



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Otsego County Community Services Board

Jeannette Pavlus, Director of Community Services
(pavlusj@otsegocounty.com)

Goal 1

Goal 1: Title Implement and increase services, training, and community awareness associated with cannabis use, youth exposure to cannabis, cannabis policy, and treatment for cannabis use disorder as it relates to the rollout of adult use cannabis dispensaries by July of 2027.

Goal 1: Target Completion Date Jul 01, 2027

Goal 1: Description To increase community and professional awareness associated with cannabis use with youth.

Goal 1: OASAS? Yes Goal 1: OMH? No Goal 1: OPWDD? No

Goal 1: Need Addressed 1

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Community awareness and education

Goal 1, Objective 1, Target Completion Date Jul 01, 2027

Goal 1, Objective 1, Description Provide bi-annual education and awareness campaigns through social media, print media, and tabling events for parents, youth, educators, and community members.

Goal 1, Objective 2: Title Education and training for professional staff

Goal 1, Objective 2, Target Completion Date Jul 01, 2027

Goal 1, Objective 2, Description Hold one local training for clinical, recovery, and/or prevention providers annually related to cannabis use, cannabis harms, or evidence based strategies related to cannabis.

Goal 2

Goal 2: Title Increase access to harm reduction supplies for five additional communities in Otsego County.

Goal 2: Target Completion Date Jul 01, 2027

Goal 2: Description Increase harm reduction supplies in five communities throughout Otsego County

Goal 2: OASAS? Yes Goal 2: OMH? No Goal 2: OPWDD? No

Goal 2: Need Addressed 1 Prevention

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title OASAS funded providers will work with a variety of community partners, such as colleges, Department of Health, human service organizations, and schools in order to determine the need for harm reduction supplies in five communities in Otsego County.

Goal 2, Objective 1, Target Completion Date Jul 01, 2027

Goal 2, Objective 1, Description Work with local organizations including schools, Dept. of Health and human service organizations to determine the need and where harm reduction supplies are needed.

Goal 2, Objective 2: Title OASAS funded providers will work with a variety of community partners, such as colleges, Dep. Health and human service organizations to determine harm reductions needs.

Goal 2, Objective 2, Target Completion Date Jul 01, 2027

Goal 2, Objective 2, Description OASAS funded providers will work with a variety of community partners, such as colleges, Dept. of Health, human service organizations, and schools in order to determine the most effective way to make harm reduction supplies (Narcan, fentanyl test strips, xylazine test strips, medication disposal bags, medications drop boxes, etc) more readily accessible in five communities.

Goal 3

Goal 3: Title Expand mental health clinical services for children.

Goal 3: Target Completion Date Dec 01, 2024

Goal 3: Description Expand access to mental health clinical services for children by expanding school-based satellites at BOCES and identified schools (CVC & Unatego).

Goal 3: OASAS? No Goal 3: OMH? Yes Goal 3: OPWDD? No

Goal 3: Need Addressed 1 Outpatient treatment

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Submit the EZ-PAR for school based clinic services at the local BOCES and two schools.

Goal 3, Objective 1, Target Completion Date Jun 30, 2024

Goal 3, Objective 1, Description Complete and submit the required documents for approval to expand Children & Family Services in to school settings.

Goal 3, Objective 2: Title Hire and train staff for the school based mental health clinics.

Goal 3, Objective 2, Target Completion Date Dec 30, 2024

Goal 3, Objective 2, Description Post the school based social worker position. Recruit and train the staff to work in the schools and follow the 599 regulations for the clinic.

Goal 4

Goal 4: Title Enhance workforce

Goal 4: Target Completion Date Jun 01, 2026

Goal 4: Description Implement strategies to enhance workforce recruitment and retention of clinical staff.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Workforce

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Job fair

Goal 4, Objective 1, Target Completion Date Dec 30, 2023

Goal 4, Objective 1, Description Host a community service job fair at the clinic.

Goal 4, Objective 2: Title Outreach processes for recruitment for future employers.

Goal 4, Objective 2, Target Completion Date Dec 01, 2024

Goal 4, Objective 2, Description Work with colleges and alumni offices for posting job opportunities.

