



Goals and Objectives 2024-2027 Steuben County Community Services

Lynn Lewis, Director of Community Services
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Goal 1

Goal 1: Title Increase access to appropriate housing for those with MH, SA, and/or DD diagnoses that supports treatment, recovery, and stabilization.

Goal 1: Target Completion Date Dec 30, 2028

Goal 1: Description Data on waitlists, and discussions with local service providers/stakeholders indicates a lack of housing that meets the complex needs of individuals. There is inadequate housing with the needed components to support: sobriety, productive decision making/problem solving, safety planning, and application of useful coping tools. Housing that meets the level of individual need and can support the individual in recovery is critical to long term success and aiding stabilization rather than sabotaging current treatment service plans/efforts and progress. Housing with appropriate location, embedded supports, and staff able to support stability, will aid long term recovery and reduce regression/relapse.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Cross System Services

Goal 1: Need Addressed 3 Prevention

Goal 1, Objective 1: Title Provide training for staff at housing entities on assessing, triaging, and managing mental health needs in support of therapy, recovery, and seeking additional help as needed, upon hire and annually thereafter.

Goal 1, Objective 1, Target Completion Date Dec 30, 2026

Goal 1, Objective 1, Description Staff at current housing entities are often not equipped with the experience or skill needed to support recovery, either in supporting use of coping tools or disengaging individuals from power struggles. Training in Mental Health First Aid, Safe-Talk, and other strategies to support appropriate coping tools and decision making would be valuable in sustaining stabilization. This could also ease employee stress by making living areas less chaotic and traumatic, reducing client outbursts, and improving overall quality of the environment for everyone.

Goal 1, Objective 2: Title Provide training and education on mental health and substance abuse symptoms, triggers, resources, helplines, and engagement skills for area Landlords.

Goal 1, Objective 2, Target Completion Date Dec 30, 2026

Goal 1, Objective 2, Description Landlords are often hesitant to provide housing to this population due to isolated negative experiences and/or misperceptions about how to assist, and get assistance, for these individuals. Landlords may be more apt to initiate this housing option and accept these individuals if they feel supported, informed, and empowered. This may be accomplished by providing education in: Mental Health First Aid; identification of symptoms, triggers, and red flags; community supports, resources, communication /engagement skills.

Goal 1, Objective 3: Title Repurpose empty housing units to accommodate the DD and forensic populations, as well as those in recovery.

Goal 1, Objective 3, Target Completion Date Dec 30, 2028

Goal 1, Objective 3, Description Currently there are unoccupied ARC houses, houses at auction, and empty beds/houses that may be outfitted and staffed in new ways to support the above populations as described with embedded supports.

Goal 1, Objective 4: Title Co-location of service populations (offices) at existing, or new, housing developments.

Goal 1, Objective 4, Target Completion Date Dec 30, 2027

Goal 1, Objective 4, Description Co-location of mental health treatment providers, substance abuse treatment providers, DSS caseworkers, and other supportive services offices in housing developments eases access to services, provides a presence that may help calm turbulent environments. and eases access to assistance for staff at the housing authority.

Goal 2

Goal 2: Title Increase collaborative assessment, treatment and recovery efforts across systems to improve crisis response, ease of access, and linkage to needed supports.

Goal 2: Target Completion Date Dec 30, 2028

Goal 2: Description Scattered resources, difficult system navigation, and county size adversely affect the ability of those seeking help to get the services they need. Increasing joint efforts at engagement, assessment, and treatment could ease

access for those seeking help. Systems having more joint endeavors would minimize confusion and allow for holistic approaches to well-being.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2 Cross System Services

Goal 2: Need Addressed 3 Non-Clinical supports

Goal 2, Objective 1: Title Add crisis position that serves a small caseload, and is mobile to agencies where these clients might present with need.

Goal 2, Objective 1, Target Completion Date Dec 30, 2024

Goal 2, Objective 1, Description Mobile crisis staff can follow a small highly unstable, at-risk population (identified through multiple crisis contacts, high needs assessment tools) for several months to work intensely with these clients to engage them in services, provide short term treatment aimed at stabilization, and link with resources for longer term follow up. This staff can present at DSS, EDs, police departments, on-site of a crisis situation, etc. to assist these agencies with engagement, mitigate risk, and assist with needed referrals and supports.

Goal 2, Objective 2: Title Add Peer services/Peer Specialists throughout the county in all service areas.

Goal 2, Objective 2, Target Completion Date Dec 30, 2028

Goal 2, Objective 2, Description Peer services have been a proven avenue to increase and improve engagement and decrease stigma. associated with seeking help. Peers can meet people where they are at emotionally and literally physically located. Peers can reach out to people where they reside and engage them on a level of understanding to aid the reception of help. Peers specializing in DD, SA, and MH needs can reach much needed populations and those who may have been disengaged for some time. Peer Specialists would be embedded in most agencies (or a few that receive referrals from all agencies), and they would reach out to identified individuals (through: ED alerts police reports, CPS/APS, etc.) toward engagement.

Goal 2, Objective 3: Title Increase HBCI capacity for Steuben County youth.

Goal 2, Objective 3, Target Completion Date Dec 30, 2025

Goal 2, Objective 3, Description Work with the State and Clarity to increase the number of HBCI workers by at least one, to increase the number of youth that can be served by this resource. This intensive crisis service has been very successful in serving high-risk youth at risk of it of home placement in stabilizing. There is currently a wait list for these services, and the need it there. Other services are not able to meet the need, and this service can reduce ED visits, inpatient admissions, and out of home placement.

