



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Wyoming County Mental Health Department

Kelly Dryja, Director of Community Services
(kdryja@wyomingco.net)

Goal 1

Goal 1: Title Develop and implement strategies to increase and strengthen the workforce.

Goal 1: Target Completion Date Jun 30, 2027

Goal 1: Description Families and agencies report not having enough trained professionals to provide direct care to individuals with developmental disabilities. The constant change in staff is difficult for individuals and their families. Providers of HCBS/CFTSS services also report inability to hire staff to provide services to youth and families which has created waitlist for services. Service providers are reporting challenges to hiring a qualified workforce which has resulted in sub-optimal care, waitlists, and program closures. Lack of workforce also jeopardizes new initiatives as providers are hesitant to apply for funding for fear of not being able to find adequate staff.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Workforce

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Develop a workgroup made up of representation from all three disciplines to explore, create and implement innovative workforce initiatives.

Goal 1, Objective 1, Target Completion Date Jun 30, 2024

Goal 1, Objective 1, Description

Goal 1, Objective 2: Title Partner with local providers, employment agencies, and schools to increase awareness of local employment opportunities in the human services field.

Goal 1, Objective 2, Target Completion Date Jun 30, 2024

Goal 1, Objective 2, Description

Goal 2

Goal 2: Title Strengthen the crisis response system and educate the community about accessing services.

Goal 2: Target Completion Date Jun 30, 2027

Goal 2: Description Wyoming County's contracted behavioral health provider, Spectrum Health and Human Services became a Certified Community Behavioral Health Clinic (CCBHC) in July 2017, which required them to provide a mobile crisis team response prior to, Wyoming County only had 24/7 telephonic crisis response. Due to the low number of crisis calls in the County, it is not feasible to have a Wyoming County specific team so mobile crisis response is often times provided by individuals residing in neighboring Counties which results in a longer wait-time for mobile crisis response. This can be frustrating to law enforcement.

In 2018, Wyoming County was the recipient of technical assistance to develop a Crisis Intervention Team (CIT) program with law enforcement. Beginning in 2022, CIT trainings are offered twice per year to the local Sheriff's Office and Police Departments. Recognizing that first responders may not reach out for behavioral health assistance, the Mental Health Dept. is collaborating with the County Emergency Management Office to launch a First Responder Peer Support Team to promote positive health and to serve as a bridge to treatment if needed.

Crisis Services for Individuals with Intellectual and/or Developmental Disabilities (formerly NY-START) offers crisis prevention and response services to individuals and families that meet OPWDD eligibility and are enrolled in the CSIDD service which is not always an ideal way to address crisis. Wyoming County was chosen to be part of an initiative developed by the CLMHD and OPWDD to create a collaborative mobile response to those with who have or are believed to have I/DD and a mental health concern and are not already enrolled in CSIDD services. Promotion and education on the utilization of crisis services among families and community agencies is always needed.

Providers report limited services available to youth including a work force shortage, and inadequate reimbursement rates resulting in unsustainable services. Schools are reporting significant concerns regarding youth mental health, and limited resources when a youth is in crisis.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2 Cross System Services
Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Explore options for improving the mobile crisis response in Wyoming County.
Goal 2, Objective 1, Target Completion Date Jun 30, 2024
Goal 2, Objective 1, Description

Goal 2, Objective 2: Title Support and promote crisis services in the community including 988 and the new Collaborative Mobile Crisis Response Team (CMCRT) pilot project.
Goal 2, Objective 2, Target Completion Date Jun 30, 2024
Goal 2, Objective 2, Description

Goal 2, Objective 3: Title Continue to explore and implement strategies to increase collaboration, education, and awareness of services between behavioral health providers and first-responder agencies.
Goal 2, Objective 3, Target Completion Date Jun 30, 2025
Goal 2, Objective 3, Description

Goal 2, Objective 4: Title Reinvigorate knowledge of youth services available via C-SPOA with outreach to schools and SRO's; improve communication with local hospital for youth presenting at the ED to increase referrals to C-SPOA.
Goal 2, Objective 4, Target Completion Date Jun 30, 2024
Goal 2, Objective 4, Description

