



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Greene County Mental Health

Francesca Daisernia, MH QA Coordinator/Agency Compliance Officer
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Goal 1

Goal 1: Title Increase access to safe, affordable, supportive, and workforce housing across all populations served.

Goal 1: Target Completion Date Jun 30, 2027

Goal 1: Description The Greene County CSB and LGU will continue to advocate at the local and state level for safe, affordable, supportive, and workforce housing. Additionally, the CSB and LGU will work with the Greene County Department of Social Services Commissioner and local government to ensure our homeless population struggling with mental health, SUD, and/or developmental delays are provided with in county, safe, and supervised temporary housing.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Workforce

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Homeless Shelter

Goal 1, Objective 1, Target Completion Date Jun 30, 2025

Goal 1, Objective 1, Description Advocate and collaborate with the Greene County Department of Social Services Commissioner and community agencies at the local government level in support of homeless shelter within the county that will provide a safe and supervised environment.

Goal 1, Objective 2: Title Residential Expansion

Goal 1, Objective 2, Target Completion Date Jun 30, 2026

Goal 1, Objective 2, Description Explore and engage with representatives from alternative residential options for those with SUD such sober living, faith based, and recovery residences in addition to continuing to advocate for and support the local OASAS certified women's residence expansion.

Goal 1, Objective 3: Title Mixed Housing

Goal 1, Objective 3, Target Completion Date Jun 30, 2027

Goal 1, Objective 3, Description Work with local nonprofit agencies and developers to expand mixed housing units that will provide additional levels of support for those individuals with mental health, SUD, or developmental delays while also providing affordable rents for working individuals.

Goal 2

Goal 2: Title Expand Transportation Services

Goal 2: Target Completion Date Jun 30, 2025

Goal 2: Description The Greene County CSB and LGU will work with the Greene County Mobility Manager and other municipal agencies to improve and expand access to transportation across the county that will allow for individuals and families to access services within the county.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Transportation

Goal 2: Need Addressed 2 Workforce

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Current Available Services

Goal 2, Objective 1, Target Completion Date Jun 30, 2025

Goal 2, Objective 1, Description Compile a complete and comprehensive listing of all available transportation provided by various agencies and municipalities within the county.

Goal 2, Objective 2: Title Identify Gaps

Goal 2, Objective 2, Target Completion Date Jun 30, 2025

Goal 2, Objective 2, Description Survey and poll service recipients and community to identify gaps in transportation services based on age, need, and geographic location.

Goal 2, Objective 3: Title Community Knowledge

Goal 2, Objective 3, Target Completion Date Jun 30, 2025

Goal 2, Objective 3, Description Increase community knowledge of available transportation options through social media, radio, and other forms of communication.

Goal 3

Goal 3: Title Workforce Recruitment and Retention

Goal 3: Target Completion Date Jun 30, 2026

Goal 3: Description The Greene County CSB and LGU will work with local governmental, non-profit, and for profit agencies to advocate for competitive wages across all systems, create flexibility, and hybrid work options when appropriate in order to attract and retain qualified staff.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Workforce

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Wages

Goal 3, Objective 1, Target Completion Date Jun 30, 2026

Goal 3, Objective 1, Description Continue to advocate at the local, state and federal level for increased wages for all direct care staff.

Goal 3, Objective 2: Title Internship Opportunities

Goal 3, Objective 2, Target Completion Date Jun 30, 2026

Goal 3, Objective 2, Description Explore the expansion of internship opportunities in an effort to introduce individuals to various direct care careers across all systems.



