



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Livingston County Community Services

Jennifer Rodriguez, DCS (JenniferRodriguez@livingstoncountyny.gov)

Goal 1

Goal 1: Title Expand Housing Options for Vulnerable Populations

Goal 1: Target Completion Date May 31, 2027

Goal 1: Description Increase access to stable, affordable housing for individuals with mental health concerns, substance use disorders, and intellectual/developmental disabilities.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Optimize existing housing stock and resources.

Goal 1, Objective 1, Target Completion Date Jun 30, 2026

Goal 1, Objective 1, Description The LGU will work with community partners to maximize use of existing housing stock to support individuals with mental hygiene needs.

Goal 1, Objective 2: Title Secure funding from state, national, and private sources to enhance local housing availability.

Goal 1, Objective 2, Target Completion Date Jun 30, 2027

Goal 1, Objective 2, Description The LGU will monitor funding opportunities from our state partners, as well as national and private foundations and provide encouragement and support to local housing providers to secure this funding.

Goal 1, Objective 3: Title Collaborate with local government and service providers to explore innovative housing models.

Goal 1, Objective 3, Target Completion Date Jun 30, 2027

Goal 1, Objective 3, Description The LGU will work collaboratively with local government and service providers to develop innovative housing solutions, i.e. the Oxford Housing Model and other creative options.

Goal 2

Goal 2: Title Strengthen and Retain the Behavioral Health Workforce

Goal 2: Target Completion Date Jun 30, 2027

Goal 2: Description Address workforce shortages by improving recruitment, retention, and working conditions in the mental health and substance use sectors.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Workforce

Goal 2: Need Addressed 2

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Promote job opportunities through multiple outreach channels.

Goal 2, Objective 1, Target Completion Date Jun 30, 2027

Goal 2, Objective 1, Description The LGU will work with community partners to promote existing employment opportunities via website, social media, local job fairs, etc.

Goal 2, Objective 2: Title Support providers in implementing telehealth, flexible schedules, and other workforce incentives.

Goal 2, Objective 2, Target Completion Date Jun 30, 2027

Goal 2, Objective 2, Description The LGU will meet with community providers as a collaborative to identify ways to enhance working conditions including adding telehealth, flexible work schedules and other perks. Results to be shared across the community service sector.

Goal 2, Objective 3: Title Advocate for tuition reimbursement and alternative entry pathways to expand the talent pool.

Goal 2, Objective 3, Target Completion Date Jun 30, 2027

Goal 2, Objective 3, Description The LGU will work with state partners to develop opportunities for individuals to enter the field without advanced degrees. The LGU will further work with the state partners to advocate for and promote tuition reimbursement for all.

Goal 3

Goal 3: Title Improve Transportation Access for Service Recipients

Goal 3: Target Completion Date Jun 30, 2027

Goal 3: Description Enhance transportation options for individuals requiring access to mental health and substance use services.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Transportation

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Strengthen coordination with Medicaid Answering Services and local transit providers.

Goal 3, Objective 1, Target Completion Date Jun 30, 2027

Goal 3, Objective 1, Description Livingston County Service agencies will meet with MAS representatives to discuss their service and how to use this service more efficiently. Services agencies will maintain open lines of communication with MAS to ensure swift problem solving.

Goal 3, Objective 2: Title Expand agency-led transportation services to accommodate broader community needs.

Goal 3, Objective 2, Target Completion Date Jun 30, 2027

Goal 3, Objective 2, Description The LGU will meet with agencies servicing IDD and SUD populations who provide transportation as part of their service to expand this to individuals who are not affiliated with their agencies. The LGU will notify agencies of available funding to enhance their services.

Goal 3, Objective 3: Title Identify non-traditional transportation providers for collaborative solutions.

Goal 3, Objective 3, Target Completion Date Jun 30, 2027

Goal 3, Objective 3, Description The LGU will identify non-traditional transportation providers, i.e. taxi services, volunteers and others to collaborate on solutions for the mental hygiene population.

Goal 4

Goal 4: Title Promote Emotional Literacy and Resilience

Goal 4: Target Completion Date Jun 30, 2027

Goal 4: Description Equip residents with emotional regulation skills to foster personal well-being and prevent crisis escalation.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Prevention

Goal 4: Need Addressed 2

Goal 4: Need Addressed 3

Goal 4, Objective 1: Title Implement evidence-based emotional literacy programs across the lifespan.

