

#### Goals and Objectives 2024 Franklin County Community Services

Suzanne Lavigne, Director of Community Services (Suzanne.Lavigne@franklincountyny.gov)

#### Goal 1

Goal 1: Title Housing Goal 1: Target Completion Date Dec 31, 2025 Goal 1: Description Create housing opportunities for community members with mental health and co-occurring disorders in need of safe and affordable housing. Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes Goal 1: Need Addressed 1 Housing Goal 1: Need Addressed 2 Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Harison Place

Goal 1, Objective 1, Target Completion Date Jan 31, 2024

Goal 1, Objective 1, Description Develop plans for a SPOA process for Harison Place to accept referrals for individuals with serious mental illness and substance use disorders (12 beds will be available for SMI and 8 beds will be available for SUD) (Franklin County Community Services, Citizen Advocates).

Goal 1, Objective 2: Title Funding application

Goal 1, Objective 2, Target Completion Date Jun 30, 2025

Goal 1, Objective 2, Description Prepare and submit a grant application to expand the housing continuum for homeless and transition-aged youth, and determine potential locations for the program, if it is funded (Franklin County Community Services).

Goal 1, Objective 3: Title Youth homelessness data

Goal 1, Objective 3, Target Completion Date Jan 31, 2025

Goal 1, Objective 3, Description In collaboration with the Franklin County Department of Social Services and school-based homelessness liaisons, establish a process for tracking the number and characteristics of youth and transition-aged youth experiencing homelessness, and report this data quarterly (Franklin County Department of Social Services, Franklin County Community Services).

Goal 1, Objective 4: Title Housing subcommittee

Goal 1, Objective 4, Target Completion Date Apr 30, 2024

Goal 1, Objective 4, Description Establish a subcommittee of the Community Services Board, comprised of board members and representatives of agencies that provide housing services. The charge of this committee will be to discuss housing needs, including best practices for landlord engagement to expand community-based rental housing opportunities for community members with mental health conditions, substance use disorders, and/or developmental disabilities (Community Services Board, Citizen Advocates, St. Joe's, Community Connections, Lakeside House, Akwesasne).

#### Goal 2

 Goal 2: Title
 Crisis Services

 Goal 2: Target Completion Date
 Dec 31, 2026

 Goal 2: Description
 Ensure that crisis intervention and stabilization services are available and accessible to support

 Franklin County youth and adults who are experiencing mental health / co-occurring crises.

 Goal 2: OASAS?
 Yes

 Goal 2: Need Addressed 1
 Crisis Services

 Goal 2: Need Addressed 2
 Goal 2: Need Addressed 3

Goal 2, Objective 1: Title 589 Children's Crisis Residence

Goal 2, Objective 1, Target Completion Date Jan 31, 2025

Goal 2, Objective 1, Description Once approved by OMH, begin implementing 589 Children's Crisis Residence services. Develop a system to track data to assess trends in clients served (i.e., numbers served, diagnostic information), and collect feedback regarding program strengths and challenges. Report these finding quarterly (Citizen Advocates).

Goal 2, Objective 2: Title TCI data collection

Goal 2, Objective 2, Target Completion Date Mar 31, 2025

Goal 2, Objective 2, Description A first cohort of county providers received the Therapeutic Crisis Intervention (TCI) trainthe-trainer approach and are certified to train agency staff. These new trainers will begin analyzing data from their agencies' incident reports to assess needs and early impacts regarding TCI (Franklin County Community Services).

Goal 2, Objective 3: Title TCI train-the-trainer cohort

Goal 2, Objective 3, Target Completion Date Dec 31, 2025

Goal 2, Objective 3, Description A second TCI train-the-trainer cohort will begin in November 2023 to expand the number of county-based trainers, including staff from Citizen Advocates, Akwesasne, and Franklin County DSS. This new cohort of trainers will begin providing TCI training to approximately 100-150 agency staff (Franklin County Community Services).

