



Office of
Mental Health

Office of Alcoholism and
Substance Abuse Services

Office for People With
Developmental Disabilities

2019

Local Services Plan

For Mental Hygiene Services

Genesee County Mental Health Services
July 18, 2018

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2017 Mental Hygiene Executive Summary
Genesee County Mental Health Services
Certified: Ellery Reaves (4/12/18)

The Genesee County Department of Mental Health continues to strive for community based, high quality, person-centered options for persons in our community. These goals will coincide with the major changes anticipated in the New York State shift to Medicaid Managed Care. It is our belief that community based programs holds the key to successful recovery outcomes. We will continue to work with our community partners to make our service delivery system fit the needs of our special populations.

Genesee County has taken the initiative to convene a Regional Network of partners in an effort to improve Behavioral & Physical Healthcare outcomes. This new consortium will take the lead in the use of data analytics, best practices and peer support to improve the lives of persons with mental health, substance abuse and intellectual disabilities needs.

Mental Hygiene Goals and Objectives Form
 Genesee County Mental Health Services (70650)
 Certified: Ellery Reaves (5/14/18)

1. Overall Needs Assessment by Population (Required)

Please explain why or how the overall needs have changed and the results from those changes.

- a) Indicate how the level of unmet **mental health service needs**, in general, has changed over the past year: Improved Stayed the Same Worsened

Please Explain:

Regional LGU's continue to work towards better service coordination and planning. With the recent epidemic of substance abuse, LGU's have been forced to adapt to the changing clinical times. These adaptation will include a closer collaborative relations with both community mental health & substance abuse providers.

- b) Indicate how the level of unmet **substance use disorder (SUD) needs**, in general, has changed over the past year: Improved Stayed the Same Worsened

Please Explain:

The rural counties of the Western New York region received permission from OASAS to set up a Suboxone clinic. This will greatly assist in patients receiving much needed ongoing assistance.

- c) Indicate how the level of unmet needs of the **developmentally disabled** population, in general, has changed in the past year: Improved Stayed the Same Worsened

Please Explain:

The Office of Persons with Intellectual Disabilities continues to struggle with the distribution of resources as well as upgrading to managed care. OPWDD has however, instituted a new policy of separating Case Management from standard service delivery in the hope of providing more consumer choice.

2. Goals Based On Local Needs

Issue Category	Applicable State Agenc(ies)		
	OASAS	OMH	OPWDD
a) Housing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b) Transportation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c) Crisis Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d) Workforce Recruitment and Retention (service system)	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e) Employment/ Job Opportunities (clients)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f) Prevention	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g) Inpatient Treatment Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Recovery and Support Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Reducing Stigma	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
j) SUD Outpatient Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k) SUD Residential Treatment Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l) Heroin and Opioid Programs and Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m) Coordination/Integration with Other Systems for SUD clients	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n) Mental Health Clinic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
o) Other Mental Health Outpatient Services (non-clinic)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
p) Mental Health Care Coordination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
q) Developmental Disability Clinical Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r) Developmental Disability Children Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
s) Developmental Disability Adult Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
t) Developmental Disability Student/Transition Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
u) Developmental Disability Respite Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
v) Developmental Disability Family Supports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- w) Developmental Disability Self-Directed Services
- x) Autism Services
- y) Developmental Disability Person Centered Planning
- z) Developmental Disability Residential Services
- aa) Developmental Disability Front Door
- ab) Developmental Disability Service Coordination
- ac) Other Need (Specify in Background Information)

2a. Housing - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Our goal is to distribute unused treatment beds in Genesee County to the adjacent GLOW Counties. It is our intention to create a Regional network which will allow substance abuse patients to transition back into the community with needed supports.

Objective Statement

Change Over Past 12 Months (Optional)

2b. Transportation - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):
 NYS has taken over all scheduled transportation. This has caused major confusion and disruption to patients accessing care, particularly in the rural counties.

Change Over Past 12 Months (Optional)

2c. Crisis Services - Background Information

Genesee County has included "Grief Counseling" for persons with Intellectual & Developmental Disabilities within the crisis services.

Do you have a Goal related to addressing this need? Yes No

Change Over Past 12 Months (Optional)

2d. Workforce Recruitment and Retention (service system) - Background Information

Genesee County is hopeful the NYS initiative to retain staff will increase the pool of qualified candidates.

