



Goals and Objectives 2024-2027 Monroe County Office of Mental Health

April Aycock, DCS
(aprilaycock@monroecounty.gov)

Goal 1

Goal 1: Title Maximize opportunities for safe and stable housing for individuals and their families.

Goal 1: Target Completion Date Jun 01, 2027

Goal 1: Description Insufficient inventory of affordable housing continues to be a significant challenge for individuals with mental health, IDD, and SUD needs in Monroe County. Escalations in evictions compound the scarcity of affordable housing and increase in rent. Housing has been one of the most significant challenges to serving individuals across systems of care within mental hygiene and finding housing for those transitioning from jail and hospitals. Insufficient availability of housing is impacting the communities most vulnerable people, including families, those who have been underserved (i.e., people in poverty, Black people, Hispanic/Latinx people, LGBTQ+ people, youth, etc.) as well as those with mental health disorders, substance use disorders, and intellectual and developmental disabilities.

Through surveys conducted by the Monroe County Office of Mental Health in 2023, housing was identified as the primary priority from the provider and family/consumer perspective.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Case Management/Care Coordination

Goal 1: Need Addressed 3

Goal 1, Objective 1: Title Increase the community's affordable and supportive housing inventory need for more affordable housing to receive individuals transitioning from a system of care.

Goal 1, Objective 1, Target Completion Date Jan 01, 2025

Goal 1, Objective 1, Description Identify Transitional Housing procurement opportunities, collaborate, and coordinate opportunities among community partners.

Goal 1, Objective 2: Title Collaborate with providers to explore the continued movement of individuals through levels of care and explore independent living transition options for people currently in housing services supported by the OMH, OPWDD, and OASAS systems.

Goal 1, Objective 2, Target Completion Date Dec 01, 2024

Goal 1, Objective 2, Description Using a collaborative approach, utilize standing community meetings such as SPOA and high-risk/utilization meetings to identify individuals' housing needs and available options.

Goal 1, Objective 3: Title Collaborate with OPWDD, OASAS, and OMH providers to identify procurement opportunities.

Goal 1, Objective 3, Target Completion Date Jul 01, 2024

Goal 1, Objective 3, Description Identify and share procurement availability across systems and assist with identifying potential housing opportunities.

Goal 1, Objective 4: Title Collaborate with housing and treatment providers to ensure individuals are linked with the available services such as health homes, peer support, critical time intervention, etc.

Goal 1, Objective 4, Target Completion Date Jun 01, 2025

Goal 1, Objective 4, Description Collaborate and assist providers and individuals in establishing resources designed to support those un-housed, at risk of being un-housed or those with unstable housing.

Goal 2

Goal 2: Title Ensure individuals are able to access services and supports.

Goal 2: Target Completion Date Dec 31, 2026

Goal 2: Description Transportation was cited as a barrier by individuals receiving services and by providers via surveys conducted by MCOMH in 2023. Historical reimbursement infrastructures only fund transportation services provided via ambulance to an emergency department. Transportation eligibility varies from person to person, making it inequitable across the spectrum (impacting the BIPOC and rural populations at disparate rates). RTS redesign is relatively new and confusing to the community, impacting those whose primary mode of transportation is the bus.

Additionally, focus groups have cited public transportation as one of the highest needs for our I/DD population. Weather in Rochester creates transportation challenges for those with typical means and disproportionately impacts those using the bus system.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Transportation

Goal 2: Need Addressed 2 Cross System Services

Goal 2: Need Addressed 3

Goal 2, Objective 1: Title Host listening sessions to identify common transportation barriers.

Goal 2, Objective 1, Target Completion Date Jan 01, 2025

Goal 2, Objective 1, Description Transportation Meeting Synergy (community partners and stakeholders) will meet at a minimum twice a year to address transportation challenges.

Goal 2, Objective 2: Title Increase the number of destinations ambulances, alternative transportation, and medical transportation to utilize.

Goal 2, Objective 2, Target Completion Date Dec 31, 2026

Goal 2, Objective 2, Description Utilize current standing cross-disciplinary meetings to assist with finding solutions that meet the needs of Individuals with limited access to transportation. There is a pilot where ambulances can transport clients to 1 urgent care site. The community is demanding an increase in initiatives such as this to meet the needs of individuals across the spectrum.

