



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Cayuga County Community Services Board

Liz Burke, Deputy Director
(eburke@cayugacounty.us)

Goal 1

Goal 1: Title Housing

Goal 1: Target Completion Date Dec 31, 2028

Goal 1: Description Safe, easily accessible and affordable housing options for individuals with developmental disabilities, substance use problems and mental health challenges will be available.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Funding

Goal 1, Objective 1, Target Completion Date Dec 31, 2027

Goal 1, Objective 1, Description Additional funding to establish housing will be identified and secured.

Goal 1, Objective 2: Title Programs to provide direct support

Goal 1, Objective 2, Target Completion Date Dec 31, 2026

Goal 1, Objective 2, Description Programs to provide direct support to individuals in obtaining and maintaining housing will be implemented.

Goal 1, Objective 3: Title transitional housing

Goal 1, Objective 3, Target Completion Date Dec 31, 2026

Goal 1, Objective 3, Description Options for transitional housing including for individuals with a recent discharge from incarceration and inpatient stays will increase

Goal 2

Goal 2: Title Expand crisis services

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description Readily accessible crisis services will be available in the county providing individuals and families with crisis response 24 hours a day/365 days a year.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2 Cross System Services

Goal 2: Need Addressed 3 Respite

Goal 2, Objective 1: Title Overnight respite

Goal 2, Objective 1, Target Completion Date Jun 30, 2024

Goal 2, Objective 1, Description Overnight respite for adults will be available every day of the year with a capacity that meets the needs of the county.

Goal 2, Objective 2: Title After hours mobile crisis

Goal 2, Objective 2, Target Completion Date Dec 31, 2024

Goal 2, Objective 2, Description After hours mobile crisis (12 AM-9 AM) will be available and current 9 AM-midnight mobile crisis services sustained.

Goal 2, Objective 3: Title Training

Goal 2, Objective 3, Target Completion Date Dec 31, 2025

Goal 2, Objective 3, Description Cross system training for crisis providers will be provided to ensure crisis response meets the unique needs of the individual experiencing crisis.

Goal 2, Objective 4: Title Streamlined access

Goal 2, Objective 4, Target Completion Date Dec 31, 2025

Goal 2, Objective 4, Description Local 911, the statewide crisis response number 988 and local crisis providers will

coordinate to streamline crisis calls to ensure timely response.

Goal 2, Objective 5: Title Countywide coordination

Goal 2, Objective 5, Target Completion Date May 30, 2024

Goal 2, Objective 5, Description Collaborations in crisis and threat response among county law enforcement, schools and organizations providing behavioral health services will continue and expand to include additional partners.

Goal 2, Objective 6: Title Certified Community Behavioral Health Clinic

Goal 2, Objective 6, Target Completion Date Dec 31, 2025

Goal 2, Objective 6, Description Cayuga County Community Mental Health Center will identify and obtain funding to establish a Certified Community Behavioral Health Clinic.

Goal 3

Goal 3: Title Substance use prevention and treatment

Goal 3: Target Completion Date Dec 31, 2028

Goal 3: Description County will provide a continuum of prevention and treatment services/efforts that will address substance use

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Prevention

Goal 3: Need Addressed 2 Outpatient treatment

Goal 3: Need Addressed 3 Cross System Services

Goal 3, Objective 1: Title Certified Community Behavioral Health Clinic

Goal 3, Objective 1, Target Completion Date Dec 31, 2025

Goal 3, Objective 1, Description CCCMHC will identify and obtain funding to establish a Certified Community Behavioral Health Clinic.

Goal 3, Objective 2: Title Data surveillance

Goal 3, Objective 2, Target Completion Date Dec 31, 2025

Goal 3, Objective 2, Description Data surveillance will be sustained to identify prevalent substances; measure the impact of services and identify barriers to treatment.

Goal 3, Objective 3: Title Evidenced based services

Goal 3, Objective 3, Target Completion Date May 31, 2026

Goal 3, Objective 3, Description Organizations will implement new and expand current evidenced based services to address substance use for youth and adults.

Goal 3, Objective 4: Title Harm reduction

Goal 3, Objective 4, Target Completion Date Dec 31, 2026

Goal 3, Objective 4, Description Outreach, education and engagement in harm reduction will be directed toward individuals experiencing the effects of substance use as well as their family and other community members.

