



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Onondaga County Department of Mental Health

Novelette Pierce, Director of Mental Hygiene Services
(novelette.pierce@dfa.state.ny.us)

Goal 1

Goal 1: Title Tier 1 - Prevention

Goal 1: Target Completion Date Dec 31, 2028

Goal 1: Description Prevent the onset or escalation of mental health and substance use challenges

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Prevention

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Collaborative Meetings

Goal 1, Objective 1, Target Completion Date Jul 30, 2024

Goal 1, Objective 1, Description Identify and/or convene 5 prevention based collaborative meetings of community based

Goal 1, Objective 2: Title MTSS/Drug Prevention

Goal 1, Objective 2, Target Completion Date Dec 31, 2024

Goal 1, Objective 2, Description Provide Education/technical assistance around Multi-Tiered Systems of Support and/or alcohol and drug prevention programming to 50% of Onondaga County school districts (MTSS, alcohol and drug prevention)

Goal 1, Objective 3: Title School supports

Goal 1, Objective 3, Target Completion Date Jun 25, 2024

Goal 1, Objective 3, Description Increase the Promise Zone School based emotional/behavioral support in every school in Onondaga County (increase of 6 FTE in services)

Goal 2

Goal 2: Title Tier 2 - Access and equity

Goal 2: Target Completion Date Dec 31, 2028

Goal 2: Description Increase access and equity in treatment and non-treatment services

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Cross System Services

Goal 2: Need Addressed 2 Outpatient treatment

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Adult SPOA

Goal 2, Objective 1, Target Completion Date Mar 30, 2024

Goal 2, Objective 1, Description Expand Adult SPOA to serve individuals with emerging mental health, substance use, and developmental disabilities challenges through the creation and hire of 4 new outreach and navigation positions

Goal 2, Objective 2: Title Harm Reduction

Goal 2, Objective 2, Target Completion Date Dec 31, 2024

Goal 2, Objective 2, Description . Increase Harm Reduction deliverables by 10%

Goal 2, Objective 3: Title Outpatient sites

Goal 2, Objective 3, Target Completion Date Sep 15, 2024

Goal 2, Objective 3, Description Certify and open 5 new Outpatient sites (4 in schools and 1 adult community focused) by

Goal 2, Objective 4: Title Evidence Based Training

Goal 2, Objective 4, Target Completion Date Dec 31, 2024

Goal 2, Objective 4, Description Provide 6 opportunities for Evidence based training to community providers

Goal 2, Objective 5: Title Stakeholder

Goal 2, Objective 5, Target Completion Date Nov 30, 2024

Goal 2, Objective 5, Description Provide 3 unique opportunities for Stakeholder input (meetings, focus groups, surveys)

Goal 2, Objective 6: Title Peer/Natural supports

Goal 2, Objective 6, Target Completion Date Mar 31, 2024

Goal 2, Objective 6, Description Create a county wide strategic plan for increasing access to natural supports and Peer programming

Goal 2, Objective 7: Title Diversity Training

Goal 2, Objective 7, Target Completion Date Dec 30, 2024

Goal 2, Objective 7, Description Provide 3 Diversity, Equity, and Inclusion training opportunities to community providers

Goal 2, Objective 8: Title Professionals of Color

Goal 2, Objective 8, Target Completion Date Dec 31, 2024

Goal 2, Objective 8, Description Create at least 1 opportunity for professionals of color to work in the mental health, substance use, and IDD service areas

Goal 2, Objective 9: Title College Partnership

Goal 2, Objective 9, Target Completion Date Dec 31, 2024

Goal 2, Objective 9, Description Develop at least 1 new partnership with university and/or high schools to engage students of color in human services workforce

Goal 2, Objective 10, Title (Added 2025): Increase outreach to students of color in human service opportunities

Goal 2, Objective 10, Target Completion Date December 2026

Goal 2, Objective 10, 2026 Status Update Description:

Goal 3

Goal 3: Title Tier 3 - High Need

Goal 3: Target Completion Date Dec 31, 2026

Goal 3: Description Enhance efficiency and effectiveness in serving the highest need community members

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Crisis Services

Goal 3: Need Addressed 2 Cross System Services

Goal 3: Need Addressed 3 Housing

Goal 3, Objective 1: Title Crisis Services

Goal 3, Objective 1, Target Completion Date Dec 31, 2024

Goal 3, Objective 1, Description Expand capacity for crisis response (crisis stabilization, mobile crisis, 988, crisis respite, schools)

Goal 3, Objective 2: Title Housing

Goal 3, Objective 2, Target Completion Date Dec 31, 2024

Goal 3, Objective 2, Description Increase access to suitable housing for those adults experiencing mental health and substance use challenges.