Update to 2024-2027 Goals and Objectives Greene County Mental Health

Jill Sirago, Business Manager
jsirago@greenecountyny.gov

Goal 1	
Title	Increase access to safe, affordable, supportive, and workforce housing across all populations served.
Update	Progress in Residential Expansion has advanced with the Greene County Legislature signing a contract with Oxford House, a non-profit organization offering democratically run sober living options for individuals with substance use disorder (SUD). Looking ahead, the focus for the coming year includes hiring a case manager and acquiring a suitable home within Greene County. Gateway Hudson Valley, a non-profit social services agency based in neighboring Ulster County, has recently secured two Requests for Proposals (RFPs) totaling 13 supportive housing beds in Greene County. Among these, 5 beds are Certified Treatment Apartments providing short-term housing as a transitional step towards unlicensed supportive apartments, while 8 are Unlicensed Supportive Apartments, scattered site and single occupancy, designated for SMI Adults, with occupants contributing 30% of the rent cost. Additionally, Gateway has expressed interest in exploring the potential establishment of a mixed housing unit within Greene County. As efforts continue towards addressing the ongoing need for a Homeless Shelter, all viable opportunities will be actively pursued and advocated for.
OBJECTIVES	
Homeless Shelter	Ongoing
Residential Expansion	Ongoing
Mixed Housing	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Expand Transportation Services
Update	Greene County Transit, managed by The Arc Mid-Hudson, has expanded certain routes, streamlined others, and introduced call-to-ride services. However, the Greene County Mobility Manager position is currently vacant. The Greener Pathways program, operated by Twin County Recovery Services, is now able to provide some non-medical transportation for individuals enrolled in or seeking prevention, treatment, harm reduction, or recovery services for substance use disorder (SUD). Information regarding new or enhanced transportation options is disseminated through social media channels and inter-agency communications.
OBJECTIVES	
Current Available Services	Ongoing
Identify Gaps	Ongoing
Community Knowledge	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Workforce Recruitment and Retention
Update	Greene County employees represented by the CSEA Union recently began a new contract featuring raises over the next 4 years, expected to bolster recruitment and retention within Greene County's Social Services, Mental Health, Public Health, and Human Services departments. The Greene County Mental Health Center, in collaboration with the County and CSEA Union, has implemented a career ladder for Mental Health Specialist employees, facilitating advancement opportunities commensurate with licensure levels. Additionally, the Mental Health Center has

	introduced flexible and hybrid work schedules where appropriate. Local OPWDD-funded agencies participated in legislative days at the state capital to advocate for improved wages under the "Be Fair to Direct Care" initiative. Direct Support Professional recruitment campaigns are ongoing. Furthermore, Greene County Mental Health Center and local non-profit agencies continue to seek internship opportunities through the SUNY Albany School of Social Welfare and other higher education institutions. Local agencies remain proactive in seeking partnerships for internships in human services, social work, nursing, and nurse practitioner fields.	
OBJECTIVES		
Wages		Ongoing
Internship Opportunities		Ongoing
OBJECTIVE UPDATES		



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2026 Update to 2024-2027 Goals and Objectives Greene County Mental Health

Jill Sirago, Business Manager
(jsirago@greenecountyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: The need for a homeless shelter in Greene County remains urgent, but limited political support, property shortages, and high construction costs hinder progress. Despite this, strides have been made. A new Oxford House for men with SUD opened in March 2025; Gateway is launching five OMH-supported housing units and establishing operations in Catskill; and RUPCO has begun building 56 affordable housing units in the mountaintop village of Tannersville. Efforts also continue to expand housing for individuals with developmental disabilities, though no new OPWDD housing has launched.

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: The need for a homeless shelter in Greene County remains critical. However, efforts continue to be challenged by a lack of support from elected officials, a shortage of affordable property, and rising construction costs post-COVID, all of which have hindered progress.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: Greene County has entered its second year in contract with Oxford House, supporting the operation of a sober living residence for those with SUD. Due to a shortage of viable rentals, a former Oxford House alumni purchased a home in Catskill and is renting it to the organization. The "Rip Van Winkle House" opened in March 2025. This men's residence currently offers six beds, with five beds currently occupied and one application pending at the time of this report.

Twin County Recovery Services continues to look for properties to expand their OASAS-certified women's residence as well as their clinic.

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description: While discussions around a mixed housing unit with Gateway Hudson Valley have not advanced in the past year, significant development has occurred in the mountaintop Village of Tannersville. Construction is underway on a \$31 million affordable housing project spearheaded by RUPCO, transforming the long-vacant Cold Spring Hotel site. The development will include 56 apartments targeted to seniors and the local workforce: 40 units will serve households earning up to 90% of the Area Median Income, with 11 units prioritized for individuals who live or work in Greene County. Additionally, 15 units will be reserved for adults aged 55+ earning up to 60% of the Area Median Income. This initiative aligns with Governor Hochul's five-year, \$25 billion housing plan.

