



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Madison County Mental Health Department

Teisha Cook, Director of Community Services
(teisha.cook@madisoncounty.ny.gov)

Goal 1

Goal 1: Title Madison county will have affordable and safe housing opportunities for vulnerable populations.

Goal 1: Target Completion Date Sep 30, 2027

Goal 1: Description Madison County has conducted a Needs Assessment related to Housing, and over the next 4 years will continue to explore opportunities to increase housing stock in Madison County, with the end goal being an increase in safe and affordable housing for vulnerable populations.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Partnering with outside Agencies for Housing

Goal 1, Objective 1, Target Completion Date Sep 30, 2025

Goal 1, Objective 1, Description • To identify potential partners to increase affordable housing opportunities in the county with the assistance of community partners

Goal 1, Objective 2: Title Using Opioid Funding to increase Housing

Goal 1, Objective 2, Target Completion Date Sep 30, 2027

Goal 1, Objective 2, Description • To continue to invest Opioid funding into housing development opportunities

Goal 2

Goal 2: Title Improving Community understanding of crisis services

Goal 2: Target Completion Date Sep 30, 2026

Goal 2: Description Madison Co residents will have a clear understanding of how to access crisis services, as well as how to select the appropriate level of crisis care for their situations.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Crisis System Mapping

Goal 2, Objective 1, Target Completion Date Jan 01, 2026

Goal 2, Objective 1, Description • To map the continuum of care and access points related to crisis services (i.e. mobile crisis, 911, police, EMT, hospital) in order to identify opportunities to increase system efficiencies and areas for development

Goal 2, Objective 2: Title 911 Diversion

Goal 2, Objective 2, Target Completion Date Jan 01, 2026

Goal 2, Objective 2, Description • To continue to work with community providers and 911 on diversion opportunities

Goal 2, Objective 3: Title Partnering with Emergency Management around behavioral health crisis

Goal 2, Objective 3, Target Completion Date Sep 30, 2025

Goal 2, Objective 3, Description The Madison County Mental Health Department plans to partner with Emergency Management to identify Daytime mobile crisis opportunities with County crisis workers.

Goal 3

Goal 3: Title Accessing Behavioral Health Services

Goal 3: Target Completion Date Sep 30, 2027

Goal 3: Description Madison County residents will be able to access behavioral healthcare in a timely manner close to home, with easy to use transportation if needed.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Outpatient treatment

Goal 3: Need Addressed 2 Transportation

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title School-Based Satellite Clinics

Goal 3, Objective 1, Target Completion Date Sep 30, 2028

Goal 3, Objective 1, Description Madison County will continue to develop school based OMH satellites in partnership with school districts in order to increase accessibility for students and families.

Goal 3, Objective 2: Title Program Development

Goal 3, Objective 2, Target Completion Date Sep 30, 2028

Goal 3, Objective 2, Description Madison County will support development of behavioral health programs in order to increase access to services (Mobile Medication Unit, Oneida Healthcare OMH Clinic, Crouse services in jail, etc)

Goal 4

Goal 4: Title Behavioral healthcare agencies will have a stable, highly trained workforce

Goal 4: Target Completion Date Sep 30, 2028

Goal 4: Description Behavioral healthcare agencies will have a stable, highly trained workforce.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Workforce

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Workforce Development Opportunities

Goal 4, Objective 1, Target Completion Date Sep 30, 2026

Goal 4, Objective 1, Description The CNY Directors Planning Group, comprised of 6 counties (Madison, Oswego, Cortland, Cayuga, Onondaga and Oneida) is kicking off a Workforce recruitment and retention project in September 2023 and the objective is to identify agencies who would like to participate in project to hopefully improve overall retention and recruitment for behavioral health agencies.

Goal 4, Objective 2: Title Conduct Needs Assessment related to Workforce

Goal 4, Objective 2, Target Completion Date Sep 30, 2025

Goal 4, Objective 2, Description Madison County will conduct a Community Needs Assessment related to Workforce Needs in order to understand the issues agencies are facing for recruitment and retention.

Goal 5

Goal 5: Title Community Education and Reducing Stigma

Goal 5: Target Completion Date Sep 30, 2026

Goal 5: Description Madison County residents will have a good understanding of behavioral health services and supports and feel comfortable seeking services they need for themselves or their family.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Other

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Community Wide Education Projects

Goal 5, Objective 1, Target Completion Date Sep 30, 2026

Goal 5, Objective 1, Description To provide education and outreach in a broad way to promote community understanding of behavioral health services and supports; this could be continuing with projects such as Mental Health First Aid, PCP Outreach and Education, and additional projects to be identified.