Goal 2, Objective 4: Title Increase access to MH/SA/DD assessment/assistance for police through use of tablets/telehealth and/or embedded peers and crisis workers.

Goal 2, Objective 4, Target Completion Date Dec 30, 2028

Goal 2, Objective 4, Description Police often encounter individuals in need of MH, DD, and/or SA services. The use of tablets and the ability to connect virtually with a treatment provider for assistance could alleviate process time for staff and the individuals needing services and assist with staff shortages on all ends. If possible, embedding Peers and/or workers in the PD would allow for joint responses. The CIT can be an avenue through which these services are established.

Goal 2, Objective 5: Title Open at least one Drop-In Center in the county.

Goal 2, Objective 5, Target Completion Date Dec 30, 2028

Goal 2, Objective 5, Description .The Center can serve as a way to meet the basic needs of individuals - for safety, food, warmth, showers/cleanliness/hygiene. medical care, connection - a re-charging of their self which can lead to the desire/ability to engage with help. The Center can have facilities for showering, charging phones, getting a meal, engaging in activities with peers. The Drop-In Center can serve as a means of engagement with service providers on site.

Goal 2, Objective 6: Title Provide MAT services at the jail.

Goal 2, Objective 6, Target Completion Date Jun 01, 2024

Goal 2, Objective 6, Description The LGU/DCS are working with the jail and MAT providers to provide this service at the jail. MAT would be initiated for those with OUD at the jail, and then continued upon release with linkage to an external MAT provider prior to discharge.

Goal 3

Goal 3: Title Increase preventative services aimed at supporting those entering recovery, those in crisis, and those in need of supports to prevent regression in all service areas.

Goal 3: Target Completion Date Dec 30, 2028

Goal 3: Description Additional prevention services will be available in the County, across treatment areas and locations. These services will help with transitions from Inpatient facilities, residential facilities, jails/prisons, and they will also support those already in the community to maintain treatment gains and maintain their stability.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Cross System Services

Goal 3: Need Addressed 2 Respite

Goal 3: Need Addressed 3 Prevention

Goal 3, Objective 1: Title Steuben Prevention Coalition will secure continued funding to maintain services aimed at SA prevention.

Goal 3, Objective 1, Target Completion Date Aug 30, 2024

Goal 3, Objective 1, Description Steuben Prevention Council provides a large amount of the prevention efforts for SA in the County. The LGU will work with them to assure funding sources to continue to provide these services.

Goal 3, Objective 2: Title Provide Peer services at the jail to transition/link those needing supports to the community resources needed.

Goal 3, Objective 2, Target Completion Date Dec 30, 2024

Goal 3, Objective 2, Description Casa Trinity and the LGU have been working to bring a Connections to Care Peer service to the jail. This peer will connect with individuals needing SA services (and other services) prior to release and make sure appointments and linkages are made to help ensure continuity of care and care to assist recovery.

Goal 3, Objective 3: Title Utilize opioid settlement funds to reduce opioid usage, overdoses, and opioid related deaths.

Goal 3, Objective 3, Target Completion Date Dec 30, 2025

Goal 3, Objective 3, Description Local stake holders met and assessed the County to be in need of prevention, engagement, and recovery efforts related to opioid use disorder. An RFP will be issues seeking proposals aimed at prevention, treatment, and recovery related to OUD. Given County discussions and identified needs, proposals related to the following will be prioritized: reduction of stigma; education in schools and to the community regarding the extent of the problem, harm reduction, prevention, and available resources; peer services; mobile units able to engage individuals where they are living or spending time.

Goal 3, Objective 4: Title Increase respite beds within the County for youth, especially those with DD issues and those 12 and under.

Goal 3, Objective 4, Target Completion Date Dec 30, 2024

Goal 3, Objective 4, Description Contract with area foster agencies and housing agencies to allot slots for respite for kids in crisis, families needing respite to prevent crisis, and families needing respite to prevent abuse. This will decrease escalating power struggles and allow families to have space needed to learn ways to implement coping tools, and find sustainable resources to support their own stability long term.

Goal 4 (added 2025)

Goal 4 (2025): Title Improve workforce stability -recruitment and retention

Goal 4 (2025): Target Completion Date Dec 31, 2027

Goal 4 (2025): Description Staff recruitment and retention is a problem across most agencies in the local community. This has severely hampered the ability to provide timely, accessible, and thorough services to all those that could benefit.

Goal 4 (2025): OASAS? Yes Goal 4 (2025): OMH? Yes Goal 4 (2025) OPWDD? Yes

Goal 4 (2025): Need Addressed 1 Workforce

Goal 4 (2025): Need Addressed 2 Cross System Services

Goal 4 (2025): Need Addressed 3 Crisis Services

Goal 4 (2025) Objective 1: Title Workforce Retention through empowerment, opportunity, and incentive.

Goal 4 (2025) Objective 1: Target Completion Date Dec 31, 2027

Goal 4 (2025) Objective 1: Description Create and reinforce opportunities to enhance and/or develop the education/licensure of current staff. Providing funds, time, and internships toward career development for current staff. Strategize improvements to staff incentives, flexibilities, loan forgiveness opportunities, and tools to ensure staff potential is maximized and supported.

