



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Chemung County Mental Hygiene Department

Brian Hart, Commissioner
(bhart@chemungcountyny.gov)

Goal 1

Goal 1: Title Workforce- The challenge of our times!

Goal 1: Target Completion Date Dec 31, 2025

Goal 1: Description As a community we are committed to addressing the national issue of a severe shortage of staff at all levels, and therefore we are committed to analyze all possible opportunities to change the trajectory of this issue including but not limited to increased funding, marketing, training, consolidation of services.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Workforce

Goal 1: Need Addressed 2 Other

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title SWOT Analysis

Goal 1, Objective 1, Target Completion Date Dec 31, 2023

Goal 1, Objective 1, Description Conduct a SWOT analysis of all community-based organizations, and their programs in comparison to the increased demand for assistance.

Goal 1, Objective 2: Title Strategic Plan

Goal 1, Objective 2, Target Completion Date Apr 30, 2024

Goal 1, Objective 2, Description Develop a plan to address all possible opportunities to; enhance the education and benefits of current staff, attract potential individuals into the field, and pursue efficiencies amongst agencies and/or programs.

Goal 2

Goal 2: Title Housing Development

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description While we are committed continue in the pursuit of additional housing like most of not all counties, we also believe it is important to assess current housing programs to assure that all reasonable efforts are being down to work with individuals in transitioning them to the least restrictive housing environment that achieves optimal self- reliance.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Housing

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Develop new housing

Goal 2, Objective 1, Target Completion Date Dec 31, 2025

Goal 2, Objective 1, Description Work with the state agencies to secure additional funding that will result in more licensed supportive/IRA beds and adequate funding to assure theirs and existing beds sustainability.

Goal 2, Objective 2: Title Address the gap between access, availability, vs. affordability vs. need.

Goal 2, Objective 2, Target Completion Date Dec 31, 2025

Goal 2, Objective 2, Description Conduct a series of meetings with both current housing providers and community stakeholders to assess and plan for changes in the various housing options in the community. This process will bring barriers to the forefront, assess opportunities for process efficiencies and make recommendations for creative approaches including direct work with existing landlords.

Goal 3

Goal 3: Title Cross System Service Delivery

Goal 3: Target Completion Date Jun 30, 2024

Goal 3: Description Recognizing that serving individuals who are dually diagnosed, and/or have unmet needs that can't be easily accommodated in their primary service delivery system, we will develop enhanced collaboration amongst behavioral health care providers as well as other stakeholders such as law enforcement, LDSS, and school districts.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Cross System Services

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Education

Goal 3, Objective 1, Target Completion Date Sep 30, 2024

Goal 3, Objective 1, Description Develop trainings with content experts from our community that are willing and able to provide community-based trainings acknowledging that while our systems are siloed at times, people are not, and therefore understanding how to best work with individuals requires an ability to recognize their unique needs while utilizing self-awareness into our implicit biases.

Goal 4

Goal 4: Title Transportation

Goal 4: Target Completion Date Dec 31, 2024

Goal 4: Description Since the state took over the medical transportation system, the system has dramatically become unavailable. This is further complicated by a significant number of the people we serve lacking transportation for non-medical needs such as trips to the grocery store, pharmacy, and LDSS. While public transportation is available, it often involves a multi-hour wait for what is often a 30 minute or less process.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? No

Goal 4: Need Addressed 1 Transportation

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Alternatives to a broken system.

Goal 4, Objective 1, Target Completion Date Jun 30, 2025

Goal 4, Objective 1, Description Explore funding opportunities to develop a transportation alternative that considers volunteers, agency vehicles, and seeking modifications to the existing systems.

Goal 5 (added 2025)

Goal 5 (2025): Title Access to services

Goal 5 (2025): Target Completion Date Dec 31, 2027

Goal 5 (2025): Description Address training and universal screening tools to triage actual needs of those seeking services compared to knowledge and availability of staff with that expertise.