Advocacy continues at both the state and local levels for expanded housing options for individuals with developmental disabilities through OPWDD. However, no new housing projects have been implemented in the past year.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Following a transitional period, The Arc Mid-Hudson hired a new Mobility Manager who is continuing to work with Greene County and community partners to improve transportation access. Greene County Transit has maintained routes and is planning expansion, while coordinated planning, rider feedback, and outreach efforts, including social media and community engagement, are helping to address service gaps and increase public awareness.

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: Greene County Transit (GCT) has maintained all existing routes and is planning for future expansion. The Mobility Manager now has a comprehensive understanding of all transportation resources within Greene County and its surrounding areas, allowing for more coordinated service planning.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: Following a transitional period, The Arc Mid-Hudson has successfully hired a new Mobility Manager, who is now actively collaborating with Greene County CSB, LGU, and community stakeholders.

Their shared goal is to develop and implement strategies that enhance transportation access and efficiency across Greene County.

Rider feedback is routinely collected and reviewed to identify and address service gaps.

Goal 2 Objective 3, 2026 Status Update: Ongoing

Goal 2 Objective 3, 2026 Status Update Description: Current transportation routes are published on the Greene County Transit website and available via a toll-free number. Printed route pamphlets are distributed through local service agencies, and the Mobility Manager actively participates in community events, local groups, and regional transportation council meetings. Social media remains a key tool in promoting available transportation options and sharing updates with the public.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: The Greene County Mental Health Center, in partnership with the County and the CSEA Union, has successfully implemented a career ladder for Mental Health Specialist staff, supporting advancement opportunities aligned with licensure levels. Flexible and hybrid work schedules have also been introduced where appropriate. Despite these improvements, the Center continues to face challenges in recruiting qualified candidates to fill open Mental Health Specialist positions.

Workforce shortages are not limited to the County-operated clinic. OMH, OASAS, and OPWDD licensed agencies throughout Greene County continue to face critical staffing shortages and high turnover rates, resulting in none of these agencies currently being fully staffed. Both the OASAS and OPWDD provider agencies are struggling to meet their minimum service thresholds in the County due to these staffing deficits.

These persistent and widespread workforce challenges remain the most significant barrier to delivering essential mental health, substance use, and developmental disability services in Greene County.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: Advocacy efforts for improved direct care staff wages remain strong. Local OPWDD-funded agencies continue to participate in state-level legislative activities under the "Be Fair to Direct Care" campaign. These advocacy efforts persist across local, state, and federal levels to support competitive and sustainable wages for all direct care staff.

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: Internship development continues to be a vital strategy in workforce pipeline expansion. Greene County Mental Health Center and local nonprofit organizations maintain active partnerships with the SUNY Albany School of Social Welfare and other higher education institutions. Additionally, the Greene County Department of Human Services has expanded its internship collaboration with Catskill High School. As an official worksite through Columbia-Greene Workforce Employment NY, DHS offers student interns hands-on experience in departments such as Buildings & Grounds, County Administration, Food Services, and Vet2Vet. Paid summer internships through Workforce NY begin June 30th, and the high school-based internship program will resume in the fall.



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2024 Needs Assessment Form Greene County Mental Health

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): As stated in 2023, currently the Article 28 inpatient mental health unit located in Columbia County, serving Greene County only accepts adults ages 18 and up. There is no inpatient unit for children requiring psychiatric hospitalization within a 50 mile radius causing an undue burden to families and resulting in prolonged ER stays as bed availability continues to be extremely limited. Almost all area psychiatric inpatient units and ER's have been on diversion frequently since the COVID 19 Pandemic due to lack of staffing as well as increased number of individuals experiencing mental health crisis.

Greene County continues to have no inpatient detox or rehabilitation unit for SUD, requiring those who need this service to travel anywhere from 40 to 100+ miles to obtain this level of care.