Goal 4 (2025) Objective 2: Title Workforce recruitment expansion efforts.

Goal 4 (2025) Objective 2: Target Completion Date Dec 31, 2025

Goal 4 (2025) Objective 2: Description Strategize on ways to incentivize local jobs through loan forgiveness opportunities, salary increases, supervision accommodations toward licensure and/or job success, expanded educational opportunities, and other self-fulfilment opportunities. Continue to work with colleges toward internships and recruitment at graduation.

Goal 5 (added 2025)

Goal 5 (2025): Title Improve transportation system

Goal 5 (2025): Target Completion Date Dec 31, 2027

Goal 5 (2025): Description Transportation in this vast, mostly rural county remains largely unavailable, inconsistent, and stand as a barrier to receiving services.

Goal 5 (2025): OASAS? Yes Goal 5 (2025): OMH? Yes Goal 5 (2025) OPWDD? Yes

Goal 5 (2025): Need Addressed 1 Transportation

Goal 5 (2025): Need Addressed 2 Cross System Services

Goal 5 (2025): Need Addressed 3

Goal 5 (2025) Objective 1: Title Explore and create alternatives, expansion of current transportation system.

Goal 5 (2025) Objective 1: Target Completion Date Dec 31, 2027

Goal 5 (2025) Objective 1: Description Explore funding streams for added services. Explore the development of a provider transport system shared by cross systems providers that may: use shared vehicles and drivers, repurpose school buses, increase the use of volunteers, and/or create expansion of the current bus routes.

Goal 6 (added 2026)

Goal 6 (2026): Title Increase housing options/services for the OPWDD population.

Goal 6 (2026): Target Completion Date Dec 30, 2027

Goal 6 (2026): Description Increasing numbers of OPWDD eligible individuals are lacking the appropriate services to sustain them in the community. This, coupled with a lack of housing options, finds more of these individuals staying in emergency departments for long periods of time and engaged in support and treatment services that are ill-equipped to manage the level of need. This decimates and fatigues already overburdened systems. It is not client-centered nor productive for these individuals and families.

Goal 6 (2026): OASAS? No Goal 6 (2025): OMH? No Goal 6 (2025) OPWDD? Yes

Goal 6 (2026): Need Addressed 1 Housing

Goal 6 (2026): Need Addressed 2 Outpatient treatment

Goal 6 (2026): Need Addressed 3 Non-Clinical supports

Goal 6 (2026) Objective 1: Title Increase OPWDD treatment, support services, and housing options in the county.

Goal 6 (2026) Objective 1: Target Completion Date Dec 30, 2027

Goal 6 (2026) Objective 1: Description Work with OPWDD to increase Article 16, peer, case management and crisis services in the county along with appropriate housing options to support these efforts.



Update to 2024-2027 Goals and Objectives Steuben County Community Services

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Goal 1

Title	Increase access to appropriate housing for those with MH, SA, and/or DD diagnoses that supports treatment, recovery, and stabilization.
Update	Goal remains necessary. Good progress is being made. Staffing issues remain a challenge in providing all the needed resources. The Mobile Crisis team have begun education and training with area housing staff as well as community business owners and some landlords. SOSCTI staff will soon be providing landlord training and supports. A new housing authority, Providence, is beginning renovation of a local school for housing units, and they are looking at other options for expansion in the area.

OBJECTIVES

Provide training for staff at housing entities on assessing, triaging, and managing mental health needs in support of therapy, recovery, and seeking additional help as needed, upon hire and annually thereafter.	Ongoing
Provide training and education on mental health and substance abuse symptoms, triggers, resources, helplines, and engagement skills for area Landlords.	Ongoing
Repurpose empty housing units to accommodate the DD and forensic populations, as well as those in recovery.	Ongoing
Co-location of service populations (offices) at existing, or new, housing developments.	Ongoing

OBJECTIVE UPDATES

Goal 2

Title	Increase collaborative assessment, treatment and recovery efforts across systems to improve crisis response, ease of access, and linkage to needed supports.
Update	Goal remains relevant. We have successfully tested a crisis worker with a small caseload, and this has shown to be successful in stabilization, access, and assistance to long-term clinicians. We have added 3 SA peers to the county services, covering the county. We are in the process of adding a MH peer. Mobile Crisis have started joint responses to crisis calls as staffing allows. Monthly meetings between crisis workers and police have begun to allow for better cross-systems approaches. There have been 2 drop-in centers opened in the County. HBCI capacity was increased. MAT services at the jail have been fully implemented.

OBJECTIVES

Add crisis position that serves a small caseload, and is mobile to agencies where these clients might present with need.	Ongoing
Add Peer services/Peer Specialists throughout the county in all service areas.	Ongoing
Increase HBCI capacity for Steuben County youth.	Complete
Increase access to MH/SA/DD assessment/assistance for police through use of tablets/telehealth and/or embedded peers and crisis workers.	Ongoing
Open at least one Drop-In Center in the county.	Complete
Provide MAT services at the jail.	Complete

OBJECTIVE UPDATES

Objective #2: Expansion of the specialized crisis worker/clinician to manage a small, high needs caseload will be expanded to the other county locations.