Some willing stakeholders are hopeful to see effective and innovative changes in this area, including hospital systems, directors of emergency services, providers, and community advocates.

Goal 3

Goal 3: Title Explore, develop solutions, and take action to mitigate workforce concerns within the provider community, focusing on diversity, equity, and inclusion.

Goal 3: Target Completion Date Jan 01, 2027

Goal 3: Description Roughly 57% of providers who completed surveys conducted by MCOMH in 2023 identified the workforce as an unmet need. Throughout meetings convened by MCOMH, there is one consistent concern amongst families, clients, and providers: workforce challenges have impacted the delivery and quality of services. The County continues to fill vacancies across the three disability areas.

In 2018 data indicates that Monroe County OASAS providers experience, on average, 12.5 weeks to fill vacancies. According to the National Council of Wellbeing research, 94% of workers reported experiencing at least slight burnout. Covid-19 and health inequities have exposed a greater need for more complex comprehensive care, negatively impacting the workforce. Vicarious trauma and increased workload have resulted in clinicians leaving for employment in other industries.

Over the last few years of the MCOMH Workforce Champions workgroup convening, workplace wellbeing remains an area of need and concern.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Workforce

Goal 3: Need Addressed 2

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Meet with a cross-section of providers to develop successful onboarding and retention recommendations to disseminate to the provider community.

Goal 3, Objective 1, Target Completion Date Dec 31, 2024

Goal 3, Objective 1, Description

MCOMH will continue to convene the established Workforce Champions workgroup at least ten times yearly, a workgroup of committed behavioral health providers interested in exploring opportunities to improve recruitment and retention.

Goal 3, Objective 2: Title Host two MCOMH-led Behavioral Health Career Fairs yearly.

Goal 3, Objective 2, Target Completion Date Dec 31, 2024

Goal 3, Objective 2, Description MCOMH will host sessions where providers can meet potential candidates to diversify their workforce. Candidates will learn about our behavioral health public system. MCOMH's outreach team and social media will be used as a community health and promotion strategy to help address our providers' workforce needs.

Goal 3, Objective 3: Title Gather data about workforce diversity and organizational leadership in the provider community, provide reporting and support to agencies to increase diversity (which also includes language access).

Goal 3, Objective 3, Target Completion Date Dec 31, 2025

Goal 3, Objective 3, Description Utilize reporting structures like Clearpoint, etc. to gather baseline information regarding leadership, staff, and Board diversity. MCOMH will host one inclusion training on increasing diversity in the organization.

Goal 4

Goal 4: Title Opioids: Decrease the number of fatal and non-fatal overdoses in Monroe County.

Goal 4: Target Completion Date Dec 31, 2027

Goal 4: Description In 2021, Monroe County lost over 300 individuals to fatal overdoses, with over 95% of those related to Fentanyl. In 2021, 45% of overdose deaths were among Black or Hispanic individuals, exceeding their population percentage by 20%. Thus far, in 2023, Monroe County has experienced 1,645 overdoses, with 154 fatal (according to the Monroe County Overdose Dashboard).

Both Cocaine and street pill supply have a significant percentage containing Fentanyl. Opioid Settlement Funds have been released to States and Counties, and discussion on how to spend funding will continue during this plan. There continues to be a need for an improved overdose response within our emergency medical systems.

Narcan distribution continues to be vital to our community plan; however, harm-reduction best practices remain challenging. We have seen an increase of significant number of petty thefts and sales to pawn shops by individuals suffering from opioid use disorder.

Goal 4: OASAS? Yes Goal 4: OMH? Yes Goal 4: OPWDD? Yes

Goal 4: Need Addressed 1 Other

Goal 4: Need Addressed 2 Prevention

Goal 4: Need Addressed 3 Cross System Services

Goal 4, Objective 1: Title Work with the Monroe County Sheriff's Office to implement a direct-to-treatment program before arrest.

Goal 4, Objective 1, Target Completion Date Dec 31, 2024

Goal 4, Objective 1, Description MCOMH will support the Sheriff's office in developing this program and convene appropriate partners. A bulk of this work will flow through the Monroe County Opioid Command Center

Goal 4, Objective 2: Title Partner with emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc., to ensure rapid access to Narcan and Medication for Opioid Use Disorder.