Goal 3, Objective 5: Title Timely access

Goal 3, Objective 5, Target Completion Date May 31, 2025

Goal 3, Objective 5, Description Additional providers will be identified with the capacity to provide timely access to services and ability to provide Medication Assisted Treatment for substance use disorders.

Goal 3, Objective 6: Title Reduce stigma

Goal 3, Objective 6, Target Completion Date Jul 01, 2026

Goal 3, Objective 6, Description Public discourse will be increased to reduce stigma around substance use and increase individual's engagement in treatment.

Goal 3, Objective 7: Title Peers

Goal 3, Objective 7, Target Completion Date Dec 31, 2025

Goal 3, Objective 7, Description The peer workforce will be increased.

Goal 4

Goal 4: Title Universal Prevention

Goal 4: Target Completion Date Dec 31, 2028

Goal 4: Description Universal prevention strategies and increased access to outpatient treatment to improve the social and emotional wellbeing of Cayuga County residents will be implemented

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Prevention

Goal 4: Need Addressed 2 Cross System Services

Goal 4: Need Addressed 3 Adverse Childhood Experiences

Goal 4, Objective 1: Title Universal prevention

Goal 4, Objective 1, Target Completion Date Dec 31, 2028

Goal 4, Objective 1, Description County schools will partner with community providers to incorporate evidenced based programs to provide youth with resources needed to address the social and emotional needs of all youth.

Goal 4, Objective 2: Title Increased school satellites

Goal 4, Objective 2, Target Completion Date Dec 31, 2028

Goal 4, Objective 2, Description The number of schools with an outpatient satellite will increase and capacity within existing school satellites will be expanded.

Goal 4, Objective 3: Title Trauma informed care

Goal 4, Objective 3, Target Completion Date Jun 30, 2026

Goal 4, Objective 3, Description Training in ACES will be provided and school and human service providers will establish an infrastructure of trauma informed care.

Goal 4, Objective 4: Title System of care

Goal 4, Objective 4, Target Completion Date Jun 30, 2027

Goal 4, Objective 4, Description Family and youth voice at all levels of the county's system of care will be increased.

Goal 4, Objective 5: Title Hospital collaboration

Goal 4, Objective 5, Target Completion Date Jun 30, 2026

Goal 4, Objective 5, Description Collaboration with the county's hospital and ER will be formalized with the focus on reducing ER and hospital admissions for behavioral health.

Goal 4, Objective 6: Title Homebased services

Goal 4, Objective 6, Target Completion Date Jun 30, 2025

Goal 4, Objective 6, Description The county will increase the availability of home-based therapy and support services for children and adults.

Goal 5

Goal 5: Title Workforce

Goal 5: Target Completion Date Dec 31, 2026

Goal 5: Description The human service workforce will be sufficient to meet the needs of individuals with behavioral and cognitive health challenges

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Workforce

Goal 5: Need Addressed 2 Cross System Services

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Psychiatric care

Goal 5, Objective 1, Target Completion Date Jun 30, 2025

Goal 5, Objective 1, Description Psychiatric care including medication monitoring and management will be readily available to all individuals experiencing behavioral and cognitive challenges.

Goal 5, Objective 2: Title Peers

Goal 5, Objective 2, Target Completion Date Dec 31, 2025

Goal 5, Objective 2, Description Adult and youth peers will be recruited, hired and provide support services in organizations throughout the community.

Goal 5, Objective 3: Title Funding

Goal 5, Objective 3, Target Completion Date Dec 31, 2025

Goal 5, Objective 3, Description Cayuga County LGU will continue to participate with other local mental hygiene departments to advocate for additional state funding to provide organizations the ability to increase salaries, offer paid internships as well as onboarding and retention incentives.

Goal 6

Goal 6: Title Transportation

Goal 6: Target Completion Date Dec 31, 2027

Goal 6: Description Transportation will be affordable and readily available to individuals in all parts of the county to support individuals in their connection to treatment/rehabilitation supports and services.

Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? Yes

Goal 6: Need Addressed 1 Transportation

Goal 6: Need Addressed 2 Cross System Services

Goal 6: Need Addressed 3 Outpatient treatment

Goal 6, Objective 1: Title Existing resources

Goal 6, Objective 1, Target Completion Date Dec 31, 2025

Goal 6, Objective 1, Description Outreach to, and convene, local transportation providers (Centro bus, cab companies, programs currently providing transportation, etc.) to communicate needs and identify options to enhance services.

