



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Hamilton County Community Services

Lynette Greene, Director of Community Services
(lgreene@hamiltoncountyny.gov)

Goal 1

Goal 1: Title Develop crisis services

Goal 1: Target Completion Date Jan 01, 2026

Goal 1: Description There are essentially no crisis services available in Hamilton County. The program clinicians attempt to address crisis during office hours and do provide telephonic support after hours, however, many face to face crisis needs are met by hospital ED's, which are all out of county.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Crisis Services

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Children's crisis services

Goal 1, Objective 1, Target Completion Date Jan 01, 2025

Goal 1, Objective 1, Description Working with Clinton, Essex and Franklin Counties, create a collaborative Home Based Crisis Intervention Program.

Goal 1, Objective 2: Title Mobile Crisis and outreach

Goal 1, Objective 2, Target Completion Date Jan 01, 2026

Goal 1, Objective 2, Description Explore opportunities to provide enhanced crisis and follow-up services in the communities, This is very much a challenge due to large geographic region, limited staff and small population.

Goal 2

Goal 2: Title Develop recovery program for young adults.

Goal 2: Target Completion Date Jan 01, 2027

Goal 2: Description There are currently limited opportunities for individuals in recovery to get support and participate in sober activities. Our goal is to find a way to support this population through organized programming.

Goal 2: OASAS? Yes Goal 2: OMH? No Goal 2: OPWDD? No

Goal 2: Need Addressed 1 Non-Clinical supports

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 3

Goal 3: Title Develop a county-wide system of care to address behavioral health needs of both children and adults.

Goal 3: Target Completion Date Jan 01, 2028

Goal 3: Description Working with our partners, develop a trauma-informed system of care by working collaboratively to identify resources and address needs within Hamilton County. As a very large geographic county with a tiny population and few services, it is imperative that we work together to meet all needs.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Cross System Services

Goal 3: Need Addressed 2 Adverse Childhood Experiences

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Complete SOC Action Planning

Goal 3, Objective 1, Target Completion Date Jun 30, 2024

Goal 3, Objective 1, Description As a recipient of a grant for SOC start-up, we plan to complete the action planning process by June 2024.

Goal 3, Objective 2: Title Become a trauma informed system

Goal 3, Objective 2, Target Completion Date Dec 31, 2025

Goal 3, Objective 2, Description Explore options for a training program to have all partners in the SOC be Trauma-Informed practices.

Goal 4

Goal 4: Title Address workforce issues.

Goal 4: Target Completion Date Jan 01, 2028

Goal 4: Description The workforce shortage in general is not unique to this region, but is exacerbated by the geography and small population overall. In addition to universal workforce issues we also struggle with a lack of post-secondary institutions and the lack of workforce housing.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? No

Goal 4: Need Addressed 1 Workforce

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Expand eligible clinical titles

Goal 4, Objective 1, Target Completion Date May 01, 2024

Goal 4, Objective 1, Description Current clinical job descriptions in Hamilton County only include Social Workers. Will expand to open positions to other QHP, including Mental Health Counselors, Marriage and Family Therapists, Creative Arts therapists.

Goal 4, Objective 2: Title Satellite offices

Goal 4, Objective 2, Target Completion Date Jan 01, 2025

Goal 4, Objective 2, Description Explore opportunity to develop satellite locations near county lines to perhaps draw eligible workers from neighboring areas.



Update to 2024-2027 Goals and Objectives Hamilton County Community Services

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Goal 1

Title	Develop crisis services	
Update	The county outpatient program has been able to increase daytime crisis services by freeing up clinician time each day for crisis - and also allowing dispatch to local schools as needed. Hamilton county is working with the 3 other North County Counties to begin an HBCI program and have been awarded RFP, just waiting on contracting. Additionally, with the added funding for mobile crisis, programming is beginning.	
OBJECTIVES		
Children's crisis services		Ongoing
Mobile Crisis and outreach		Ongoing
OBJECTIVE UPDATES		

Goal 2

Title	Develop recovery program for young adults.
Update	HFM has begun a recovery program in Speculator. Would like to continue to grow that service in the Northern area of the county.
OBJECTIVES	
OBJECTIVE UPDATES	
1. Expand recovery services in other areas of the county	

Goal 3

Title	Develop a county-wide system of care to address behavioral health needs of both children and adults.	
Update	We have completed SOC action planning workshops and are continuing the process. We did offer a trauma-informed workshop, but will continue this work.	
OBJECTIVES		
Complete SOC Action Planning		Ongoing
Become a trauma infomed system		Ongoing
OBJECTIVE UPDATES		

Goal 4

Title	Address workforce issues.	
Update	The Board of Supervisors has approved the request to expand clinical titles to include LMHC, LCAT, and LMFT. We are continuing to explore additional satellites, but are currently providing services in 2 county locations plus 2 schools.	

OBJECTIVES	
Expand eligible clinical titles	Complete
Satellite offices	Ongoing
OBJECTIVE UPDATES	



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2026 Update to 2024-2027 Goals and Objectives Hamilton County Community Services

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Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: We continue to work with Law enforcement and schools to respond to crisis more timely and minimize the need for hospitalization. HBCI is up and running.