Goal 3, Objective 3: Title Transportation

Goal 3, Objective 3, Target Completion Date Dec 31, 2024

Goal 3, Objective 3, Description Create a strategic plan to address Crisis and urgent Transportation.

Goal 3, Objective 4: Title New Interventions

Goal 3, Objective 4, Target Completion Date Dec 31, 2024

Goal 3, Objective 4, Description Support the development and implementation of 4 new interventions (Youth ACT, CSIDD, technical assistance for Care management programs delivering services to high need individuals, and high fidelity wraparound for youth) to provide proactive supports to individuals with high needs

Goal 3, Objective 5: Title Law enforcement portal

Goal 3, Objective 5, Target Completion Date Sep 30, 2024

Goal 3, Objective 5, Description Establish a law enforcement referral portal for the outreach teams (adult SPOA, ACCESS) to engage, support and assist in system navigation with the Raise the Lower age and high 911 high utilizer populations.

Goal 4

Goal 4: Title Data

Goal 4: Target Completion Date Dec 31, 2024

Goal 4: Description Implement data driven decision making by developing strategies for more effective utilization of a range of data sources

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Other

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title RBA

Goal 4, Objective 1, Target Completion Date Dec 31, 2024

Goal 4, Objective 1, Description Meet with 80% of providers/programs to establish metrics in the Results Based Accountability Structure

Goal 4, Objective 2: Title Data review

Goal 4, Objective 2, Target Completion Date Dec 31, 2024

Goal 4, Objective 2, Description Create one team with Onondaga County OnAlytics team to establish process and procedure for review of data and report County Level data out to community



Update to 2024-2027 Goals and Objectives Onondaga County Department of Mental Health

Novelette Pierce, Director of Children's Mental Health
novelette.pierce@dfa.state.ny.us

Goal 1		
Title	Tier 1 - Prevention	
Update		
OBJECTIVES		
Collaborative Meetings		Ongoing
MTSS/Drug Prevention		Ongoing
School supports		Ongoing
OBJECTIVE UPDATES		
Objective 1, change date to December 31, 2028		
Objective 2, change date to December 31, 2028		
Objective 3, change date to June 25, 2028		

Goal 2		
Title	Tier 2 - Access and equity	
Update		
OBJECTIVES		
Adult SPOA		Ongoing
Harm Reduction		Ongoing
Outpatient sites		Ongoing
Evidence Based Training		Ongoing
Stakeholder		Ongoing
Peer/Natural supports		Ongoing
Diversity Training		Ongoing
Professionals of Color		Ongoing
College Partnership		Ongoing
OBJECTIVE UPDATES		
Objective 1, ADULT SPOA - change to "Manage the expansion of the outreach and navigation team to serve individuals with emerging mental health, substance use, and developmental disability challenges with 6 outreach and navigation positions through December 2028		

Objective 2, HARM REDUCTION, change date to December 31, 2026
Objective 3, OUTPATIENT SITES, change to " certify and open 3 new outpatient sites 92 in schools and 1 adult community focused" by September 15, 2025
Objective 4, EVIDENCE BASED TRAINING, change date to annually by December 31, 2028
Objective 5, STAKEHOLDER, change to "Lift the voices of those being served and those providing services to address gaps and barriers to success through a variety of unique opportunities for stakeholder input at a minimum of 20 unique opportunities a year by December 31,2028
Objective 6, PEER NATURAL SUPPORTS, change date to December 15, 2025
Objective 7, DIVERSITY TRAINING, change date to December 15, 2025
Objective 8, PROFESSIONALS of COLOR, change to "create a plan to expand opportunities to recruit, retain, and advance professionals of color in mental health, SUD, and DD by September 2025
Objective 9, COLLEGE PARTNERSHIP, change to "Develop at least 1 new partnership with University and/or high schools to engage students in human services workforce by December 2025"
Objective 10, ADD, "Increase outreach to students of color in human service opportunities by December 2026.