Goal 6, Objective 2: Title pilot programs

Goal 6, Objective 2, Target Completion Date Dec 31, 2026

Goal 6, Objective 2, Description Advocate for state funding for pilot programs aimed at providing transportation throughout the county.



Update to 2024-2027 Goals and Objectives Cayuga County Community Services Board

Maureen Brennan, Deputy Director
mbrennan@cayugacounty.us

Goal 1

Title	Housing	
Update	Cayuga County made progress towards addressing the need for affordable housing and plan on continuing to expand services for transitional housing and the county will continue to look for additional funding targeting housing	
OBJECTIVES		
Funding		Ongoing
Programs to provide direct support		Ongoing
transitional housing		Ongoing
OBJECTIVE UPDATES		

Goal 2

Title	Expand crisis services	
Update	Cayuga County currently offers mobile crisis from 9am-midnight and is working towards offering mobile crisis 24/7. The county will continue to invest in cross systems training and will explore transitioning the county to a CCBHC.	
OBJECTIVES		
Overnight respite		Complete
After hours mobile crisis		Ongoing
Training		Ongoing
Streamlined access		Ongoing
Countywide coordination		Ongoing
Certified Community Behavioral Health Clinic		Ongoing
OBJECTIVE UPDATES		
equity, diversity and inclusion		

Goal 3

Title	Substance use prevention and treatment	
Update	The county is focused on expanding substance use prevention and treatment through the expansion of evidence based services, utilizing harm reduction strategies and increasing the peer workforce in the community.	
OBJECTIVES		
Certified Community Behavioral Health Clinic		Ongoing

Data surveillance	Ongoing
Evidenced based services	Ongoing
Harm reduction	Ongoing
Timely access	Ongoing
Reduce stigma	Ongoing
Peers	Ongoing
OBJECTIVE UPDATES	
diversity, equity and inclusion	

Goal 4	
Title	Universal Prevention
Update	Cayuga County will continue to coordinate and collaborate with community agencies and members to enhance the county's system of care through the expansion of school satellites and trauma informed care. The county continues to expand collaboration with the local hospital and recently implemented a new outreach protocol with the county's mobile crisis team.
OBJECTIVES	
Universal prevention	Ongoing
Increased school satellites	Ongoing
Trauma informed care	Ongoing
System of care	Ongoing
Hospital collaboration	Ongoing
Homebased services	Ongoing
OBJECTIVE UPDATES	
diversity, equity and inclusion	

Goal #5	
Title	Workforce
Update	Expanding and retaining the workforce is an ongoing goal for the county with an emphasis of expanding the peer workforce.
OBJECTIVES	
Psychiatric care	Ongoing
Peers	Ongoing
Funding	Ongoing
OBJECTIVE UPDATES	
diversity, equity and inclusion	

Goal #6		
Title	Transportation	
Update	Cayuga County is a rural county and transportation continues to be a barrier	
OBJECTIVES		
Existing resources		Ongoing
pilot programs		Ongoing
OBJECTIVE UPDATES		



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2026 Update to 2024-2027 Goals and Objectives Cayuga County Community Services Board

Maureen Brennan, Deputy Director
(mbrennan@cayugacounty.us)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: Work is ongoing to increase the availability of safe, accessible, and affordable housing for individuals facing developmental disabilities, substance use disorders, and mental health challenges. The Director of Community Services, in collaboration with the Commissioner of Social Services, submitted a letter of support for the Rescue Mission's proposal to develop a new 80-bed homeless shelter

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: CAP Cayuga/Seneca supports housing stability through multiple funding streams, including Rapid Rehousing funds administered by Cayuga County in partnership with HUD, and the Transitional Housing Assistance Program funded through federal domestic violence grants. The agency also partners with Cayuga County to provide rental assistance through the CHESS program and operates a 9-bed transitional housing program in Seneca County. Additionally, the Rescue Mission is actively collaborating with local government to develop a new 80-bed homeless shelter to address growing community needs. Housing programs funded through OMH and OASAS would benefit from increased funding and resources to help address persistent waitlists and meet the growing demand for services.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: FLIPA is currently providing Enhanced Care Coordination and facilitating connections to housing resources. While this support is valuable, our preference remains to have a dedicated housing provider to whom we can directly refer individuals. We are still awaiting confirmation on which organization will take on this role. In mid-2024, funding was secured and implementation began for Transitional Housing, Rapid Rehousing, HOPE, and other Street Outreach programs, with support committed for a two-year period.