Goal 3

Goal 3: Title Develop new housing opportunities in Wyoming County for individuals with mental health, substance use disorder and/or developmental disability diagnosis.
Goal 3: Target Completion Date Jun 30, 2028
Goal 3: Description Housing is a priority need in Wyoming County as existing housing programs do not have capacity to meet the need. There are no homeless shelters, community residences or recovery residences in the County. Routinely, there is a wait list for mental health treatment apartments and the supportive housing programs for individuals experiencing mental health and substance use challenges. OPWDD eligible individuals lack access to adequate housing due to the workforce shortage and many aging individual's require ground level access with housing stock that is two-story.
Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes
Goal 3: Need Addressed 1 Housing
Goal 3: Need Addressed 2
Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Explore and collaborate with contract agencies in applications for available funding for housing opportunities.
Goal 3, Objective 1, Target Completion Date Jun 30, 2026
Goal 3, Objective 1, Description

Goal 3, Objective 2: Title Develop new relationships with regional housing service providers.
Goal 3, Objective 2, Target Completion Date Jun 30, 2025
Goal 3, Objective 2, Description

Goal 4

Goal 4: Title Individuals with Mental Health Disorders, Substance Use Disorders, and/or I/DD will have increased access to transportation services.
Goal 4: Target Completion Date Jun 30, 2028
Goal 4: Description Lack of adequate transportation has historically been a problem in rural Wyoming County which impacts access to care and quality of life. The public transportation system is limited in time of operation and routes offered. The local Department of Social Services, Article 28 Inpatient Behavioral Health Unit, Office for Aging, and area providers report numerous problems with the Medicaid transportation program. Transportation services for the developmentally disabled population are in jeopardy due to reimbursement rates, as well as a shortage of drivers.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Transportation
Goal 4: Need Addressed 2
Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Collaborate with the transportation systems, other community agencies and County offices to develop creative solutions to decrease the transportation barriers that exist for individuals who lack their own transportation.
Goal 4, Objective 1, Target Completion Date Jun 30, 2025
Goal 4, Objective 1, Description

Goal 5

Goal 5: Title Wyoming County will create a culture that is consistently trauma-informed and develop a resilient and trauma-

informed system of care.

Goal 5: Target Completion Date Jun 30, 2027

Goal 5: Description There is a growing interest for education in the provider sector around trauma and adverse childhood experiences (ACES) and its relation to mental health and substance abuse issues. Several new initiatives and programs are starting within the County that focus on prevention in the family, so it is appropriate improve knowledge around ACEs as these program's roll out.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Adverse Childhood Experiences

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Explore trauma-informed care initiatives, trainings, and evidenced-based interventions; offer to service providers and schools in the community.

Goal 5, Objective 1, Target Completion Date Jun 30, 2025

Goal 5, Objective 1, Description

Goal 6

Goal 6: Title Wyoming County high risk/high need individuals and their families will know how to access community-based recovery-focused supports and services.

Goal 6: Target Completion Date Jun 30, 2027

Goal 6: Description Wyoming County is lacking recovery services for individuals or families struggling with substance use disorder. It is challenging to navigate the system to access services. Families also struggle with supporting their loved ones who are experiencing mental health challenges.

Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? No

Goal 6: Need Addressed 1 Non-Clinical supports

Goal 6: Need Addressed 2

Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Increase awareness of peer support services available to individual's and their families.

Goal 6, Objective 1, Target Completion Date Jun 30, 2024

Goal 6, Objective 1, Description

Goal 6, Objective 2: Title Develop a recovery community in Wyoming County.

Goal 6, Objective 2, Target Completion Date Jun 30, 2025

Goal 6, Objective 2, Description

Goal 6, Objective 3: Title Offer more wellness and recovery group options in Wyoming County

Goal 6, Objective 3, Target Completion Date Jun 30, 2024

Goal 6, Objective 3, Description

Goal 7

Goal 7: Title Increase employment opportunities for individuals with disabilities.

Goal 7: Target Completion Date Jun 30, 2027

Goal 7: Description Employment opportunities for individuals with I/DD is insufficient in the county. More work is needed to promote employment for individuals with disabilities.