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):
 Regulations and restrictions have made working for OPWDD very unappealing to potential recruits.

Change Over Past 12 Months (Optional)

2f. Prevention - Background Information

Do you have a Goal related to addressing this need? Yes No

Change Over Past 12 Months (Optional)

2j. SUD Outpatient Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Genesee County Mental Health, in conjunction with local providers, will contact local physicians and provide information on substance abuse patient treatment needs. This will include suggestions on prescription practices.

Objective Statement

Change Over Past 12 Months (Optional)

Genesee County providers are able to script both Suboxone and Vivitrol while a patient is in treatment, however finding a provider to continue scripts post treatment continues to be a barrier. Genesee County substance abuse providers will work with Genesee County Mental Health

Services to express this need to both the Regional Office and State Office of OASAS. Genesee County substance abuse providers and Genesee County Mental Health will also use the opportunities for health care expansion through the delivery system reinvestment program (DSRIP).

2m. Coordination/Integration with Other Systems for SUD clients - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):
Finding qualified medical assistance continues to be a challenge in the rural counties.

Change Over Past 12 Months (Optional)

2r. Developmental Disability Children Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

The Office of Mental Health (OMH) & the Office of Persons with Developmental Disabilities (OPWDD) has determined the future treatment model will involve a Managed Care payment structure. The purpose of this new treatment model is to better manage treatment outcomes. Within the operational practices of treatment for persons with mental illness and intellectual disabilities OMH & OPWDD will require therapeutic staff to have a working knowledge of evidence based treatment practices. This will require cross training to be determined by both OMH & OPWDD.

Objective Statement

Change Over Past 12 Months (Optional)

2u. Developmental Disability Respite Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

OPWDD has adopted the START Model initiated in New Hampshire. The START Model provides for emergency crisis intervention which may include respite strategies for persons with intellectual disabilities. OPWDD has enhanced its respite opportunity funding with the intent to initiate additional respite options across the State. The START program will assist in linking families to in-home as well as out-of-home options.

Objective Statement

Change Over Past 12 Months (Optional)

2w. Developmental Disability Self-Directed Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Change Over Past 12 Months (Optional)

2aa. Developmental Disability Front Door - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):
OPWDD continues to struggle with introducing persons needing services at the appropriate time of need.

Change Over Past 12 Months (Optional)

3. Goals Based On State Initiatives

State Initiative	Applicable State Agenc(ies)		
	OASAS	OMH	OPWDD
a) Medicaid Redesign	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b) Delivery System Reform Incentive Payment (DSRIP) Program	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c) Regional Planning Consortiums (RPCs)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
d) NYS Department of Health Prevention Agenda	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3a. Medicaid Redesign - Background Information

Genesee County has convened a consortium of regional counties & providers in a effort to form collaborative networks. The intent is to develop matrixes relevant to the care needs of person in rural counties.

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal? Yes No

Genesee County will lead the regional network consortium

Objective Statement

Change Over Past 12 Months (Optional)

3b. Delivery System Reform Incentive Payment (DSRIP) Program - Background Information

The DSRIP provides opporunities to create networks of providers able to provide seamless servives to people in need MH & Substance services

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal? Yes No

Genesee County will lead the effort to create a rural based provider consortium

Objective Statement

Change Over Past 12 Months (Optional)

3c. Regional Planning Consortiums (RPCs) - Background Information

Genesee County will participate with the Western Region Planning Consortium. The process involves regional stake holdders convening to discuss issues relating to the managed care transition

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal? Yes No

Genesee County will participate with the Western Region Planning consortium

Objective Statement

Change Over Past 12 Months (Optional)

4. Other Goals (Optional)

Other Goals - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

Office of Mental Health Agency Planning Survey
 Genesee County Mental Health Services (70650)
 Certified: Ellery Reaves (4/12/18)

1. To the extent known and available, please rate the level of difficulty faced by licensed mental health (Article 31) clinic treatment providers in your county for recruiting and retaining the following professional titles. Rank 1 as not difficult at all, and 5 as very difficult. This judgment should be made for clinic programs county-wide, when there is more than one clinic. If the title does not apply, or you are unable to make a determination, select "n/a". This should only apply for staff positions that are available to fill; not unfunded positions.