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description: here is an ongoing effort to expand transitional housing options in the community. At present, one program operates a 10-bed facility, with plans underway to increase capacity to better meet local needs.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Cayuga County currently provides mobile crisis services from 9:00 a.m. to midnight on weekdays and from 6:00 a.m. to midnight on weekends. The county plans to analyze data from Contact, the Cayuga County Mental Health Center's after-hours service provider, and collaborate with local law enforcement to assess community needs during the overnight hours of midnight to 9:00 a.m.

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: Given the ongoing housing crisis, respite services remain a critical need in the community. OPWDD providers have expressed an urgent need to expand access to respite to better support individuals with developmental disabilities and their families.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: Cayuga County currently provides mobile crisis services from 9:00 a.m. to midnight on weekdays and from 6:00 a.m. to midnight on weekends. The county plans to analyze data from Contact, the Cayuga County Mental Health Center's after-hours service provider, and collaborate with local law enforcement to assess community needs during the overnight hours of midnight to 9:00 a.m.

Goal 2 Objective 3, 2026 Status Update: Ongoing

Goal 2 Objective 3, 2026 Status Update Description: Cross-training for crisis providers is an ongoing priority in Cayuga County. The Local Government Unit (LGU) continues to collaborate with the Sheriff's Department to offer Crisis Intervention Team (CIT) training twice a year. Additionally, CCCMHC is partnering with the County's Emergency Planning Department to develop a comprehensive Disaster Relief Plan. Efforts are also underway to collaborate with local school districts to provide

Trauma, Illness, and Grief (TIG) training, aimed at supporting coordinated response teams for students and staff during times of crisis.

Goal 2 Objective 4, 2026 Status Update: Ongoing

Goal 2 Objective 4, 2026 Status Update Description: The 988 Suicide & Crisis Lifeline continues to serve as a valuable resource for residents of Cayuga County. The system has the capability to refer calls to local law enforcement, who can then engage Mobile Crisis services to assist with appropriate, coordinated responses.

Goal 2 Objective 5, 2026 Status Update: Ongoing

Goal 2 Objective 5, 2026 Status Update Description: The expansion of the Threat Assessment Management (TAM) Team remains a county-wide initiative involving local law enforcement, mental health agencies, the Department of Social Services, and area school districts. This interdisciplinary approach supports timely and coordinated responses to potential threats. The TAM Team is currently working with local school districts to implement a universal software platform that will enhance communication and improve the team's ability to respond quickly and effectively.

Goal 2 Objective 6, 2026 Status Update: Ongoing

Goal 2 Objective 6, 2026 Status Update Description: Cayuga County Community Mental Health Center is actively exploring opportunities to establish a Certified Community Behavioral Health Clinic (CCBHC). Efforts are underway to identify and secure sustainable funding to support this initiative, which aims to enhance access to comprehensive, coordinated behavioral health services for county residents.

Goal 2 Objective 7, 2026 Status Update: Ongoing

Goal 2 Objective 7, 2026 Status Update Description: Cayuga County continues to deepen its commitment to DEI within crisis services through ongoing efforts and future-focused planning. Building on best practices—such as community-engaged DEI planning and cultural competency in crisis care. This initiative remains a work in progress, with active development underway to launch the first phase of county-wide DEI training sessions in the future.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: Recently, several child-serving agencies discontinued the provision of Child and Family Treatment and Support Services (CFTSS), including Family Peer Advocate and Youth Peer Advocate services. This reduction has created additional gaps in care, compounding existing service shortages. Expanding peer support services across all sectors would significantly benefit the county by enhancing access, continuity, and engagement in care for all.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: Cayuga County Community Mental Health Center is actively exploring opportunities to establish a Certified Community Behavioral Health Clinic (CCBHC). Efforts are underway to identify and secure sustainable funding to support this initiative, which aims to enhance access to comprehensive, coordinated behavioral health services for county residents.