Goal 4, Objective 1, Target Completion Date Jun 30, 2027

Goal 4, Objective 1, Description The LGU will work with CASA-Trinity, the Suicide Prevention Task Force, the Office for the Aging, SUNY Geneseo and others to ensure that emotion recognition and emotion regulation techniques are taught across the lifespan.

Goal 4, Objective 2: Title Engage community partners, schools, and service organizations to integrate emotional regulation education.

Goal 4, Objective 2, Target Completion Date Jun 30, 2027

Goal 4, Objective 2, Description The LGU will work to identify evidence-based curricula and promote such among area service agencies and schools.

Goal 4, Objective 3: Title Leverage collaboration with local institutions to support ongoing emotional wellness initiatives.

Goal 4, Objective 3, Target Completion Date

Goal 4, Objective 3, Description

Goal 5 (Added 2025)

Goal 5: Title Enhance cross-system collaboration to better serve community members with complex needs.

Goal 5: Target Completion Date

Goal 5: Description

Goal 5: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 5: Need Addressed 1

Goal 5: Need Addressed 2

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Work with the Public Health Department and primary care providers to integrate suicide prevention and harm reduction strategies into routine medical care.

Goal 5, Objective 1, Target Completion Date

Goal 5, Objective 1, Description

Goal 5, Objective 2: Title Initiate cross-training opportunities between state agencies (OMH/OPWDD) to improve responses to behavioral health challenges.

Goal 5, Objective 2, Target Completion Date

Goal 5, Objective 2, Description

Goal 5, Objective 3: Title Engage law enforcement, faith communities, and volunteer organizations to expand the network of support for behavioral health services.

Goal 5, Objective 3, Target Completion Date

Goal 5, Objective 2, Description



Update to 2024-2027 Goals and Objectives Livingston County Community Services

Kristen Fisher, Director of Community Services
kfisher@co.livingston.ny.us

Goal 1

Title	Maximize the existing housing stock and identify additional housing resources to serve community members in need.	
Update	After the first year of implementing the Local Services Plan, Livingston County has taken measured steps toward addressing community needs. Recognizing that sustainable change requires time and persistence, this plan outlines our strategic goals, objectives, and progress in the areas of housing, workforce development, transportation, and behavioral health prevention.	
OBJECTIVES		
Optimize current housing utilization.		Ongoing
Monitor funding opportunities for housing projects.		Ongoing
Develop innovative housing solutions that address local needs.		Ongoing
OBJECTIVE UPDATES		
Progress: • Supportive Housing: Living Opportunities of DePaul secured 70 scattered-site supportive housing beds for the Western New York region, with 10 beds allocated to Livingston County. Lakeview Housing Services has been encouraged to pursue a scattered-site treatment apartment program that could add an additional five beds. • Project Development: A mixed-use, low-income housing project application has been submitted. • Challenges: There are ongoing issues aligning state RFP funding with the unique needs of mental health programming in a rural setting. Additionally, input from the Housing Task Force has highlighted the need for educational outreach to landlords to better support residents with behavioral health challenges. ew Initiatives: • Engage current landlords by offering support and education on the benefits of working with the local behavioral health population. • Identify and incentivize landlords willing to provide housing solutions for individuals in need.		

Goal 2

Title	Increase the availability of qualified professionals across all service sectors in the county.	
Update		
OBJECTIVES		
Collaborate with local agencies to promote job opportunities.		Ongoing
Develop innovative workforce solutions tailored to county needs.		Ongoing
Advocate for enhanced tuition reimbursement and revised credentialing practices.		Ongoing
OBJECTIVE UPDATES		
Progress: • Recruitment Challenges: Despite student loan assistance and incentive programs, critical positions such as psychiatrist roles remain unfilled. • Collaborative Strategies: Efforts have been made through job fairs and meetings with human service providers, including outreach to high school students and partnerships with local colleges and workforce development agencies, to build a robust local workforce. New Initiative: • Strengthen partnerships with county agencies (e.g., tourism, workforce development) and not-for-profit organizations to actively recruit psychiatric professionals and other key service providers.		