	Recruitment	Retention	Please indicate the reasons for difficulty, when known (e.g., no available workers, salary competitiveness, etc.), along with any other detail that may be useful to understand the iss
Psychiatrist	5	5	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Physician (non-psychiatrist)	4	4	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Psychologist (PhD/PsyD)	5	5	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Nurse Practitioner	4	4	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
RN/LPN (non-NP)	4	3	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Physician Assistant	n/a	n/a	n/a
LMSW	3	3	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
LCSW	3	4	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Licensed Mental Health Practitioner (LMHC/LMFT/LCAT/Lpsy)	3	3	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Peer specialist	3	3	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.
Family peer advocate	3	3	Clinic is operated in a very rural environment with VERY limited resources, no available workers, salary competitiveness, etc.

2. Please list any professions or titles not listed above, for which any mental health providers in your county face difficulty recruiting or retaining

Bi-lingual therapists.

3. Please indicate how many, if any, programs in your county provided input specific to this questions set.

6 programs.

Thank you for participating in the 2019 Mental Hygiene Local Services Planning Process by completing this survey. Questions regarding the content of this survey should be directed to Jeremy Darman jeremy.darman@omh.ny.gov. For any technical questions regarding the County Planning System, please contact the OASAS Planning Unit at oasasplanning@oasas.ny.gov.

Community Service Board Roster
 Genesee County Mental Health Services (70650)
 Certified: Ellery Reaves (4/12/18)

Note: There must be 15 board members (counties under 100,000 population may opt for a 9-member board). Indicate if member is a licensed physician or certified psychologist. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the particular community interest being represented. Members shall serve four-year staggered terms.

Chairperson

Name Bernadette Bergman
Physician No
Psychologist No
Represents Peer Advocacy
Term Expires 12/31/2018
eMail

Member

Name Mary Ella Loos
Physician No
Psychologist No
Represents Peer
Term Expires 12/31/2016
eMail

Member

Name Ernie Haywood
Physician No
Psychologist No
Represents County Resident
Term Expires 12/31/2018
eMail

Member

Name Pauline Miano
Physician No
Psychologist No
Represents Teacher
Term Expires 12/31/2017
eMail

Member

Name Ruth Andes
Physician No
Psychologist No
Represents Volunteer
Term Expires 12/31/2018
eMail

Member

Name James Owen
Physician No
Psychologist No
Represents Volunteer
Term Expires 12/31/2016
eMail

Member

Name Ruth Spink
Physician No
Psychologist No
Represents County Agency
Term Expires 12/31/2018
eMail

Member

Name Gordon Dibble
Physician No
Psychologist No
Represents County Legislature
Term Expires 12/31/2018
eMail Gordon.Dibble@co.genesee.ny.us

Member

Name Vernon Saile
Physician No
Psychologist No
Represents Clergy
Term Expires 12/1/2017
eMail vern@northgatefmc.com

Alcoholism and Substance Abuse Subcommittee Roster

Genesee County Mental Health Services (70650)

Certified: Ellery Reaves (4/12/18)

Note: The subcommittee shall have no more than nine members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Chairperson

Name Mary Ella Loos
Represents Peer & Family
eMail meloos31@rochester.rr.com
Is CSB Member Yes

Member

Name John Bennett
Represents Provider
eMail jbennett@gcasa.org
Is CSB Member No

Member

Name Amber Haag
Represents Provider
eMail ahaag@ummc.org
Is CSB Member No

Member

Name Lisa Glow
Represents Provider
eMail Lglow@horizon-health.org
Is CSB Member No

Member

Name Nicole Davis
Represents Provider
eMail ndavis@gcasa.org
Is CSB Member No

Member

Name Angela Angora
Represents Provider
eMail aangora@cazenoviarecovery.org
Is CSB Member No

Member

Name Ruth Andes
Represents Retired Teacher
eMail REAndes@genesee.edu
Is CSB Member Yes

Member

Name Pauli Miano
Represents Retired Teacher
eMail pmiano@rochester.rr.com
Is CSB Member Yes

Mental Health Subcommittee Roster
 Genesee County Mental Health Services (70650)
 Certified: Ellery Reaves (4/12/18)

