Goals and Objectives 2024-2027
Yates County Community Services Department

George Roets, Director for community services
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Goal 1

Goal 1: Title Transportation issues for treatment appointments reduced
Goal 1: Target Completion Date Jun 01, 2025
Goal 1: Description Goal: Transportation is available in support of behavioral health evaluation and treatment for those in need.
Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes
Goal 1: Need Addressed 1 Transportation
Goal 1: Need Addressed 2 Transportation
Goal 1: Need Addressed 3 Transportation

Goal 1, Objective 1: Title Survey for missed/delayed appts.
Goal 1, Objective 1, Target Completion Date Apr 01, 2024
Goal 1, Objective 1, Description 1. Objective: Community Behavioral Health providers are surveyed regarding missed or delayed clinical appointments due to transportation issues. Survey data is analyzed and discussed with providers and a panel of consumers.
Due 4/1/24

Goal 1, Objective 2: Title transportation asset inventory
Goal 1, Objective 2, Target Completion Date Jun 01, 2024
Goal 1, Objective 2, Description 2. Objective: Yates Behavioral Health agency transportation assets are inventoried including vehicles, staff and transportation related funding in support of patient transportation. The inventory is shared with Behavioral Health Providers.
Due: 6/1/24

Goal 1, Objective 3: Title Assembled transportation planning group
Goal 1, Objective 3, Target Completion Date Jan 01, 2025
Goal 1, Objective 3, Description 3. Objective: Planning group assembled to review the capacity currently available to meet the population needs and develop coordination and sharing options.
Due: 1/1/25

Goal 1, Objective 4: Title coordinated system implemented
Goal 1, Objective 4, Target Completion Date Jun 01, 2025
Goal 1, Objective 4, Description 4. Objective: A shared, coordinated provider transportation system is implemented to reduce missed or delayed behavioral health appointments.
Due: 6/1/25

Goal 1, Objective 5: Title Shared transporation system evaluated
Goal 1, Objective 5, Target Completion Date Jun 01, 2025
Goal 1, Objective 5, Description The Shared Collaborative system of transportation is reviewed and data analyzed.
Due: 6/1/26

Goal 2

Goal 2: Title work and employment services meet the need
Goal 2: Target Completion Date Jun 01, 2025
Goal 2: Description Goal: Work and employment needs are met for the Behavioral health population as well as the DD/ID populations.
Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes
Goal 2: Need Addressed 1 Employment/volunteer (client)
Goal 2: Need Addressed 2 Employment/volunteer (client)
Goal 2: Need Addressed 3 Employment/volunteer (client)

Goal 2, Objective 1: Title survey employment vocational services and unmet needs

Goal 2, Objective 1, Target Completion Date Apr 01, 2024
Goal 2, Objective 1, Description 1. Objective: Job coaching, vocational services and employment services for the Behavioral Health population are identified and a base line of services collected and information shared.
Due: 4/1/24

Goal 2, Objective 2: Title baseline for services
Goal 2, Objective 2, Target Completion Date Apr 01, 2024
Goal 2, Objective 2, Description 2. Objective: Supportive employment opportunities are identified and a base line created for the Behavioral Health and DD/ID populations in Yates County. The Information Shared.
Due: 4/1/24

Goal 2, Objective 3: Title need assessment
Goal 2, Objective 3, Target Completion Date Sep 01, 2024
Goal 2, Objective 3, Description 3. Objective: A survey is completed of Behavioral Health provider agencies, programs and the general community focused on identifying the numbers of individuals with work and employment needs. Following analysis, a report of findings is distributed broadly.
Due: 9/1/24

Goal 2, Objective 4: Title Coordination plan developed
Goal 2, Objective 4, Target Completion Date Mar 01, 2025
Goal 2, Objective 4, Description 4. Objective: A collaborative plan for coordination among all involved agencies and programs is developed and shared will all interested parties.
Due: 3/1/25

Goal 2, Objective 5: Title coordination plan implemented
Goal 2, Objective 5, Target Completion Date Jun 01, 2025
Goal 2, Objective 5, Description 5. Objective: Collaborative plan for coordinated vocational services for the behavioral health population is implemented and metrics identified for ongoing monitoring.
Due: 6/1/25

Goal 3
Goal 3: Title stigma reduction
Goal 3: Target Completion Date Jan 30, 2024
Goal 3: Description Stigma for Behavioral health populations is low and actively addressed.
Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes
Goal 3: Need Addressed 1 Other
Goal 3: Need Addressed 2 Other
Goal 3: Need Addressed 3 Other

Goal 3, Objective 1: Title Survey for stigma level in community for baseline
Goal 3, Objective 1, Target Completion Date Jan 30, 2024
Goal 3, Objective 1, Description 1. Objective: The current level of stigma associated with the behavioral health populations is measured by surveying provider agencies, surveying individuals in treatment, conducting community focused groups. The Discrimination and Stigma scale (DISC), and the Stigma Scale will be utilized in this effort.
Due: 1/30/24

Goal 3, Objective 2: Title stigma level determined and shared
Goal 3, Objective 2, Target Completion Date Jun 01, 2024
Goal 3, Objective 2, Description 2. Objective: Results of the survey efforts regarding stigma associated with behavioral health will be reported to the behavioral health community and the community in general.
Due: 6/1/24

Goal 3, Objective 3: Title Behavioral health community calendar developed and publ;ished
Goal 3, Objective 3, Target Completion Date Mar 01, 2024
Goal 3, Objective 3, Description 3. Objective: A behavioral health focused community activity calendar is developed, and made readily available to the community. Planning for maintenance is initiated.
Due: 3/1/24

Goal 3, Objective 4: Title Agency/program training related to stigms reduction is added to calendar
Goal 3, Objective 4, Target Completion Date Sep 01, 2024
Goal 3, Objective 4, Description 4. Objective: Information on Agency/provider training and education on stigma reduction is catalogued and made readily available to the professional and general community as a community calendar.
Due: 9/1/24

Goal 4

Goal 4: Title Outpatient Behavior Health servicesavailable for evertone in need
Goal 4: Target Completion Date Jun 01, 2025
Goal 4: Description Behavioral Health outpatient services are readily available for all, timely, comprehensive, trauma competent, outcome based, and family friendly.
Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes
Goal 4: Need Addressed 1 Outpatient treatment
Goal 4: Need Addressed 2 Outpatient treatment
Goal 4: Need Addressed 3 Outpatient treatment

Goal 4, Objective 1: Title Enhance outpatient Behavioral health workgroup
Goal 4, Objective 1, Target Completion Date Oct 01, 2023
Goal 4, Objective 1, Description 1. Objective: Continue and formalize the Outpatient Behavioral Health Work Group by establishing a formal agreement with specific representation and data reporting requirements.
Due: 10/1/23

Goal 4, Objective 2: Title Develop data Dashboard
Goal 4, Objective 2, Target Completion Date May 01, 2024
Goal 4, Objective 2, Description 2. Data dashboard is developed from outpatient reporting, representing admissions, discharges, terminations, census, capacity, wait lists, wait time to appointment, time of doctor/nurse practitioner evaluation, average length of treatment, and staffing information.
Due: 5/1/24

Goal 4, Objective 3: Title Quarterly dashboard published
Goal 4, Objective 3, Target Completion Date Oct 01, 2024
Goal 4, Objective 3, Description 3. Objective: Quarterly dashboard is published for community partners and a base line is establisher for monitoring.
Due: 9/1/24

Goal 4, Objective 4: Title HCBS monitoring
Goal 4, Objective 4, Target Completion Date Jan 01, 2025
Goal 4, Objective 4, Description Objective: Monitoring of Home & Community Based Services information added.
Due: 1/1/25

Goal 4, Objective 5: Title Data analysis, issues identified, solutions developed
Goal 4, Objective 5, Target Completion Date Jun 01, 2025
Goal 4, Objective 5, Description Objective: Analysis of data undertaken, trends highlighted, concerns identified, problem solving initiated and solutions developed.
Due: 6/1/25