Goal 1 Objective 1, 2026 Status Update: Complete

Goal 1 Objective 1, 2026 Status Update Description: HBCI is now operating in Hamilton County. They have been able to present the program to CSB and the SOC. Referrals are beginning to come in.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: This continues to be a challenge due to even more limited staffing than 1 year ago. However, i small size also allows us flexibility, and we have been able to respond to locations with low enforcement, probation and social services on a number of occasions.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Attendance has been slow to grow thus far at this recovery center. We continue to work with HFM Prevention and Four Rivers Alliance to find creative ways to reach this population

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: Continuing to work on outreach in all areas of the county to engage individuals in recovery.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: Our SOC, Hamilton CARES, is functioning relatively well. The group meets monthly, and projects are being worked on. Attendance is very good.

Goal 3 Objective 1, 2026 Status Update: Complete

Goal 3 Objective 1, 2026 Status Update Description: Action planning is complete, and steps are being taking to achieve the goals set forth.

Goal 3 Objective 2, 2026 Status Update: Complete

Goal 3 Objective 2, 2026 Status Update Description: Although training is complete, Being Trauma-Informed is an ongoing effort and process.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: The Board approved the to expand clinical titles. We do not have the staff yet to facilitate more satellites. We have contracted with Innovatel for Teletherapy and this has been greatly successful thus far. Hamilton County also has 2 units available for temporary workforce housing for individuals relocating to work for the county.

Goal 4 Objective 1, 2026 Status Update: Complete

Goal 4 Objective 1, 2026 Status Update Description:

Goal 4 Objective 2, 2026 Status Update: Ongoing

Goal 4 Objective 2, 2026 Status Update Description: Unable to consider satellite locations at this time with limited staffing. However, we have been able to contract for a 0.4 FTE LCSW for telehealth and this is working very well.



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2027 Update to 2024-2027 Goals and Objectives Hamilton County Community Services

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Goal 1

Goal 1, 2027 Status Update: Ongoing

Goal 1, 2027 Status Update Description: We continue to address crisis needs with our existing staff by partnering with other local agencies. We have made several mobile contacts when needed during business hours and have responded to local schools when they have requested assistance with crises

Goal 1 Objective 1, 2027 Status Update: Complete

Goal 1 Objective 1, 2027 Status Update Description:

Goal 1 Objective 2, 2027 Status Update: Ongoing

Goal 1 Objective 2, 2027 Status Update Description: We continue to collaborate with local providers such as law enforcement, DSS and probation to deploy clinicians in the field as needed. We will not be able to provide 24/7 mobile crisis due to staffing and geography in our county. Given the extremely small population and intimate knowledge of high need individuals in the community, we have been able to provide adequate supports within 24 hours if needed.

Goal 2

Goal 2, 2027 Status Update: Ongoing

Goal 2, 2027 Status Update Description: It has been a challenge to engage youth in a clubhouse type model here in Hamilton County. However, we have been able to get good attendance at special events hosted by HFM Prevention during school holidays and vacations to engage youth in sober activities.

Goal 2 Objective 1, 2027 Status Update: Ongoing

Goal 2 Objective 1, 2027 Status Update Description: We have established community outreach program with Baywood Treatment Center. We have attempted to enhance group offerings for peer recovery services but recipients are reluctant to engage.

Goal 3

Goal 3, 2027 Status Update: Complete

Goal 3, 2027 Status Update Description: Hamilton CARES meets monthly with a good turnout of community stakeholders. This is well established at this point in time and will continue to maintain.

Goal 3 Objective 1, 2027 Status Update: Complete

Goal 3 Objective 1, 2027 Status Update Description: was completed in 2026

Goal 3 Objective 2, 2027 Status Update: Ongoing

Goal 3 Objective 2, 2027 Status Update Description: This is an ongoing process for Hamilton County. Stakeholders have had some training in Trauma Informed Care and we continue to reinforce these principles during SOC meetings

Goal 4

Goal 4, 2027 Status Update: Ongoing

Goal 4, 2027 Status Update Description: Although staffing will always be a challenge in Hamilton County, significant progress has been made within the organization and Community Services is fully staffed for the first time in 5 years.

Goal 4 Objective 1, 2027 Status Update: Complete

Goal 4 Objective 1, 2027 Status Update Description: was completed in 2026

Goal 4 Objective 2, 2027 Status Update: Complete

Goal 4 Objective 2, 2027 Status Update Description: We currently provide services in 2 county offices and 3 schools and these are well staffed at this time. Additionally, we continue to offer telehealth when appropriate for individuals who have transportation challenges.



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2024 Needs Assessment Form Hamilton County Community Services

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Lynette Greene

Submitted for: Hamilton County Community Services



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2025 Needs Assessment Form Hamilton County Community Services

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Housing is an overall issue in Hamilton County that effects everyone.

Limited affordable workforce housing is a need in addition to meeting the needs of our clientele.

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We do not have a specific goal, however we are working with the other North Country Counties on RFP application CTTI

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Youth Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Not specifically addressed in plan, but is being addressed by the SOC

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Also being addressed by the SOC

Workforce Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

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**2026 Needs Assessment Form
Hamilton County Community Services**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

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Hamilton County Community Services**

Crisis Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There is shortage of housing stock in Hamilton County. This issue is larger than a Community Services issue. Towns are working on plans to increase affordable housing in the county. Adirondack Park guidelines are often a challenge for developers to build multi-family units.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transportation continues to be a challenge in Hamilton County, but is being addressed with a combination of interventions, including: a robust volunteer transportation network funding by the County; telehealth services for mental health and substance abuse

treatment, and community outreach clinical services for substance abuse through Baywood treatment center.

Workforce Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

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Hamilton County Provider Network

Hamilton Fulton Montgomery Prevention (HFM)

Glens Falls Hospital

St. Mary's Hospital

820 River Street, Baywood Treatment Center

Four Winds Hospital

Adirondack Health Institute, Health Home