Goal 2, Objective 4: Title AMC emergency department

Goal 2, Objective 4, Target Completion Date Sep 30, 2024

Goal 2, Objective 4, Description Adirondack Medical Center will repurpose 3 rooms in the Emergency Department to better support individuals waiting for an appropriate BH/IDD placement as a way to enhance safety, reduce environmental stimulation of the ED, and promote a more therapeutic environment (Adirondack Medical Center).

Goal 2, Objective 5: Title Alice Hyde MOU

Goal 2, Objective 5, Target Completion Date Jun 30, 2024

Goal 2, Objective 5, Description Establish an MOU between Alice Hyde hospital stakeholders, Malone police department staff, community-based mental health providers, and county leaders to develop assessment plans, share information, analyze trends, and develop strategies designed to improve care for community members presenting in the emergency department for a mental health crisis (Alice Hyde, Community Connections, Citizen Advocates, Franklin County Community Services).

Goal 2, Objective 6: Title Adirondack Medical Center MOU

Goal 2, Objective 6, Target Completion Date Jun 30, 2024

Goal 2, Objective 6, Description Establish an MOU between Adirondack Medical Center hospital stakeholders, Saranac lake and Tupper Lake Malone Police Department staff, community-based mental health providers, and county leaders to develop assessment plans, share information, analyze trends, and develop strategies designed to improve care for community members presenting in the emergency department for a mental health crisis (Adirondack Medical Center, Community Connections, Citizen Advocates, Franklin County Community Services).

Goal 2, Objective 7: Title TCI training for hospital staff

Goal 2, Objective 7, Target Completion Date Dec 31, 2025

Goal 2, Objective 7, Description Train hospital staff in Therapeutic Crisis Intervention (TCI) to improve trauma-informed service provision to community members entering the emergency department for a mental health crisis (Franklin County Community Services).

Goal 2, Objective 8: Title CSIDD presentation

Goal 2, Objective 8, Target Completion Date Jun 30, 2024

Goal 2, Objective 8, Description The Community Services board will host a presentation by OPWDD to raise awareness of CSIDD opportunities to support individuals experiencing a co-occurring crisis (OPWDD, CSIDD, Franklin County Community Services).

Goal 2, Objective 9: Title Crisis services training presentation

Goal 2, Objective 9, Target Completion Date Sep 30, 2024

Goal 2, Objective 9, Description Adirondack Arc, Citizen Advocates and OPWDD will provide a training presentation to educate staff about the needs of people with developmental disabilities who may require crisis services, including information about the supports and services available during a crisis (Citizen Advocates, OPWDD).

Goal 2, Objective 10: Title Strategies for individuals with IDD presenting in the ED

Goal 2, Objective 10, Target Completion Date Jan 31, 2026

Goal 2, Objective 10, Description Create strategies to better support individuals with IDD/co-occurring disorders when they present at hospital emergency departments in crisis situations. (Alice Hyde Medical Center, Adirondack Medical Center, Adirondack Arc, Citizen Advocates, OPWDD, YAI-CSSID, Franklin County Community Services).

#### Goal 3

Goal 3: Title Adverse Childhood Experiences

Goal 3: Target Completion Date Dec 31, 2027

Goal 3: Description Expand trauma-informed, school-based, and community-based services to youth to reduce the need for out-of-home placement and to improve long-term outcomes for youth and families.

Goal 3: OASAS? No Goal 3: OMH? Yes Goal 3: OPWDD? No Goal 3: Need Addressed 1 Adverse Childhood Experiences

Goal 3: Need Addressed 2 Goal 3: Need Addressed 3

Goal 3, Objective 1: Title School-as-a-hub expansions

Goal 3, Objective 1, Target Completion Date Dec 31, 2027

Goal 3, Objective 1, Description Explore possibilities to scale the school-as-a-hub model to additional districts throughout the county (Malone; St. Regis Falls; Brushton; Salmon River). Through SAMHSA System of Care funding, Franklin County is currently implementing the model within the Tupper Lake, Saranac Lake, and Chateaugay school districts. This model provides intensive in-school mental health support services, including clinical services, care coordination, family support, youth peer support, and crisis support, to youth with serious emotional disturbances (SED). (Franklin County Community Services, school districts, partner organizations).

