Orleans County.

Goal 2 Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Orleans County is currently working with crisis providers (Care & Crisis Helpline, Mobile Crisis Teams, and Department run Crisis Staffed program) to re-imagine the crisis intervention program to uphold and maximize utilization of the crisis programs, while making an effort to sustain all resources (types of crisis response). At this time reimbursement for crisis services is minimal to none, which creates a barrier for providers. Also workforce for crisis response programs is a barrier, given the type of work as well as the geographical footprint of the region / county it is serving.

Goal 2 Objective 1, 2026 Status Update: Complete

Goal 2 Objective 1, 2026 Status Update Description: The OTP clinic is open and operational in Orleans County, through UConnect Care. They are actively a resource to the county and have availability for referrals at this time.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: We are continuing to assess, and re-imagine the crisis response plan in Orleans County, in an effort to sustain all program types, but with improved access, improved appropriate utilization, and sustainability of financial infrastructure for all related programs. We are considering adopting and implementing a 911 Diversion/Dispatch training to provide additional training to Dispatch for tirage to most appropriate crisis response program. We have made increased marketing/promotional efforts of the Care & Crisis Helpline (local helpline) and 988 through weekly newspaper advertisement (online and hard copy), promotional materials at events, and other avenues to divert calls from 911 to 988 or the local crisis helpline. Call volume to the local Crisis Helpline is increasing.

Goal 2 Objective 3, 2026 Status Update Description: We are increasing marketing materials/promotional/educational materials in our community through various avenues to promote the available Mental Health Crisis Resources in Orleans County. This includes participating at events - where materials are provided to attendees, advertisements (Weekly) on the Orleans Hub and Daily News (local newspapers), t-shrits (walking billboards).

Goal 2 Objective 4, 2026 Status Update: Not started

Goal 2 Objective 4, 2026 Status Update Description: This continues to be an identified goal/need in Orleans County. We are hearing this as concern through various providers (Pediatricians, Schools, Public Health) that this goal and need should continue to be priority for Orleans County. Limited providers in the area is a barrier, as well as the need for providers to have experience and comfort with working with young children.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: The Fatality Review Board was started and continues in operation. In Orleans County three NOK interviews have been conducted, with one Fatality Review Board meeting having taken place to date. Additional project in relation to this goal that i in process for Orleans County in year 2025 is the NORC Research Project / Listening Tours / Surveys that is a community wide initiative addressing stigma associated to substance use, overdose, mental health, and suicide. Listening tours / sessions and surveys have been conducted, and a final report of findings will be released to the Orleans County LGU/DCS in August 2025. The Orleans County Suicide Prevention Coalition continues ongoing promotional and educational efforts throughout Orleans County in 2024.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: A regional suicide prevention coalition is taking shape, GOW Pathway to Hope. Orleans County still has its own Suicide Prevention Coalition and is hosting their own meetings and own events and efforts, but is actively involved and collaborating with the Genesee and Wyoming Counties as part of the GOW Pathway to Hope initiative.

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: Ongoing limited progress / efforts to report in relation to this goal in 2025. Postvention kits are still available in Orleans County to provide to family members / friends who have lost a loved one to suicide. We are looking forward to making additional efforts related to goal/objective in the upcoming year working closely with Public Health Offices, Law Enforcement Agencies, Clergy / Funeral Home Directors, and regional partners.

Goal 3 Objective 3, 2026 Status Update: Ongoing

Goal 3 Objective 3, 2026 Status Update Description: The Suicide Prevention Coalition continues to actively participate and be represented at community events to promote 988, SafeTalk, and Talk Saves Lives. The coalition is working with their counterparts in surrounding counties to reinforce and promote these efforts in the region.

2024 Needs Assessment Form Orleans County Department of Mental Health

Adverse Childhood Experiences Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): It has been identified as a need, and at this time, we are exploring ways to

implement further assessment of Adverse Childhood Experiences into treatment.

Crisis Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): At this time workforce recruitment and retention is a high need. Orleans County providers and programs are doing all that we can within our availability to sustain employment within our programs, but it is a challenge with limited resources and support for this initiative with state stakeholders at the local and state level.

Housing Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Orleans County does not have inpatient treatment programs to include a 939 hospital .