Goal 4, Objective 3: Title Upgrade to market-competitive compensation with creative perks.

Goal 4, Objective 3, Target Completion Date

Goal 4, Objective 3, Description Develop a more attractive marketing campaign identifying creative perks outside of the regular county benefits, such as student loan forgiveness through federal government, HRSA, flexible scheduling including a hybrid schedule, and paid training.

Goal 5

Goal 5: Title Intergrated Clinic

Goal 5: Target Completion Date Jul 01, 2025

Goal 5: Description Combine the OASAS and OMH clinics into an intergrated clinic.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? No

Goal 5: Need Addressed 1 Cross System Services

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Create policies and procedures for an integrated clinic.

Goal 5, Objective 1, Target Completion Date Sep 30, 2024

Goal 5, Objective 1, Description Create the needed policies and procedures needed for an integrated clinic and complete the application process.

Goal 5, Objective 2: Title Staff cross training.

Goal 5, Objective 2, Target Completion Date Jul 01, 2025

Goal 5, Objective 2, Description Cross train the staff to work with either mental health clients or substance use clients. Assist with social workers becoming CASACs.

Goal 5, Objective 3: Title

Goal 5, Objective 3, Target Completion Date Jul 01, 2025

Goal 5, Objective 3, Description

Goal 6

Goal 6: Title Identify gaps in care and training tools for children with OPWDD/MH.

Goal 6: Target Completion Date Feb 28, 2024

Goal 6: Description To work with and provide linkages and coordination with the county children's system of care stakeholders such as Care Coordination Organizations, I/DD provider agencies, Health Homes serving children, Children/family Treatment and Support Service providers, and school systems.

Identify gaps and develop a tool kit including relevant trainings and toolbox in supporting children with I/DD and their families with the goal of directing children and their families to the most appropriate system of care and supports.

Goal 6: OASAS? No Goal 6: OMH? Yes Goal 6: OPWDD? Yes

Goal 6: Need Addressed 1 Case Management/Care Coordination

Goal 6: Need Addressed 2 Cross System Services

Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Work with NYSCLMHD OPWDD Pilot Project.

Goal 6, Objective 1, Target Completion Date Feb 28, 2024

Goal 6, Objective 1, Description Collaborate with county providers to gather data, conduct surveys, organize focus groups, attend meetings and provide information to answer the questions of identifying the gaps in the children's OPWDD services.

Goal 6, Objective 2: Title Work with the NYS System of Care to develop a Toolkit for SPOA and families for children with MH/IDD.

Goal 6, Objective 2, Target Completion Date Feb 28, 2024

Goal 6, Objective 2, Description Continue to work with county providers and NYSCLMHD to complete the pilot project with an end result of developing a tool kit to provide to OPWDD.

Goal 7

Goal 7: Title Suicide Prevention

Goal 7: Target Completion Date Jun 30, 2027

Goal 7: Description To rebuild the suicide prevention coalition.

Goal 7: OASAS? Yes Goal 7: OMH? Yes Goal 7: OPWDD? Yes

Goal 7: Need Addressed 1 Prevention

Goal 7: Need Addressed 2

Goal 7: Need Addressed 3

Goal 7, Objective 1: Title Increase suicide prevention training in schools and community.

Goal 7, Objective 1, Target Completion Date Jun 30, 2024

Goal 7, Objective 1, Description Work with agencies to formulate a plan and provide suicide prevention in schools and community.

Goal 7, Objective 2: Title Participate in annual Out of the Darkness Walk partnering with local AFSP Chapter.

Goal 7, Objective 2, Target Completion Date Jun 30, 2027

Goal 7, Objective 2, Description Develop a team to participate in the Out of Darkness Walk as well as set up a booth in regards to services for suicide prevention.

Goal 7, Objective 3: Title Strengthen Suicide Prevention Coalition and identify a workplan.

Goal 7, Objective 3, Target Completion Date Jun 30, 2027

Goal 7, Objective 3, Description Identify community members, agency personnel and professionals who are vested in participating on the suicide coalition.

Goal 8 (Added 2026)

Goal 8: Title Addressing the mental health needs/concerns of the aging population.