Goal 3	
Title	Tier 3 - High Need
Update	
OBJECTIVES	
Crisis Services	Ongoing
Housing	Ongoing
Transportation	Ongoing
New Interventions	Ongoing
Law enforcement portal	Ongoing
OBJECTIVE UPDATES	
Objective 1, CRISIS SERVICES, change date to December 31, 2025	
Objective 2, HOUSING, change date to December 31, 2026	
Objective 3, TRANSPORTATION, change date to December 31, 2025	
Objective 4, NEW INTERVENTIONS, change to "Support the implementation and maximization of 4 newly established interventions (Youth ACT, CSIDD, TA for care management programs delivering services to high need individuals, and high fidelity wraparound) to provide proactive supports to individuals with high needs by December 31, 2025	
Objective 5, LAW ENFORCEMENT PORTAL, change to "expand the law enforcement portal for the outreach teams (adult SPOA and ACCESS) to engage, support, and assist in system navigation with the Raise the Lower Age and high utilizer populations by September 30, 2025	
Objective 6, ADD, "Expand resources and supports to address emergency room boarding of individuals with MH and/or SUD challenges by December 31, 2025	

Goal 4	
Title	Data
Update	
OBJECTIVES	
RBA	Complete

Data review	Ongoing
OBJECTIVE UPDATES	
Objective 1, RBA, change to "Ensure 90% of programs report Results Based Accountability structured data based on the scope quarterly by December 31, 2025	
Objective 2, DATA REVIEW, change date to December 15, 2026	



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2026 Update to 2024-2027 Goals and Objectives Onondaga County Department of Mental Health

Novelette Pierce, Director of Children's Mental Health
(novelette.pierce@dfa.state.ny.us)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: Detailed description per objectives

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: Prevention Conference in Spring of 2025, Suicide Coalition, YSAP, SBMH steering committee presenters, Adolescent Mental Health Video Project, Chalk the Walk Event, Suicide Surveillance Data planning. Suicide Prevention Training for Schools on 3/31.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: Adapep, BOCES working with 11 schools, Student Assistance Program, planning for expansion, monthly SBMH Steering Committee and individual school meetings, approval for 100K/year, will RFP

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description: Supporting access to highly effective behavioral student support within each building in Onondaga County.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Will be rewording the goal: Increase access and quality in treatment and non treatment services and supports to meet needs of all populations

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: 4 staff and supervisor have been up and running. Working to support understanding the program's impact. Hired a supervisor.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: Department of Health focuses on this through SUD outreach team, syringe exchange program and harm reduction program. Through Opioid dollars Catholic Charities. Other providers do this work as well (e.g. Helio, ACR Health). Development of Drop In center to increase access to harm reduction practices and products. Syringe exchange. Need plan for sexual health harm reduction practices.

Goal 2 Objective 3, 2026 Status Update: Ongoing

Goal 2 Objective 3, 2026 Status Update Description: Current focus is on Helio integration into all three shelters (Rescue Mission, Catholic Charities, Salvation Army). Upstate Partnership with the McCarthy at Beard program in Syracuse City School District to support youth with serious emotional disturbances. Need to expand Helio contract with shelters to the drop in center.

Goal 2 Objective 4, 2026 Status Update: Ongoing

Goal 2 Objective 4, 2026 Status Update Description: Goal is to set aside up to 100k in funds to support additional training. System of Care Grant provide Systemic, Therapeutic, Assessment, Resources, and Treatment (START) to support youth experiencing mental health and intellectual development disabilities challenges. Critical Time Intervention (CTI) at Rescue Mission (individuals with MH and chronically unhoused), CCSI (outreach team for no wrong door portal for adults), ACCESS CNY (new case management and Respite program to support youth that have been in the hospital for MH and DD challenges). Consider training stipends for newer staff

Goal 2 Objective 5, 2026 Status Update: Ongoing

Goal 2 Objective 5, 2026 Status Update Description: Annual Focus groups (5 to 7) to discuss what is and not working. Children's Stakeholder meetings. Adult Stakeholders meetings. Annual Youth Mental Health Summit. DD Subcommittee planning. OPWDD Regional Meeting

Goal 2 Objective 6, 2026 Status Update: Ongoing

Goal 2 Objective 6, 2026 Status Update Description: Plan to bring peer leadership together. Looking to hire a consultant to support strategic planning process. The following positions are funded from the Division of MH: an adult Peer Coordinator on staff at CCSI, SOC Lead Family Coordinator, Healthy Transition Youth Peer Coordinator. The Division also funds the SUD Peer program and ask the County DOH to manage the program and embed it with the SUD outreach team and the Syringe exchange program.