Goal 4, Objective 2, Target Completion Date Jan 01, 2026

Goal 4, Objective 2, Description Collaborate with stakeholders to include harm-reduction experts, peers, law enforcement, emergency services, etc., to better plan for post-overdose response and access in our County.

Goal 4, Objective 3: Title Provide materials related to prevention treatment, harm reduction, and recovery services.

Goal 4, Objective 3, Target Completion Date Jun 30, 2025

Goal 4, Objective 3, Description

MCOMH Outreach Team will deliver at least 10k Crisis Cards annually. In addition to Narcan Training, Fentanyl Test Strip distribution, and safer use materials. The Outreach team will work trusted network of community members. Collaboration with the Monroe County Department of Public Health Impact team will be vital in this initiative.

Goal 4, Objective 4: Title Increase the number of individuals accessing harm reduction services and treatment.

Goal 4, Objective 4, Target Completion Date Jun 30, 2025

Goal 4, Objective 4, Description

MCOMH will obtain a baseline in harm reduction services and engage in SUD treatment annually. MCOMH Outreach Team, Social Media efforts, etc., will increase community awareness of harm reduction and treatment services.

Goal 5

Goal 5: Title Collaborate with local providers, community members, and stakeholders to coordinate and improve how crisis services meet the needs of Monroe County residents.

Goal 5: Target Completion Date Dec 31, 2027

Goal 5: Description Roughly 55% of community members who completed surveys conducted by MCOMH in 2023 identified Crisis Services as an unmet need. Monroe County has established multiple crisis services, such as the PICC team, the FIT team, the CCBHC, and open access for SUD evaluations. Despite these, it continues to be an unmet need. Through the MCOMH Outreach Team's work, they report that many community members are still unaware of the previously mentioned services (especially those disenfranchised individuals).

There continues to be a lack of urgent behavioral health care models serving youth. Much of the community crisis response is geared toward adults.

Goal 5: OASAS? Yes Goal 5: OMH? Yes Goal 5: OPWDD? Yes

Goal 5: Need Addressed 1 Crisis Services

Goal 5: Need Addressed 2 Cross System Services

Goal 5: Need Addressed 3

Goal 5, Objective 1: Title Establish youth-serving crisis opportunities in Monroe County.

Goal 5, Objective 1, Target Completion Date Dec 31, 2024

Goal 5, Objective 1, Description MCOMH will work with BHACC to transition to a community crisis stabilization center and URMH urgent child and youth crisis program. This program will be required to serve youth and operate 24/7.

Goal 5, Objective 2: Title At least quarterly, outreach to people who are trusted in the community to build awareness of local options for individuals in crisis beyond the emergency room.

Goal 5, Objective 2, Target Completion Date Dec 31, 2024

Goal 5, Objective 2, Description The outreach team will table and distribute materials in all parts of Monroe County, focusing on underserved communities, including the distribution of MCOMH Crisis Cards, Wellness Services, and the newly formed 988 materials.

Goal 5, Objective 3: Title Convene at least one listening session regarding centralizing crisis response services.

Goal 5, Objective 3, Target Completion Date Dec 31, 2024

Goal 5, Objective 3, Description MCOMH will collaborate with providers, consumers, and other stakeholders to discuss the challenges of the multiple entry points in our current crisis service. Many crisis providers and community feedback indicate a preference for seeing these centralized.

Goal 5, Objective 4: Title Support the community in developing resources for providers, community members, educators, etc., to clearly understand our local crisis services.

Goal 5, Objective 4, Target Completion Date Dec 31, 2024

Goal 5, Objective 4, Description MCOMH will utilize community provider meetings to inform our local system of accurate crisis services and what each one does; this will include the crisis providers attending meetings convened by MCOMH to share directly about their services.