Goal 8: Target Completion Date Jun 01, 2027

Goal 8: Description To improve the mental health and emotional well-being of the aging population by enhancing access to age-appropriate mental health services, reducing social isolation, and increasing community support and awareness.

Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? Yes

Goal 8: Need Addressed 1 Other

Goal 8: Need Addressed 2

Goal 8: Need Addressed 3

Goal 8, Objective 1: Title Increase Access to Mental Health Services:

Goal 8, Objective 1, Target Completion Date Jun 01, 2027

Goal 8, Objective 1, Description Increase access to mental health services for adults aged 55+ by 25% through partnerships with local agencies, nursing homes, and assisted living communities.

Goal 8, Objective 2: Title Train Caregivers and Community Workers:

Goal 8, Objective 2, Target Completion Date Jun 01, 2027

Goal 8, Objective 2, Description Provide training on aging-related mental health issues (e.g., depression, dementia, anxiety) to community health workers and caregivers.

Goal 9 (Added 2026)

Goal 9: Title Secure a sober living arrangement (Sober Housing) that supports recovery.

Goal 9: Target Completion Date Jun 01, 2027

Goal 9: Description To establish safe, supportive, and sustainable sober housing that fosters long-term recovery and reintegration into the community for individuals overcoming substance use disorders.

Goal 9: OASAS? Yes Goal 9: OMH? Yes Goal 9: OPWDD? No

Goal 9: Need Addressed 1 Cross System Services

Goal 9: Need Addressed 2

Goal 9: Need Addressed 3

Goal 9, Objective 1: Title Identify Housing Needs.

Goal 9, Objective 1, Target Completion Date Jun 01, 2027

Goal 9, Objective 1, Description Conduct a comprehensive community needs assessment to identify the demand for sober housing and potential barriers.

Goal 9, Objective 2: Title Promote Community Awareness and Support.

Goal 9, Objective 2, Target Completion Date Jun 01, 2027

Goal 9, Objective 2, Description Host community meetings or informational sessions to gain local support, reduce stigma, and promote understanding of sober living initiatives.

Goal 10 (Added 2026)

Goal 10: Title To assess and address gaps in diagnostic evaluation services for individuals potentially eligible for OPWDD services, ensuring timely identification, referral, and access to appropriate supports within the local community.

Goal 10: Target Completion Date Jun 01, 2027

Goal 10: Description Complete a comprehensive community needs assessment to identify barriers, service gaps, and geographic disparities in access to diagnostic evaluations for developmental disabilities.

Goal 10: OASAS? No Goal 10: OMH? No Goal 10: OPWDD? Yes

Goal 10: Need Addressed 1 Outpatient treatment

Goal 10: Need Addressed 2

Goal 10: Need Addressed 3

Goal 10, Objective 1: Title Collect and Analyze Referral Data:.

Goal 10, Objective 1, Target Completion Date Jun 01, 2027

Goal 10, Objective 1, Description Gather and analyze referral and waitlist data from local clinics, schools, and service providers to determine the average wait time for initial evaluations and common points of delay.

Goal 10, Objective 2: Title Map Local Diagnostic Resources:

Goal 10, Objective 2, Target Completion Date Jun 01, 2027

Goal 10, Objective 2, Description Develop a directory of current diagnostic evaluation providers (psychologists, developmental pediatricians, etc.) and their capacity within the county or region.

Goal 10, Objective 3: Title Develop a Recommendations Report:

Goal 10, Objective 3, Target Completion Date Jun 01, 2027

Goal 10, Objective 3, Description Produce a detailed recommendations report summarizing findings and proposing solutions (e.g., mobile evaluations, telehealth, new provider partnerships) to increase access to timely evaluations.

Goal 11 (Added 2026)

Goal 11: Title To enhance the well-being and resilience of individuals with developmental and or mental health challenges and their families by strengthening family supports, expanding crisis response, promoting self-directed services, and implementing targeted suicide prevention strategies.

Goal 11: Target Completion Date Jun 01, 2027

Goal 11: Description Develop and distribute a Family Resource Guide covering local support services, respite care, and benefits navigation.