Goal 3

Title	Increase preventative services aimed at supporting those entering recovery, those in crisis, and those in need of supports to prevent regression in all service areas.
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Update	Goal remains relevant. SC Prevention Coalition has been funded, however this is an ongoing focus as they remain our main prevention provider and stigma-reduction agent. Peer services are available at the jail. Opioid funds have been utilized this far to increase engagement of teens and adults, increase harm reduction efforts, facilitate the opening of a drop in center, expand AIR services in the local communities. Respite for children and the DD population remains a challenge.	
OBJECTIVES		
Steuben Prevention Coalition will secure continued funding to maintain services aimed at SA prevention.		Ongoing
Provide Peer services at the jail to transition/link those needing supports to the community resources needed.		Complete
Utilize opioid settlement funds to reduce opioid usage, overdoses, and opioid related deaths.		Ongoing
Increase respite beds within the County for youth, especially those with DD issues and those 12 and under.		Ongoing
OBJECTIVE UPDATES		



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2026 Update to 2024-2027 Goals and Objectives Steuben County Community Services

Lynn Gramley, Director of Community Services
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Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: Steuben has added more housing options (eight) that are in locations more amenable to recovery; away from local bars, near treatment facilities, near supportive services, and with supportive and treatment services partially onsite. These are very limited in number, and many more are needed. While it is unclear how many will realistically be able to be established given resources and real estate, efforts will continue.

Goal 1 Objective 1, 2026 Status Update: Complete

Goal 1 Objective 1, 2026 Status Update Description: This is marked complete as these protocols have been established, and training provided. It will be ongoing as these educational pieces are embedded now in training processes.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: This has been offered to local Landlords in several formats, individually and in group sessions. The Steuben mobile crisis team and SOS have been at the forefront of providing this education. There is still much work to be done in engaging this population toward helping this set of potential tenants. A more ambitious campaign for the training is the next step.

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description: Providence has started renovations on one of the vacant schools in the Bat area to provide additional housing, but this is no where near completion. These will be viable housing options, ideally located to services and supports.

The funding, and more so the staffing, to accomplish the amount needed for this goal is a key barrier. The current housing units are understaffed and not able to maintain full capacity. The main focus is on staff recruitment, at large, to the area. There is also a focus on decreasing stigma associated with these housing options. Meetings with mayors, city/town councils/boards, law enforcement, and community groups have been held to support the underpinnings of recovery and support and the benefit to the communities. These are ongoing efforts.

Goal 1 Objective 4, 2026 Status Update: Ongoing

Goal 1 Objective 4, 2026 Status Update Description: This is successfully occurring in a new Corning community center. While there is not staff to accommodate full time location by all services (nor the need currently), it has been successful in assessing needs, providing immediate crisis stabilization, and making linkages to area resources, often with a warm hand-off. In the Bath and Hornell areas, peers and crisis workers have been partially integrated into a drop-in recovery center and youth center.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: This goal is largely completed for the area Steuben serves in regards to need, capacity, and organization of resources. Steuben is still looking to increase all of these efforts, including two new positions for joint law enforcement response, two new court navigators, and more mental health peers.

Maintaining order and maintaining a system that is useful and easy to navigate is the key now. As more and more avenues of assessment, service access doors, and provider agencies enter, community confusion grows. Maintaining centralized websites is crucial to community navigation. Steuben is now addressing such media outputs to allow for this.

Goal 2 Objective 1, 2026 Status Update: Complete

Goal 2 Objective 1, 2026 Status Update Description: This has been in effect for several years now, although it may look slightly different as staff come and go. This person(s) follows these folks through high risk periods when traditional outpatient is not producing the desired outcomes.

Goal 2 Objective 2, 2026 Status Update: Complete

Goal 2 Objective 2, 2026 Status Update Description: While Steuben will continue to expand peer services, there are peers in most areas of the county at this time, including treatment services, court systems, law enforcement, forensics, housing agencies, and on the streets.

Goal 2 Objective 3, 2026 Status Update: Complete

Goal 2 Objective 3, 2026 Status Update Description: The HBCI staff was doubled. Although redesign of the program, has resulted in fewer families actually served. Steuben and Allegany have recently applied for a grant to implement HBCI for individuals with mental health and OPWDD needs. The expansion of these services is still crucial and needed.

Goal 2 Objective 4, 2026 Status Update: Ongoing

Goal 2 Objective 4, 2026 Status Update Description: SCCS mobile crisis team increased their joint response with law enforcement, collaborative meetings, and joint trainings. Two new crisis positions designed to be embedded with law enforcement were created. Recruitment for these is ongoing, with recent increase in budgeted advertisement efforts. Peers are available for this purpose as well.

Goal 2 Objective 5, 2026 Status Update: Complete

Goal 2 Objective 5, 2026 Status Update Description: Two drop-in centers have been opened.

Goal 2 Objective 6, 2026 Status Update: Complete

Goal 2 Objective 6, 2026 Status Update Description: MAT treatment at the jail is still operational and functioning well. Discharge planning and connections are established and follow up is happening.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: Preventative services are flourishing at this time. There has been increased prevention/education services to youth, with available transportation and evening hours; recovery and engagement activities and supports for all ages have increased with AIR, One-Stop, and the addition of 5 peers to the county; and respite options have expanded for youth with mental health needs. More respite options are desperately needed, especially for youth, OPWDD population, and forensic population. Negotiations for forensic based respite/short term beds is underway with Arbor/OMH.