Update to 2024-2027 Goals and Objectives Monroe County Office of Mental Health

April Aycock , DCS
aprilaycock@monroecounty.gov

Goal 1	
Title	Maximize opportunities for safe and stable housing for individuals and their families.
Update	MCOMH has advocated for more affordable housing to the Office of Mental Health Western New York Field Office and state OMH. MCOMH has provided support for the East House Canal Commons NYS Empire State Supportive Housing Initiative (ESSHI) beds as well as 20 additional Treatment Apartment Program beds. Several organizations in our region have received conditional awards, including Eagle Star Housing, Inc. (2 project awards), Volunteers of America of Western New York, Inc. (3 project awards), YWCA Rochester and Monroe County (3 project awards), Urban League of Rochester, Willow Domestic Violence Center of Greater Rochester Inc. (2 project awards). East House Canal Commons, East House Supported Housing, ESSHI beds, TAP increased by 20. Continue tracking ESSHI awards and collaborate with agencies receiving the awards to prioritize referrals. SPOA will request all ESSHI SMI beds pass through SPOA.
OBJECTIVES	
Increase the community's affordable and supportive housing inventory need for more affordable housing to receive individuals transitioning from a system of care.	Ongoing
Collaborate with providers to explore the continued movement of individuals through levels of care and explore independent living transition options for people currently in housing services supported by the OMH, OPWDD, and OASAS systems.	Ongoing
Collaborate with OPWDD, OASAS, and OMH providers to identify procurement opportunities.	Ongoing
Collaborate with housing and treatment providers to ensure individuals are linked with the available services such as health homes, peer support, critical time intervention, etc.	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Ensure individuals are able to access services and supports.
Update	MCOMH hosted one listening session in 2023, which resulted in a smaller group continuing to meet to address gaps and barriers. Will continue to look for opportunities to address barriers. Current BHACC pilot in which law enforcement transports people to BHACC as people are often unaware of crisis programs and/or do not have transportation resulting in them calling the ambulance to get their need met. Exploring if this pilot program can obtain funding or discontinue when the crisis stabilization program is open.
OBJECTIVES	
Host listening sessions to identify common transportation barriers.	Complete
Increase the number of destinations ambulances, alternative transportation, and medical transportation to utilize.	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Explore, develop solutions, and take action to mitigate workforce concerns within the provider community, focusing on diversity, equity, and inclusion.
Update	MCOMH facilitates "workforce champions" meetings designed to convene behavioral health providers to address workforce shortages and identify what is working in terms of recruitment and retention. Currently developing a survey to disseminate to providers to gain more data related to staff vacancies. MCOMH hosted one Behavioral Health Career Fair in 2024. While providers were interested, engaged and attended, there was not a significant

	amount of attendance from job seekers. We will re-evaluate if career fairs are the most effective means of attracting job seekers.
	MCOMH collects Cultural Competency reports annually from contracted agencies. Additionally, MCOMH collects Race/Ethnicity of the Board Members, staff and clients served in the recent completed year.
OBJECTIVES	
Meet with a cross-section of providers to develop successful onboarding and retention recommendations to disseminate to the provider community.	Ongoing
Host two MCOMH-led Behavioral Health Career Fairs yearly.	Ongoing
Gather data about workforce diversity and organizational leadership in the provider community, provide reporting and support to agencies to increase diversity (which also includes language access).	Complete
OBJECTIVE UPDATES	

Goal 4	
Title	Opioids: Decrease the number of fatal and non-fatal overdoses in Monroe County.
Update	MCOMH has collaborated with Monroe County Sheriff's Department and there currently is a process underway in which individuals are transported to treatment. Additionally, the Monroe County IMPACT team follows up and linked people to treatment and Narcan who have experienced overdoses. Monroe County IMPACT team has conducted street outreach to clubs, bars, and community locations where a high number of people congregate, and they have distributed Narcan and Narcan boxes to individuals and business. MCOMH Outreach Team continues to collaborate with community stakeholders (emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc.) and provides materials (Narcan, Fentanyl Test Strips, treatment resources) in the community consistently through individual's location/agency meetings and large community events. The provision of Narcan and Fentanyl Test Strips assists with addressing the goal of increasing the access to harm reduction services.
OBJECTIVES	
Work with the Monroe County Sheriff's Office to implement a direct-to-treatment program before arrest.	Ongoing
Partner with emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc., to ensure rapid access to Narcan and Medication for Opioid Use Disorder.	Ongoing
Provide materials related to prevention treatment, harm reduction, and recovery services.	Ongoing
Increase the number of individuals accessing harm reduction services and treatment.	Ongoing
OBJECTIVE UPDATES	