Note: The subcommittee shall have no more than eleven members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Chairperson

Name Mary Ella Loos
Represents Peer & Family
eMail meloos31@rochester.rr.com
Is CSB Member Yes

Member

Name Amber Haag
Represents Provider
eMail ahaag@ummc.org
Is CSB Member No

Member

Name Ruth Andes
Represents Retired Teacher
eMail REAndes@genesee.edu
Is CSB Member Yes

Member

Name Gail McKee
Represents Provider
eMail gmckee@restoration-societyinc.org
Is CSB Member No

Member

Name John Bennett
Represents Provider
eMail jbennett@gcasa.org
Is CSB Member No

Member

Name Lisa Glow
Represents Provider
eMail Lglow@horizon-health.org
Is CSB Member No

Member

Name Michelle McCoy
Represents Provider
eMail mmccoy@depaul.org
Is CSB Member No

Member

Name Pauli Miano
Represents Retired Teacher
eMail pmiano@rochester.rr.com
Is CSB Member Yes

Member

Name Thomas Christensen
Represents Provider
eMail tchristensen@mhago.org
Is CSB Member No

Member

Name Rae Frank
Represents Provider
eMail RFrank@wnyil.org
Is CSB Member No

Member

Name Angela Angora
Represents Veteran Services
eMail aangora@cazenoviarecovery.org
Is CSB Member No

Member

Name Sue Gagne
Represents Dual Recovery Coordinator
eMail sgagne@wyomingco.net
Is CSB Member No

Developmental Disabilities Subcommittee Roster
 Genesee County Mental Health Services (70650)
 Certified: Ellery Reaves (4/12/18)

Note: The subcommittee shall have no more than nine members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Chairperson
Name Pauli Miano
Represents Retired Teacher
eMail pmiano@rochester.rr.com
Is CSB Member Yes

Member
Name Ernie Haywood
Represents Provider
eMail Ernie.Haywood@lifetimeassistance.org
Is CSB Member Yes

Member
Name Donna Saskowski
Represents Provider
eMail DSaskowski@GeneseeARC.org
Is CSB Member No

Member
Name Anne Scherff
Represents Family Advocate
eMail Alscherff@aol.com
Is CSB Member No

Member
Name Vernon Saile
Represents Clergy
eMail vern@northgatefmc.com
Is CSB Member Yes

Member
Name David Dodge
Represents Provider
eMail ddodge@wnyil.org
Is CSB Member No

2019 Mental Hygiene Local Planning Assurance
Genesee County Mental Health Services (70650)
Certified: Ellery Reaves (4/25/18)

Pursuant to Article 41 of the Mental Hygiene Law, we assure and certify that:

Representatives of facilities of the offices of the department; directors of district developmental services offices; directors of hospital-based mental health services; directors of community mental health centers, voluntary agencies; persons and families who receive services and advocates; other providers of services have been formally invited to participate in, and provide information for, the local planning process relative to the development of the Local Services Plan;

The Community Services Board and the Subcommittees for Alcoholism and Substance Abuse, Mental Health, and Developmental Disabilities have provided advice to the Director of Community Services and have participated in the development of the Local Services Plan. The full Board and the Subcommittees have had an opportunity to review and comment on the contents of the plan and have received the completed document. Any disputes which may have arisen, as part of the local planning process regarding elements of the plan, have been or will be addressed in accordance with procedures outlined in Mental Hygiene Law Section 41.16(c);

The Community Services Board and the Subcommittees for Alcoholism and Substance Abuse, Mental Health, and Developmental Disabilities meet regularly during the year, and the Board has established bylaws for its operation, has defined the number of officers and members that will comprise a quorum, and has membership which is broadly representative of the age, sex, race, and other ethnic characteristics of the area served. The Board has established procedures to ensure that all meetings are conducted in accordance with the Open Meetings Law, which requires that meetings of public bodies be open to the general public, that advance public notice of meetings be given, and that minutes be taken of all meetings and be available to the public.

OASAS, OMH and OPWDD accept the certified 2019 Local Services Planning Assurance form in the Online County Planning System as the official LGU assurance that the above conditions have been met for the 2019 Local Services planning process.