Goal 2 Objective 7, 2026 Status Update: Ongoing

Goal 2 Objective 7, 2026 Status Update Description: add to objective - to improve service outcomes for underrepresented populations, change to by December 15, 2026, CCSI Director of Equity position filled and effort to support outpatient clinics in approaches to serving the BIPOC population. SBI has had discussion with OMH Samantha Fletcher to discuss workforce crisis for MH Counselors at school based clinics. Developing a DEI training for onboarding.

Goal 2 Objective 8, 2026 Status Update: Ongoing

Goal 2 Objective 8, 2026 Status Update Description: Reviewing specific training and support opportunities and funding scholarships. The CCSI Director will be supporting agencies in reviewing practices and assist them in developing targeted outreach partnerships with diverse professional organizations, offering inclusive hiring practices with equitable advancement opportunities, and ensuring a workplace culture that genuinely supports and values diversity. Created and implemented a Medicaid training for non-community based MH providers (private). This is a goal of the Upstate/SCSD partnership supported by the Division of MH and SBI.

Goal 2 Objective 9 Status Update: Ongoing

Goal 2 Objective 9 Status Update Description: Sponsorship of Sisters Empowering Sisters Conference (SCSD High school Students). Supporting and enhancing the Student Coalition on Race Equity (SCORE). Just won the Martin Luther King Jr. Unsung Heroes Award at SU.

Goal 2 Objective 10 (Added 2025) Status Update: Ongoing

Goal 2 Objective 10 Status Update Description: Sponsorship of Sisters Empowering Sisters Conference (SCSD High school Students). Supporting and enhancing the Student Coalition on Race Equity (SCORE). Just won the Martin Luther King Jr. Unsung Heroes Award at SU.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: See detailed updates in Objectives

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: Embedded a 988 counselor into the 911 emergency center to respond to persons in crisis. Established the SPD "Friendly Faces Project" to support individuals with MH challenges that are having multiple police contacts. Established a specific school based SCSD Crisis Protocol for youth experiencing MH crisis. Created the Ambulance/Mobile Crisis co-response team called the AC-Team (AMR Pilot). Syracuse City funded the SCIPP Team with Helio to respond to individuals in the community that are in crisis and can be for any reason not superficially MH/SUD. The County Department of Health established the SUD Overdose response team to support individuals that in the process of or had a recent overdose experience. In the future looking to embed a Human Services Coordinator to assist in dispatching mental health supports to persons in crisis and avoid police response where ever possible. 911 direct dispatch of Mobile Crisis and the development of the 4th lever.PIC Coordinator approved

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: Assisted the Catholic Charities Moyer Lofts implementation. Increase the Adult SPOA in hiring a 3rd coordinator. Supported partnership of ACCESS CNY and Tiny Homes to create 10 additional supported housing opportunities. Program Coordinator working with programs to maximize current programs and expand opportunities for supported housing. ACCESS Transition Age Youth new beds. Site visits to supported housing programs and technical assistance efforts to maximize the usage of current beds (resulted in allowing for 30 additional beds to be realized.) Enhancing the SPOA process to maximize NYS OMH laws and regulations. Housing First Beds (Non-SPOA) SOS/ACT. State Street Apartments increase in beds and criteria for acceptance

Goal 3 Objective 3, 2026 Status Update: Ongoing

Goal 3 Objective 3, 2026 Status Update Description: Implementation team (911, ambulance, Law Enforcement, MH providers) reviewing options at this time that include Nurse Navigator options through 911 and potential Lyft/Uber contracts to provide services. Helio's mobile crisis team does provide transportation, the other two mobile crisis teams are not able to at this time.

Goal 3 Objective 4, 2026 Status Update: Ongoing

Goal 3 Objective 4, 2026 Status Update Description: Ongoing support from children's System of Care and Adult System of care. Two System of Care Managers hired and functioning (one for children's and one for adults). Youth ACT to present at Feb2025 SBMHSC and future Children's Mental Health Committee Meeting. CSIDD started accepting new referrals in January 2025

Goal 3 Objective 5, 2026 Status Update: Ongoing

Goal 3 Objective 5, 2026 Status Update Description: Implemented Raise the Lower Age in partnership with ACCESS "No Wrong" portal and the Department of Children and Family Services (Child Welfare, Juvenile Justice and MH). Established the SPD "Friendly Face Program" Implemented the School Based Threat Assessment process.