Goal #5	
Title	Collaborate with local providers, community members, and stakeholders to coordinate and improve how crisis services meet the needs of Monroe County residents.
Update	MCOMH collaborates with Hillside Youth ACT, school satellite clinics and University of Rochester Brighter Days Ahead Youth behavioral health crisis clinic pending opening July 2024. MCOMH has attended one listening session at RRH regarding their crisis response programming in the process of implementing. MCOMH has not yet hosted a listening session will evaluate with providers and stakeholders. MCOMH recently launched a Mental Health app that will significantly impact community awareness of services. In addition, MCOMH provides numerous presentations and trainings (see list below), engages in community events and outreach. Trainings & Presentations: • Adult Mental Health First Aid • Critical Incident Stress Management (CISM) • Fundamentals of Disaster Mental Health • MCOMH Financial Overview • MCOMH LGU Overview • Panel for Monroe County Employment • ROCTAC Risk Assessment and Case Management • Safety and Violence Education Training (SAVE) training • Single Point Of Access Presentations (Children and Youth and adult) • Spreading Wellness Around Town (SWAT) Information • Tableau Data • Trauma Illness Grief • Youth Mental Health First Aid • Discuss Mental Health Disabilities- Neighborhood Leaders in the Southwest Quadrants, 923

	Genesee Street • 11th Annual State of Our Children Event ROC the Future Alliance - Children's Institute • Dual Diagnosis- Brockport Department of Counselor Education • 6th Annual Innovations in Global Public Health- Rochester Institute of Technology • Renewing of the Mind- Children's Institute • Mental Health in the Workplace Webinar - Rochester Business Journal • Juneteenth Underground Railroad Bike Ride - Genesee Valley Park- Pathways • Person Centered Housing Options Inc. Garden Party- Memorial Art Gallery	
OBJECTIVES		
Establish youth-serving crisis opportunities in Monroe County.		Ongoing
At least quarterly, outreach to people who are trusted in the community to build awareness of local options for individuals in crisis beyond the emergency room.		Ongoing
Convene at least one listening session regarding centralizing crisis response services.		Ongoing
Support the community in developing resources for providers, community members, educators, etc., to clearly understand our local crisis services.		Ongoing
OBJECTIVE UPDATES		



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2026 Update to 2024-2027 Goals and Objectives Monroe County Office of Mental Health

April Aycock, DCS
(aprilaycock@monroecounty.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: The Monroe County Office of Mental Health (MCOMH) has advanced efforts to increase housing options for individuals with co-occurring diagnoses; intellectual developmental disability (I/DD), substance use disorder (SUD), and/or mental health (MH) conditions. In Collaboration with the Department of Social Services (DSS), the Rapid Engagement Delivery (RED) team has processed 81 referrals since 2024 to support access to temporary assistance. The MCOMH also supported the expansion of NYS Empire State Supportive Housing Initiative (ESSHI) beds, now totaling 204 across eight providers. The Children's Single Point of Access Team partnered with East House to fully utilize CHOICES Beds for youth who have a history of treatment at a Residential Treatment Facility (RTF). To strengthen referral outcomes, the Adult SPOA team hosted community-available educational trainings and processed 508 housing referrals in 2024 and 118 by Q1 of 2025. Additionally, the Youth Women's Christian Association's (YWCA) Persimmon Place opened its doors as a new emergency shelter for up to 12 families. Helio Health was awarded 25 scattered-site, low-barrier supported housing beds by the Office of Mental Health (OMH) for individuals enrolled with the Safe Options Support (SOS) or Assertive Community Treatment (ACT) teams who are currently unhoused. To date, housing has been secured for 12 individuals, with placements in progress for an additional 9, leaving only 4 openings remaining. The Reentry Association of Western New York (RAWNY) has opened 20 Forensic Supported Housing beds and has begun admitting individuals. East House has been awarded a contract by the Office of Mental Health (OMH) to open 20 additional licensed Treatment Apartment Program (TAP) beds.

New Objectives:

1. The MCOMH will support the development and start of the Critical Transition Time Program (CTTP) with Hillside Children's Center.