Goal 3, Objective 2: Title Implementation plan- school-as-a-hub model

Goal 3, Objective 2, Target Completion Date Jan 31, 2026

Goal 3, Objective 2, Description Create an implementation plan/manual for the "school as a hub model" currently implemented through the SAMHSA System of Care grant (Franklin County Community Services).

Goal 3, Objective 3: Title Flyer Connect

Goal 3, Objective 3, Target Completion Date Mar 31, 2024

Goal 3, Objective 3, Description To increase awareness of available services and improve the ease of navigating services, Franklin County recently partnered with Flyer Connect on the ReachWell app. This interactive app streamlines how families are informed about services and updates in the community through a user-friendly interface. County stakeholders will develop an implementation plan for introducing and deploying the app throughout the county. (System of Care Council, Franklin County Community Services).

Goal 3, Objective 4: Title Family Support Advocate expansion

Goal 3, Objective 4, Target Completion Date Dec 31, 2024

Goal 3, Objective 4, Description Expand the Family Support Advocate program to an additional school district. Family Support Advocates will work with families on social determinants of health, including housing needs, referrals, and transportation to service appointments (Community Connections).

#### Goal 4

Goal 4: Title Strengthening Relationships with Law Enforcement & First Responders

Goal 4: Target Completion Date Dec 31, 2025

Goal 4: Description Provide education and support to officers/first responders during and after calls involving individuals with mental health needs and co-occurring disorders to promote trauma-informed responses.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes Goal 4: Need Addressed 1 Other

Goal 4: Need Addressed 1 O Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Sequential intercept mapping implementation plan

Goal 4, Objective 1, Target Completion Date May 31, 2025

Goal 4, Objective 1, Description Reinvigorate an advisory council of law enforcement and provider agencies to create an implementation plan for Franklin County, based on the recommendations from the sequential intercept mapping process (held in March 2021) (Law Enforcement, Franklin County Community Services).

Goal 4, Objective 2: Title Law enforcement partnership workgroup

Goal 4, Objective 2, Target Completion Date May 30, 2024

Goal 4, Objective 2, Description Develop a workgroup between Citizen Advocates and Community Connections to foster coordination and collaboration regarding law enforcement partnerships (Citizen Advocates & Community Connections).

Goal 4, Objective 3: Title Tupper Lake PD outreach

Goal 4, Objective 3, Target Completion Date Apr 30, 2025

Goal 4, Objective 3, Description Conduct outreach efforts with the Tupper Lake Police Department to expand participation in the Crisis Intervention Team. (Community Connections, Franklin County Community Services).

Goal 4, Objective 4: Title Community resource officer

Goal 4, Objective 4, Target Completion Date Jul 31, 2024

Goal 4, Objective 4, Description Utilizing opioid settlement funds, the Saranac Lake PD will implement the COPE initiative (Community Outreach Prevention and Education), which will create a community resource officer position to provide support and outreach to community members (Saranac Lake Police Department).

Goal 4, Objective 5: Title Narcotics identification instrument

Goal 4, Objective 5, Target Completion Date Jul 31, 2024

Goal 4, Objective 5, Description Utilizing opioid settlement funds, Saranac Lake PD will purchase a field narcotics

identification instrument (TRU Narc) that allows them to detect substances such as fentanyl to prevent first responder overdose (Saranac Lake Police Department).

Goal 4, Objective 6: Title Naloxone & CPR training Goal 4, Objective 6, Target Completion Date Jul 30, 2024 Goal 4, Objective 6, Description Utilizing opioid settlement funds, Saranac Lake Volunteer Rescue Squad will provide Naloxone, CPR, and non-compression CPR training to community-based agencies and first responders (Saranac Lake Volunteer Rescue Squad).