Goal 5
Goal 5: Title Housing needs met
Goal 5: Target Completion Date Jan 01, 2025
Goal 5: Description Goal: There is adequate housing is available for all behavioral health clients in need regardless of severity.
Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes
Goal 5: Need Addressed 1 Housing
Goal 5: Need Addressed 2 Housing
Goal 5: Need Addressed 3 Housing

Goal 5, Objective 1: Title survey of housing needs
Goal 5, Objective 1, Target Completion Date Apr 01, 2025
Goal 5, Objective 1, Description 1. Objective: Survey of behavioral health agencies/services, and residential agencies regarding the number and characteristics of individuals in need of housing services and or support.
Due: 4/1/24

Goal 5, Objective 2: Title analize SPOA data
Goal 5, Objective 2, Target Completion Date Jul 01, 2024
Goal 5, Objective 2, Description 2. Review and analyze the SPOA data available and report trends, patterns, individual characteristics and identified issues related to housing connections.
Due: 7/1/24

Goal 5, Objective 3: Title Survey ACT data
Goal 5, Objective 3, Target Completion Date Jul 01, 2024
Goal 5, Objective 3, Description 3. Objective: Review data ACT level of care including referrals, admissions, discharges, length of stay, and individual characteristics.
Due: 10/1/24

Goal 5, Objective 4: Title survey special residential bed utization
Goal 5, Objective 4, Target Completion Date Jan 01, 2025
Goal 5, Objective 4, Description 4. Objective: Review utilization and monitor availability of transitional apartment beds, use of C & Y Residential beds and Adult Supportive Living beds.
Due: 1/1/25

Goal 5, Objective 5: Title housing development plan
Goal 5, Objective 5, Target Completion Date Mar 01, 2025
Goal 5, Objective 5, Description Objective: Establish a housing review work group to analyze data and develop a housing development plan

Goal 5, Objective 6: Title Implement the plan and evaluatethe results
Goal 5, Objective 6, Target Completion Date Mar 01, 2026
Goal 5, Objective 6, Description Implement the plan and monitor the results.
Due 3/1/26

Goal 6
Goal 6: Title treatment planning and HCBS
Goal 6: Target Completion Date Mar 01, 2025
Goal 6: Description There is effective and timely referral, assessment and treatment planning for HBCS eligible clients
Goal 6: OASAS? Yes Goal 6: OMH? Yes Goal 6: OPWDD? No
Goal 6: Need Addressed 1 Non-Clinical supports
Goal 6: Need Addressed 2 Non-Clinical supports
Goal 6: Need Addressed 3

Goal 6, Objective 1: Title Community provider awareness regarding HCBS referrals
Goal 6, Objective 1, Target Completion Date Apr 01, 2025
Goal 6, Objective 1, Description 1. Objective: Initiate awareness of expectations regarding referral for HCBS services through education and ongoing contact with schools and other referral sources.
Due: 4/1/24

Goal 6, Objective 2: Title Enhance SPOA mandate
Goal 6, Objective 2, Target Completion Date Jun 01, 2024
Goal 6, Objective 2, Description 2. Objective: update SPOA agreement and expectations and provide data on referrals and updated information on the process.
Due: 6/1/24

Goal 6, Objective 3: Title Enhance SPOA
Goal 6, Objective 3, Target Completion Date Sep 01, 2024
Goal 6, Objective 3, Description 3. Objective: Maintain schedules and special SPOA meetings to ensure rapid assessments and planning for HBCS as well as other options reflecting clear communication, accurate and timely outcome information.
Due: 9/1/24

Goal 6, Objective 4: Title Increase family, significant others inclusion
Goal 6, Objective 4, Target Completion Date Dec 01, 2024
Goal 6, Objective 4, Description 4. Involve family/significant care takers and provide family advocacy for family/other support.
Due: 12/24

Goal 6, Objective 5: Title HCBS access improvements
Goal 6, Objective 5, Target Completion Date Mar 01, 2025
Goal 6, Objective 5, Description 5. Objective: Monitor access to HCBS, time frame for services to be initiated, barriers encountered, actions to overcome barriers, and capacity issues.
Due: 3/1/25

Goal 6, Objective 6: Title Report development regarding HCBS access
Goal 6, Objective 6, Target Completion Date Mar 01, 2026
Goal 6, Objective 6, Description Objective: Develop a report regarding SPOA, Access to HCBS and changes made and changes needed in processes.
Due: 3/1/26

Goal 7
Goal 7: Title Prevension Services expansion
Goal 7: Target Completion Date Apr 01, 2025

Goal 7: Description Goal: Adequate, quality, evidence-based prevention services are available within Yates County focused on behavioral health populations, suicide risk, substance abuse, family and parent needs, and school success.
Goal 7: OASAS? Yes Goal 7: OMH? Yes Goal 7: OPWDD? Yes
Goal 7: Need Addressed 1 Prevention
Goal 7: Need Addressed 2 Prevention
Goal 7: Need Addressed 3 Prevention

Goal 7, Objective 1: Title Coalitions merge and expand
Goal 7, Objective 1, Target Completion Date Oct 01, 2023
Goal 7, Objective 1, Description 1. Objective: The Prevention Coalition joins with the Suicide Prevention Coalition, reorganizes, updates the strategic plan, works on rebranding, and establishes meeting dates, times, locations and format for meetings.
Due: 10/1/23

Goal 7, Objective 2: Title full time Coordinator for coalition
Goal 7, Objective 2, Target Completion Date Dec 01, 2023
Goal 7, Objective 2, Description 2. Objective: Community Services funds a full-time coordinator, the Council recruits the position, new coordinator onboarded including liaison with community services department.
Due: 12/23

Goal 7, Objective 3: Title Coordinator appointed to CSB
Goal 7, Objective 3, Target Completion Date Mar 01, 2024
Goal 7, Objective 3, Description Objective: Coordinator appointed to Community Services Board.
Due: 3/1/24

Goal 7, Objective 4: Title Prevention plan published
Goal 7, Objective 4, Target Completion Date Apr 01, 2024
Goal 7, Objective 4, Description Objective: Prevention services plan is published and shared across the community.
Due: 4/1/24

Goal 7, Objective 5: Title Report plan established
Goal 7, Objective 5, Target Completion Date Apr 01, 2024
Goal 7, Objective 5, Description Objective: Coalition reports are submitted quarterly and an annual report is provided to Community Services and shared with the community.
Due: 4/1/24,7/1/24,10/1/24,1/1/25

Goal 8
Goal 8: Title Serving the over 65 population
Goal 8: Target Completion Date Jun 01, 2024
Goal 8: Description 1. Objective: Request local behavioral health services share the data on services provided to the 65+ population. Request regional and local data regarding the mental health needs of the elderly from the office of the aged, common ground health and state agencies.
Due: 6/1/24

Goal 8: OASAS? Yes Goal 8: OMH? Yes Goal 8: OPWDD? Yes
Goal 8: Need Addressed 1 Other
Goal 8: Need Addressed 2 Other
Goal 8: Need Addressed 3 Other

Goal 8, Objective 1: Title Behavioral health services for the elderly
Goal 8, Objective 1, Target Completion Date Jun 01, 2024
Goal 8, Objective 1, Description 1. Objective: Request local behavioral health services share the data on services provided to the 65+ population. Request regional and local data regarding the mental health needs of the elderly from the office of the aged, common ground health and state agencies.
Due: 6/1/24

Goal 8, Objective 2: Title work group established and charged
Goal 8, Objective 2, Target Completion Date Sep 01, 2024
Goal 8, Objective 2, Description 2. Objective: Develop a local working group to determine the behavioral health needs in Yates County.
Due: 9/1/24

Goal 8, Objective 3: Title report developed on current services
Goal 8, Objective 3, Target Completion Date Jan 01, 2025
Goal 8, Objective 3, Description 3. Objective: Issue a report to the state, county, local/regional providers and community on the current services and needs for the aged population in Yates County.