Update to 2024-2027 Goals and Objectives Madison County Mental Health Department

Teisha Cook, Director of Community Mental Health Services
teisha.cook@madisoncounty.ny.gov

Goal 1

Title	Madison county will have affordable and safe housing opportunities for vulnerable populations.		
Update	The RFP awards related to the Opioid Funding have been awarded to 3 agencies who plan projects related to housing in Madison County. At this point they are all at various points of implementation, and we will continue to monitor the progress over the next year. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.		
OBJECTIVES			
Partnering with outside Agencies for Housing		Ongoing	
Using Opioid Funding to increase Housing		Ongoing	
OBJECTIVE UPDATES			

Goal 2

Title	Improving Community understanding of crisis services	
Update	The goals and objectives in this area continue to be a work in progress. Over the last year, Madison County has established their own ambulance program, and therefore, partnering with EMS around behavioral health has been delayed. The plan is to circle back to it over the coming year. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.	
OBJECTIVES		
Crisis System Mapping		Ongoing
911 Diversion		Ongoing
Partnering with Emergency Management around behavioral health crisis		Ongoing
OBJECTIVE UPDATES		

Goal 3

Title	Accessing Behavioral Health Services	
Update	Since the last plan, 1 additional school district has implemented a school satellite clinic with the LGU; one more district is planned for the upcoming school year, making 5 districts in total. The school districts that had clinics established in the 2022-2023 school year have added additional county staff to assist with referrals. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.	
OBJECTIVES		
School-Based Satellite Clinics		Ongoing
Program Development		Ongoing
OBJECTIVE UPDATES		

Goal 4	
Title	Behavioral healthcare agencies will have a stable, highly trained workforce
Update	Plan remains to complete a needs assessment related to work force. The CNY Director's Planning Group (comprised of the DCS's from Madison, Cortland, Oswego, Cayuga, Onondaga and Oneida) completed a short assessment of agency needs, and implemented a project related to recruitment and retention. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
Workforce Development Opportunities	Ongoing
Conduct Needs Assessment related to Workforce	Ongoing
OBJECTIVE UPDATES	

Goal #5	
Title	Community Education and Reducing Stigma
Update	Ongoing, projects to be identified. This goal does include OASAS even though on this it says "undefined". On the goals and objectives form for last year that is linked, OASAS is clearly included.
OBJECTIVES	
Community Wide Education Projects	Ongoing
OBJECTIVE UPDATES	



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2026 Update to 2024-2027 Goals and Objectives Madison County Mental Health Department

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Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: As mentioned in previous years, Madison County has completed two rounds of RFP's for housing programs using Opioid Settlement Funding. Since the last local plan update, one housing provider (Chenango Court Management) has renovated several mobile homes in Hamilton, NY. These homes have been intended for families who have been impacted as a result of the opioid crisis, and several families have been placed into the homes. Ownership was turned over to them during the process. This has enhanced Madison County's ability to place families into suitable housing. Other projects with providers are also ongoing, including a Tiny Homes program that will hopefully be open in the latter part of 2025, and a Landlord Repair Fund. Madison County intends to do another round of Housing RFP's in the beginning of 2026.

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: The LGU has several partnerships with Housing providers as a result of the Opioid Settlement RFP's. These relationships are ongoing, and will continue to grow, as a new round of RFP's is due to be released early next year.

The Madison County Public Health Department is also forming a Healthy Housing Coalition, and DCS will be involved in that process as well.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: As mentioned above, we have completed two rounds of RFP's related to housing, and plan to do another round early next year. This RFP process has already expanded housing options in the county, so we anticipate further expansion after the next round.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: The LGU continues to look for opportunities to expand community knowledge of crisis services. Madison County's ambulance program is up and running, and the Mental Health Department will partner with them as requested.

Goal 2 Objective 1, 2026 Status Update: Not started

Goal 2 Objective 1, 2026 Status Update Description: This has not been started.

Goal 2 Objective 2, 2026 Status Update: N/A

Goal 2 Objective 2, 2026 Status Update Description: An exciting update to this goal and objective is that the LGU will be partnering with the Oneida City Police Department to put a Mental Health Crisis Worker at the Department. Over the past year, we have worked with OPD to do outreach in Oneida City and it has been well received by City residents. As an offshoot of that outreach, we are creating a position that will be funded by OPD but will be an employee of the Mental Health Department. The intent is for this person to be quickly available for crisis intervention when someone is in need. The goal would be to avoid police involvement if possible, and also to divert from other higher interventions such as 911 involvement, or hospitalizations. We plan to begin recruitment for the position this summer.