Goal 11: OASAS? No Goal 11: OMH? Yes Goal 11: OPWDD? Yes

Goal 11: Need Addressed 1 Non-Clinical supports

Goal 11: Need Addressed 2

Goal 11: Need Addressed 3

Goal 11, Objective 1: Title Crisis Supports.

Goal 11, Objective 1, Target Completion Date Jun 01, 2027

Goal 11, Objective 1, Description Train local community service staff in crisis de-escalation techniques and trauma-informed care

Goal 11, Objective 2: Title Self-Directed Services.

Goal 11, Objective 2, Target Completion Date Jun 01, 2027

Goal 11, Objective 2, Description Establish a peer mentorship program with trained individuals using self-directed services to support new participants in navigating and managing their services.

Goal 11, Objective 3: Title Suicide Prevention.

Goal 11, Objective 3, Target Completion Date Jun 01, 2027

Goal 11, Objective 3, Description Implement a suicide prevention training (e.g., QPR or ASIST) for community members, including families and service providers, to improve early identification and intervention.

Goal 12 (Added 2027)

Goal 12: Title Develop Certified Recovery Residences and Recovery Reentry Services in Otsego County

Goal 12: Target Completion Date Jan 01, 2029

Goal 12: Description Develop and operate Certified Recovery Residences in Otsego County that provide safe, structured, recovery-oriented housing for individuals transitioning back into the community. The initiative will reduce discharge delays, decrease relapse overdose risk, improve recovery outcomes, and strengthen coordination between treatment providers, hospitals, correctional facilities, and community -based recovery organizations. The program will prioritize individuals returning from treatment or incarceration who are at high risk of homelessness, relapse, or recidivism.

Goal 12: OASAS? Yes Goal 12: OMH? No Goal 12: OPWDD? No

Goal 12: Need Addressed 1 Housing

Goal 12: Need Addressed 2 Forensics

Goal 12: Need Addressed 3 Cross System Services

Goal 12, Objective 1: Title Certified Recovery Housing

Goal 12, Objective 1, Target Completion Date Jan 01, 2029

Goal 12, Objective 1, Description Establish one or more OASAS Certified Recovery Residences in Otsego County

Goal 12, Objective 2: Title Recovery Reentry Coordination

Goal 12, Objective 2, Target Completion Date Jan 01, 2029

Goal 12, Objective 2, Description Create formal discharge planning partnerships with treatment providers and correctional facilities.

Ensure individuals leave treatment or incarceration with housing, peer support, transportation, employment referrals, and community connections already established.

Goal 12, Objective 3: Title Peer Recovery Navigation

Goal 12, Objective 3, Target Completion Date Jan 01, 2029

Goal 12, Objective 3, Description Assign certified Recovery Peer Advocates to every resident.

Provide individualized recovery planning, relapse prevention, employment assistance, transportation coordination, and linkage to healthcare and behavioral health services.

Goal 12, Objective 4: Title Long Term Recovery Supports

Goal 12, Objective 4, Target Completion Date Jan 01, 2029

Goal 12, Objective 4, Description Connect residents with employment, education, recovery community organizations, mutual aid meetings, family supports, and permanent housing resources.

Goal 13 (Added 2027)

Goal 13: Title Expand rural Mobile Recovery Outreach Services

Goal 13: Target Completion Date Jan 01, 2029

Goal 13: Description Develop a mobile recovery unit that delivers recovery support, overdose prevention, peer services, and resource navigation directly into underserved rural communities throughout Otsego County.

Goal 13: OASAS? Yes Goal 13: OMH? No Goal 13: OPWDD? No

Goal 13: Need Addressed 1 Prevention

Goal 13: Need Addressed 2 Transportation

Goal 13: Need Addressed 3

Goal 14 (Added 2027)

Goal 14: Title Reduce opioid overdose deaths through comprehensive community response.

Goal 14: Target Completion Date Jan 01, 2029

Goal 14: Description Strengthen Otsego County's opioid response by expanding overdose prevention, peer engagement, rapid linkage to treatment, and post-overdose follow-up services.