Goal 3 Objective 1, 2026 Status Update: Complete

Goal 3 Objective 1, 2026 Status Update Description: PC is funded for the next several years. This will be an ongoing effort. The program is active in seeking funding, recruiting members, and providing useful services to the county.

Goal 3 Objective 2, 2026 Status Update: N/A

Goal 3 Objective 2, 2026 Status Update Description: This goal is not needed. Peer and treatment services already exist at the jail in a completely functioning. meeting the need capacity.

Goal 3 Objective 3, 2026 Status Update: Ongoing

Goal 3 Objective 3, 2026 Status Update Description: Opioid funds have been largely allocated and are being used for stigma reduction, prevention, and recovery efforts. These resources are directly engaging an average 300 unique individuals in educational and recovery activities and reaching many more in targeted campaigns and educational efforts.

Funds continue to be received and will continue to be used to address identified areas of need, where implementation is feasible and sustainable.

Goal 3 Objective 4, 2026 Status Update: Ongoing

Goal 3 Objective 4, 2026 Status Update Description: One contract for increased respite access is underway at this moment. Staffing remains a barrier to implementation. Recent state redesignation has also removed one option for respite in the area, unfortunately. Advocacy was undertaken to address this, but did not have the desired results. . Options for respite will remain a focus of CSB meetings and other committee meetings.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: Staff recruitment has been discussed and many action plans implemented across the county. On a macro level, there have been efforts at a campaign to encourage living in the area, county-wide job fairs, staff sharing agreements, grants toward incentives for working in a rural area, and pay increases. There has been a concerted effort to propagate supportive and complimentary services/roles versus competitive services/roles to maximize staffing. The addition of supportive roles in peers, navigators, and case managers has been bolstered as these staff have been easier to find. On a micro level, each agency has developed their own incentives around pay, promotional tracks, education, loan forgiveness, and increased supervisory supports.

Goal 4 Objective 1, 2026 Status Update: Complete

Goal 4 Objective 1, 2026 Status Update Description: Mostly across the county, agencies have put in place CEU/licensure reimbursement, loan forgiveness, increased educational opportunities, and increased supervision.

Goal 4 Objective 2, 2026 Status Update: Ongoing

Goal 4 Objective 2, 2026 Status Update Description: Mostly across the county, agencies have put in place CEU/licensure reimbursement, loan forgiveness, increased educational opportunities, and increased supervision.

Goal 5

Goal 5, 2026 Status Update: Ongoing

Goal 5, 2026 Status Update Description: Transportation remains an issue in this very large, very rural county. Increased opportunities for "free" transportation options in the form of bus tokens and gas cards have been increased. Medical travel and cab access remain an issue due to staffing. The financial feasibility of extended/increased bus routes remains non-sustainable. Efforts at planning with supports for needed rides through reimbursement have increased.

Goal 5 Objective 1, 2026 Status Update: Ongoing

Goal 5 Objective 1, 2026 Status Update Description: The use of volunteers and family has increased with incentives. Staffing increased options has been a focus before action can be taken on many of the other options.



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Goal 1

Goal 1, 2027 Status Update: Ongoing

Goal 1, 2027 Status Update Description: Steuben has again added another eight housing opportunities more appropriate for those in recovery. This housing is supportive and located in areas supportive of recover based activities and supports. We are currently in discussion with local providers and the State-based agencies to add more recovery residences for SUD population and to add eight for the OPWDD population.

Goal 1 Objective 1, 2027 Status Update: Complete

Goal 1 Objective 1, 2027 Status Update Description: While there is on-going training, education, and support to housing staff, this is established; objective complete.

Goal 1 Objective 2, 2027 Status Update: Ongoing

Goal 1 Objective 2, 2027 Status Update Description: Landlords continue to be engaged through the SCCS treatment team/crisis and Oak & Elm (SOS) team with support, resources, education. The NIMBY issues are more of an issue in the current political atmosphere. Stigma reduction has taken the forefront in many areas. Increasing the supports to housing providers has also come to the forefront. Crisis management, consultation, and team meetings have increased to assist with difficult situations and improve stability.

Goal 1 Objective 3, 2027 Status Update: Ongoing

Goal 1 Objective 3, 2027 Status Update Description: The current OPWDD proposal would repurpose/build upon current housing in the area to align better with need and purpose. Repurposing has been more productive as it cuts through some of the stigma and NIMBY issues associated with new developments. Staffing remains an obstacle. There have been on-going efforts with local leaders around community need and benefit, as well as on-going education on MH/SUD/DD issues in efforts to reduce obstacles.

Goal 1 Objective 4, 2027 Status Update: Complete

Goal 1 Objective 4, 2027 Status Update Description: This goal is complete in a minimal way. There are several locations throughout the county now with multiple services- MH/SUD, assessment, peer, treatment services, housing, case management - available in one setting. There is always room for this to occur more frequently, and this will always be an on-going factor in future service allocation.

Goal 2

Goal 2, 2027 Status Update: Complete

Goal 2, 2027 Status Update Description: This goal is complete. We have increased system cross-over with the addition of eight peers, two court navigators, four case managers, and several drop in center locations across the county. There is integration across the forensic, school, probation, social services, PCP, ED, and treatment agencies across the county. Large efforts have been made to bridge gaps and improve communication, referral, and assessment, as well as coordinated treatment efforts. This will always be an aim in any systemic efforts. Staffing of many positions that would further this (crisis workers embedded in law enforcement, mobile crisis workers, school-based clinicians) remain an obstacle to fulfillment of optimal level.