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description:

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description:

Goal 1 Objective 3, 2026 Status Update: Ongoing

Goal 1 Objective 3, 2026 Status Update Description:

Goal 1 Objective 4, 2026 Status Update: Ongoing

Goal 1 Objective 4, 2026 Status Update Description:

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Between January 2024 and May 2025, the Monroe County Office of Mental Health (MCOMH) reallocated State Aid dollars to create 12 new procurement initiatives targeting overdose prevention, housing, youth services, and transportation. MCOMH collaborated with OPWDD-funded providers and OPWDD Regional Field Office representatives in a March 2025 "Meet & Greet" to support continued community-level collaboration. The MC Adult and Children's SPOA Teams worked with children's Residential Treatment Facilities (RTF), East House, and the OMH to help plan full utilization of Choices Beds for young adults with RTF history. The MCOMH continued to advance school-based behavioral health access as an active member of the Community School Coalition Leadership Council, led by BOCES 2, participating in efforts that grew community school sites from 23 to 30 across five districts. The MCOMH also facilitates the School-Clinic Collaborative, a coordinated effort between outpatient mental health providers and local school districts, supporting 68 clinic sites across 16 districts during the 2024-2025 school year.

New or expanded services included Safe Options Support (SOS) from Liberty Resources, which served 36 individuals, and the Intensive and Sustained Engagement Team (INSET) from Recovery Options Made Easy (ROME), which served 15 clients since launching in September 2024. Hillside's Youth Assertive Community Treatment (ACT) program, supported by the Children's SPOA Team, served 25 youth in 2024 and 26 youth in 2025. MCOMH's Socio-Legal Department engaged the Monroe County Court Clerk's Association and County Judges to improve understanding of mental health resources, including 730 Competency Examinations. MCOMH was also awarded the OMH Court Navigator Program contract, to be

housed alongside the Transition Management (TM) and Assisted Outpatient Treatment (AOT) programs.

Additional initiatives included implementation of GPS in Medical Aftercare Service (MAS) vehicles to enhance consumer safety and collaboration with RTS to address transportation barriers. MCOMH also supported the Mental Health Association's Partners for Suicide Prevention Coalition (P4SP), which delivers suicide prevention education, training, and community resource linkage. The URM Forensic ACT team is operational with 68 available slots and have admitted 10 individuals YTD.

Monroe County providers were awarded Community Transition Funding from Office for Persons With Developmental Disabilities (OPWDD) to assist individuals able to transition to a Certified Residential Opportunity (CRO) from an intensive setting. Also the MCOMH Data and Analytics department met with local school districts and BOCES 2 to provide education about the Youth Risk Behavior Survey (YRBS), in effort to increase participation. The MCOMH supports and encourages providers participation in the Medication for Addiction Treatment & Electronic Referrals (MATTERS) to improve linkage to treatment, harm reduction supplies, and telemedicine services.

New Objectives:

1. The MCOMH will participate with the Community Health Initiatives Workgroup (CHIW) to align across mental health, physical health, and social needs in our community.
2. The MCOMH will facilitate the implementation of the Court Navigator Program.
3. The MCOMH will continue to work towards increasing participation in the Youth Risk Behavioral Survey (YRBS)

Goal 2 Objective 1, 2026 Status Update: **Complete**

Goal 2 Objective 1, 2026 Status Update Description:

Goal 2 Objective 2, 2026 Status Update: **Ongoing**

Goal 2 Objective 2, 2026 Status Update Description:

Goal 3

Goal 3, 2026 Status Update: **Ongoing**

Goal 3, 2026 Status Update Description: The Monroe County Office of Mental Health (MCOMH) continues to prioritize workforce wellbeing, training, and public engagement. In 2024 and early 2025, the MCOMH hosted two Critical Incident Stress Management (CISM) trainings (62 attendees), Rochester Threat Assessment Committee (ROCTAC) Risk Assessment and Case Management (24 attendees), Safety and Violence Education Training (SAVE) for 300 people, and Applied Suicide Intervention Skills Training (ASIST) for 26 individuals. Mental Health First Aid (MHFA) courses were offered across Youth, Adult, and Higher Education curriculums: in 2024, 527 individuals were trained in Youth MHFA and 89 in Adult MHFA; in 2025 YTD, 119 individuals were trained in Youth MHFA, 22 in Adult MHFA, and 30 in Higher Education MHFA.

The MCOMH also delivered publicly-available MC department trainings to 636 individuals to promote understanding of departmental functions, and these trainings will continue periodically.