Due: 1/1/25

Goal 8, Objective 4: Title Plan for services for the elderly
Goal 8, Objective 4, Target Completion Date Jun 01, 2025
Goal 8, Objective 4, Description 4. Objective: A plan is developed for meeting unmet needs in the elderly population and implemented.
Due: 6/25

Goal 9
Goal 9: Title DD/ID services meet pop needs
Goal 9: Target Completion Date Jan 01, 2025
Goal 9: Description Developmental Disabilities services for Yates County residents are adequate, competent, comprehensive, individualized and sufficient to meet population needs.
Goal 9: OASAS? No Goal 9: OMH? No Goal 9: OPWDD? Yes
Goal 9: Need Addressed 1 Other
Goal 9: Need Addressed 2
Goal 9: Need Addressed 3

Goal 9, Objective 1: Title residental survey
Goal 9, Objective 1, Target Completion Date Apr 01, 2024
Goal 9, Objective 1, Description 1. Objective: Review residential service needs, access and waiting lists to ascertain if individuals are waiting for services at any level.
Due: 4/1/24

Goal 9, Objective 2: Title review article 16 clinic
Goal 9, Objective 2, Target Completion Date Jul 01, 2024
Goal 9, Objective 2, Description 2. Objective: Review the current and future service level in the article 16 clinic.
Due: 7/1/24

Goal 9, Objective 3: Title Supportive employment and employment survey
Goal 9, Objective 3, Target Completion Date Oct 01, 2024
Goal 9, Objective 3, Description 3. Objective: Ascertain the supportive employment and employment services and needs for the Developmentally Disabled Yates County population.
Due:10/124

Goal 9, Objective 4: Title OPWdd/ID crisis services survey
Goal 9, Objective 4, Target Completion Date Jan 01, 2025
Goal 9, Objective 4, Description 4. Objective: Survey of Crisis service response and support to meet local population needs.
Due: 1/1/25

Goal 10
Goal 10: Title community crisis services system in place
Goal 10: Target Completion Date Jan 01, 2025
Goal 10: Description A comprehensive crisis services program for adults & children of all ages in available to Yates County residents.
Goal 10: OASAS? Yes Goal 10: OMH? Yes Goal 10: OPWDD? Yes
Goal 10: Need Addressed 1 Crisis Services
Goal 10: Need Addressed 2 Crisis Services
Goal 10: Need Addressed 3 Crisis Services

Goal 10, Objective 1: Title crisis system reporting
Goal 10, Objective 1, Target Completion Date Apr 01, 2024
Goal 10, Objective 1, Description 1. Objective: Meet quarterly as part of the advisory committee and share reports with the CIT work group and Community Services board and Legislature.
Due: 4/24,7/24,10/24,1/25

Goal 10, Objective 2: Title 24 hr outreach in place
Goal 10, Objective 2, Target Completion Date Jun 01, 2024
Goal 10, Objective 2, Description 2. Objective: Implement a 24-hour crisis outreach capacity in Yates County for adults and children.
Due: 6/24

Goal 10, Objective 3: Title children inhome crisis expansion
Goal 10, Objective 3, Target Completion Date Oct 01, 2023
Goal 10, Objective 3, Description Objective: Work with Catholic Charities to expand in home crisis services for children.

Due: 10/23

Goal 10, Objective 4: Title Establish working group
Goal 10, Objective 4, Target Completion Date Mar 01, 2025
Goal 10, Objective 4, Description Objective: Convene a working group charged with developing in home crisis services for adults.
Due: 3/25

Goal 10, Objective 5: Title convene work group
Goal 10, Objective 5, Target Completion Date Jun 01, 2024
Goal 10, Objective 5, Description Objective: Convene current and potential respite providers to explore expansion for children and youth.
Due: 6/24

Goal 10, Objective 6: Title regional crisis residental services
Goal 10, Objective 6, Target Completion Date Jan 01, 2025
Goal 10, Objective 6, Description Objective: Promote the development of regional crisis residential services.
Due: 1/1/25

Update to 2024-2027 Goals and Objectives
Yates County Community Services Department

George Roets, Director for Community Services
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Goal 1	
Title	Transportation issues for treatment appointments reduced
Update	no change
OBJECTIVES	
Survey for missed/delayed appts.	Ongoing
transportation asset inventory	Ongoing
Assembled transportation planning group	N/A
coordinated system implemented	N/A
Shared transporation system evaluated	N/A
OBJECTIVE UPDATES	

Goal 2	
Title	work and employment services meet the need
Update	no
OBJECTIVES	
survey employment vocational services and unmet needs	Complete
baseline for services	Complete
need assessment	Complete
Coordination plan developed	Ongoing
coordination plan implemented	N/A
OBJECTIVE UPDATES	

Goal 3	
Title	stigma reduction
Update	no
OBJECTIVES	
Survey for stigma level in community for baseline	Ongoing

stigma level determined and shared	Ongoing
Behavioral health community calendar developed and publ;ished	Complete
Agency/program training related to stigms reduction is added to calendar	N/A
OBJECTIVE UPDATES	

Goal 4

Title	Outpatient Behavior Health servicesavailable for evertone in need
Update	no
OBJECTIVES	
Enhance outpatient Behavioral health workgroup	Complete
Develop data Dashboard	Ongoing
Quarterly dashboard published	N/A
HCBS monitoring	N/A
Data analysis, issues identified, solutions developed	N/A
OBJECTIVE UPDATES	

Goal 5

Title	Housing needs met
Update	no
OBJECTIVES	
survey of housing needs	Ongoing
analize SPOA data	Ongoing
Survey ACT data	N/A
survey special residential bed utization	N/A
housing development plan	N/A
Implement the plan and evaluatethe results	N/A
OBJECTIVE UPDATES	

Goal 6

Title	treatment planning and HCBS
Update	no
OBJECTIVES	

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Community provider awareness regarding HCBS referrals	Ongoing
Enhance SPOA mandate	Ongoing
Enhance SPOA	N/A
Increase family, significant others inclusion	N/A
HCBS access improvements	N/A
Report development regarding HCBS access	N/A
OBJECTIVE UPDATES	

Goal 7

Title	Prevension Services expansion
Update	no
OBJECTIVES	
Coalitions merge and expand	Complete
full time Coordinator for coalition	Complete
Coordinator appointed to CSB	Complete
Prevention plan published	Ongoing
Report plan established	N/A
OBJECTIVE UPDATES	

Goal 8

Title	Serving the over 65 population
Update	no
OBJECTIVES	
Behavioral health services for the elderly	Ongoing
work group established and charged	N/A
report developed on current services	N/A
Plan for services for the elderly	N/A
OBJECTIVE UPDATES	

Goal 9

Title	DD/ID services meet pop needs
Update	no

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OBJECTIVES	
residental survey	Complete
review article 16 clinic	Ongoing
Supportive employment and employment survey	Ongoing
OPWdd/ID crisis services survey	N/A
OBJECTIVE UPDATES	

Goal 10

Title	community crisis services system in place
Update	no
OBJECTIVES	
crisis system reporting	Ongoing
24 hr outreach in place	Ongoing
children inhome crisis expansion	Ongoing
Establish working group	N/A
convene work group	[']
regional crisis residental services	[']
OBJECTIVE UPDATES	

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YATES COUNTY GOALS AND OBJECTIVES FOR 2024-2027

2024 First Quarterly Report

1. Goal: Transportation is available in support of behavioral health evaluation and treatment for those in need.

1. Objective: Community Behavioral Health providers are surveyed regarding missed or delayed clinical appointments due to transportation issues. Survey data is analyzed and discussed with providers and a panel of consumers.
   Due 4/1/24

   Partially completed. The preliminary survey with outpatient providers has been completed. Providers do identify missed appointments; late appointments due to transportation difficulties are a problem. Note the lack of specific data, which requires programs to provide specific data and initiate a specific report for this data element if one does not exist.
   This will be discussed at the 5/3/2024 Behavioral Health Outpatient workgroup.