Goal 2 Objective 1, 2027 Status Update: Complete

Goal 2 Objective 1, 2027 Status Update Description: This is steadily an occurring service/effort.

Goal 2 Objective 2, 2027 Status Update: Complete

Goal 2 Objective 2, 2027 Status Update Description: Peer services have been integrated into all areas of Steuben County at this point. There will be efforts to increase this, especially in light of clinical staffing deficits. Peers have posed challenges with consistency and boundary issues, but they have allowed improvement in outreach and engagement efforts, as well as supportive services in more of a clinical sense. They have filled gaps in needed outreach, prevention, and recovery avenues.

Goal 2 Objective 3, 2027 Status Update: Complete

Goal 2 Objective 3, 2027 Status Update Description: HBCI has increased. We will continue to advocate for even more slots in the area as they are needed.

Goal 2 Objective 4, 2027 Status Update: **Complete**

Goal 2 Objective 4, 2027 Status Update Description: We have one embedded worker. Two embedded positions remain unstaffed, and this will continue to be a focus of recruitment. Treatment staff are deeply connected to law enforcement through regular monthly meetings aimed at collaboration. These have greatly improved relationships and response to community need for joint assessment and outcomes that stabilize communities.

Goal 2 Objective 5, 2027 Status Update: **Complete**

Goal 2 Objective 5, 2027 Status Update Description: Drop-In centers remain active and offer a variety of services and connections in one location.

Goal 2 Objective 6, 2027 Status Update: **Complete**

Goal 2 Objective 6, 2027 Status Update Description: MAT services are on-going at the jail.

Goal 3

Goal 3, 2027 Status Update: **Ongoing**

Goal 3, 2027 Status Update Description: This goal is mostly accomplished. Preventative services are still flourishing with peer access, recovery activity access, and education. Respite has also been successfully increased for youth! The opioid funds remain available and their use toward further efforts will be on-going. A new rolling application process is aimed at increased availability of funds to more agencies/individuals and at more innovative services to reduce opioid use.

Goal 3 Objective 1, 2027 Status Update: **Complete**

Goal 3 Objective 1, 2027 Status Update Description: SPC is funded through 2026. On-going funding sources are always sought by the Coalition. The opioid committee has on-going funding allotted. The opioid committee has been active in harm reduction and treatment efforts - Narcan training, education, OD mapping - throughout the community. SPC is the main agency in the county running stigma reduction campaigns, link with treatment campaigns, and administering local surveys to qualify community perception and need to inform county goals in these service areas around SUD.

Goal 3 Objective 2, 2027 Status Update: **N/A**

Goal 3 Objective 2, 2027 Status Update Description: Peer and all treatment services exist at the jail.

Goal 3 Objective 3, 2027 Status Update: **Ongoing**

Goal 3 Objective 3, 2027 Status Update Description: Opioid overdoses and deaths have decreased. The allocation of opioid funds will continue to be an aim for the county. An on-going application process has been established and approved to allow for usage of these funds as needed/ideas present that would benefit the county. While RFP(s) may be issued as needed, this process will allow for the funds to be considered for use when it might apply to agencies/need rather than within a small scope of time. Staffing remains an obstacle to wider usage of these funds.

Goal 3 Objective 4, 2027 Status Update: **Complete**

Goal 3 Objective 4, 2027 Status Update Description: This past year, respite options were increased dramatically with an extra \$30,000 in funding toward respite. Additional respite sites were identified and successfully approved for use.

Goal 4

Goal 4, 2027 Status Update: **Ongoing**

Goal 4, 2027 Status Update Description: Staffing shortages are plaguing the area making it increasingly difficult to provide even the basic services to the community and making it all but impossible to meet state mandates and/or create new programs and services. The recent federal actions that will limit loan amounts will likely worsen the situation.

Agencies have improved salaries, advancement opportunities, loan forgiveness, paid licensure/CEUs/registration, created paid internships, created agreements with colleges to promote human service jobs, increased flexibility in schedules, increased support of training and supervision tailored to staff interest and development, increased supervision and support, and many other initiatives toward staff satisfaction.

Goal 4 Objective 1, 2027 Status Update: **Complete**

Goal 4 Objective 1, 2027 Status Update Description: Current staff/workforce:

Mostly across the county, agencies have put in place CEU/licensure reimbursement, loan forgiveness, increased educational opportunities, and increased supervision.

Paid internships and 50% course reimbursement are also now approved and used to entice more staff to pursue further education.

Flexibility with some work from home opportunities also exist.

Supporting staff interests through committees, training, and various roles has been bolstered toward staff fulfillment and stress reduction.

Goal 4 Objective 2, 2027 Status Update: Ongoing

Goal 4 Objective 2, 2027 Status Update Description: Mostly across the county, agencies have put in place CEU/licensure reimbursement, loan forgiveness, increased educational opportunities, and increased supervision.

Agreements with local/area college level programs to promote human services careers have been established.

This will remain an issue for the foreseeable future due to continued lack of staff for licensed roles and other human services roles.