Goal 5 (2025): OASAS? No Goal 5 (2025): OMH? Yes Goal 5 (2025) OPWDD? Yes

Goal 5 (2025): Need Addressed 1 Other

Goal 5 (2025): Need Addressed 2

Goal 5 (2025): Need Addressed 3

Goal 5 (2025) Objective 1: Title Cross training of staff to assess needs of OPWDD population

Goal 5 (2025) Objective 1: Target Completion Date Dec 31, 2025

Goal 5 (2025) Objective 1: Description Assure that OMH agencies have cross training that allows for a better understanding of how to work with the developmental challenged population.

Goal 5 (2025) Objective 2: Title Universal screening tool utilization

Goal 5 (2025) Objective 2: Target Completion Date Dec 31, 2026

Goal 5 (2025) Objective 2: Description Explore use of tools such as Accountable Health Communities in an attempt to better align needs with available services and avoid unnecessary wait lists.

Goal 6 (added 2026)

Goal 6 (2026): Title School Training

Goal 6 (2026): Target Completion Date Dec 31, 2025

Goal 6 (2026): Description Local school districts are in need of training and support to assist in addressing mental health issues as they arise

Goal 6 (2026): OASAS? No Goal 6 (2026): OMH? Yes Goal 6 (2026) OPWDD? No

Goal 6 (2026): Need Addressed 1 Other

Goal 6 (2026): Need Addressed 2

Goal 6 (2026): Need Addressed 3

Goal 6 (2026) Objective 1: Title Training Needs

Goal 6 (2026) Objective 1: Target Completion Date Dec 31, 2025

Goal 6 (2026) Objective 1: Description Complete a needs assessment from school staffing on topics they would benefit from receiving information and/or training.

Goal 7 (Added for 2027 plan)

Goal 7 (2027): Title Enhancing Treatment Services

Goal 7 (2027): Target Completion Date Jun 30, 2027

Goal 7 (2027): Description Enhance treatment services by strengthening and expanding outreach, engagement, and care pathways for vulnerable populations including individuals experiencing homelessness, people with co-occurring mental health and substance use disorders, justice-involved individuals, and those who routinely fall between gaps in the service system. This includes improving coordination across agencies so that individuals who are most at risk are identified earlier, connected to appropriate services, and supported through sustained treatment engagement. We will look for innovative solutions to reduce fragmentation, close service gaps, and ensure that vulnerable individuals receive comprehensive, continuous care that improves stability, safety, and long-term recovery outcomes.

Goal 7 (2027): OASAS? Yes Goal 7 (2027): OMH? Yes Goal 7 (2027) OPWDD? Yes

Goal 7 (2027): Need Addressed 1 Other

Goal 7 (2027): Need Addressed 2 Outpatient treatment

Goal 7 (2027): Need Addressed 3

Goal 7 (2027) Objective 1: Title Psychological Services

Goal 7 (2027) Objective 1: Target Completion Date Jun 30, 2027

Goal 7 (2027) Objective 1: Description Increase the number of psychologists available within the community to expand access to specialized treatment for vulnerable and at-risk populations who are currently underserved or falling through gaps in the system.

Goal 7 (2027) Objective 2: Title Dual Diagnosis Care

Goal 7 (2027) Objective 2: Target Completion Date Jun 30, 2027

Goal 7 (2027) Objective 2: Description Explore and develop options for expanding intensive inpatient and outpatient treatment programs designed specifically for dually diagnosed individuals those managing both mental health and substance use disorders to ensure they receive comprehensive, integrated, and continuous care. This objective focuses on identifying service gaps, evaluating evidence-based intensive treatment models, strengthening partnerships with hospitals and community providers, and determining the feasibility of adding or enhancing programs that offer higher-level clinical support. By doing so, the community can better serve individuals who require more structured, coordinated interventions and who are most likely to fall between existing service systems.

Goal 7 (2027) Objective 3: Title Aging population of Caregivers

Goal 7 (2027) Objective 3: Target Completion Date Jun 30, 2027

Goal 7 (2027) Objective 3: Description Develop strategies and supports to assist aging caregivers who are increasingly unable to continue providing care for their developmentally disabled loved ones, ensuring smooth transitions into appropriate services and preventing individuals from falling into gaps in the system. This objective focuses on identifying caregivers at risk of aging out, assessing future care needs, expanding respite and long-term placement options, and strengthening coordination with community agencies so that developmentally disabled individuals maintain stable, continuous support even as their caregivers' capacity changes.