Goal 3 Objective 6, 2026 Status Update: Ongoing

Goal 3 Objective 6, 2026 Status Update Description: Wrote for and implementing the SAMHSA Integrated Mental Health System of Care grant program. Hired Lead Family Coordinator and Program Director. Hiring START team

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: See detailed updates in objectives

Goal 4 Objective 1, 2026 Status Update: Ongoing

Goal 4 Objective 1, 2026 Status Update Description: Expanded resources to assist with oversight and technical assistance of over 97 contracts. Hired two program coordinators (Adult and School Based), partnership with County Department of Health to assist in oversight of SUD contracts.

Goal 4 Objective 2, 2026 Status Update: Ongoing

Goal 4 Objective 2, 2026 Status Update Description: Meeting weekly with Contracts management team within the Division and Analytics team to review contracts and data. Protocols and procedures are in the process of development to ensure regular reviewing and reporting of quarterly contracts data.



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

2027 Update to 2024-2027 Goals and Objectives Onondaga County Department of Mental Health

Novelette Pierce, Director of Children's Mental Health
(novelette.pierce@dfa.state.ny.us)

Goal 1

Goal 1, 2027 Status Update: Ongoing

Goal 1, 2027 Status Update Description: Detailed Description per objective

Goal 1 Objective 1, 2027 Status Update: Ongoing

Goal 1 Objective 1, 2027 Status Update Description: Convened and strengthened a countywide prevention network through multiple collaborative initiatives, including suicide prevention, youth substance use prevention, school-based mental health, and community awareness efforts, resulting in increased coordination among schools, providers, and community partners and expanded prevention outreach to youth and families.

Goal 1 Objective 2, 2027 Status Update: Ongoing

Goal 1 Objective 2, 2027 Status Update Description: Established the foundation for countywide expansion of Multi-Tiered Systems of Support (MTSS) and by developing and issuing a competitive RFP, selecting a qualified provider, and preparing for implementation beginning July 2025.

Goal 1 Objective 3, 2027 Status Update: Ongoing

Goal 1 Objective 3, 2027 Status Update Description: Strengthened the Promise Zone continuum of care through service expansion, enhanced provider accountability, corrective action planning, and capacity-building efforts that improved the availability and stability of school-based behavioral health supports.

Goal 2

Goal 2, 2027 Status Update: Ongoing

Goal 2, 2027 Status Update Description: Detailed description per objective

Goal 2 Objective 1, 2027 Status Update: Ongoing

Goal 2 Objective 1, 2027 Status Update Description: Successfully launched and operationalized the Outreach and Navigation Team, hiring a dedicated supervisor and outreach staff, establishing onboarding and service delivery processes, and expanding access to behavioral health, substance use, and developmental disability supports for individuals with emerging needs.

Goal 2 Objective 2, 2027 Status Update: Ongoing

Goal 2 Objective 2, 2027 Status Update Description: Expanded countywide harm reduction capacity through implementation of Helio Health services in shelters, planning for a Harm Reduction Drop-In Center, and strengthened partnerships that increased access to evidence-based harm reduction education, supplies, and supports.

Goal 2 Objective 3, 2027 Status Update: Ongoing

Goal 2 Objective 3, 2027 Status Update Description: Expanded access to outpatient behavioral health services through school and community partnerships, including reopening services at Nottingham High School, expanding services at McCarthy Manor, initiating planning for Onondaga Central School District, and increasing clinical staffing in Syracuse City schools.

Goal 2 Objective 4, 2027 Status Update: Ongoing

Goal 2 Objective 4, 2027 Status Update Description: Strengthened provider capacity by coordinating multiple evidence-based practice training opportunities, including START, Motivational Interviewing, Collaborative Problem Solving, Trauma-Informed Care, Peer Support, and Mental Health First Aid, supporting workforce development across the behavioral health system.

Goal 2 Objective 5, 2027 Status Update: Ongoing

Goal 2 Objective 5, 2027 Status Update Description: Created meaningful opportunities for stakeholder engagement through youth and adult advisory groups, community focus groups, the annual Youth Mental Health Summit, and regional meetings that informed planning, service delivery, and system improvement efforts.

Goal 2 Objective 6, 2027 Status Update: Ongoing

Goal 2 Objective 6, 2027 Status Update Description: Working with current peer staff to expand peer services, hiring additional peer position to support the Children's System of Care grant. Presented for ideas to the Community Services board.

Goal 2 Objective 7, 2027 Status Update: Ongoing

Goal 2 Objective 7, 2027 Status Update Description: Advanced equity-focused system transformation through provider training, community partnerships, and targeted initiatives designed to improve access, representation, and culturally responsive services for underserved and historically marginalized populations.