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: The HOPE grant continues to work with an epidemiologist to track trends in Cayuga County

Goal 3 Objective 3, 2026 Status Update: Ongoing

Goal 3 Objective 3, 2026 Status Update Description: There is an ongoing need to strengthen the response to substance use among both youth and adults in the community. To address this, organizations are working to implement new evidence-based practices (EBPs) and expand existing services. Cayuga Counseling Services recently secured a grant to support this effort, which will provide training in several EBPs for their staff as well as staff from Cayuga County Community Mental Health Center (CCCMHC) and East Hill Medical's Interwellness program. These coordinated efforts aim to enhance the quality and accessibility of substance use services across the county.

Goal 3 Objective 4, 2026 Status Update: Ongoing

Goal 3 Objective 4, 2026 Status Update Description: In early 2025, the Cayuga County Bridge Drop-In Center opened, providing a no-pressure, harm reduction-focused space for community members. The center offers peer support, safe disposal of items, personal essentials, and food in a welcoming and nonjudgmental environment. There is an ongoing effort to increase education for family members and the broader community about the benefits and value of harm reduction approaches.

Goal 3 Objective 5, 2026 Status Update: Ongoing

Goal 3 Objective 5, 2026 Status Update Description: Several providers across the county currently offer Medication-Assisted Treatment (MAT) services. Nick's Rides for Friends plays a key role in supporting community members by facilitating same-day inductions resources and helping individuals develop a plan for ongoing MAT care. This coordination ensures timely access to treatment and supports continuity of care for those seeking recovery.

Goal 3 Objective 6, 2026 Status Update: Ongoing

Goal 3 Objective 6, 2026 Status Update Description: Reducing the stigma surrounding substance use remains an ongoing priority for the agency. Organizations such as Nick's Ride for Friends actively support this effort by organizing community-wide events that promote recovery and highlight the strengths and successes of the recovery community. These initiatives help foster greater understanding, acceptance, and support for individuals and families impacted by substance use.

Goal 3 Objective 7, 2026 Status Update: Ongoing

Goal 3 Objective 7, 2026 Status Update Description: The expansion of the peer workforce in Cayuga County is an ongoing initiative aimed at strengthening recovery-oriented services. Agencies such as Nick's Ride for Friends and the Bridges Drop-In Center offer meaningful employment opportunities for individuals with lived experience in recovery, recognizing the unique value peers bring to support and engagement. The county remains committed to exploring creative and impactful strategies to grow the peer workforce and integrate peer support across service systems.

Goal 3 Objective 8, 2026 Status Update: Ongoing

Goal 3 Objective 8, 2026 Status Update Description: Cayuga County continues to strengthen its commitment to Diversity, Equity, and Inclusion (DEI) within peer services through ongoing efforts and forward-looking planning. Building on best practices--such as culturally responsive peer support and community-informed DEI strategies--these initiatives aim to ensure peer services are inclusive and accessible to all individuals. This remains a work in progress, with active planning underway to launch county-wide DEI training sessions for peer professionals in the near future.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: Cayuga County has recently experienced an expansion of open access behavioral health services, including Cayuga Counseling Services now offering open access for medication management. Behavioral health agencies across the county are also working creatively to expand their reach, with a growing focus on collaboration with local schools to better support students' mental health needs and increase access to timely care.

Goal 4 Objective 1, 2026 Status Update: Ongoing

Goal 4 Objective 1, 2026 Status Update Description: Cayuga County is currently in the process of implementing Dialectical Behavior Therapy (DBT) in Schools across four rural school districts. Implementation has varied by district based on individual needs and readiness, with plans underway to further expand DBT in Schools programming during the 2025-2026 academic year. The county continues to collaborate with each district to assess and respond to the growing behavioral health needs of students, ensuring services are tailored and sustainable.

Goal 4 Objective 2, 2026 Status Update: Ongoing

Goal 4 Objective 2, 2026 Status Update Description: Cayuga County Community Mental Health is partnering with one rural school district to establish a satellite clinic on-site, increasing access to mental health services for students and families. Additionally, the agency is scheduled to meet with leadership from another district this summer to explore a similar collaboration, reflecting ongoing efforts to expand school-based mental health supports across the county.