Data from the New York State Department of Health Opioid Data Dashboard and County Opioid Quarterly Reports indicates that between 2014 and 2021, the average annual crude rate of overdose among upstate NY counties was 17.6/100,000. The average rate in Greene County for the same time period was about 1.5 times higher than the upstate average (25.5/100,000). 42 Greene County residents died of overdose between 2019 and 2021. 50% of those deaths occurred in 2021, alone. (Greene County Public Health Opioid Dashboard)

In 2021, the upstate NY crude rate of overdose was 23.5 and the rate in Greene County was 46.3, almost double the average of upstate NY counties. Greene County continued to rank higher than the rest of the state in 2019 and 2020 for opiate deaths, opiate related emergency department visits, newborns with Neonatal Withdrawal Syndrome, drug arrests for controlled substances (excluding marijuana), and alcohol related motor vehicle injuries and deaths, Cirrhosis mortality, age-adjusted adult binge drinking, and DWI arrests.

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Greene County continues to be in dire need of adequate respite resources. Greene County currently has 8 children currently receiving respite services, and 9 on a wait list, which is improved slightly from 2023 with 21 on a waitlist for respite services. Females are reported to have longer wait times on the list due to females being unable to be paired with adult male respite workers. Staffing shortages have resulted in no overnight respite for children in Greene County and long wait lists often leading to increased strain on families and more hospitalizations as families are unable to manage behaviors in the home. As stated in 2023 this has been brought to the attention of OMH on numerous occasions with no action and little hope for change.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Francesca Daisernia

Submitted for: Greene County Mental Health



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2025 Needs Assessment Form Greene County Mental Health

Crisis Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): After reviewing the Needs Assessment Survey, members of the Greene County Community Services Board, including the Mental Health and Addiction Services

Subcommittees, identified that the reported need for Crisis Services primarily stems from insufficient safe, affordable, and supportive housing options in Greene County, as well as delays in accessing necessary services due to workforce shortages.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jill Sirago

Submitted for: Greene County Mental Health



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**2026 Needs Assessment Form
Greene County Mental Health**

Case Management/Care Coordination Yes

Applies to OASAS? No

Applies to OMH? No

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: Jill Sirago

Submitted for: Greene County Mental Health

Greene County Local Services Plan - OMH Program Providers

<u>AGENCY NAME</u>	<u>PROGRAM NAME</u>	<u>PROGRAM TYPE NAME</u>
Greene Counties, Inc	Respite	Respite Care (Non-HCSBS Waiver)
Greene Counties, Inc	Peer Support Services / CFTSS	Family Support (C&Y)
Greene Counties, Inc	Apogee Center & Water Street Center	Advocacy Services
Greene Counties, Inc	Care Coordination	Non-Medicaid Health Homes
Greene Counties, Inc	Mobile Crisis Assessment Team	Crisis Intervention
Greene Counties, Inc	Care Coordination	Non-Medicaid Care Coordination
Greene Counties, Inc	Care Coordination	Health Home Service Dollars
Greene Counties, Inc	Apogee Center & Water Street Center	Self Help Programs
Greene Counties, Inc	Philmont Hearth	MICA Network
Mental Health Association of Columbia-	Community, Treatment & Supportive	
Greene Counties, Inc	Housing	Support Housing Community Services
Greene Counties, Inc	Greene County PROS	Comprehensive PROS with Clinic
Greene County Community Services Board	Family Peer Support Services	Family Peer Support Services C&F
Greene County Community Services Board	Family Peer Support Services	CFTSS: Family Peer Support Services
Greene County Community Services Board	C&Y Health Home Care Coordination	Dollars
Greene County Community Services Board	Adult Health Home Care Coordination	Management
Greene County Community Services Board	Greene County Mental Health Center	Coordinated Children's Service Initiative
Greene County Community Services Board	Greene County Mental Health Center	Outreach
Greene County Community Services Board	Greene County Mental Health Center	Transition Management Services
Greene County Community Services Board	Greene County Mental Health Center	Svcs.
Greene County Community Services Board	Greene County SPOA - Adult	Single Point of Access
Greene County Community Services Board	Greene County SPOA - Children & Youth	Single Point of Access
Greene County Community Services Board	Health Home Care Management	Health Home Care Management
		LGU Admin - OMH RIV and Medication
Greene County Community Services Board	LGU Admin - Reinvestment	Grant Prog.
Greene County Community Services Board	LGU Administration	LGU Admin
Northeast Parent and Child Society	Overnight Respite	Respite Care (Non-HCBS Waiver)
Greene County Veteran's Services	Vet2Vet Dwyer Program	Dwyer Veteran P2P