Goal 7: OASAS? No Goal 7: OMH? Yes Goal 7: OPWDD? Yes

Goal 7: Need Addressed 1 Employment/volunteer (client)

Goal 7: Need Addressed 2

Goal 7: Need Addressed 3

Goal 7, Objective 1: Title The Mental Health Dept. and Subcommittee members will educate themselves regarding advantages of and accessing available resources for hiring individuals with disabilities and disseminate this information to employers.

Goal 7, Objective 1, Target Completion Date Jun 30, 2025

Goal 7, Objective 1, Description

Goal 8

Goal 8: Title Improve access to Inpatient and/or Residential Treatment Services for residents of Wyoming County.

Goal 8: Target Completion Date Jun 30, 2027

Goal 8: Description Wyoming County has no inpatient or residential programs/services for individuals with substance use disorders. Those seeking residential treatment must go out of the County, sometimes out of state for services. Timely access to youth inpatient beds is a challenge for those presenting at the local 9.39 ED which doesn't have pediatric psychiatric care. It is reported that youth will wait three to four days at the ED with minimal intervention only to be discharge home as no bed was available for a transfer at surrounding hospitals.

Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? No

Goal 8: Need Addressed 1 Residential Treatment Services

Goal 8: Need Addressed 2 Inpatient Treatment
Goal 8: Need Addressed 3

Goal 8, Objective 1: Title Establish or enhance relationships with regional service providers who may be looking to expand services into a rural area and explore satellite site opportunities to improve access to services.

Goal 8, Objective 1, Target Completion Date Jun 30, 2025

Goal 8, Objective 1, Description



Update to 2024-2027 Goals and Objectives Wyoming County Mental Health Department

Kelly Dryja, Director of Community Services
kdryja@wyomingco.net

Goal 1

Title	Develop and implement strategies to increase and strengthen the workforce.	
Update	Lack of adequate workforce remains a concern for providers especially clinical staffing. Providers of direct care acknowledge the COLA but report that additional funds are needed to address wage issues. CFTSS/HCBS reimbursement rates are not sufficient to support staffing in rural areas. A local major provider of these youth services discontinued offering some of the services this year due to financial viability. It was decided that a formal workgroup was not needed as we did not want to add another meeting but instead will use the subcommittee meetings to address workforce challenges. We directed our efforts to objective #2 supporting the initiatives that are already occurring in the community. The Wyoming County Health Dept. had a fellowship program whose goal was to encourage rural workplace and showcase the benefits of staying local. Activities included job fairs to promote local vacancies. The Youth Bureau finished up a Youth Leadership Academy which showcased different work force opportunities available to students. And the Business Education Council sets up events throughout the year to provide career fairs/workforce exposure opportunities to schools with one event specifically highlighting the human services field.	
OBJECTIVES		
Develop a workgroup made up of representation from all three disciplines to explore, create and implement innovative workforce initiatives.		Complete
Partner with local providers, employment agencies, and schools to increase awareness of local employment opportunities in the human services field.		Ongoing
OBJECTIVE UPDATES		

Goal 2

Title	Strengthen the crisis response system and educate the community about accessing services.	
Update	Crisis services remain an area of focus for the County with continued emphasis on promotion, education, and collaboration. A new training initiative, Lock & Talk was introduced to the community. A local provider was awarded Home-Based Crisis Intervention funding which will add a much-needed service for youth. Youth System of Care continues to educate and expand adding new participants.	
OBJECTIVES		
Explore options for improving the mobile crisis response in Wyoming County.		Ongoing
Support and promote crisis services in the community including 988 and the new Collaborative Mobile Crisis Response Team (CMCRT) pilot project.		Complete
Continue to explore and implement strategies to increase collaboration, education, and awareness of services between behavioral health providers and first-responder agencies.		Ongoing
Reinvigorate knowledge of youth services available via C-SPOA with outreach to schools and SRO's; improve communication with local hospital for youth presenting at the ED to increase referrals to C-SPOA.		Ongoing
OBJECTIVE UPDATES		
Objective #2: Continue to support and promote crisis services in the community including 988.		

