



2023 Goals and Plans Form

Schuyler County Community Services

Goal 1: Workforce Recruitment and Retention: Schuyler County Community Services, and the Mental Health Clinic in particular, has seen a drastic decrease in professional staffing applications which has resulted in almost half of clinical positions being vacant. There are a variety of reasons that have been discussed as Licensed Clinicians have moved on to other positions. These reasons are worth noting to attempt to make adjustments for new staff, as recruitment and retention must evolve as the larger workforce evolves. Remote work, pay rate and tuition reimbursement are the three main strategies that have been cited by staff as they have left. Schuyler County is looking at each topic and adjusting where possible. The rate of pay and the tuition reimbursement for Licensed Clinicians are being discussed with union and civil service representatives, though additional State Aid specific to each would strengthen the argument to the County and possibly result in retaining staff. Staffing flexibility, days worked and part-time status are all being considered as the County looks to different ways to advertise the staff openings.

Goal 2: Safe Affordable Housing: Schuyler County has seen a reduction of safe affordable housing stock over the last 5 years resulting in many lower income, at risk persons not being able to live in the area they prefer to. This is a much more difficult problem to address as investors continue to buy the multiple unit apartments that were once available and instead of continuing to use them for long term tenants the houses are turned into Air B-N-B's and other short term rental set ups. Schuyler County has a housing committee that is working with investors, landlords and local housing agencies to try and buy, fix up or plan new options for housing. Catholic Charities and Arbor Development have been involved for many years, but without start up funds or new large grant options, housing is becoming increasingly difficult for many people to find within Schuyler County. The availability of new grant money for safe affordable housing, provided through a local housing agency, would greatly benefit Schuyler County residents.

Goal 3: School Based Clinical and Support Services: Schuyler County Mental Health has historically provided a small number of clinical services directly in the local school districts. These districts, Watkins Glen, and Odessa Montour have had a small need up until the second half of the last full school year. The Mental Health Clinic has been asked to expand the number of hours, both clinical and care management, in both school districts. There is a plan in place to increase in all age ranges, but the hours overall depend on the increase in staffing. An equivalent of a full time Licensed Clinician is needed to cover all of the hours the two districts are requesting. Additionally, another full time Care Manager is needed to help with the district and community needs. The Schuyler County Legislature is in support of these positions and Community Services

will add them as applications come in.

Annual and intermediate plans for addiction services:

Schuyler County continues to work closely with Finger Lakes Area Counseling and Recovery Agency (FLACRA) for its addiction's services. FLACRA provides on site individual and group substance abuse treatment. They also provide Peer services and are currently planning to increase their presence in the local county jail. These new services will be set up to cover the Jail MAT responsibilities and FLACRA has a plan to staff and provide services. The long-term viability of these services though, would be strengthened by an increase in the Aid specific to Jail MAT. Even though Schuyler County is small these specific services are currently minimal and additional aid would improve the services offered by FLACRA.

Annual and intermediate plans for developmental disability services:

Developmental Disability Services for Schuyler County are provided through the Chemung Schuyler Arc and include a wide assortment of programs. Employment services, including supports for employment, are a need for the communities of Watkins Glen and Montour Falls. The Chemung Schuyler Arc is also in need of clinical staff for their small, combined MH/OPWDD clinic. The staffing shortage is similar to that as described earlier in this document. Chemung Schuyler Arc would benefit from specific additional staffing state aid.

Annual and intermediate plans for mental health services:

Mental Health Services in Schuyler County are primarily provided by the Schuyler County Mental Health Clinic. This clinic continues to see growth, with the overall census increasing each of the last 7 years. As noted in the main goal for the County, staffing has been an issue for 6 months or more. The services to this point have not been affected as wait times for new appointments are less than one month, persons in need of regular appointments are still met in a timely manner and prescriber time has been manageable. The County Clinic has also recently started a contract for additional doctor and Nurse Practitioner time, to keep up with the demand. Support staff and Care Management have been stable, which has been a tremendous help as Licensed Clinicians are being searched for. The most recent Patient Satisfaction Survey shows the County Clinic is in great standing with the community, the goal at this time is to prevent the staffing shortage from upending the great work that has been occurring so the community can still have their needs met. Working through the three goals as described will help prevent the mental health clinic from needing to start a wait list or other stop-gap measures.

LGU Representative Name: Shawn Rosno

LGU Representative Title: Director of Community Services

Submitted for: Schuyler County Community Services



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2023 Needs Assessment Form

Schuyler County Community Services

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Need description (Optional):

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Need description (Optional):

LGU Representative: Shawn Rosno

Submitted for: Schuyler County Community Services