Goal 4 Objective 3, 2026 Status Update: Ongoing

Goal 4 Objective 3, 2026 Status Update Description: Cayuga County Community Mental Health continues to actively engage schools in adopting trauma-informed care (TIC) principles. These principles are consistently modeled during collaborative meetings with school representatives to foster a trauma-sensitive culture. Additionally, DBT in Schools training sessions are scheduled to be offered to local schools this fall to further support students' behavioral health needs.

Goal 4 Objective 4, 2026 Status Update: Ongoing

Goal 4 Objective 4, 2026 Status Update Description: Through the SAMHSA System of Care grant, Cayuga County hired a Family Lead in partnership with Families Together NYS to strengthen family and youth engagement in county services. The Family Lead currently serves as a member of both the Community Services Board and the Mental Health Subcommittee, ensuring that family and youth perspectives are integral to planning and decision-making processes.

Goal 4 Objective 5, 2026 Status Update: Ongoing

Goal 4 Objective 5, 2026 Status Update Description: The Director of Community Services (DCS) maintains regular meetings with the local hospital to strengthen the partnership between the community and the hospital's emergency department. Additionally, the county is actively participating in a collaborative effort with the Office of Mental Health (OMH) aimed at improving care transitions for clients moving from the hospital to community-based services. The daytime mobile crisis team coordinates closely with the emergency room to provide follow-up support, facilitating effective linkages and reducing repeat ER visits.

Goal 4 Objective 6, 2026 Status Update: Ongoing

Goal 4 Objective 6, 2026 Status Update Description: Recent changes in government policy and ongoing uncertainty surrounding Medicaid have contributed to an increased need for home-based therapy services. Agencies providing Home and Community-Based Services (HCBS) are actively working on workforce development initiatives to attract and retain qualified therapists, aiming to fill open positions and meet the growing demand for in-home behavioral health support.

Goal 4 Objective 7, 2026 Status Update: Ongoing

Goal 4 Objective 7, 2026 Status Update Description: Cayuga County recognizes the critical need to advance Diversity, Equity, and Inclusion (DEI) and trauma-informed care within school settings. Ongoing efforts are focused on creating supportive, inclusive learning environments where all students feel seen, safe, and valued. By building on best practices-- such as culturally responsive education, trauma-informed approaches, and community-driven DEI planning--the county aims to equip school staff and administrators with the tools needed to address diverse student needs. This remains a work in progress, with active planning underway to implement district-wide DEI and trauma-informed training initiatives.

Goal 5

Goal 5, 2026 Status Update: Ongoing

Goal 5, 2026 Status Update Description: Attracting and retaining a skilled workforce remains an ongoing focus for Cayuga County, as multiple job openings persist across various agencies. Recently, during the Leadership Cayuga program, a presentation was delivered on strategies to attract candidates to civil service positions, highlighting innovative approaches to workforce recruitment and retention.

Goal 5 Objective 1, 2026 Status Update: Ongoing

Goal 5 Objective 1, 2026 Status Update Description: Cayuga Counseling recently launched open access for medication management services. However, there remains an ongoing need to expand access specifically for community members within the OPWDD system to ensure timely and equitable care.

Goal 5 Objective 2, 2026 Status Update: Ongoing

Goal 5 Objective 2, 2026 Status Update Description: The Local Government Unit (LGU) continues to support the expansion of peer services within the county. Currently, the PROS program offers a weekly class that connects consumers to the Peer Academy. Additionally, the SAMHSA System of Care Family Lead will be collaborating with PROS to increase the Family Peer Advocate (FPA) and Youth Peer Advocate (YPA) workforce, strengthening peer support across services.

Goal 5 Objective 3, 2026 Status Update: Ongoing

Goal 5 Objective 3, 2026 Status Update Description: The Local Government Unit (LGU) continues to pursue funding opportunities aimed at supporting workforce development, including participation in the OMH Loan Repayment Program to attract and retain qualified professionals.

Goal 5 Objective 4, 2026 Status Update: Ongoing

Goal 5 Objective 4, 2026 Status Update Description: Cayuga County recognizes the critical need to advance Diversity, Equity, and Inclusion (DEI) alongside trauma-informed care across the entire county workforce. Prioritizing DEI in workforce development is essential to creating a diverse, culturally competent, and inclusive environment where all employees feel valued, supported, and empowered to serve the community effectively. Ongoing efforts focus on fostering workplace cultures that are welcoming and respectful, ensuring that staff at all levels are equipped to meet the diverse needs of the county's population.