Goal 5

Goal 5, 2027 Status Update: Ongoing

Goal 5, 2027 Status Update Description: The size of the county and lack of workforce remain obstacles to transportation improvements.

Some agencies have acquired buses/vans to improve transport to certain programs.

Grants and funding are necessary, on a large scale, to address this issue on a county-wide basis. These will continue to be sought.

Increasing mobile units may also be viable IF staffing is possible.

Goal 5 Objective 1, 2027 Status Update: Ongoing

Goal 5 Objective 1, 2027 Status Update Description: Several grants have initiated but not awarded. Staffing, volunteers and capability remain main obstacles in expansion of transportation. The size of the county does not equate to economically self-sustainable transport without taxpayer funding.

Grants and funding sources will continue to be sought for a larger transport expansion - additional bus routes.

Agencies have been looking at internal transport opportunities with several acquiring vans/buses to transport to their programs, even if on a limited basis.



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Steuben County Community Services

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Steuben County is a large, mainly rural county. Weather such as snow and floods can make travel difficult. Distance to treatment providers and services can be lengthy and expensive. There is a public transit system that has improved over the years, but for very rural folks it is still rather inaccessible. Medical Travel is available, but this is also limited with staff shortages and individual unreliability. This problem has plagued the County for years. Rather than set unachievable goals, or goals that do not materialize, it seems best to offer some possible remedies that the County can address more informally. Some achievable goals might be: increasing the number of ride services by volunteers, addition of transportation case managers, increasing funding for taxi services for those not eligible for Medical Travel.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Staff shortages affect every area of service provision in the County. There are simply not enough staff to manage the level of service need in the County. Treatment providers, housing providers, police, hospitals, DSS, and all other services are struggling. There are waitlists for almost all treatment/provider services, and the staff working in the treatment arenas are overburdened and overwhelmed. This leads to burnout and staff turnover, which in turn leads to greater staff stress, staff turnover, etc. Agencies do not have enough staff to employ all the services they have available, and certainly not to initiate any "new" services through RFP processes. Services and programs are not useful without staff to employ the services. Current initiatives such as sign on bonuses do not apply to all employers and have created competition amongst providers in rural areas, and a revolving door of staff, while not really addressing the problem. Systems attempt to work together, but the stress often leads to tension amongst providers as to responsibilities and workloads. This is a large systems issue, which will need a larger systems fix.

Again, rather than make goals that are questionable in actual outcome, there are some possible avenues to alleviate strain: a campaign to encourage folks toward living in the County; shared employees across systems; elimination of civil service examinations for licensed individuals, individuals with college degrees, and/or individuals with a certain number of years in the field or in the role as a contract worker having proven they are capable of doing the job.

LGU Representative: Lynn Lewis

Submitted for: Steuben County Community Services



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2025 Needs Assessment Form Steuben County Community Services

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Lynn Gramley

Submitted for: Steuben County Community Services



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2026 Needs Assessment Form
Steuben County Community Services**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Lynn Gramley

Submitted for: Steuben County Community Services



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2027 Needs Assessment Form
Steuben County Community Services**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Lynn Gramley

Submitted for: Steuben County Community Services

Agency Name	Program Name	Program Type Name
Allegany Rehabilitation Associates, Inc.	Home Based Crisis Intervention	Home Based Crisis Intervention
AspireHope NY, Inc.	Adult HCBS Education Support Services	Adult BH HCBS Education Support Services (ESS)
AspireHope NY, Inc.	Adult HCBS Intensive Supported Employment	Adult BH HCBS Intensive Supported Employment (ISE)
AspireHope NY, Inc.	Adult HCBS Ongoing Supported Employment	Adult BH HCBS Ongoing Supported Employment (OSE)
AspireHope NY, Inc.	Adult HCBS Pre Vocational Services	Adult BH HCBS Pre-Vocational Services
AspireHope NY, Inc.	Adult HCBS Transitional Employment	Adult BH HCBS Transitional Employment
AspireHope NY, Inc.	AspireHope NY, Inc. - Steuben	Family Peer Support Services - Children & Family
AspireHope NY, Inc.	CORE Family Support and Training	CORE Family Support and Training (FST)
AspireHope NY, Inc.	Family Peer Support and Services	CFTSS: Family Peer Support Services (FPSS)
AspireHope NY, Inc.	Residential Family Support Partners Program	Family Peer Support Services - Children & Family
AspireHope NY, Inc.	Support for Families	Advocacy/Support Services
AspireHope NY, Inc.	Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS)
Catholic Charities Steuben/Livingston	HCBS Empowerment Services - Peer Support	CORE Empowerment Services - Peer Supports
Catholic Charities	Turning Point	Non-Medicaid Care Coordination
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Specialty Mental Health Care Management	Specialty Mental Health Care Management
Family Service Society, Inc.	4930 CFTSS: Psychosocial Rehabilitation (PSR)	CFTSS: Psychosocial Rehabilitation (PSR)
Finger Lakes Migrant Health Care Project, Inc	Finger Lakes Migrant Health Care Project SMH CMA	Specialty Mental Health Care Management
Greater Rochester Health Home Network	Greater Rochester Health Home	Specialty Mental Health Care Management
Hillside Children's Center	Hillside SMH CMA - Southern Tier Steuben	Specialty Mental Health Care Management
NYS ARC Allegany - Steuben Counties Chapter	Assisted Competitive Employment	Assisted Competitive Employment
NYS ARC Allegany - Steuben Counties Chapter	Supported Employment	Ongoing Integrated Supported Employment Services
Pathways, Inc.	Adult Behavioral HCBS Family Support and Training	CORE Family Support and Training (FST)
Pathways, Inc.	Adult Behavioral HCBS Habilitation	Adult BH HCBS Habilitation
Pathways, Inc.	Adult Behavioral HCBS Intensive Supported Employment	Adult BH HCBS Intensive Supported Employment (ISE)
Pathways, Inc.	Adult Behavioral HCBS Peer Support	CORE Empowerment Services - Peer Supports