Goal 3

Title	Develop new housing opportunities in Wyoming County for individuals with mental health, substance use disorder and/or developmental disability diagnosis.
Update	Housing remains a priority. Local mental health housing provider was recently awarded ten new supportive housing beds. This adds supportive funds but does not increase housing stock. There is a back log of emergency placements for I/DD individuals who get priority so local individuals are not getting screenings. There are local vacant OPWDD buildings but staffing shortages prohibit opening these sites.
OBJECTIVES	

Explore and collaborate with contract agencies in applications for available funding for housing opportunities.	Ongoing
Develop new relationships with regional housing service providers.	Ongoing
OBJECTIVE UPDATES	

Goal 4	
Title	Individuals with Mental Health Disorders, Substance Use Disorders, and/or I/DD will have increased access to transportation services.
Update	While transportation remains a concern, there were funding initiatives that expanded access throughout the past year. A local mental health peer program was awarded two grants to expand their transportation program adding some nights and weekend availability along with expanding to serve those impacted by substance use. Another agency was awarded a transportation mobility grant allowing them to hire an individual to focus solely on transportation needs in the county. There is a transportation committee comprised of local representation that oversees/guides the work of the mobility manager. Agencies that serve individuals with I/DD report that staffing for transportation remains an issue, reimbursement rates could be better, and individuals in supportive employment cannot get to work because they don't drive.
OBJECTIVES	
Collaborate with the transportation systems, other community agencies and County offices to develop creative solutions to decrease the transportation barriers that exist for individuals who lack their own transportation.	["]
OBJECTIVE UPDATES	

Goal 5	
Title	Wyoming County will create a culture that is consistently trauma-informed and develop a resilient and trauma-informed system of care.
Update	Various trainings and workshops were held throughout the year. Staff members from the Mental Health Dept. and local agencies graduated from the Trauma-Informed Champions program sponsored by Trauma-Informed Community Throughout Allegany County (TICTAC) Coalition which expanded to include the GOW region (Genesee, Orleans, Wyoming Counties) in their training initiative. Another cohort will be offered this year to include additional members.
OBJECTIVES	
Explore trauma-informed care initiatives, trainings, and evidenced-based interventions; offer to service providers and schools in the community.	["]
OBJECTIVE UPDATES	

Goal 6	
Title	Wyoming County high risk/high need individuals and their families will know how to access community-based recovery-focused supports and services.
Update	Various educational and promotional events were held throughout the year promoting access to services. A committee was formed to explore the development of a recovery community which included a community survey to gauge interest.
OBJECTIVES	
Increase awareness of peer support services available to individual's and their families.	Ongoing
Develop a recovery community in Wyoming County.	Ongoing
Offer more wellness and recovery group options in Wyoming County	Ongoing
OBJECTIVE UPDATES	

Goal 7	
Title	Increase employment opportunities for individuals with disabilities.

Update	Agencies that provide services to individuals with I/DD focus on this goal, but more community education is needed. Advocacy is also needed with large corporations that have policies that don't allow for job carving.	
OBJECTIVES		
The Mental Health Dept. and Subcommittee members will educate themselves regarding advantages of and accessing available resources for hiring individuals with disabilities and disseminate this information to employers.		[*]
OBJECTIVE UPDATES		

Goal 8		
Title	Improve access to Inpatient and/or Residential Treatment Services for residents of Wyoming County.	
Update	Wyoming County continues to collaborate and improve relations with regional providers for inpatient and residential treatment services. Grant opportunities are explored with hopes of expansion of services if appropriate. A collaborative relationship was built with an agency in a neighboring county which led to expansion of youth CFTSS services.	
OBJECTIVES		
Establish or enhance relationships with regional service providers who may be looking to expand services into a rural area and explore satellite site opportunities to improve access to services.		[]
OBJECTIVE UPDATES		



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2026 Update to 2024-2027 Goals and Objectives Wyoming County Mental Health Department

Kelly Dryja, Director of Community Services
(kdryja@wyomingcountyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: Lack of adequate workforce remains a concern for providers. Clinical vacancies (LMSW, LCSW, LMHC, etc.) are challenging to fill. Utilizing internships as a pathway to employment has proved effective. Our developmental disability providers report some improvement in hiring Direct Support Professionals due to increase in wages, along with providing staff more support and training which has improved retention.