2. Objective: Yates Behavioral Health agency transportation assets, including vehicles, staff, and transportation-related funding, are inventoried to support patient transportation. The inventory is shared with Behavioral Health Providers.
   Due: 6/1/24

   Patient transportation assets in support of clinic appointments do not exist currently for the John D. Kelly Outpatient Clinic (JDK) or Finger Lakes Community Health (FLCH). Finger Lakes Area Counseling and Recovery Agency (FLACRA) has had a grant implemented through the Center of Treatment Innovation (COTI) substance use crisis outreach program. That funding provided funding for transportation upon referral across several counties, focused on the substance use treatment population. Under the Healing Communities Study a transportation project was initiated and focused on individuals in outpatient substance use treatment. That focus was based on concerns related to missed appointments and treatment terminations. Preliminary data on that project was positive. Further analysis of data and the effect on drop out or termination rates related to transportation issues needs to be done.

3. Objective: A planning group was assembled to review the available capacity to meet population needs and develop coordination and sharing options.
   Due: 1/1/25

4. Objective: Implement a shared, coordinated provider transportation system to reduce missed or delayed behavioral health appointments.
   Due: 6/1/25

The Shared Collaborative system of transportation is reviewed, and data is analyzed.
Due: 6/1/26

2. Goal: Work and employment needs are met for the Behavioral health and DD/ID populations.

1. Objective: Job coaching, vocational services, and employment services for the Behavioral Health population are identified, a baseline of services is collected, and information is shared.
   Due: 4/1/24

   FLACRA and Mozaic operate OMH-funded work programs. Each was met to clarify the funding available through state aid, program expectations, and requirements for the mental health population. Mozaic also reviewed developmental disabilities services they operate and funded through OPWDD funding.

   A request was made with FLACRA and Mozaic to collaborate and integrate their services for the mentally ill and with the Yates County Work Force under the Department of Social Services.

   A meeting was held with representatives of all three parties to push coordination, cooperation, and regular communication. In addition, collaboration will increase community awareness of work-related options for the mentally ill and the benefit potential for recovery and continued stabilization within the community.

2. Objective: Supportive employment opportunities are identified, and a baseline is created for the Behavioral Health and DD/ID populations in Yates County. The Information is Shared.
   Due: 4/1/24

   Opportunities have been identified, and an effort to develop a baseline is underway.

3. Objective: A survey of Behavioral Health provider agencies, programs, and the general community is completed to identify the number of individuals with work and employment needs. Following analysis, a report of findings is distributed broadly.
   Due: 9/1/24

4. Objective: A collaborative plan for coordination among all involved agencies and programs is developed and shared with all interested parties.
   Due: 3/1/25

5. Objective: Implementation of a collaborative plan for coordinated vocational services for the behavioral health population and identification of metrics for ongoing monitoring.
   Due: 6/1/25

3. Goal: Stigma for Behavioral health populations is low and actively addressed.

1. Objective: The current level of stigma associated with behavioral health populations is measured by surveying provider agencies, surveying individuals in treatment, and conducting community-focused groups. The Discrimination and Stigma Scale (DISC) and the Stigma Scale will be utilized in this effort.
   Due: 1/30/24

   This is not complete. General feedback following the successful anti-stigma effort in 2023 was positive. Several surveys are planned with youth and families in 2024. The Credible Mind site can also help us measure the level of stigma over time.

2. Objective: The survey results regarding stigma associated with behavioral health will be reported to the behavioral health community and the community in general.
   Due: 6/1/24
   An evidence based stigma questionnaire was identified for use with the behavioral health population in treatment. Discussions with outpatient providers on implementing such an approach identified concerns regarding efficacy. The clinics have poor success with the assessments they use as part of their effort to get feedback on the quality of services. An additional survey would fare no better. The overall sentiment was that there already is an overload of requests to their clients. Alternative approaches will be explored.
   Due: 10/1/24

3. Objective: A behavioral health-focused community activity calendar is developed and readily available. Maintenance planning is initiated.
   Due: 3/1/24

   A training calendar has been made available, highlighting the many training programs that are now available in our community and reflecting the efforts of many community partners.

   The Recovery Center and the Connections have begun (5/1/24) to coordinate their activity and program calendars reflecting the effort to integrate the programs.

4. Objective: Information on Agency/provider training and education on stigma reduction is cataloged and made readily available to the professional and general community as a community calendar.
   Due: 9/1/24

4. Goal: Behavioral Health outpatient services are readily available for all, timely, comprehensive, trauma-competent, outcome-based, and family-friendly.

1. Objective: Continue and formalize the Outpatient Behavioral Health Work Group by establishing a formal agreement with specific representation and data reporting requirements.
   Due: 10/1/23

Workgroup partners were surveyed and asked to provide information regarding missed clinic appointments and training needs and to identify a consistent representative for the work group. Agreed-upon goals and objectives were also identified in the survey.

A NEW date and time were also developed for the workgroup.

2. Data dashboard is developed from outpatient reporting, representing admissions, discharges, terminations, census, capacity, wait lists, wait time to appointment, time of doctor/nurse practitioner evaluation, average length of treatment, and staffing information.
   Due: 5/1/24

3. Objective: A quarterly dashboard is published for community partners, and a baseline is established for monitoring.
   Due: 9/1/24

4. Objective: Monitoring of Home & Community Based Services information added.

   Due: 1/1/25

5. Objective: Analysis of data undertaken, trends highlighted, identified, problem- solving initiated, and solutions developed.

   Due: 6/1/25

5. Goal: Adequate housing is available for all behavioral health clients in need regardless of severity.

1. Objective: Survey of behavioral health agencies/services and residential agencies regarding the number and characteristics of individuals in need of housing services and or support.
   Due: 4/1/24

   The survey is under development. FLACRA is conducting a pilot effort to add transitional beds for the SUD population, and preliminary data will be analyzed.

   Outreach to Keuka Housing regarding identified need data has not provided such data. A repeat effort is planned. A request to be involved in regional housing planning efforts for the behavioral health population has been made. Outpatient behavioral health providers will be surveyed on the issue.

2. Review and analyze the available SPOA data, reporting trends, patterns, and individual characteristics, as well as identifying issues related to housing connections.
   Due: 7/1/24
3. Objective: Review data on ACT level of care, including referrals, admissions, discharges, length of stay, and individual characteristics.

Due: 10/1/24

4. Objective: Review utilization and monitor the availability of transitional apartment beds, use of C & Y Residential beds and Adult Supportive Living beds.
   Due: 1/1/25

5. Objective: Establish a housing review work group to analyze data and develop a housing development plan 3

Due: 3/1/25

6. Objective: Implement the plan and monitor the results.

Due 3/1/26

6. Goal: There is effective and timely referral, assessment, and treatment planning for HBCS-eligible clients

1. Objective: Initiate awareness of expectations regarding referral for HCBS services through education and ongoing contact with schools and other referral sources.
   Due: 4/1/24

   This is ongoing with specific cases and referral sources staff. It is reinforced by insight initiatives and within regular working groups and meetings.