Update to 2024-2027 Goals and Objectives Chemung County Mental Hygiene Department

Brian Hart, Commissioner
bhart@chemungcounty.ny.gov

Goal 1

Title	Workforce- The challenge of our times!	
Update		
OBJECTIVES		
SWOT Analysis		Ongoing
Strategic Plan		Ongoing
OBJECTIVE UPDATES		
#1 Plan to include BOCES New Visions students as a target group of potential future staff.		
#2 Encouraging agencies to simultaneously look at opportunities to address waitlists with current staffing patterns including triage those on the list, and assessing the current and future needs of those in services for opportunities to close some cases thereby creating openings for those waiting to be served..		

Goal 2

Title	Housing Development	
Update	Intent to explore more ESSHI funded projects across all disabilities, as well as encouraging agencies to become landlords for affordable rental properties.	
OBJECTIVES		
Develop new housing		Ongoing
Address the gap between access, availability, vs. affordability vs. need.		Ongoing
OBJECTIVE UPDATES		
#1 Create new supportive housing as a step-down form the local OASAS Half-Way house program.		
#2 Have started to collaborate more with the COC and Homeless Housing Task Force by not only participating in those established meetings but inviting participation by the leadership from the City of Elmira and their Economic Development staff.		

Goal 3

Title	Cross System Service Delivery		
Update			
OBJECTIVES			
Education			Ongoing
OBJECTIVE UPDATES			

Goal 4		
Title	Transportation	
Update		
OBJECTIVES		
Alternatives to a broken system.		Ongoing
OBJECTIVE UPDATES		
#1 Have started to collaborate with the County transit transition team.		



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2026 Update to 2024-2027 Goals and Objectives Chemung County Mental Hygiene Department

Jennifer Emery, Director of Community Services
(jemery@chemungcountyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description:

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: Please remove this as an objective.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: Strategic plan to have individual agencies explore options such as increased salaries, flexible scheduling, remote work, available educational grants to advance education, reimbursement for licensure and CEU credits.

Agencies will continue to explore waitlists and triage cases to prioritize high risk individuals and look to discharge stable clients to accommodate the need for overall services.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description:

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: Agencies will continue to look for new opportunities for additional finding and explore alternative options to address the housing shortage. Explore relationships with landlords to accommodate individuals with supportive services.

CASA-Trinity is in the process of opening a new 820 residential program that will serve 28 individuals. Salvation Army is looking into ESSHI funding for alternative options.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: Leadership is continuing to work with community providers to evaluate current housing options and working to create efficiencies. Leadership is also participating with the COC and Homeless Housing Task Force to address gaps in services through collaboration.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description:

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: Plan to provide community trainings on services and strategies for effective treatment with identified populations. Agencies will be inviting content experts to case reviews for training purposes, collaboration and shared expertise.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description:

Goal 4 Objective 1, 2026 Status Update: Ongoing

Goal 4 Objective 1, 2026 Status Update Description: Agencies are exploring alternative forms of transportation that are needed for even non-medical needs through Ride Health, agency case managers, and have obtained vehicles to assist with this. Additional funding with grants through Care Compass have also been explored.

Goal 5

Goal 5, 2026 Status Update: Ongoing

Goal 5, 2026 Status Update Description:

Goal 5 Objective 1, 2026 Status Update: Ongoing

Goal 5 Objective 1, 2026 Status Update Description: This remains an ongoing process. Current plan to provide trainings on OPWDD services and strategies for effective treatment with this population within the mental health agencies that are in need of a cross-system approach.

Goal 5 Objective 2, 2026 Status Update: N/A

Goal 5 Objective 2, 2026 Status Update Description: Please remove this goal and objective.