Goal 1 Objective 1, 2026 Status Update: Complete

Goal 1 Objective 1, 2026 Status Update Description: Objective complete in 2025.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: Workforce concerns and employment opportunities are discussed at subcommittee and System of Care meetings. Providers participate in local job fairs, in addition to workforce/career exposure events with area high schools. WNY R-AHEC hosts a Health Careers Opportunity Program (HCOP) camp for high schoolers interested in going into health profession careers and local service providers are encouraged to participate.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: As a small rural county, we will always be looking for ways to improve crisis response, increase cross system collaboration and community awareness of services.

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: Mobile crisis response remains the same for Wyoming County with Spectrum Health's team from neighboring county providing 24/7 telephonic and after-hours mobile coverage. Improvements aimed at enhancing mobile crisis response come with significant financial expense.

The County is working to enhance a position at the local hospital to include community outreach and engagement along with school-based crisis support.

One of the local mental health outpatient clinics received a grant to increase availability of daily crisis walk-in appointments.

Goal 2 Objective 2, 2026 Status Update: Complete

Goal 2 Objective 2, 2026 Status Update Description: This objective is complete. We continue to support and promote crisis services in the community including 988.

Goal 2 Objective 3, 2026 Status Update: Ongoing

Goal 2 Objective 3, 2026 Status Update Description: The First Responder Support Team continues to offer peer support to all sectors of first responders. Team members attended various training opportunities throughout the year. Team will continue to promote the service through educational presentations at membership meetings.

There is also an opportunity to partner with CSIDD to offer trainings to the community, first responders, and providers when working with individuals with intellectual and developmental disabilities.

Wyoming County also launched CredibleMind, a free online platform of mental wellbeing resources available to the entire community. Response has been positive.

Goal 2 Objective 4, 2026 Status Update: Ongoing

Goal 2 Objective 4, 2026 Status Update Description: C-SPOA coordinator meets with school personnel to educate about services available annually (sometimes twice a year). School counseling staff participate in System of Care meetings and are on email lists regarding updates.

Several Wyoming County schools participated in University of Rochester Supporting Our Schools ECHO project which provided excellent resource education and training to participants.

A local provider started offering Home-Based Crisis Intervention services. There is a need to continue to promote this service along with C-SPOA availability of resources with providers and local hospital.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: Housing remains a priority. A prominent landlord who has collaborative relationships with providers is selling off some of his properties, not all new landlords are willing to work with providers or individuals with rental assistance. Also, a fire in a village apartment building reduced the number of affordable units available to rent.

A community agency that works with OPWDD eligible individuals was able to purchase a one-story house in a neighboring county which will increase ground-level access for aging individuals already residing in their program.

A community providers proposal to open a warming center was met with opposition from county and village leadership. Education and stigma reduction is needed to move any housing project forward.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: All funding announcements are shared and discussed with contracted agencies to see about viability for submitting a proposal.

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: No new updates on this objective.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: Transportation remains a need. The mental health peer program has continued the expansion of their transportation program which has increased ridership and individual's access to mental health and SUD services. Transportation committee continues to meet and has added additional members. The transportation mobility grant did not go as planned. The mobility manager wasn't a good fit in the position, so funds ultimately were used to hold a Transportation Summit.

Goal 4 Objective 1, 2026 Status Update: Ongoing

Goal 4 Objective 1, 2026 Status Update Description: The National Center for Mobility Management and The Community Transportation Association of America convene a Transportation Summit in the County to explore transportation gaps/needs analysis. Next steps are pending.

New York State chose Wyoming County for the New York Rural Connect: USDOT Thriving Communities Regional Pilot Program. This program provides technical assistance and capacity building to bring community visions to fruition. An identified vision is a mobility manager for the County.

Goal 5

Goal 5, 2026 Status Update: Ongoing

Goal 5, 2026 Status Update Description: Wyoming County is steadily making progress toward achieving this goal. Additional trainings and workshops were offered this past year with community members and service providers attending.