   .
2. Objective: Update the SPOA agreement and expectations, provide data on referrals, and provide updated information on the process.
   Due: 6/1/24
3. Objective: Maintain schedules and special SPOA meetings to ensure rapid assessments and planning for HBCS as well as other options reflecting clear communication, accurate and timely outcome information.
   Due: 9/1/24
4. Involve family/significant care takers and provide family advocacy for family/other support.
   Due: 12/24
5. Objective: Monitor access to HCBS, time frame for services to be initiated, barriers encountered, actions to overcome barriers, and capacity issues.
   Due: 3/1/25

6. Objective: Develop a report regarding SPOA, Access to HCBS and changes made and changes needed in processes.

   Due: 3/1/26

7. **Goal: Adequate, quality, evidence-based prevention services are available within Yates County focused on behavioral health populations, suicide risk, substance abuse, family and parent needs, and school success.**

1. Objective: The Prevention Coalition joins with the Suicide Prevention Coalition, reorganizes, updates the strategic plan, works on rebranding, and establishes meeting dates, times, locations, and organization..
   Due: 10/1/23 4

   The Coalition merger was completed, and the Yates Prevention Coalition was established. Its dual focus includes substance abuse prevention and suicide prevention. The Community sponsor is the Council on Alcohol and Addictions of the Finger Lakes (CAAFL).

2. Objective: Community Services funds a full-time coordinator, the Council recruits for the position, and the new coordinator is onboarded, including liaising with the community services department.
   Due: 12/23

   A coordinator for the Coalition was funded using opioid settlement funds, and support will be provided on an annual basis for the next 15 years. The position will be an employee of CAAFL.

3. Objective: Coordinator appointed to Community Services Board.

   Due: 3/1/24

   Completed.

4. Objective: The prevention services plan is published and shared across the community.

   Due: 4/1/24

   A preliminary plan for the coalition has been developed and shared with the membership. A Mental Health Month plan has been widely distributed to support Mental Health Month, May 2024. Several work committees are underway to advance the prevention agenda.

5. Objective: Coalition reports are submitted quarterly, and an annual report is provided to Community Services and shared with the community.

   Due: 4/1/24,7/1/24,10/1/24,1/1/25

   The report was received and shared with the legislature in the Community Services Report.

8. Goal: Behavioral Health Services are readily available for the elderly in Yates County.

1. Objective: Request local behavioral health services share the data on services provided to the 65+ population. Request regional and local data regarding the mental health needs of the elderly from the office of the aged, common ground health, and state agencies.

Due: 6/1/24

2. Objective: Develop a local working group to determine the behavioral health needs in Yates County.
   Due: 9/1/24
3. Objective: Issue a report to the state, county, local/regional providers, and community on the current services and needs of the aged population in Yates County.
   Due: 1/1/25 5
4. Objective: A plan is developed for meeting unmet needs in the elderly population and implemented.
   Due: 6/25

9. Goal: Developmental Disabilities services for Yates County residents are adequate, competent, comprehensive, individualized, and sufficient to meet population needs.

1. Objective: Review residential service needs, access, and waiting lists to determine whether individuals are waiting for services at any level.

   Due: 4/1/23

   There is no current waiting list for DD residential services in the County. All available resources are utilized, and bed turnover has kept pace with new needs.

2. Objective: Review the current and future service level in the article 16 clinic.
   Due: 7/1/24

3. Objective: Ascertain the supportive employment and employment services and needs for the Developmentally Disabled Yates County population.

   Due:10/124

4. Objective: Survey of Crisis service response and support to meet local population needs.
   Due: 1/1/25

10. **Goal: Yates County residents have access to a comprehensive crisis services program for adults and children of all ages.**

1. Objective: Meet quarterly as part of the advisory committee and share reports with the CIT work group, Community Services Board, and Legislature.
   Due: 4/24,7/24,10/24,1/25

   The CIT workgroup meets monthly to update and share information regarding crisis services for the behavioral health population. A workgroup made up of FLACRA and Sheriff's Department staff has begun to meet to consider grants that would support the plan to have a 24/7 crisis response paralleling Law enforcement's 24/7 availability. There is mutual agreement on developing a program here. Work is underway to develop the structure, relationship, and program involved.

2. Objective: Implement a 24-hour crisis outreach capacity for adults and children in Yates County.
   Due: 6/24

3. Objective: Work with Catholic Charities to expand in-home crisis services for children.

   Due: 10/23 6

4. Objective: Convene a working group charged with developing in home crisis services for adults.

   Due: 3/25

5. Objective: Convene current and potential respite providers to explore expansion for children and youth.

   Due: 6/24

6. Objective: Promote the development of regional crisis residential services.

   Due: 1/1/23

11. Goal: A full range of coordinated prevention, treatment, and support for the substance abuse population in Yates County.

1. Objective: Plan with FLACRA regarding the Heal Study wrap-up regarding continuity of services.

Due: 4/1/24

FLACRA and the Community Services department continue to dialogue and coordinate to ensure that program implementation, data collection, and evaluation continue moving forward. The Yates Prevention Coalition and Yates Local Public Health Department are also involved in this transition.

2, Objective: Liaison with Columbia research staff. And NISA on further efforts.

Due: 4/1/24

Liaison with Columbia University continues, with the finalization of all required reporting and contract issues. The anticipated research papers, reports, and recommendations are eagerly awaited. The final word on the Yates effort is that deaths due to overdose were reduced over the project's life.

3. Objective: Initiate a community dialogue about Integrating community recovery for the behavioral health populations in Yates County.

Due 7/24

4. Objective: Invite the coalition to participate in county-wide prevention planning

Due:6/24

11. Goal: Continue the development of an integrated and coordinated Children and Family Systems of Care in Yates County

1. Objective: Plan for the transition from grant to local effort and manage data, website, and social media.

Due: 1/24

A community plan has been developed with the Insyght leadership to continue this effort. Structures will be maintained and streamlined. Plans include a staff member who will maintain social media efforts, support the family and youth advisory groups, coordinate training, and support iNSYGHT activities and leadership.

2. Objective: Establish a single access point with C-SPOA & SPOA for highest-need populations.

Due: 10/23

This remains a work in progress. Unfortunately, cases do come up that are surprising due to a lack of outreach and sharing. In those cases, coordination with C-SPOA and SPOA is critical to successful outcomes.

3. Objective: Continue to support the outpatient behavioral health workgroup

Due: 3/24

The workgroup is supported and will continue after the Systems of Care grant ends.

4. Objective: Coordinate referral, and admission processes for children and families within the system of care.

Due 10/23

5. Objective: Support and promote high-needs collaboration among local systems and services work groups and agency-to-agency collaboration.

3/1/24

6. Objective: Promote and support the CIT work group efforts to redirect individuals to treatment and care.

1/1/25

2026 Update to 2024-2027 Goals and Objectives
Yates County Community Services Department

Lisa Principio, Deputy Director
(lisa.principio@yatescountyny.gov)

Goal 1
Goal 1, 2026 Status Update: Ongoing
Goal 1, 2026 Status Update Description: Transportation continues to be a barrier to access to services. Currently, Yates County is in the process of an RFP for transportation services that could expand services in the county.

Goal 1 Objective 1, 2026 Status Update: Ongoing
Goal 1 Objective 1, 2026 Status Update Description: Data collection has begun. Providers are working on collecting more specific data regarding missed appointments. This is due to staffing changes at the agencies. More specific data has been gathered since 1/1/25 and the CSB will begin to evaluate that date.

Goal 1 Objective 2, 2026 Status Update: Complete
Goal 1 Objective 2, 2026 Status Update Description: This objective has been completed. There are specific transportation providers for specific populations, ie. veterans, aging.

Goal 1 Objective 3, 2026 Status Update: Ongoing
Goal 1 Objective 3, 2026 Status Update Description: The Deputy Director is a member of the county transportation workgroup that is working on the RFP. The Deputy Director is contributing and advocating on behalf of the behavioral health population.

Goal 1 Objective 4, 2026 Status Update: Not started
Goal 1 Objective 4, 2026 Status Update Description: This will be determined once a decision is made on the RFP for county transportation.

Goal 1 Objective 5, 2026 Status Update: Not started
Goal 1 Objective 5, 2026 Status Update Description: This will be addressed once a transportation provider has been determined.