Goal 2 Objective 3, 2026 Status Update: Not started

Goal 2 Objective 3, 2026 Status Update Description:

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: . School satellite update is below. We continue to look for other opportunities to expand.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: The Mental Health Department continues to expand into school districts in Madison County. We are currently in the following school districts: Chittenango, Cazenovia, Hamilton, Morrisville, and Canastota. We will be implementing a satellite in Madison School District this summer. We serve approximately 600 students across the school satellites, and most of those are children who are new clients to us.

We have had discussions with a couple of the school districts about opening the clinics up to the broader community but those conversations are in the very early planning stages

Goal 3 Objective 2, 2026 Status Update: **Ongoing**

Goal 3 Objective 2, 2026 Status Update Description: We have had a few developments in this area over the last year. We are pleased to report that Helio's MMU has opened in the Spring of 2025. After several years of planning, we held a ground breaking event in March. The Madison County community has embraced the MMU, and we look forward to this continued partnership with Helio.

Goal 4

Goal 4, 2026 Status Update: **Ongoing**

Goal 4, 2026 Status Update Description: No updates - but we continue to discuss this in CNY and try to identify methods to intervene and help in this area.

Goal 4 Objective 1, 2026 Status Update: **Complete**

Goal 4 Objective 1, 2026 Status Update Description: Workforce Project did occur, and it was moderately attended by agencies. We believe agencies are stretched thin with lack of workforce, competing priorities, and funding issues. In CNY we continue to look for opportunities we might be helpful in this area.

Goal 4 Objective 2, 2026 Status Update: **Not started**

Goal 4 Objective 2, 2026 Status Update Description:

Goal 5

Goal 5, 2026 Status Update: **Not started**

Goal 5, 2026 Status Update Description:

Goal 5 Objective 1, 2026 Status Update: **Not started**

Goal 5 Objective 1, 2026 Status Update Description:



**Office of Addiction
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**2024 Needs Assessment Form
Madison County Mental Health Department**

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Community Education/Reducing Stigma Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Teisha Cook

Submitted for: Madison County Mental Health Department



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2025 Needs Assessment Form Madison County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Community Education/Reducing Stigma Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Teisha Cook

Submitted for: Madison County Mental Health Department



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2026 Needs Assessment Form Madison County Mental Health Department

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Teisha Cook

Submitted for: Madison County Mental Health Department

Agency Name	Program Name	Program Type Name
AIDS Community Resources, Inc.	ACR Health SMH CMA	Management
County	Consumer Services PROS	Clinical Treatment
Consumer Services of Madison	County PROS Employment	
County	Initiati	PROS Employment Initiative
DeRuyter Central School District	Deruyter School District SBMH	School Mental Health Program
HCR Care Management, LLC	CMA	Management
Helio Health, Inc.	Helio Health SMH CMA	Management
Hillside Children's Center	Madison	Management
Integrated Community		Specialty Mental Health Care
Alternatives Network, In	ICAN SMH CMA	Management
Liberty Resources, Inc.	C&Y	Health Home Care Management
Liberty Resources, Inc.	Management C&Y	Management
Liberty Resources, Inc.	Support Beds	Residential Crisis Support
Liberty Resources, Inc.	Apartments	Apartment/Treatment
	SH/Transformation SH Madison -	
Liberty Resources, Inc.	Comm Svcs	Supportive Housing
Liberty Resources, Inc.	Liberty Resources SMH CMA	Management
	Liberty Resources Supported	
Liberty Resources, Inc.	Housing/Madison - Comm. Svcs	Supportive Housing
Liberty Resources, Inc.	Liberty Resources, Inc. - HH CM	Health Home Care Management
Liberty Resources, Inc.	Med CM	Management
Liberty Resources, Inc.	Venture House	Congregate/Treatment
Liberty Resources, Inc.	Venture House	Respite Services
Madison Central School District	Madison Central School	School Mental Health Program
Madison County Community	Madison County Veteran Service	
Services Board	Agency	Outreach
Madison County Community		Treatment and Rehabilitative
Services Board	Outpatient Services Team	Services (MHOTRS)
Madison County Community		
Services Board	Pathways Wellness Center	Recovery Center
Oneida City School District	Oneida School District SBMH	School Mental Health Program
Center	Network SMH CMA	Management
Family and Children's Counseling		
Services	Outpatient Clinic	MHOTRS Clinic