Goal 5 Objective 1, 2026 Status Update: Ongoing

Goal 5 Objective 1, 2026 Status Update Description: Wyoming County's Trauma-informed System of Care (TISC) meets monthly to discuss child and family system's issues and also include a trauma-informed educational component to the meeting.

Tri-county suicide prevention coalition (GOW Pathway to Hope) and former opioid taskforce (GOW CARES Alliance) partnered with area providers to sponsor a trauma symposium which was well attended.

Goal 6

Goal 6, 2026 Status Update: Ongoing

Goal 6, 2026 Status Update Description: Wyoming County Mental Health Department and contracted provider agencies continue to promote available services and how to access them. Recovery-focused supports and services remain limited in the community, and we continue to explore ways to expand availability.

Goal 6 Objective 1, 2026 Status Update: Ongoing

Goal 6 Objective 1, 2026 Status Update Description: Wyoming County Mental Health Department continues to promote available community supports and services. This is done in various ways through online promotion, social media, print, and radio ads. In a partnership with Public Health, rolled out CredibleMind web-based wellness platform which also included a community resources page.

Goal 6 Objective 2, 2026 Status Update: Ongoing

Goal 6 Objective 2, 2026 Status Update Description: A committed group of individuals consistently gathers to discuss effective ways to create sustainable recovery events and activities for the community.

Goal 6 Objective 3, 2026 Status Update: Ongoing

Goal 6 Objective 3, 2026 Status Update Description: Contracted providers continue to offer wellness and recovery options but there has been no progress towards adding new programming. NAMI WNY has expanded to include Wyoming County into its catchment area but has not provided any additional groups or classes in the County.

Goal 7

Goal 7, 2026 Status Update: Ongoing

Goal 7, 2026 Status Update Description: Agencies report that they continue to educate and advocate for pre-employment and employment opportunities for individuals with I/DD with success.

Goal 7 Objective 1, 2026 Status Update: Complete

Goal 7 Objective 1, 2026 Status Update Description: Education was provided. Tax incentives for employers are onerous to navigate. Job carving is not allowable per some corporate policies. Community level advocacy and outreach is most successful in finding job opportunities for individuals. Agencies will continue to advocate and work on behalf of those they serve.

Goal 8

Goal 8, 2026 Status Update: Ongoing

Goal 8, 2026 Status Update Description: Continue to collaborate and improve relationships with regional providers and explore all funding opportunities for expansion of services. A local provider attempted to add OTP services to those they offer in the County, only to be met by opposition from local leadership. There are plans to partner with University of Rochester to offer a stigma reduction educational opportunity with the community.

Goal 8 Objective 1, 2026 Status Update: Ongoing

Goal 8 Objective 1, 2026 Status Update Description: Continue to foster collaborative relationships with regional service providers while strengthening the foundation within the local community. This will hopefully ensure openness and acceptance of services when opportunities arise.



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2024 Needs Assessment Form Wyoming County Mental Health Department

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Kelly Dryja

Submitted for: Wyoming County Mental Health Department



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2025 Needs Assessment Form Wyoming County Mental Health Department

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Kelly Dryja

Submitted for: Wyoming County Mental Health Department



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2026 Needs Assessment Form
Wyoming County Mental Health Department**

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

In-home Community Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The provider of CFTSS and HBCS services in our County de-designated from providing these much-needed services to youth due to financial viability of all programs, relative to current rate structures. This has resulted in youth no longer having access to these services.

Wyoming County does not have an ACT Team, but individuals would benefit if we did and there is a need for this type of service. We have explored the viability of a program on multiple occasions, but

the finances always come up short (even with the rural model and if partnering with an adjacent county).