Goal 2
Goal 2, 2026 Status Update: Complete
Goal 2, 2026 Status Update Description: This goal has been completed. Both programs for the Behavioral Health and DD populations are up and running. The programs meet regularly to discuss programming and best practices. Referrals have been made to each other's programs and there is open communication. Programs will continue reporting data and outcomes to the Community Services office for monitoring.

Goal 2 Objective 1, 2026 Status Update: Complete
Goal 2 Objective 1, 2026 Status Update Description:

Goal 2 Objective 2, 2026 Status Update: Complete
Goal 2 Objective 2, 2026 Status Update Description:

Goal 2 Objective 3, 2026 Status Update: Complete
Goal 2 Objective 3, 2026 Status Update Description:

Goal 2 Objective 4, 2026 Status Update: Complete
Goal 2 Objective 4, 2026 Status Update Description: Programs are meeting and have referrals/releases that they can use among themselves. They have open communication.

Goal 2 Objective 5, 2026 Status Update: Complete
Goal 2 Objective 5, 2026 Status Update Description: This goal is complete. Programs will continue to report data and outcomes to the Community Services Department.

Goal 3
Goal 3, 2026 Status Update: Complete

Goal 3, 2026 Status Update Description: This goal has been completed at this time. The Community Services department promotes numerous anti-stigma campaigns throughout the year and will continue to grow these initiatives moving forward.

Goal 3 Objective 1, 2026 Status Update: Complete
Goal 3 Objective 1, 2026 Status Update Description:

Goal 3 Objective 2, 2026 Status Update: Complete
Goal 3 Objective 2, 2026 Status Update Description:

Goal 3 Objective 3, 2026 Status Update: Complete
Goal 3 Objective 3, 2026 Status Update Description:

Goal 3 Objective 4, 2026 Status Update: Complete
Goal 3 Objective 4, 2026 Status Update Description:

Goal 4
Goal 4, 2026 Status Update: Complete
Goal 4, 2026 Status Update Description: Yates County's outpatient providers are currently fully staffed and are not carrying a waitlist at this time

Goal 4 Objective 1, 2026 Status Update: Complete
Goal 4 Objective 1, 2026 Status Update Description:

Goal 4 Objective 2, 2026 Status Update: Complete
Goal 4 Objective 2, 2026 Status Update Description: It has been decided that we will utilize current dashboards and data reporting.

Goal 4 Objective 3, 2026 Status Update: Complete
Goal 4 Objective 3, 2026 Status Update Description:

Goal 4 Objective 4, 2026 Status Update: Complete
Goal 4 Objective 4, 2026 Status Update Description:

Goal 4 Objective 5, 2026 Status Update: Complete
Goal 4 Objective 5, 2026 Status Update Description:

Goal 5
Goal 5, 2026 Status Update: Ongoing
Goal 5, 2026 Status Update Description: This goal is on-going. In the past year Yates County had funded five new transitional beds. There continues to be a need for housing in Yates County for the behavioral health population.

Goal 5 Objective 1, 2026 Status Update: Ongoing
Goal 5 Objective 1, 2026 Status Update Description: This objective is on-going. The Adult SPOA coordinator attends a quarterly housing meeting that discusses housing needs of the community.

Goal 5 Objective 2, 2026 Status Update: Ongoing
Goal 5 Objective 2, 2026 Status Update Description: This data continues to be tracked through SPOA applications and meetings. There continues to be a waitlist for supportive housing.

Goal 5 Objective 3, 2026 Status Update: Ongoing
Goal 5 Objective 3, 2026 Status Update Description: This data continues to be collected.

Goal 5 Objective 4, 2026 Status Update: Ongoing
Goal 5 Objective 4, 2026 Status Update Description: This continues to be tracked. Other waitlists in the County are also being monitored.

Goal 5 Objective 5, 2026 Status Update: Ongoing
Goal 5 Objective 5, 2026 Status Update Description: There is a housing work group that meets quarterly to discuss housing needs and promote new housing.

Goal 5 Objective 6, 2026 Status Update: Not started
Goal 5 Objective 6, 2026 Status Update Description: No plan has been developed yet.

Goal 6
Goal 6, 2026 Status Update: Complete

Goal 6, 2026 Status Update Description: This goal will be ended and a new goal to address services will be created. In Yates Co. there are currently no HCBS services. The new goal will focus on other community-based services and CFTSS.

Goal 6 Objective 1, 2026 Status Update: Complete
Goal 6 Objective 1, 2026 Status Update Description:

Goal 6 Objective 2, 2026 Status Update: Complete
Goal 6 Objective 2, 2026 Status Update Description:

Goal 6 Objective 3, 2026 Status Update: Complete
Goal 6 Objective 3, 2026 Status Update Description:

Goal 6 Objective 4, 2026 Status Update: Complete
Goal 6 Objective 4, 2026 Status Update Description: Our Family Advisory Board is active in the community and with providers in the County offering advocacy and support.

Goal 6 Objective 5, 2026 Status Update: Complete
Goal 6 Objective 5, 2026 Status Update Description:

Goal 6 Objective 6, 2026 Status Update: Complete
Goal 6 Objective 6, 2026 Status Update Description:

Goal 7
Goal 7, 2026 Status Update: Ongoing
Goal 7, 2026 Status Update Description: This goal is on-going. Both the suicide prevention coalition and the Substance use prevention coalitions have merge. Work has been done to streamline the coalitions and develop new work plans.

Goal 7 Objective 1, 2026 Status Update: Complete
Goal 7 Objective 1, 2026 Status Update Description: The Coalitions have merged.

Goal 7 Objective 2, 2026 Status Update: Complete
Goal 7 Objective 2, 2026 Status Update Description: There is currently a fulltime coordinator for the coalition.

Goal 7 Objective 3, 2026 Status Update: Complete
Goal 7 Objective 3, 2026 Status Update Description: The coordinator currently serves on the Behavioral Health Subcommittee of the Community Services Board.

Goal 7 Objective 4, 2026 Status Update: Ongoing
Goal 7 Objective 4, 2026 Status Update Description: The prevention plan is currently being developed for both sides of the coalition.

Goal 7 Objective 5, 2026 Status Update: Not started
Goal 7 Objective 5, 2026 Status Update Description: The steering committee is currently working on reporting expectations for the coordinator.

Goal 8

Goal 8, 2026 Status Update: Ongoing
Goal 8, 2026 Status Update Description: This goal is currently on-going.

Goal 8 Objective 1, 2026 Status Update: Complete
Goal 8 Objective 1, 2026 Status Update Description: Clinics have been submitting data with regards to the over 65+ population.

Goal 8 Objective 2, 2026 Status Update: Ongoing
Goal 8 Objective 2, 2026 Status Update Description: There is a workgroup that discusses the needs of the aging population. They have identified needs and are discussing potential resolutions to the problems.

Goal 8 Objective 3, 2026 Status Update: Not started
Goal 8 Objective 3, 2026 Status Update Description: This has not been completed.

Goal 8 Objective 4, 2026 Status Update: Not started
Goal 8 Objective 4, 2026 Status Update Description: This has not been completed.

Goal 9
Goal 9, 2026 Status Update: Ongoing

Goal 9, 2026 Status Update Description: This goal continues to be worked on with specific needs that have been identified for individuals with Autism.

Goal 9 Objective 1, 2026 Status Update: Complete
Goal 9 Objective 1, 2026 Status Update Description: There have been openings for residential services in Yates County and at this time there is not a need.

Goal 9 Objective 2, 2026 Status Update: Complete
Goal 9 Objective 2, 2026 Status Update Description: Clinic services are available with the exception of psychiatry. This however is being addressed at the clinic.

Goal 9 Objective 3, 2026 Status Update: Complete
Goal 9 Objective 3, 2026 Status Update Description: Employment services are being offered for the developmentally disabled.

Goal 9 Objective 4, 2026 Status Update: Ongoing
Goal 9 Objective 4, 2026 Status Update Description: Crisis services are being explored for all populations. The NYSTART program is available in Yates County.