Goal 6

Goal 6, 2026 Status Update: Ongoing

Goal 6, 2026 Status Update Description: Transportation remains an ongoing challenge in Cayuga County. Currently, public transportation services are limited to the city of Auburn, making it difficult for residents outside of Auburn to access essential services. Many medical appointments require travel to Auburn or even further to cities like Rochester or Syracuse, creating significant barriers for those without reliable transportation.

Goal 6 Objective 1, 2026 Status Update: Ongoing

Goal 6 Objective 1, 2026 Status Update Description: Discussions are ongoing to explore strategies for improving transportation access throughout Cayuga County, aiming to reduce barriers and better connect residents to essential services.

Goal 6 Objective 2, 2026 Status Update: Ongoing

Goal 6 Objective 2, 2026 Status Update Description: Discussions are ongoing to explore strategies for improving transportation access throughout Cayuga County, aiming to reduce barriers and better connect residents to essential services.



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2024 Needs Assessment Form Cayuga County Community Services Board

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Liz Burke

Submitted for: Cayuga County Community Services Board



2025 Needs Assessment Form Cayuga County Community Services Board

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Maureen Brennan

Submitted for: Cayuga County Community Services Board



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2026 Needs Assessment Form Cayuga County Community Services Board

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional): Locally, we have observed increasing challenges in accessing inpatient services near the county. It is becoming more difficult for children to receive inpatient treatment, and when they do, families often have to travel up to two hours for care. We are currently experiencing difficulties with our local Behavioral Health Unit (BHU) and are actively working to improve that relationship. Additionally, finding appropriate inpatient care for community members who identify as OPWDD remains an ongoing challenge.

Non-Clinical Supports Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Youth Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): This year, the county's two primary providers of CFTSS services discontinued their programs due to low Medicaid reimbursement rates. This loss has created a significant gap in available services. Skill-based services are essential for helping children build coping strategies, emotional regulation, and daily living skills, which are critical for long-term success and stability.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Cayuga County is a rural county with ongoing need around transportation.

Majority of the county is not located in an area where public transportation is available.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Maureen Brennan**Submitted for:** Cayuga County Community Services Board

Agency Name	Program Name	Program Type Name
AIDS Community Resources, Inc.	ACR Health SMH CMA	Specialty Mental Health Care Management
Auburn Community Hospital	Behavioral Health Unit at Auburn Community Hospital	Inpatient Psychiatric Unit of a General Hospital
Cayuga Counseling Services, Inc.	CFTSS - Community Psychiatric Support and Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Cayuga Counseling Services, Inc.	CFTSS - Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
Cayuga Counseling Services, Inc.	CFTSS - Psychosocial Rehabilitation	CFTSS: Psychosocial Rehabilitation
Cayuga Counseling Services, Inc.	CFTSS - Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS) Mental Health Outpatient Treatment and Rehabilitative
Cayuga Counseling Services, Inc.	Cayuga Counseling Services, Inc. Child/Adolescent Day Treatment Program	Day Treatment
Cayuga Counseling Services, Inc.	Children's Care Management	Health Home Non-Medicaid Care Management
Cayuga Counseling Services, Inc.	Children's Mental Health Rehabilitation Program	CFTSS: Children's Mental Health Rehabilitation Services
Cayuga Counseling Services, Inc.	Health Home Care Management - Other Licensed Professional	Health Home Care Management
Cayuga Counseling Services, Inc.	Parents as Partners - Family Support	CFTSS: Other Licensed Practitioner Family Peer Support Services - Children & Family
Cayuga Counseling Services, Inc.	Residential Family Peer Support Partners Program	Family Peer Support Services - Children & Family
Cayuga County Community Services Board	CFTSS: Mobile Crisis Intervention	CFTSS: Mobile Crisis Intervention (CI)
Cayuga County Community Services Board	CNYDPG-Advocacy/Support Services	Advocacy/Support Services
Cayuga County Community Services Board	CNYDPG-Transportation	Transportation
Cayuga County Community Services Board	Cayuga County Community Mental Health Center SMH CMA (AOT)	Specialty Mental Health Care Management
Cayuga County Community Services Board	Cayuga County Community Mental Health Clinic	Mental Health Outpatient Treatment and Rehabilitative
Cayuga County Community Services Board	Cayuga County Community Services Board - HH CM	Health Home Care Management
Cayuga County Community Services Board	Cayuga County Community Services Board - HH Non- Med CM	Health Home Non-Medicaid Care Management
Cayuga County Community Services Board	Crisis Intervention-Children	Crisis Intervention
Cayuga County Community Services Board	Mobile Crisis Services-Adult	Mobile Crisis Services
Cayuga County Community Services Board	Transition Management Services	Transition Management Services