LGU Representative: Kelly Dryja

Submitted for: Wyoming County Mental Health Department

Agency Name	Program Name	Program Type Name
Allegany Rehabilitation Associates, Inc.	ARA Wyoming County Mental Health Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
ARC GLOW	Assisted Competitive Employment	Assisted Competitive Employment
Catholic Charities Steuben / Livingston	PSR	PSR
Catholic Charities Steuben / Livingston	Home-based Crisis Intervention	Home-based Crisis Intervention
Camp Get-A-Way Western Region New York State	Family Peer Support Services - Children & Family	Family Peer Support Services - Children & Family
DePaul Community Services, Inc.	Knitting Mill SMI	Supportive Single Room Occupancy (SP-SRO)
GLOW Out!	Advocacy Services - Community Education	Family Peer Support Services - Children & Family
Hillside Children's Center	GLOW Family Support - Wyoming County	Family Peer Support Services - Children & Family
Hillside Children's Center	Health Home Care Management	Health Home Care Management
Hillside Children's Center	Health Home Non Medicaid Care Management	Health Home Non-Medicaid Care Management
Hillside Children's Center	Wyoming Home Based Crisis Intervention	Home Based Crisis Intervention
Hillside Children's Center	Wyoming Respite Program	Respite Services
Living Opportunities of DePaul, Inc.	ADULT CRISIS TH	Crisis/Respite Beds
Living Opportunities of DePaul, Inc.	Advocacy Services - Wyoming TAP	Advocacy/Support Services
Living Opportunities of DePaul, Inc.	Crisis/Respite Bed Wyoming	Crisis/Respite Beds
Living Opportunities of DePaul, Inc.	LO DePaul SH/Transformation SH Wyoming Cty - Comm Svcs	Supportive Housing
Living Opportunities of DePaul, Inc.	LO DePaul Supp Housing/RCE SH Wyoming Cty - Comm Svcs	Supportive Housing
Living Opportunities of DePaul, Inc.	LO-DePaul Supported Housing/Wyoming Co.-Comm.Svcs.	Supportive Housing
Living Opportunities of DePaul, Inc.	Warsaw Treatment Apartments	Apartment/Treatment
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	MH Serves-Erie Co/Spectrum - HH CM - Wyoming Co	Health Home Care Management
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	MH Serves-Erie Co/Spectrum - HH Non- Med CM - Wyoming Co	Health Home Non-Medicaid Care Management
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Health and Human Services Wyoming Co. SMH CMA (AOT)	Specialty Mental Health Care Management
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Wyoming Co MICA Services	MICA Network
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Wyoming Co. POEMS	Advocacy/Support Services
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Wyoming Co. SPOA	Single Point of Access (SPOA)
MH Serves-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum Wyoming County Mental Health Clinic	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
New Directions	Health Home Care Management	Health Home Care Management
Peers Together of Wyoming County, Inc.	Circle of Friends - Psychosocial Club Warsaw	Psychosocial Club
Peers Together of Wyoming County, Inc.	Hands & Hearts Thrift Store Warsaw	Advocacy/Support Services
Peers Together of Wyoming County, Inc.	Peer Advocacy Warsaw	Advocacy/Support Services
Peers Together of Wyoming County, Inc.	Peer Wheels Medical Warsaw	Advocacy/Support Services
Peers Together of Wyoming County, Inc.	Peer Wheels Warsaw	Transportation
Peers Together of Wyoming County, Inc.	Warm Line Warsaw	Drop In Centers
Rochester Psychiatric Center	MIT	MIT
Western NY Children's Psychiatric Center	MIT	MIT
Western NY Children's Psychiatric Center	Mobile Mental Health	Mobile Mental Health
Wyoming County Community Hospital	Crisis Outreach	Outreach
Wyoming County Community Hospital	Forensic Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
Wyoming County Community Hospital	MICA Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
Wyoming County Community Hospital	Screening	Outreach
Wyoming County Community Hospital	WCCH Mental Health Services - Mobile Forensic	Crisis Intervention
Wyoming County Community Hospital	WCCH Mental Health Unit	Inpatient Psychiatric Unit of a General Hospital
Wyoming County Department of Mental Health	Adult SPOA	Single Point of Access (SPOA)
Wyoming County Department of Mental Health	Advocacy Services - Community Education	Advocacy/Support Services
Wyoming County Department of Mental Health	CCSI	Coordinated Children's Service Initiative
Wyoming County Department of Mental Health	Dual Recovery	MICA Network
Wyoming County Department of Mental Health	WCDMH	Monitoring and Evaluation, CSS
Wyoming County Department of Mental Health	WCDMH - Trauma	Advocacy/Support Services
Wyoming County Department of Mental Health	Wyoming County SPOA - C&Y	Single Point of Access (SPOA)