Goal 10
Goal 10, 2026 Status Update: Ongoing
Goal 10, 2026 Status Update Description: This goal is still ongoing as there is no 24/7 crisis response available in Yates County.

Goal 10 Objective 1, 2026 Status Update: Ongoing
Goal 10 Objective 1, 2026 Status Update Description: Groups are meeting regularly to discuss crisis services and responses. Gaps are being identified.

Goal 10 Objective 2, 2026 Status Update: Not started
Goal 10 Objective 2, 2026 Status Update Description: This has not been implemented.

Goal 10 Objective 3, 2026 Status Update: Ongoing
Goal 10 Objective 3, 2026 Status Update Description: This program is available in Yates County. Due to workforce issues, it has not been as readily available as it needs to be. They have just hired new staff and are in the process of onboarding them.

Goal 10 Objective 4, 2026 Status Update: Complete
Goal 10 Objective 4, 2026 Status Update Description: This is currently being discussed in CIT and SPOA meetings.

Goal 10 Objective 5, 2026 Status Update: Complete
Goal 10 Objective 5, 2026 Status Update Description: Information has gone out to providers regarding the EPC crisis service.

Goal 10 Objective 6, 2026 Status Update: Complete
Goal 10 Objective 6, 2026 Status Update Description: FLACRA is working on a crisis stabilization center and EPC offers crisis respite for children and youth.

2027 Update to 2024-2027 Goals and Objectives
Yates County Community Services Department

Lisa Principio, DCS
(lisa.principio@yatescountyny.gov)

Goal 1

Goal 1, 2027 Status Update: Ongoing
Goal 1, 2027 Status Update Description: Transportation continues to be a barrier to treatment services in Yates County. In 2026, the County Legislature entered into the Regional Transit Authority with an anticipated start date in 2027. At the end of 2025, the current provider discontinued services as an interim agreement could not be negotiated. There are no taxi services and very limited share ride opportunities. Medicaid Transportation is very inconsistent in Yates County and will often cancel appointments or not show up.

Goal 1 Objective 1, 2027 Status Update: Complete
Goal 1 Objective 1, 2027 Status Update Description: In 2025 a survey was completed to determine a need for public transportation. It was identified that 83% of individuals that completed the survey felt that they were somewhat/very likely to use public transportation if it was more frequent and available throughout the county. In discussions with our two outpatient providers, they shared that treatment and groups were missed often due to transportation barriers. Due to administration change over no formal data was able to be collected.

Goal 1 Objective 2, 2027 Status Update: Complete
Goal 1 Objective 2, 2027 Status Update Description: ProAction is able to provide transportation for the aging population. Veterans Services can assist with transpiration to a regional VA Center for appointments. The Local Department of Social Services contracts with a driver to transport individual on Temporary Assistance to the LDSS office for appointments. Our local CCBHC utilizes peers to assist clients with getting to appointments at the clinic. All of these offices have struggled with consistent drivers and being able to keep up with the demand. These also only serve a very small, specific population and cannot be utilized for all things.

Goal 1 Objective 3, 2027 Status Update: Complete
Goal 1 Objective 3, 2027 Status Update Description: DCS participated in the Ad Hoc committee on Transportation. DCS was able to advocate for more frequent routes throughout town with stops at local behavioral health clinics.

Goal 1 Objective 4, 2027 Status Update: Not started
Goal 1 Objective 4, 2027 Status Update Description: There currently is no transportation system in Yates County. Once, the Authority is up and running the DCS will continue to monitor transportation efforts that support behavioral health services.

Goal 1 Objective 5, 2027 Status Update: Not started
Goal 1 Objective 5, 2027 Status Update Description: This will be assessed once transportation system is up and running.

Goal 2

Goal 2, 2027 Status Update: Complete
Goal 2, 2027 Status Update Description: This goal has been completed. Both programs for the Behavioral Health and DD populations are up and running. The programs meet regularly to discuss programming and best practices. Referrals have been made to each other's programs and there is open communication. Programs will continue reporting data and outcomes to the Community Services office for monitoring.

Goal 2 Objective 1, 2027 Status Update: Complete
Goal 2 Objective 1, 2027 Status Update Description: The employment providers meet regularly and are able to refer clients to the appropriate programs.

Goal 2 Objective 2, 2027 Status Update: Complete
Goal 2 Objective 2, 2027 Status Update Description: The employment providers meet regularly and are able to refer clients to the appropriate programs.

Goal 2 Objective 3, 2027 Status Update: Complete
Goal 2 Objective 3, 2027 Status Update Description: This has been completed.

Goal 2 Objective 4, 2027 Status Update: Complete

Goal 2 Objective 4, 2027 Status Update Description: Programs are meeting and have referrals/releases that they can use among themselves. They have open communication.

Goal 2 Objective 5, 2027 Status Update: Complete
Goal 2 Objective 5, 2027 Status Update Description: This goal is complete. Programs will continue to report data and outcomes to the Community Services Department.

Goal 3
Goal 3, 2027 Status Update: Complete
Goal 3, 2027 Status Update Description:

Goal 3 Objective 1, 2027 Status Update: Complete
Goal 3 Objective 1, 2027 Status Update Description:

Goal 3 Objective 2, 2027 Status Update: Complete
Goal 3 Objective 2, 2027 Status Update Description:

Goal 3 Objective 3, 2027 Status Update: Complete
Goal 3 Objective 3, 2027 Status Update Description:

Goal 3 Objective 4, 2027 Status Update: Complete
Goal 3 Objective 4, 2027 Status Update Description:

Goal 4
Goal 4, 2027 Status Update: Complete
Goal 4, 2027 Status Update Description: The Community Services Office continues to work very closely with the outpatient Behavioral health clinics and private practices to ensure individuals have access to appropriate services.

Goal 4 Objective 1, 2027 Status Update: Complete
Goal 4 Objective 1, 2027 Status Update Description:

Goal 4 Objective 2, 2027 Status Update: N/A
Goal 4 Objective 2, 2027 Status Update Description:

Goal 4 Objective 3, 2027 Status Update: N/A
Goal 4 Objective 3, 2027 Status Update Description:

Goal 4 Objective 4, 2027 Status Update: N/A
Goal 4 Objective 4, 2027 Status Update Description:

Goal 4 Objective 5, 2027 Status Update: N/A
Goal 4 Objective 5, 2027 Status Update Description:

Goal 5
Goal 5, 2027 Status Update: Ongoing
Goal 5, 2027 Status Update Description: This goal is on-going. In the past 2 years Yates County had funded five new transitional beds. There continues to be a need for housing in Yates County for the behavioral health population. Housing continues to be a concern across the county as it is also a priority of the Local Public Health Department.

Goal 5 Objective 1, 2027 Status Update: Ongoing
Goal 5 Objective 1, 2027 Status Update Description: This objective is on-going. The Adult SPOA coordinator attends a quarterly housing meeting that discusses housing needs of the community.

The DCS has recommended that the county as a whole complete a housing needs assessment to determine the needs and priorities of the county.

Goal 5 Objective 2, 2027 Status Update: Ongoing
Goal 5 Objective 2, 2027 Status Update Description: This data continues to be tracked through SPOA applications and meetings. There continues to be a waitlist for supportive housing.

Goal 5 Objective 3, 2027 Status Update: Ongoing
Goal 5 Objective 3, 2027 Status Update Description: This data continues to be collected.

Goal 5 Objective 4, 2027 Status Update: Ongoing
Goal 5 Objective 4, 2027 Status Update Description: This continues to be tracked. Other waitlists in the County are also being monitored.

Goal 5 Objective 5, 2027 Status Update: Ongoing
Goal 5 Objective 5, 2027 Status Update Description: There is a housing work group that meets quarterly to discuss housing needs and promote new housing.

Goal 5 Objective 6, 2027 Status Update: Not started
Goal 5 Objective 6, 2027 Status Update Description: No plan has been developed yet.