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2027 Update to 2024-2027 Goals and Objectives Chemung County Mental Hygiene Department

Jennifer Emery, Director of Community Services
(jemery@chemungcountyny.gov)

Goal 1

Goal 1, 2027 Status Update: Ongoing

Goal 1, 2027 Status Update Description: The LGU will work closely with local providers, colleges and educational institutions to develop workforce incentives to improve recruitment and retention among the behavioral health workforce. Progress has been made in the field of psychiatry with the advent of local education programs at universities. Agencies continue to utilize internships as a major recruitment tool. Other types of incentives have been utilized including salary increases, flexible work schedules, hybrid models, job sharing, and opportunities for advancement that have been successful in retention. This remains an area of concern, and we will continue to work with state partners on strategies to address workforce shortages.

Goal 1 Objective 1, 2027 Status Update: N/A

Goal 1 Objective 1, 2027 Status Update Description:

Goal 1 Objective 2, 2027 Status Update: Ongoing

Goal 1 Objective 2, 2027 Status Update Description: Time will be given at each of the Community Services Board Meetings and its subcommittees, the agenda will allow time for sharing ideas, data and information on cross-systems services and resources.

Goal 2

Goal 2, 2027 Status Update: Ongoing

Goal 2, 2027 Status Update Description: We have made significant progress in the area of housing. Our county was chosen as a recipient to receive a grant to expand access for supportive beds, we have a specialized program targeting chronically homeless populations, we have an 820 residential program opening this year, and we have been able to expand beds in our OPWDD facilities by shuffling and reopening beds previously closed but remained certified. Providers are actively engaged with local landlords to explore new options for housing. We are always looking for more grant opportunities.

Goal 2 Objective 1, 2027 Status Update: Ongoing

Goal 2 Objective 1, 2027 Status Update Description: Time will be given at each of the Community Services Board Meetings and its subcommittees, the agenda will allow time for sharing ideas, data and information on cross-systems services and resources.

Goal 2 Objective 2, 2027 Status Update: Ongoing

Goal 2 Objective 2, 2027 Status Update Description: Leadership is actively partnering with community partners to strengthen and streamline current housing options, ensuring resources are used more efficiently. In addition, leadership is also working collaboratively to identify service gaps and develop coordinated solutions that enhance support for individuals and families in need.

Goal 3

Goal 3, 2027 Status Update: Ongoing

Goal 3, 2027 Status Update Description: Agencies are actively driving stronger cross-system coordination. Behavioral health providers, law enforcement and school districts are working together to implement shared strategies, streamline communication, and build a more responsive, integrated network of care. This collaborative approach is already accelerating problem-solving and improving our ability to deliver timely, effective support.

Goal 3 Objective 1, 2027 Status Update: Ongoing

Goal 3 Objective 1, 2027 Status Update Description: Facilities have been engaged in community trainings within to address specialized needs of individuals that cross systems. Ongoing education has been provided to equip agencies to manage vulnerable populations within their own settings while setting up opportunities for shared case conferencing. We are working to increase communication between providers across systems to build upon each other's skills and problem solve challenging cases.

Goal 4

Goal 4, 2027 Status Update: Ongoing

Goal 4, 2027 Status Update Description: Although the transition of medical transportation to the state system has created significant access challenges, we are taking proactive steps to improve reliability and support the people we serve. We are

actively engaging with state partners to communicate service gaps and advocate for more responsive transportation options. At the same time, we are exploring local solutions to address non-medical transportation needs such as grocery, pharmacy, and other visits so individuals are not left without essential supports. While public transportation remains limited, we are working with community stakeholders to identify opportunities to reduce wait times and expand practical, user-friendly alternatives. These efforts are already strengthening collaboration and moving us toward a more dependable transportation network.

Goal 4 Objective 1, 2027 Status Update: Ongoing

Goal 4 Objective 1, 2027 Status Update Description: CASA-Trinity has an employment specialist working on some grants for transportation. Agencies continue to work with MAS to address ongoing issues with the transportation services. Advocacy is an ongoing area of work for providers. Other transportation programs have been explored to add alternatives to our systems.

Goal 5

Goal 5, 2027 Status Update: Complete

Goal 5, 2027 Status Update Description: This is no longer an identified goal.

Goal 5 Objective 1, 2027 Status Update: Complete

Goal 5 Objective 1, 2027 Status Update Description: Agencies have engaged fully in cross training for agencies within our area.

Goal 5 Objective 2, 2027 Status Update: N/A

Goal 5 Objective 2, 2027 Status Update Description: This is no longer a goal.