Prevention Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transporation is a large issue / challenge among Orleans County residents

and community at large.

Workforce Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): See above description.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health

2025 Needs Assessment Form Orleans County Department of Mental Health

Crisis Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Inpatient Mental Health treatment programs are not located in Orleans County, which results in Orleans County residents seeking inpatient supports and services in neighboring counties, Erie and Monroe Counties mostly. Poor discharge planning and coordination of care between the Orleans County services providers and often referral sources and the outside county inpatient programs is a challenge, which drastically impacts service delivery, prevention efforts, and postvention efforts in Orleans County

Residential Treatment Services Yes

Applies to OASAS? No Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transition Age Services Yes

Applies to OASAS? No Applies to OMH? No Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Most impact is identified with OPWDD services delivery and participants.

Transportation Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transportation continues to be a huge barrier across systems impacting

both youth and adults.

Workforce Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Workforce recruitment and retention efforts across all systems is evident and a growing concern, which has drastically impacted service deliver and available supports and services for both youth and adults across all systems.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health



2026 Needs Assessment Form Orleans County Department of Mental Health

Adverse Childhood Experiences Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We are seeing an increase involvement for those individuals with mental health, substance use, and developmental disabilities in our legal system i.e. arrests, police contact, CPL 730.20 / 730.40 / 730.50 commitment orders. Increased arrests, police contacts, juvenile probation supervision for youth.

Housing Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional): There are no inpatient treatment programs for either SUD or behavioral health in Orleans County for both youth and adults. Referrals are made to outlying counties, who are overwhelmed and have limited bed capacity for inpatient admissions. This need applies to all areas and both youth and adults.

Outpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We are seeing increased mental health and developmental disability needs presenting, with minimal areas of expertise for outpatient treatment for these cases.

OPWDD does not have a licensed outpatient clinic treatment program in the county (or surrounding counties). Finding staff / clinicians who are trained or interested in treating youth has been a challenge. We have seen this directly in the outpatient clinic and satellite clinic sites in Orleans County.

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Transportation continues to be a high need across all three entities and provides difficulty for community members to adequately meet their needs and access appropriate services providers. This is more difficult in our rural county given its geographical landscape, and minimal to no transportation providers (or reliable transportation providers).

Workforce Yes

Applies to OASAS? No Applies to OMH? No Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): Workforce has been identified as a need specifically for OPWDD providers in Orleans County and also specifically to providing youth services.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health

Orleans County - OMH Providers					
Provider Name	Provider Type	Additional Notes			
Orleans County Mental Health Department	Article 31 Outpatient Clinic Program, Article 31				
	Outpatient Clinic Satellite Site Programs (Schools, and				
Mental Health Association of Gensee & Orleans Counties	Peer / HCBS / Transportation / Warm Line - Services				
ACE Employment (Restoration Society)	Vocational / HCBS Services				
Rochester Psychiatric Center, Mobile Integration Team	Adult Only - Mobile Crisis Response - Monday - Fridays Business Hours				
Spectrum Cares Team (Spectrum Health & Human Services)	Mobile Crisis Response - Youth & Adults - Evenings, Weekends, Holidays				
ARC GLOW (Community Residence)	Community Residence - 10 Beds				
Living Opportunities of DePaul	Housing - TAP Apartments, Supportive Housing, Crisis / Emergency Housing				
Hillside Family of Agencies	CFTSS, Care Management, Peer / Family Support				
WNY Childrens Psychiatric Center - Mobile Integration	Mobile Integration Team				
Team					
WNY Childrens Psychiatric Center - Hospital / Residential	Long Term Hospitalization / Residential Program	* located in Erie County			
Aurora House , Community Missions of Niagara	Community Residence for Youth	* located in Niagara County			
Erie County Medical Center (ECMC)	939 Facility / CPEP / Inpatient Hospitalization serving both adults & youth	* located in Erie County			
Strong Memorial Hospital	939 Facility / CPEP / Inpatient Hospitalization serving both adults & youth	*located in Monroe County			

Wyoming County Community Hospital	939 Facility / CPEP / Inpatient Hospitalization serving adults	* located in Wyoming County
Rochester General Hospital	939 Facility / CPEP / Inaptient Hospitalization serving adults	*located in Monroe County

^{*} As of July 2024