Goal 3

Title	Enhance existing transportation services and develop innovative, practical solutions to address current transportation challenges in the county.	
Update		
OBJECTIVES		
Establish a collaborative relationship with the Medicaid Answering Service to resolve transportation barriers.	Ongoing	
Partner with agencies that provide client transportation to broaden service reach.	Ongoing	
Develop creative solutions tailored to local transportation needs.	Ongoing	
OBJECTIVE UPDATES		
Progress: • Mobility Management: The introduction of Lifespan’s Here2There mobility management platform, supported by a county mobility manager, has begun to streamline access to transportation services. • Funding: OASAS Opioid Regional Abatement Dollars are being applied to subsidize transportation related to treatment and recovery services. • Partnerships: The county is actively working to engage additional partners and to reinforce relationships with the Medicaid Answering Service and local transit providers.		

Goal 4		
Title	Promote emotional literacy and regulation by fostering partnerships among service providers, community organizations, and public health agencies.	
Update		
OBJECTIVES		
Facilitate training on emotion recognition and regulation using evidence-based curricula.		Ongoing
Collaborate with prevention organizations to expand Mental Health First Aid, resiliency, and ACEs training, with particular focus on educational settings.		Ongoing
Utilize the Credible Mind platform to centralize community resources and streamline referrals to behavioral health services.		Ongoing
OBJECTIVE UPDATES		

Goal 5 (added 2025)		
Title	Enhance cross-system collaboration to better serve community members with complex needs.	
Update		
OBJECTIVES		
Work with the Public Health Department and primary care providers to integrate suicide prevention and harm reduction strategies into routine medical care.		Added
Initiate cross-training opportunities between state agencies (OMH/OPWDD) to improve responses to behavioral health challenges.		Added
Engage law enforcement, faith communities, and volunteer organizations to expand the network of support for behavioral health services.		Ongoing
OBJECTIVE UPDATES		



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2026 Update to 2024-2027 Goals and Objectives Livingston County Community Services

Anne Hanley, Interim DCS
(AnneHanley@livingstoncountyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: After the second year of implementing the Local Services Plan, Livingston County has taken measured steps toward addressing community needs. Recognizing that sustainable change requires time and persistence, this plan outlines our strategic goals, objectives, and progress in the areas of housing, workforce development, transportation, and behavioral health prevention

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: Lakeview Housing Services has recently started a scattered-site treatment apartment program. They have 2 apartments so far though not occupied yet.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: Livingston County continues to work on educating and supporting landlords.

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description: Livingston County continues to explore opportunities to increase housing and better meet community needs.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Livingston County continues to work on increasing the availability of qualified professionals across all service sectors.

Goal 2 Objective 1, 2026 Status Update: Ongoing

Goal 2 Objective 1, 2026 Status Update Description: Student loan assistance and incentive programs have assisted in recruitment and retention.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: Efforts have been made through job fairs and meetings with human service providers, including outreach to high school students and partnerships with local colleges and workforce development agencies, to build a robust local workforce.

Goal 2 Objective 3, 2026 Status Update: Ongoing

Goal 2 Objective 3, 2026 Status Update Description:

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description:

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: The county continues to work on relationships with Medicaid Answering Service and local transit providers as well as Catholic Charities transportation services. Worked with SUNY Geneseo to conduct a survey about volunteer transportation possibilities within the county, particularly through faith-based organizations.

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: OASAS Opioid Regional Abatement Dollars are being applied to subsidize transportation related to treatment and recovery services

Goal 3 Objective 3, 2026 Status Update: Ongoing

Goal 3 Objective 3, 2026 Status Update Description: Mobility Management continues to play a vital role in transportation to various services in the community.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: Livingston County continues to promote emotional literacy and regulation by fostering partnerships among service providers, community organizations, and public health agencies.

Goal 4 Objective 1, 2026 Status Update: Ongoing

Goal 4 Objective 1, 2026 Status Update Description: Delivered trainings on mental health/prevention/substance related issues (Narcan Training, MHFA, and BASICS to the community.

Trellis Marketing campaign launched to tailor to local rural residents.