#### <u>Goal 5</u>

Goal 5: Title Workforce Goal 5: Target Completion Date Dec 31, 2025 Goal 5: Description Develop and implement strategies to recruit and retain a highly skilled rural mental hygiene workforce. Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes Goal 5: Need Addressed 1 Workforce Goal 5: Need Addressed 2 Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Workforce action plan

Goal 5, Objective 1, Target Completion Date Jun 30, 2025

Goal 5, Objective 1, Description As part of a workforce development initiative for the county, invite the Northern Area Health Education Center / Institute for Career Advancement in Medicine to provide a follow-up presentation to the Community Services Board, focused on developing an action plan for workforce recruitment and retention strategies (Community Services Board, Franklin County Community Services, participating agencies).

Goal 5, Objective 2: Title Workforce document

Goal 5, Objective 2, Target Completion Date Dec 31, 2025

Goal 5, Objective 2, Description Develop a document reflecting ideas and strategies for workforce recruitment and retention, based on feedback shared by participating agencies of the Community Services Board (Community Services Board, participating agencies).

Goal 5, Objective 3: Title BOCES partnership

Goal 5, Objective 3, Target Completion Date Dec 31, 2025

Goal 5, Objective 3, Description Explore opportunities to partner with the BOCES New Vision Education program to develop a workforce pathway for the human services field. Invite representatives from BOCES to present to the Community Services Board about current programming and possible partnership opportunities (Franklin County Community Services).

Goal 5, Objective 4: Title Workforce Development Board

Goal 5, Objective 4, Target Completion Date Jan 31, 2025

Goal 5, Objective 4, Description Members of the Community Services Board will work with the Franklin County Workforce Development Board to develop strategies for advancing recruitment and workforce housing opportunities (Franklin County Community Services Board).

Goal 5, Objective 5: Title NCCC scholarships

Goal 5, Objective 5, Target Completion Date Jul 31, 2024

Goal 5, Objective 5, Description North Country Community College will utilize opioid settlement funds to create scholarship opportunities for human service students, EMT students, and advanced EMT students (North Country Community College).

#### Goal 6

 Goal 6: Title
 Prevention

 Goal 6: Target Completion Date
 Dec 31, 2025

 Goal 6: Description
 Strengthen existing prevention and engagement strategies to reduce substance use and improve

 mental health through education and support for youth, adults, and families.
 Goal 6: OASAS? Yes

 Goal 6: OASAS?
 Yes
 Goal 6: OMH? No

 Goal 6: Need Addressed 1
 Prevention

 Goal 6: Need Addressed 2
 Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Mental health first aid pilot project

Goal 6, Objective 1, Target Completion Date Jan 31, 2025 Goal 6, Objective 1, Description Explore a pilot project within Akwesasne that would provide mental health first aid training to community members, allowing them to intervene when family or community members are struggling with addiction or mental health needs, in partnership with supporting clinicians (Akwesasne).

Goal 6, Objective 2: Title Saranac Lake Youth Center prevention activities Goal 6, Objective 2, Target Completion Date Jul 31, 2024

Goal 6, Objective 2, Description Using opioid settlement funds, Saranac Lake Youth Center will provide substance use education and prevention, engage parents and youth in healthy activities, and provide resources and opportunities to families (Saranac Lake Youth Center).

Goal 6, Objective 3: Title NARCAN kits and syringe exchange

Goal 6, Objective 3, Target Completion Date Jul 31, 2024

Goal 6, Objective 3, Description Using opioid settlement funds, Public Health will provide NARCAN kits to the community and will implement a syringe exchange program (Franklin County Public Health).

Goal 6, Objective 4: Title Screening brief intervention and referral to treatment (SBIRT)

Goal 6, Objective 4, Target Completion Date Jul 31, 2024

Goal 6, Objective 4, Description Using opioid settlement funds, Public Health will support primary care through the introduction of Screening Brief Intervention and Referral to Treatment (SBIRT), a screening and referral process (Franklin County Public Health).