Goal 14: OASAS? Yes Goal 13: OMH? No Goal 13: OPWDD? No

Goal 14: Need Addressed 1 Non-Clinical supports

Goal 14: Need Addressed 2

Goal 14: Need Addressed 3

Goal 14, Objective 1: Title Increase Narcan availability

Goal 14, Objective 1, Target Completion Date Jan 01, 2028

Goal 14, Objective 1, Description Increase Narcan availability countywide by training businesses, schools, libraries and community organizations.

Goal 14, Objective 2: Title Post overdose outreach

Goal 14, Objective 2, Target Completion Date Jan 01, 2028

Goal 14, Objective 2, Description Expand post-overdose outreach with hospitals and EMS and improve follow up after non fatal overdoses.

Goal 15 (Added 2027)

Goal 15: Title Strengthen Recovery Workforce Capacity.

Goal 15: Target Completion Date Jan 01, 2028

Goal 15: Description Increase the number of Certified Recovery Peer Advocates.

Goal 15: OASAS? Yes Goal 13: OMH? No Goal 13: OPWDD? No

Goal 15: Need Addressed 1 Workforce

Goal 15: Need Addressed 2

Goal 15: Need Addressed 3

Goal 15, Objective 1: Title Recruit Peers from all areas of Otsego County.

Goal 15, Objective 1, Target Completion Date Jan 01, 2028

Goal 15, Objective 1, Description Recruit peers from rural communities to provide peer services in hard to reach areas.

Expand peer services into emergency departments, primary care offices, probation, DSS and law enforcement.

Goal 16 (Added 2027)

Goal 16: Title Build recovery friendly communities.

Goal 16: Target Completion Date Jan 01, 2028

Goal 16: Description Expand recovery community organization services.

Goal 16: OASAS? Yes Goal 13: OMH? No Goal 13: OPWDD? No

Goal 16: Need Addressed 1 Other

Goal 16: Need Addressed 2

Goal 16: Need Addressed 3

Goal 16, Objective 1: Title Increase recovery supports in underserved areas

Goal 16, Objective 1, Target Completion Date Jan 01, 2029

Goal 16, Objective 1, Description Expand recovery community organization services.

Launch anti-stigma campaigns.

Develop recovery friendly workplace initiatives.

Goal 17 (Added 2027)

Goal 17: Title Establish a community recovery Hub Network

Goal 17: Target Completion Date Jan 01, 2029

Goal 17: Description Create an integrated countywide recovery network connecting hospitals, behavioral health providers, law enforcement, schools, treatment providers, recovery community organizations, and community agencies to ensure every individual affected by substance use disorder has immediate access to recovery supports regardless of where they first seek help.

Goal 17: OASAS? Yes Goal 13: OMH? No Goal 13: OPWDD? No

Goal 17: Need Addressed 1 Other

Goal 17: Need Addressed 2

Goal 17: Need Addressed 3

Goal 17, Objective 1: Title Standardize referral pathways and improve collaboration across systems.

Goal 17, Objective 1, Target Completion Date Jan 01, 2028

Goal 17, Objective 1, Description Increase warm handoffs between agencies with improved collaboration across systems by standardizing a referral pathways.



Update to 2024-2027 Goals and Objectives Otsego County Community Services Board

Jeannette Pavlus, Director of Community Services
Pavlusj@otsegocountyny.gov

Goal 1	
Title	Implement and increase services, training, and community awareness associated with cannabis use, youth exposure to cannabis, cannabis policy, and treatment for cannabis use disorder as it relates to the rollout of adult use cannabis dispensaries by July of 2027.
Update	
OBJECTIVES	
Community awareness and education	Ongoing
Education and training for professional staff	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Increase access to harm reduction supplies for five additional communities in Otsego County.
Update	
OBJECTIVES	
OASAS funded providers will work with a variety of community partners, such as colleges, Department of Health, human service organizations, and schools in order to determine the need for harm reduction supplies in five communities in Otsego County.	Ongoing
OASAS funded providers will work with a variety of community partners, such as colleges, Dep. Health and human service organizations to determine harm reductions needs.	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Expand mental health clinical services for children.
Update	To develop a mobile outreach team to meet individuals on the streets to assist them in enrolling in identified needed mental health services.
OBJECTIVES	
Submit the EZ-PAR for school based clinic services at the local BOCES and two schools.	["]
Hire and train staff for the school based mental health clinics.	["]
OBJECTIVE UPDATES	
Identify and engage target population. Conduct street outreach and community engagement to identify and build rapport with homeless individuals in need of mental health services.	
Provide information and education: Educate homeless individuals about available mental health services, their benefits, and the process for signing up.	