Goal 6
Goal 6, 2027 Status Update: Complete
Goal 6, 2027 Status Update Description:

Goal 6 Objective 1, 2027 Status Update: Complete
Goal 6 Objective 1, 2027 Status Update Description: Yates County continues to have a shortage of HBCS providers. Outreach has been done to providers to request increasing services.

Goal 6 Objective 2, 2027 Status Update: Complete
Goal 6 Objective 2, 2027 Status Update Description:

Goal 6 Objective 3, 2027 Status Update: Complete
Goal 6 Objective 3, 2027 Status Update Description:

Goal 6 Objective 4, 2027 Status Update: Complete
Goal 6 Objective 4, 2027 Status Update Description:

Goal 6 Objective 5, 2027 Status Update: Complete
Goal 6 Objective 5, 2027 Status Update Description:

Goal 6 Objective 6, 2027 Status Update: Complete
Goal 6 Objective 6, 2027 Status Update Description:

Goal 7
Goal 7, 2027 Status Update: Complete
Goal 7, 2027 Status Update Description: The coalitions have merged and most recently have been granted 501c3 status. The coalition continues to move forward with their strategic planning.

Goal 7 Objective 1, 2027 Status Update: Complete
Goal 7 Objective 1, 2027 Status Update Description:

Goal 7 Objective 2, 2027 Status Update: Complete
Goal 7 Objective 2, 2027 Status Update Description: In 2025 the coordinator position was terminated after a resignation and an anticipated decrease in funding. The DCS is currently the chair of the Yates Prevention Coalition and is supported by a Board of Directors.

Goal 7 Objective 3, 2027 Status Update: N/A
Goal 7 Objective 3, 2027 Status Update Description:

Goal 7 Objective 4, 2027 Status Update: Complete
Goal 7 Objective 4, 2027 Status Update Description: Each committee has their goals published on the YPC website with is housed within the County website.

Goal 7 Objective 5, 2027 Status Update: Complete
Goal 7 Objective 5, 2027 Status Update Description:

Goal 8
Goal 8, 2027 Status Update: Complete
Goal 8, 2027 Status Update Description: Data is gathered from behavioral health clinics and also the local Office for the Aging.

Goal 8 Objective 1, 2027 Status Update: Complete
Goal 8 Objective 1, 2027 Status Update Description: Clinics have been submitting data with regards to the over 65+ population.

Goal 8 Objective 2, 2027 Status Update: Complete
Goal 8 Objective 2, 2027 Status Update Description: Targeted outreach to the aging populations.

Goal 8 Objective 3, 2027 Status Update: Not started
Goal 8 Objective 3, 2027 Status Update Description:

Goal 8 Objective 4, 2027 Status Update: Not started
Goal 8 Objective 4, 2027 Status Update Description:

Goal 9
Goal 9, 2027 Status Update: Ongoing
Goal 9, 2027 Status Update Description: This goal continues to be worked on with specific needs that have been identified for individuals with Autism as well as crisis services needed for this population.

Goal 9 Objective 1, 2027 Status Update: Complete
Goal 9 Objective 1, 2027 Status Update Description:

Goal 9 Objective 2, 2027 Status Update: Complete
Goal 9 Objective 2, 2027 Status Update Description:

Goal 9 Objective 3, 2027 Status Update: Complete
Goal 9 Objective 3, 2027 Status Update Description:

Goal 9 Objective 4, 2027 Status Update: Ongoing
Goal 9 Objective 4, 2027 Status Update Description: There continues to be a gap with crisis services. There are also many identified individuals with ID/DD that were never deemed eligible prior to the age of 22 and would benefit from services.

Goal 10
Goal 10, 2027 Status Update: Ongoing
Goal 10, 2027 Status Update Description: This goal is still ongoing as there is no 24/7 crisis response available in Yates County.

Goal 10 Objective 1, 2027 Status Update: Ongoing
Goal 10 Objective 1, 2027 Status Update Description: Groups are meeting regularly to discuss crisis services and responses. Gaps are being identified.

Goal 10 Objective 2, 2027 Status Update: Not started
Goal 10 Objective 2, 2027 Status Update Description:

Goal 10 Objective 3, 2027 Status Update: Complete
Goal 10 Objective 3, 2027 Status Update Description: HCBI services are available in the community.

Goal 10 Objective 4, 2027 Status Update: Complete
Goal 10 Objective 4, 2027 Status Update Description:

Goal 10 Objective 5, 2027 Status Update: Complete
Goal 10 Objective 5, 2027 Status Update Description:

Goal 10 Objective 6, 2027 Status Update: Complete
Goal 10 Objective 6, 2027 Status Update Description:

2024 Needs Assessment Form
Yates County Community Services Department

Adverse Childhood Experiences Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Youth Only
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Efforts in education and embetting intopolicies and practices underway.

Case Management/Care Coordination Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): case management/care coordination is inconsistent, does not enroll all of the high need populationand has weak supervision

Crisis Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Cross System Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): cross system services is a current focus area

Employment/volunteer (client) Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Housing Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes

Need Applies to: Adults Only
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Inpatient Treatment Yes
Applies to OASAS? No
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): access to inpatient psychiatric beds at acute and intermediate level is a problem being worked on.

Non-Clinical Supports Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Outpatient Treatment Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Prevention Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Residential Treatment Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Respite Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes
Applies to OASAS? Yes
Applies to OMH? Yes

Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Workforce Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Staff vacancies, turnover and recruitment failures plague all levels of care and service

Behavioral health services for the 65+ population Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Adults Only
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: George Roets

Submitted for: Yates County Community Services Department

NEW YORK STATE | Office of Addiction Services and Supports | Office of Mental Health | Office for People With Developmental Disabilities

2025 Needs Assessment Form
Yates County Community Services Department

Adverse Childhood Experiences Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Case Management/Care Coordination Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Crisis Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Cross System Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Employment/volunteer (client) Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Housing Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Non-Clinical Supports Yes
Applies to OASAS? Yes
Applies to OMH? Yes

Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Outpatient Treatment Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Prevention Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Respite Yes
Applies to OASAS? No
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transition Age Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Youth Only
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: George Roets

Submitted for: Yates County Community Services Department

NEW YORK STATE | Office of Addiction Services and Supports | Office of Mental Health | Office for People With Developmental Disabilities

2026 Needs Assessment Form
Yates County Community Services Department

Adverse Childhood Experiences Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Our office continues to offer trauma informed training and awareness of ACEs throughout the community.

Case Management/Care Coordination Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Crisis Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Cross System Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Housing Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Non-Clinical Supports Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Prevention Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? No
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Workforce Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Workforce is consistently an issue in our community as recruitment and retention are difficult in small rural towns. While there is not a specific goal for this need, we continue to work with our local colleges to offer internship opportunities and also training initiatives and support to our providers to help with retention.

LGU Representative: Lisa Principio

Submitted for: Yates County Community Services Department

2027 Needs Assessment Form
Yates County Community Services Department

Adverse Childhood Experiences Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Case Management/Care Coordination Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Crisis Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Cross System Services Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Housing Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Workforce Yes
Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

LGU Representative: Lisa Principio

Submitted for: Yates County Community Services Department

OMH List of Provider Programs

AspireHope NY Inc.
Catholic Charities of Steuben & Livingston
Lakeview Health Services, Inc.
Mozaic
Mosaic
Safe Harbors of the Finger Lakes
Elmira Psychiatric Center
UR Medicine Finger Lakes Health- Soldiers and Sailor's Memorial Hospital
John D. Kelly Behavioral Health Clinic
Dundee Central School District
Pathways Inc.
Finger Lakes Area Counseling and Recovery-FLACRA
Clifton Springs Hospital/CPEP/Mobile Crisis
Finger Lakes Community Health
HHUNY
CHHUNY
ProAction of Steuben and Yates, Inc.
Wayne Behavioral Health: Open Access Center
Council on Alcoholism & Addictions of the Finger Lakes