#### Goal 7

Goal 7: Title Outreach & Engagement

Goal 7: Target Completion Date Dec 31, 2024

Goal 7: Description Increase outreach, engagement, and clinical services through community education, support, and mobile treatment.

Goal 7: OASAS? Yes Goal 7: OMH? No Goal 7: OPWDD? No Goal 7: Need Addressed 1 Other Goal 7: Need Addressed 2 Goal 7: Need Addressed 3

Goal 7, Objective 1: Title Funding for mobile outreach

Goal 7, Objective 1, Target Completion Date Mar 31, 2024

Goal 7, Objective 1, Description St. Joe's and Citizen Advocates will pursue funding to increase mobile treatment outreach, engagement, and linkages to care (St. Joe's, Citizen Advocates).

Goal 7, Objective 2: Title BOCES Employee Assistance Program

Goal 7, Objective 2, Target Completion Date Jul 31, 2024

Goal 7, Objective 2, Description Franklin Essex and Hamilton BOCES will utilize opioid settlement funds to establish an Employee Assistance Program (EAP) coordinator position to support district staff and their families (FEH BOCES).

#### Goal 8

Goal 8: Title High Need Individuals

Goal 8: Target Completion Date Dec 31, 2026

Goal 8: Description Enhance collaboration between agencies to provide comprehensive supports to the highest-need community members with mental health, substance abuse, and IDD, and particularly those with co-occurring disorders. Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? Yes

Goal 8: Need Addressed 1 Other

Goal 8: Need Addressed 2 Goal 8: Need Addressed 3

Goal 8, Objective 1: Title Cross agency MOU for peer support services

Goal 8, Objective 1, Target Completion Date Sep 30, 2024

Goal 8, Objective 1, Description The Franklin County Sheriff's office, Franklin County Community Services, Community Connections, and St. Joe's will execute an MOU to expand peer support services to individuals with substance use disorders who are incarcerated in Franklin County (Franklin County Sheriff's Office, Franklin County Community Services, St. Joe's, Community Connections).

Goal 8, Objective 2: Title Medication assisted treatment

Goal 8, Objective 2, Target Completion Date Jul 31, 2024

Goal 8, Objective 2, Description Franklin County Correctional Facility will utilize opioid settlement funds to provide medication-assisted treatment (MAT) and to establish a MAT coordinator (Franklin County Correctional Facility).

Goal 8, Objective 3: Title Application toward OTP licensure

Goal 8, Objective 3, Target Completion Date Jan 31, 2026

Goal 8, Objective 3, Description St. Joseph's Addiction Treatment and Recovery Centers and Citizen Advocates will collaboratively respond to the Comprehensive Integrated Outpatient Treatment Program RFA as a first step in attaining OTP Licensure. Upon approval, expand to provide OTP services through the mobile treatment units.



# 2024 Needs Assessment Form Franklin County Community Services

## Adverse Childhood Experiences Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

### Crisis Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

## Employment/volunteer (client) Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Adults Only Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): • Franklin County providers report that employment is a challenge for residents with mental health conditions, substance use conditions, and developmental disabilities.

• Franklin County has an unemployment rate of 6.6%, and 49.7% of residents are not in the labor force.

• Approximately 43% of Franklin County households do not earn enough income to afford necessities and are considered asset limited, income constrained, employed (ALICE) households (United Way of New York State, 2020). The rate of food insecurity in Franklin County is greater than the state average (14% FC vs. 11% NYS; CHR, 2022).

#### Forensics Yes

Applies to OASAS? No Applies to OMH? Yes Applies to OPWDD? No Need Applies to: Adults Only Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): • Franklin County Community Services observed an increase in adult 730 cases. When community members with mental health conditions and/or intellectual/developmental disabilities become involved with the justice system, a 730 examination is required to assess their capability to understand the charges against them and to assist in their own defense. • There were 14 adult 730 cases in 2022, compared with 6 cases in 2021. Thus far in 2023 (January through June), there have been 11 adult 730 cases.