Pathways, Inc.	Adult Behavioral HCBS Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Pathways, Inc.	Adult Behavioral Health Education Support Services	Adult BH HCBS Education Support Services (ESS)
Pathways, Inc.	Adult Behavioral Health Ongoing Supported Employment	Adult BH HCBS Ongoing Supported Employment (OSE)
Pathways, Inc.	Adult Behavioral Health Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
Pathways, Inc.	CFTSS: Community Psychiatric Support and Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Pathways, Inc.	CFTSS: Other Licensed Practitioner	CFTSS: Other Licensed Practitioner (OLP)
Pathways, Inc.	CFTSS: Psychosocial Rehabilitation	CFTSS: Psychosocial Rehabilitation (PSR)
Pathways, Inc.	Conable House Community Residence Program	Children & Youth Community Residence
Pathways, Inc.	Pathways CFTSS Program	CFTSS: Children's Mental Health Rehabilitation Services
Pathways, Inc.	Pathways Inc SMH CMA	Specialty Mental Health Care Management
SCAP, Inc./dba Arbor Development	Crisis Residence	Crisis/Respite Beds
SCAP, Inc./dba Arbor Development	Family Support and Training	CORE Family Support and Training (FST)
SCAP, Inc./dba Arbor Development	Lamphear Townhomes-Comm.Svcs	Supportive Single Room Occupancy (SP-SRO)
SCAP, Inc./dba Arbor Development	Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
SCAP, Inc./dba Arbor Development	Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
SCAP, Inc./dba Arbor Development	SCAP - Maple Leaf House Community Residence	Congregate/Treatment
SCAP, Inc./dba Arbor Development	SCAP - Sedgwick House Community Residence	Congregate/Treatment
SCAP, Inc./dba Arbor Development	SCAP Supp Housing/RCE SH Steuben Cty - Comm Svcs	Supportive Housing
SCAP, Inc./dba Arbor Development	SCAP Supp Housing/Steuben County MRT SH - Comm Svcs	Supportive Housing
SCAP, Inc./dba Arbor Development	SCAP Supp Housing/Steuben County PC Long Stay - Comm Svcs	Supportive Housing
SCAP, Inc./dba Arbor Development	SCAP Supported Housing/Steuben Co. - Comm. Svcs	Supportive Housing
SCAP, Inc./dba Arbor Development	SCAP, Inc/dba Arbor Development SMH CMA	Specialty Mental Health Care Management
SCAP, Inc./dba Arbor Development	The RITE Program	Apartment/Treatment
Steuben County Community Mental Health Center	Advocacy - Compeer	Advocacy/Support Services
Steuben County Community Mental Health Center	Advocacy - Support for Families	Advocacy/Support Services

Steuben County Community Mental Health Center	Advocacy - Training for Local Law Enforcement	Advocacy/Support Services
Steuben County Community Mental Health Center	Bridger Care Manager	Outreach
Steuben County Community Mental Health Center	CFTSS: Mobile Crisis Intervention (CI)	CFTSS: Mobile Crisis Intervention (CI)
Steuben County Community Mental Health Center	Comprehensive Emergency Response System	Crisis Intervention
Steuben County Community Mental Health Center	Crisis Response/Mobile Outreach	Crisis Intervention
Steuben County Community Mental Health Center	Drop in Center	Drop In Centers
Steuben County Community Mental Health Center	Health Home Care Management C&Y	Health Home Care Management
Steuben County Community Mental Health Center	Health Home Non Medicaid Care Management C&Y	Health Home Non-Medicaid Care Management
Steuben County Community Mental Health Center	LGU CSS M	Monitoring and Evaluation, CSS
Steuben County Community Mental Health Center	PROS	PROS Employment Initiative
Steuben County Community Mental Health Center	Steuben County CMHC - HH CM	Health Home Care Management
Steuben County Community Mental Health Center	Steuben County CMHC - HH Non-Med CM	Health Home Non-Medicaid Care Management
Steuben County Community Mental Health Center	Steuben County CMHC - SPOA Adult	Single Point of Access (SPOA)
Steuben County Community Mental Health Center	Steuben County CMHC - SPOA C&Y	Single Point of Access (SPOA)
Steuben County Community Mental Health Center	Steuben County Community Mental Health Services SMH CMA AOT	Specialty Mental Health Care Management
Steuben County Community Mental Health Center	Steuben County Mental Health Clinic & Counseling Center	Mental Health Outpatient Treatment and Rehabilitative Services
Steuben County Community Mental Health Center	Steuben County PROS Program	Comprehensive PROS without Clinical Treatment
Steuben County Community Mental Health Center	Transitional Case Mgt.	Transition Management Services
Steuben County Community Mental Health Center	Veteran Peer 2 Peer	Outreach