Goal 2 Objective 8, 2027 Status Update: Ongoing

Goal 2 Objective 8, 2027 Status Update Description: Developed workforce diversity strategies that included inclusive hiring partnerships, culturally responsive provider training, career development opportunities, and expanded engagement with educational institutions to strengthen the future behavioral health workforce.

Goal 2 Objective 9, 2027 Status Update: Ongoing

Goal 2 Objective 9, 2027 Status Update Description: Expanded the behavioral health workforce pipeline through new partnerships with local schools, colleges, and community organizations that increased student exposure to careers in mental health, substance use, and developmental disability services.

Goal 2 Objective 10, 2027 Status Update: Ongoing

Goal 2 Objective 10, 2027 Status Update Description: Increased engagement with students from underrepresented communities through school presentations, career exploration events, mentoring opportunities, and partnerships designed to promote careers in behavioral health and human services.

Goal 3

Goal 3, 2027 Status Update: Ongoing

Goal 3, 2027 Status Update Description: Detailed description per objective

Goal 3 Objective 1, 2027 Status Update: Ongoing

Goal 3 Objective 1, 2027 Status Update Description: Significantly strengthened the county's crisis response system through co-location of 988 counselors within the 911 Center, expansion of mobile crisis services, implementation of school crisis response protocols, and increased diversion of individuals from law enforcement to behavioral health supports.

Goal 3 Objective 2, 2027 Status Update: Ongoing

Goal 3 Objective 2, 2027 Status Update Description: Increased access to stable housing by supporting implementation of Moyer Lofts, creating 10 new Tiny Homes opportunities, expanding ACCESS Transition Age Youth housing, and maximizing existing housing resources, resulting in more than 40 additional housing opportunities across the system.

Goal 3 Objective 3, 2027 Status Update: Ongoing

Goal 3 Objective 3, 2027 Status Update Description: Advanced countywide crisis transportation solutions by convening key system partners, identifying service gaps, and developing new transportation pathways through mobile crisis, nurse navigator, and emergency response programs.

Goal 3 Objective 4, 2027 Status Update: Ongoing

Goal 3 Objective 4, 2027 Status Update Description: Successfully launched and expanded several high-intensity community-based interventions, including Youth ACT, CSIDD, and System of Care care management supports, increasing access to specialized services for children, youth, and adults with complex behavioral health needs.

Goal 3 Objective 5, 2027 Status Update: Ongoing

Goal 3 Objective 5, 2027 Status Update Description: Transformed access to community-based behavioral health supports by expanding the No Wrong Door referral system, providing services for the NYS Lower the Age law, implementing the School-Based Threat Assessment process, and creating streamlined referral pathways between schools, law enforcement, child-serving systems, and behavioral

Goal 3 Objective 6, 2027 Status Update: Ongoing

Goal 3 Objective 6, 2027 Status Update Description: Secured and launched the SAMHSA Integrated Mental Health System of Care grant, establishing new system infrastructure and evidence-based approaches designed to reduce emergency department boarding and improve access to community-based care.

Goal 4

Goal 4, 2027 Status Update: Ongoing

Goal 4, 2027 Status Update Description: detailed description per objective

Goal 4 Objective 1, 2027 Status Update: Ongoing

Goal 4 Objective 1, 2027 Status Update Description: Strengthened accountability and performance management across the Division by expanding oversight of more than 90 contracts and significantly increasing the number of providers reporting Results-Based Accountability measures through a standardized reporting process.

Goal 4 Objective 2, 2027 Status Update: Ongoing

Goal 4 Objective 2, 2027 Status Update Description: Established an ongoing partnership with Onondaga County OnAnalytics to improve data collection, reporting, and analysis capabilities, creating the foundation for countywide behavioral health performance measurement and decision-making.



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2024 Needs Assessment Form
Onondaga County Department of Mental Health**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Novelette Pierce

Submitted for: Onondaga County Department of Mental Health



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2025 Needs Assessment Form Onondaga County Department of Mental Health

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Expansion of respite services in the community for all populations

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Novelette Pierce

Submitted for: Onondaga County Department of Mental Health



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2026 Needs Assessment Form
Onondaga County Department of Mental Health**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Novelette Pierce

Submitted for: Onondaga County Department of Mental Health



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2027 Needs Assessment Form
Onondaga County Department of Mental Health**

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Novelette Pierce

Submitted for: Onondaga County Department of Mental Health