E-Connect Suicide Risk Assessment conducted at Probation on each juvenile referral at intake with direct access to mental health care.

Goal 4 Objective 2, 2026 Status Update: Ongoing

Goal 4 Objective 2, 2026 Status Update Description: Delivered training on emotion recognition and regulation using evidence-based curricula to three school districts.

Delivered positive parent support program to over 150 Livingston County residents.

Goal 4 Objective 3, 2026 Status Update: Ongoing

Goal 4 Objective 3, 2026 Status Update Description: Credible Minds magnets sent to each school district and BOCES in Livingston County.

Goal 5 (Added 2025)

Goal 5, 2026 Status Update: Ongoing

Goal 5, 2026 Status Update Description:

Goal 5 Objective 1, 2026 Status Update: Ongoing

Goal 5 Objective 1, 2026 Status Update Description: Safe talk training offered throughout the county.

Resiliency Journals through GVHP

Goal 5 Objective 2, 2026 Status Update: Ongoing

Goal 5 Objective 2, 2026 Status Update Description: The MH/SUD Subcommittee was facilitated throughout the year for the purpose of identifying issues/gaps, sharing information and resources, promoting evidence-based training.

Goal 5 Objective 3, 2026 Status Update: Ongoing

Goal 5 Objective 3, 2026 Status Update Description: Collaboration with OFA- Older Adult Support Group, Assistance During Crisis.

Participation in OFA No Wrong Door Implementation Team and shared information about Credible Mind, Training, Transportation.



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2024 Needs Assessment Form Livingston County Community Services

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We do not have inpatient treatment for the above populations in Livingston County. We work to identify willing agencies that may open inpatient treatment programs, however these services need broad policy support and changes in the current payment structure. We will continue to advocate for adequate treatment for all of our vulnerable populations.

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Livingston County had several state operated OPWDD homes closed over the past several years, and has not clarified plans to re-open. We do not have the full spectrum of residential services for mental health population, as we are missing TAP, CR and SRO. We have more individuals who could benefit from housing than we have beds to house them. We have an OASAS residential program, however are missing several steps along the OASAS continuum of care. We do not have higher levels of care available for the under 18 population, who are all sent outside of the county and away from natural supports for treatment. This need is addressed with the housing goals and objectives.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): There is a lack of TAY specific services across the service system. We will work with our state and local partners to investigate and implement best practices to serve this population.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Kristen Fisher

Submitted for: Livingston County Community Services



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2025 Needs Assessment Form Livingston County Community Services

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Three quarters of the population has at least one Adverse Childhood Experience in their past. We know that higher ACE scores significantly increase the risk of several adverse experiences in adulthood, and so, our population is likely dealing with childhood trauma in addition to other issues. The effort to reduce ACEs is imperative across all systems and should be a community and system-wide effort. Livingston County is working with Genesee Valley Health Partnership (GVHP) to create a trauma-informed community through education and awareness. Over the next year, the committee will promote the Basics, an educational program aimed at parents of young children (ages 0-5). The platform provides concrete tips for connection, and is therefore a step toward reducing ACEs for the next generation. The LGU will monitor the program's success and re-evaluate for next year's LSP.

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Kristen Fisher

Submitted for: Livingston County Community Services



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2026 Needs Assessment Form Livingston County Community Services

Crisis Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? No

Applies to OMH? No

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jennifer Rodriguez

Submitted for: Livingston County Community Services

Provider	Address	Phone Number	Contact Person/Title
Livingston County Mental Health Clinic	4600 Millennium Drive, Geneseo 14454	585.243.7250	Dawn Weber/Clinical Supervisor
Noyes Mental Health and Wellness (Dansville)	9221 Robert Hart Drive, Dansville, 14437	585.335.4316	Emilea Harrison
Noyes Mental Health and Wellness (Avon)	5712 Tec Drive, Avon 14414	585.658-0900	Laura Bond
CASA-Trinity	4612 Millennium Drive, Geneseo 14454	585.443.2018	Lisa Stivers/MH Supervisor and Katie Whaley/SUD supervisor
Catholic Charities Steuben-Livingston	34 E. State Street, Mt. Morris 14454	585.658.4466	
Clarity Wellness Community	4220 State Route 417 W., Wellsville 14895	585.593.1655	