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2024 Needs Assessment Form Chemung County Mental Hygiene Department

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Brian Hart

Submitted for: Chemung County Mental Hygiene Department



Office of Addiction
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2025 Needs Assessment Form Chemung County Mental Hygiene Department

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Access to services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Brian Hart

Submitted for: Chemung County Mental Hygiene Department



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Developmental Disabilities**

**2026 Needs Assessment Form
Chemung County Mental Hygiene Department**

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Training Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Youth Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jennifer Emery

Submitted for: Chemung County Mental Hygiene Department



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**2027 Needs Assessment Form
Chemung County Mental Hygiene Department**

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: Jennifer Emery

Submitted for: Chemung County Mental Hygiene Department

Agency	Address	Phone	Contact Name	Title	Email
AIM- Corning Council for Assistance and Information to the Disabled, Inc.	271 East First St. Corning, NY 14830	(607) 962-8225	Renee Snyder	Executive Director	rene@aimcil.com
Arbor Development	350 West Church St. Elmira 14905	(607) 962-8225	Susan Bull	Executive Director	sbull@arbordevelopment.org
Arnot Ogden Medical Center	600 Roe Avenue Elmira 14905	(607) 737-4100	Ronette Wiley	President of Arnot Odgen Medical Center	ronnette.wiley@arnothealth.org
Aspire Hope NY	25 West Steuben Street Bath 14810	(607) 776-2164	Jeannine Struble	Executive Director	jstruble@aspirehope.org
Capabilities, Inc.	1149 Sullivan Street Elmira 14901	(607) 734-2006 (607) 734-1514	Michael Murphy	Executive Director	michaelm@capabilities.org
CASA Trinity	911 Stowell Street Elmira 14901	(607)737-5215	Ann Domingos	Chief Operating Officer	adomingos@casa-trinity.org
Catholic Charities of the Southern Tier	215 East Church Street Suite 101 Elmira 14901	(607)734-9784 (607)734-6588	Terry Cahill	Chief Operating Officer	Terry.Cahill@dor.org
Chemung County Mental Hygiene Department	425 Pennsylvania Avenue PO Box 588 Elmira 14902-0588	(607)737-5501 (607) 737-5500	Jennifer Emery, LCSW-R	Director of Community Services	jemery@chemungcountyny.gov
Mental Hygiene Children's Integrated Services (SPOA/SPOE)	425 Pennsylvania Avenue PO Box 588 Elmira 14902-0588	(607) 737-5582 (607) 737-5480	Christy Harmer	Children's Integrated Services Coordinator	charmer@chemungcountyny.gov
Comprehensive Interdisciplinary Developmental Services (C.I.D.S.)	1580 Lake St. Suite 1 Elmira 14901	(607) 733-6533 (607) 733-0939	Kacey Gergel	Executive Director	kaceyg@cidsfamilies.com

Elmira Psychiatric Center	100 Washington Street Elmira 14901-2898	(607) 737-4711 (607) 737-9080	David Putney	Executive Director	david.putney@omh.ny.gov
Family Services of Chemung County	1019 E. Water Street Elmira 14901	(607) 733-5696 (607) 737-1379	Yalitza Marrero de Jesus	Chief Executive Officer	ymarrero@familyservices.cc
Glove House, Inc.	220 Franklin Street Elmira 14904	(607) 734-5238 (607) 737-0884	Keith McGriff	President/CEO	krmcgriff@glovehouse.org
Monroe Plan/ Elm and Oak	2700 Elmwood Ave Rochester 14618	(585) 256-8473	Kim Hess	Chief Operating Officer	khess@MonroePlan.com
Southern Tier Care Coordination	410 West Church Street Elmira, NY 14901	(607) 798-1721	Jennifer McKenzie	Director	jmckenzie@stcares.org
Salvation Army	414 Lake Street Elmira, NY 14901	(607)732-0314	Brian McConnell	Executive Director	brian.mcconnell@use.salvationarmy.org
Pathways, Inc.	33 Denison Parkway West Corning 14830	(607) 937-3202	Joe Cevette	Chief Executive Officer	jcevette@pathwaysforyou.org