Goal 4		
Title	Enhance workforce	
Update		
OBJECTIVES		
Job fair		Complete
Outreach processes for recruitment for future employers.		Ongoing
Upgrade to market-competitive compensation with creative perks.		Ongoing
OBJECTIVE UPDATES		
Recruit and Retain qualified Staff: Implement strategies to attract and retain highly skilled mental health and substance use professionals, including competitive salaries, benefits, and professional development opportunities.		
Address Workforce shortages: Collaborate with educational institutions to create internship programs, advertise and recruit from colleges who have substance use and mental health programs.		

Goal 5		
Title	Intergrated Clinic	
Update		
OBJECTIVES		
Create policies and procedures for an integrated clinic.		Ongoing
Staff cross training.		Ongoing
OBJECTIVE UPDATES		

Goal 6		
Title	Identify gaps in care and training tools for children with OPWDD/MH.	
Update		
OBJECTIVES		
Work with NYSCLMHD OPWDD Pilot Project.		Complete
Work with the NYS System of Care to develop a Toolkit for SPOA and families for children with MH/IDD.		Complete
OBJECTIVE UPDATES		

Goal 7	
Title	Suicide Prevention
Update	
OBJECTIVES	

Increase suicide prevention training in schools and community.	Ongoing
Participate in annual Out of the Darkness Walk partnering with local AFSP Chapter.	Ongoing
Strengthen Suicide Prevention Coalition and identify a workplan.	N/A
OBJECTIVE UPDATES	



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2026 Update to 2024-2027 Goals and Objectives Otsego County Community Services Board

Jeannette Pavlus, Director of Community Services
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Goal 1

Goal 1, 2026 Status Update: **Ongoing**
Goal 1, 2026 Status Update Description:

Goal 1 Objective 1, 2026 Status Update: **Ongoing**
Goal 1 Objective 1, 2026 Status Update Description:

Goal 1 Objective 2, 2026 Status Update: **Ongoing**
Goal 1 Objective 2, 2026 Status Update Description:

Goal 2

Goal 2, 2026 Status Update: **Ongoing**
Goal 2, 2026 Status Update Description:

Goal 2 Objective 1, 2026 Status Update: **Ongoing**
Goal 2 Objective 1, 2026 Status Update Description:

Goal 2 Objective 2, 2026 Status Update: **Ongoing**
Goal 2 Objective 2, 2026 Status Update Description:

Goal 3

Goal 3, 2026 Status Update: **Not started**
Goal 3, 2026 Status Update Description:

Goal 3 Objective 1, 2026 Status Update: **Not started**
Goal 3 Objective 1, 2026 Status Update Description:

Goal 3 Objective 2, 2026 Status Update: **Not started**
Goal 3 Objective 2, 2026 Status Update Description:

Goal 3 Objective 3, 2026 Status Update: **Not started**
Goal 3 Objective 3, 2026 Status Update Description:

Goal 3 Objective 4, 2026 Status Update: **Not started**
Goal 3 Objective 4, 2026 Status Update Description:

Goal 4

Goal 4, 2026 Status Update: **Ongoing**
Goal 4, 2026 Status Update Description:

Goal 4 Objective 1, 2026 Status Update: **Complete**
Goal 4 Objective 1, 2026 Status Update Description:

Goal 4 Objective 2, 2026 Status Update: **Ongoing**
Goal 4 Objective 2, 2026 Status Update Description:

Goal 4 Objective 3, 2026 Status Update: **Complete**
Goal 4 Objective 3, 2026 Status Update Description:

Goal 4 Objective 4, 2026 Status Update: **Ongoing**
Goal 4 Objective 4, 2026 Status Update Description:

Goal 4 Objective 5, 2026 Status Update: **Ongoing**
Goal 4 Objective 5, 2026 Status Update Description:

Goal 5

Goal 5, 2026 Status Update: **Not started**

Goal 5, 2026 Status Update Description:

Goal 5 Objective 1, 2026 Status Update: **Not started**

Goal 5 Objective 1, 2026 Status Update Description:

Goal 5 Objective 2, 2026 Status Update: **Not started**

Goal 5 Objective 2, 2026 Status Update Description:

Goal 6

Goal 6, 2026 Status Update: **Ongoing**

Goal 6, 2026 Status Update Description:

Goal 6 Objective 1, 2026 Status Update: **Complete**

Goal 6 Objective 1, 2026 Status Update Description:

Goal 6 Objective 2, 2026 Status Update: **Complete**

Goal 6 Objective 2, 2026 Status Update Description:

Goal 7

Goal 7, 2026 Status Update: **Ongoing**

Goal 7, 2026 Status Update Description:

Goal 7 Objective 1, 2026 Status Update: **Ongoing**

Goal 7 Objective 1, 2026 Status Update Description:

Goal 7 Objective 2, 2026 Status Update: **Ongoing**

Goal 7 Objective 2, 2026 Status Update Description:

Goal 7 Objective 3, 2026 Status Update: **Ongoing**

Goal 7 Objective 3, 2026 Status Update Description:



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2027 Update to 2024-2027 Goals and Objectives Otsego County Community Services Board

Jeannette Pavlus, Director of Community Services
(Pavlusj@otsegocountyny.gov)

Goal 1

Goal 1, 2027 Status Update: **Ongoing**
Goal 1, 2027 Status Update Description:

Goal 1 Objective 1, 2027 Status Update: **Ongoing**
Goal 1 Objective 1, 2027 Status Update Description:

Goal 1 Objective 2, 2027 Status Update: **Ongoing**
Goal 1 Objective 2, 2027 Status Update Description:

Goal 2

Goal 2, 2027 Status Update: **Ongoing**
Goal 2, 2027 Status Update Description:

Goal 2 Objective 1, 2027 Status Update: **Ongoing**
Goal 2 Objective 1, 2027 Status Update Description:

Goal 2 Objective 2, 2027 Status Update: **Ongoing**
Goal 2 Objective 2, 2027 Status Update Description:

Goal 3

Goal 3, 2027 Status Update: **Ongoing**
Goal 3, 2027 Status Update Description:

Goal 3 Objective 1, 2027 Status Update: **Ongoing**
Goal 3 Objective 1, 2027 Status Update Description:

Goal 3 Objective 2, 2027 Status Update: **Ongoing**
Goal 3 Objective 2, 2027 Status Update Description:

Goal 3 Objective 3, 2027 Status Update: **Ongoing**
Goal 3 Objective 3, 2027 Status Update Description:

Goal 3 Objective 4, 2027 Status Update: **Ongoing**
Goal 3 Objective 4, 2027 Status Update Description:

Goal 4

Goal 4, 2027 Status Update: **Ongoing**
Goal 4, 2027 Status Update Description:

Goal 4 Objective 1, 2027 Status Update: **Complete**
Goal 4 Objective 1, 2027 Status Update Description:

Goal 4 Objective 2, 2027 Status Update: **Ongoing**
Goal 4 Objective 2, 2027 Status Update Description:

Goal 4 Objective 3, 2027 Status Update: **Ongoing**
Goal 4 Objective 3, 2027 Status Update Description:

Goal 4 Objective 4, 2027 Status Update: **Ongoing**
Goal 4 Objective 4, 2027 Status Update Description:

Goal 4 Objective 5, 2027 Status Update: **Ongoing**
Goal 4 Objective 5, 2027 Status Update Description:

Goal 5

Goal 5, 2027 Status Update: **N/A**

Goal 5, 2027 Status Update Description: **Currently not working on this goal.**

Goal 5 Objective 1, 2027 Status Update: **N/A**

Goal 5 Objective 1, 2027 Status Update Description: **Currently not working on this goal.**

Goal 5 Objective 2, 2027 Status Update: **Ongoing**

Goal 5 Objective 2, 2027 Status Update Description:

Goal 6

Goal 6, 2027 Status Update: **Complete**

Goal 6, 2027 Status Update Description:

Goal 6 Objective 1, 2027 Status Update: **Complete**

Goal 6 Objective 1, 2027 Status Update Description:

Goal 6 Objective 2, 2027 Status Update: **Complete**

Goal 6 Objective 2, 2027 Status Update Description:

Goal 7

Goal 7, 2027 Status Update: **N/A**

Goal 7, 2027 Status Update Description: **Suicide Prevention Coalition has moved to the Dept. of Health.**

Goal 7 Objective 1, 2027 Status Update: **N/A**

Goal 7 Objective 1, 2027 Status Update Description: **Suicide Prevention Coalition has moved to the Dept. of Health.**

Goal 7 Objective 2, 2027 Status Update: **N/A**

Goal 7 Objective 2, 2027 Status Update Description: **Suicide Prevention Coalition has moved to the Dept. of Health.**

Goal 7 Objective 3, 2027 Status Update: **N/A**

Goal 7 Objective 3, 2027 Status Update Description: **Suicide Prevention Coalition has moved to the Dept. of Health.**



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2024 Needs Assessment Form Otsego County Community Services Board

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): With an increase of individuals with MH & SUD issues we need more intensive case managers. I would like to be able to hire a case manager for the clinic to help the clients meet social determinants that they need assistance with. This would allow the clinicians to focus on therapy while the case managers can assist in other needs.

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Would like to partner with local hospital when and if a grant comes out for our area to open a 24/7 Crisis Stabilization Center.

Would also like to partner with local hospital to open a Bridge Script Clinic for the individuals who are having difficulty or long wait times for an appointment to have psychotropic medication prescriptions renewed.

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County is in need of housing for all categories. We struggle to place individuals who are dually diagnosed in all categories.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County is in need of respite beds for both adults and children in all categories. Most individuals end up sitting in the emergency departments for days until they can be sent home safely. Some individuals sit in the emergency departments for weeks.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County has two taxi agencies who are contracted to provide Medicaid transportation. However one agency has difficulty getting clients to appointments on time if at all. Clients have been left sitting in the MH and /or SUD clinic for hours after their pick up time. Depending on where the individuals are located in the county the same taxi agency will not pick them up.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jeannette Pavlus

Submitted for: Otsego County Community Services Board



2025 Needs Assessment Form Otsego County Community Services Board

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There needs to be providers who can work with dual diagnosed individuals.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There is a need for transitional housing for individuals coming out of a correctional facility. There is a need for a discharge planner in the local correctional facility to assist individuals have services in place before discharge.

Housing Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need more housing for adults and children who are identified as having MH/SUD and DD.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need respite services for adults and children who are identified as having MH/SUD and DD.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need transition services for all of the above.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We need better transportation services in order for individuals to make and meet their appointments.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): All areas are short with workforce to meet the needs of the community.

LGU Representative: Jeannette Pavlus

Submitted for: Otsego County Community Services Board



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2026 Needs Assessment Form
Otsego County Community Services Board**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County needs a face to face service 24/7 that is in Otsego County not two counties away.

Cross System Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County needs robust services for children who have MH and I/DD.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County needs a services connected with the courts to assist individuals who have a continued encounters with law enforcement.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County does not have any recovery housing. There is also a need for additional OHM housing.

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County needs more/additional wrap around services for adults/children/families.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County is in need of additional housing for all services for adults and children.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Respite services for adults and children for all services are needed for children and adults. Especially when discharged from a hospital setting and not ready to return to the community without strong supports.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Otsego County does not currently have any transition age services.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jeannette Pavlus

Submitted for: Otsego County Community Services Board



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2027 Needs Assessment Form
Otsego County Community Services Board**

Crisis Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There is a need for evening, overnight, weekends and holidays. We currently only have a call center to answer calls.

Cross System Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Services that can treat individuals who can are diagnosed with mental illness and I/DD.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Services that specialize in forensic for individuals in each of the systems.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): In need of an operating respite bed for adults and children.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): In need of a program that support transition of age services that covers all areas of OASAS, OMH and OPWDD. That can assist with job coach and daily living skills.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): In need of reliable transportation to our rural areas of the county.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): In need of workforce that covers all these areas for children and adults.

LGU Representative: Jeannette Pavlus

Submitted for: Otsego County Community Services Board