### Housing Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

## Inpatient Treatment Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): • Behavioral health providers and hospital providers described a trend in the county: Community members with mental health conditions, substance use conditions, and developmental disabilities frequently present in local emergency departments, with some staying for an extended period. Those in need of 9.39 admissions are experiencing substantial wait times for placement.

• Franklin County providers reported significant barriers to securing inpatient services for individuals with complex needs—particularly regarding individuals with IDD diagnoses who are exhibiting aggressive behavior. Providers report a lack of inpatient referral options to meet the needs of these community members

• The most recent data available indicates that, of the 752 Franklin County residents receiving OPWDD services through Medicaid, 360 were dually diagnosed (NYS OPWDD, 2020, retrieved from the PSYCKES portal). Per Franklin County providers, it is particularly challenging to secure 939 placements for individuals who have both IDDs and co-occurring disorders.

#### Prevention Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? No Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

# Residential Treatment Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? No Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): • According to providers, Franklin County is experiencing a high demand for 820 services, which are focused on stabilization and reintegration.

• Franklin County continues to receive SPOA referrals for youth in need of residential treatment facilities. In 2022, there were 5 referrals for youth residential treatment facilities, and there have been 5 referrals thus far in 2023 (January through June).

• SPOA referrals for adult residential treatment totaled 121 (41 community resident referrals; 22 apartment treatment referrals; 58 supportive housing referrals). Thus far in 2023 (January through June), there have been 59 residential referrals (19 community resident referrals, 11 apartment treatment

referrals, and 29 supportive housing referrals).

Respite Yes Applies to OASAS? No Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Youth Only Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): • Franklin County providers report high demand for 589 crisis services for both youth and adults.

• Providers from Citizen Advocates, which offers crisis respite services through the Crisis and Recovery Center, report that beds are typically full and thus are not always available to community members when they require the service.

• Franklin County providers articulated a need for peer-run respite services for adults with mental health needs.

• To date, OPWDD has not developed a rate that supports crisis respite services, which creates barriers to crisis services for individuals with IDD diagnoses.

• Franklin County providers also report a need to expand crisis respite options for children and youth. Hospital providers from Alice Hyde, for example, report that parents are bringing children to the emergency department due to a lack of respite services.

## Transition Age Services Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No Need description (Optional): • Franklin County providers are reporting an increase in both housing and service needs among transition-aged youth (those between ages 16 and 24).

• A 2022 survey on housing and service needs of transition-aged youth was completed by 69 providers in the county. Approximately half of the respondents described mental health and addiction services as insufficient for transition-aged youth, while approximately three-quarters of the respondents indicated that housing and support services are insufficient.

• Providers report that transition-aged youth with intellectual/developmental disabilities who age out of school need higher-level community supports. However, IRAs in the county lack adequate staffing to house and support these individuals, resulting in extended wait times.

#### Workforce Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): • Franklin County is a rural county located in the Adirondack Park. Its three largest population centers, Malone, Saranac Lake, and Tupper Lake, are separated by large tracts of publicly protected land. The size of the county, distance between population centers, and harsh winters contribute to access barriers to behavioral health services and supports, and to geographic isolation (Adirondack Community Health, 2019).

• According to Franklin County providers, transportation is one of the most significant barriers to service provision, particularly for individuals residing in the south end of the county. Transportation was one of the most frequently cited barriers to services in a recent survey of individuals using mental health services in Franklin County, thus requiring a need for providers to offer mobile services and to conduct more extensive outreach to those in the most geographically remote areas.

### Outreach & Engagement Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

#### Strengthening relationships with law enforcement/first responders Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

## High need individuals Yes

Applies to OASAS? Yes Applies to OMH? Yes Applies to OPWDD? Yes Need Applies to: Both Youth and Adults Do any of the Goals on the Goals and Objectives Form address this need? Yes Need description (Optional):

# LGU Representative: Suzanne Lavigne

Submitted for: Franklin County Community Services