Cayuga Home For Children, dba Cayuga Centers	CFTSS: Community Psychiatric Support and Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Cayuga Home For Children, dba Cayuga Centers	CFTSS: Other Licensed Practitioner	CFTSS: Other Licensed Practitioner (OLP)
Cayuga Home For Children, dba Cayuga Centers	CFTSS: Psychosocial Rehabilitation	CFTSS: Psychosocial Rehabilitation (PSR)
Cayuga Home For Children, dba Cayuga Centers	Cayuga Centers CFTSS	CFTSS: Children's Mental Health Rehabilitation Services
Cayuga Home For Children, dba Cayuga Centers	Home Based Family Treatment Model	Home-Based Family Treatment
Central New York Health Home Network, Inc.	Central New York Health Home Network	Specialty Mental Health Care Management
Contact Community Services, Inc.	Suicide/Crisis Hotline	Advocacy/Support Services Supportive Single Room Occupancy (SP-SRO)
DePaul Community Services, Inc.	Port Byron Apartments SMI	Specialty Mental Health Care Management
HCR Care Management, LLC	HCR Care Management SMH CMA	Residential Treatment Facility - Children & Youth
Hillside Children's Center	Hillside Finger Lakes Campus, RTF	Specialty Mental Health Care Management
Hillside Children's Center	Hillside SMH CMA - Central Cayuga	
Hillside Children's Center	RTF Transition Coordination - Fingerlakes	Residential Treatment Facility Transition Coordinator - Community
Liberty Resources, Inc.	LRI Regional Mobile Crisis-Adult Medicaid Billable Services	Mobile Crisis Services
Liberty Resources, Inc.	Liberty Resources Regional Mobile Crisis	CFTSS: Mobile Crisis Intervention (CI) Specialty Mental Health Care Management
Liberty Resources, Inc.	Liberty Resources SMH CMA	
Liberty Resources, Inc.	Mobile Crisis Intervention Program Short-Term Crisis Respite-Cayuga County	Crisis Intervention
Liberty Resources, Inc.	Drop-In Center	Crisis/Respite Beds Drop In Centers
Nick's Ride 4 Friends, Inc.	Health Home Care Management	Non-Medicaid Care Coordination
Nick's Ride 4 Friends, Inc.	St. Joseph's Care Coordination Network SMH CMA	Specialty Mental Health Care Management
St. Joseph's Hospital Health Center		Supportive Single Room Occupancy (SP-SRO)
Unity House of Cayuga County, Inc.	5070 Supported SRO	CORE Empowerment Services - Peer Supports
Unity House of Cayuga County, Inc.	Empowerment Services	
Unity House of Cayuga County, Inc.	PROS Employment Initiative	PROS Employment Initiative
Unity House of Cayuga County, Inc.	The PROSperity Program of Cayuga County	Comprehensive PROS without Clinical Treatment

Unity House of Cayuga County, Inc.	UH Cayuga SH/Transformation SH Cayuga Cty - Comm Svcs	Supportive Housing
Unity House of Cayuga County, Inc.	Unity House Apartment Program	Apartment/Treatment
Unity House of Cayuga County, Inc.	Unity House Cayuga Supported Housing/Cayuga -Comm.Svcs	Supportive Housing
Unity House of Cayuga County, Inc.	Unity House Cayuga-PC Long Stay Cayuga County-Comm Svcs	Supportive Housing
Unity House of Cayuga County, Inc.	Unity House Supported Housing/Cayuga County - Comm. Svcs	Supportive Housing
Veterans' Service Agency	Veterans Peer to Peer Program	Outreach