In 2024, two Trauma Illness and Grief (TIG) training cycles were hosted, training approximately 100 school staff; the TIG Consortium provided 18 backup support responses in 2024 and 24 in 2025 YTD.

As of September 2024, MCOMH continued funding for the House of Mercy Peer Advocate program following the successful certification of 22 Black, Indigenous, and People of Color (BIPOC) community members as peers.

Throughout 2024, The MCOMH Director of Community Services served as a panelist or guest at events including the Juneteenth Underground Railroad Bike Ride, BIPOC Mental Health Fair (SUNY Brockport), the Public Health Careers Conference, and Neighbors Building Neighborhoods Sector 6. The department also remains proactive in planning for potential federal funding changes.

Goal 3 Objective 1, 2026 Status Update: **Complete**

Goal 3 Objective 1, 2026 Status Update Description:

Goal 3 Objective 2, 2026 Status Update: **Complete**

Goal 3 Objective 2, 2026 Status Update Description:

Goal 3 Objective 3, 2026 Status Update: **Complete**

Goal 3 Objective 3, 2026 Status Update Description: Meet with a cross-section of providers to develop successful onboarding and retention recommendations to disseminate to the provider community - The MCOMH maintains ongoing collaboration and analysis/assessment with local organizations around workforce onboarding, hiring, and retention. Organizations are facilitating their own career fairs and ongoing efforts at this time. NYS OMH and OASAS funding opportunities have been awarded to Monroe County providers to aid in onboarding and retention efforts. The MCOMH is also supporting and collaborating with providers of 1115 Waiver programs, including Workforce Development efforts. The MCOMH will continue to monitor success and continue supporting local efforts to strengthen workforce.

Goal 4

Goal 4, 2026 Status Update: Ongoing

Goal 4, 2026 Status Update Description: The Monroe County Office of Mental Health (MCOMH) continues active participation in the National Council on Alcoholism and Drug Dependence (NCADD) Rochester Area's Opioid Task Force to stay informed on local opioid trends. The MCOMH collaborated with the Monroe County Executive to sustain Delphi Rise's Open Access clinic despite federal cuts, utilizing Opioid Settlement funds allocated through the LGU. The Overdose Fatality Review Team, whose board includes DCS, Dr. April Aycock and two MCOMH staff participants, continues to guide data-informed prevention efforts. The MCOMH participates on the City of Rochester's Steering Committee.

Additionally, MCOMH and the Rochester City Department of Recreation and Human Services plan to expand the Homicide Response Team to also support families affected by overdose-related deaths.

The Monroe County Department of Public Health (DPH) has installed 605 "Naloxboxes" countywide and distributed approximately 36,000 Narcan kits as of Q1 2025.

In 2024, the MCOMH Outreach Team made 25,155 public contacts, distributed 553 Narcan kits, trained 544 people, provided 3,880 fentanyl/xylazine test strips, and issued 18,000 crisis resource cards. At the 2025 Lilac Festival, the Outreach Team had 1,628 transformational conversations, gave out 2,650 fentanyl/xylazine test strips, and distributed 137 boxes of Narcan.

Other entities including Lifespan, Huther Doyle, and Rochester Institute of Technology have also been active in distributing educational and prevention material countywide.

The DPH has supported anti-stigma campaigns, including law enforcement Good Samaritan law education, business testimonials, ASL video on naloxone developed in partnership with RIT Substance and Addiction Intervention Services for the Deaf (SAISD), the "Faces of Substance Use" recovery series, and standardized ED discharge protocols. A public MAT provider list and NCADD's community service directory remain accessible.

New Objectives:

1. The MCOMH will participate in the Finger Lakes Problem Gambling Resource Center to offer support and advocate for treatment of gambling addiction. New efforts would include encouraging providers to apply to OASAS to be a designated gambling addiction provider.

Goal 4 Objective 1, 2026 Status Update: Complete

Goal 4 Objective 1, 2026 Status Update Description: Work with the Monroe County Sheriff's Office to implement a direct-to-treatment program before arrest. - This objective is complete. At this time the MCOMH is supporting the upcoming opening of the Intensive Crisis Stabilization program.

Goal 4 Objective 2, 2026 Status Update: Complete

Goal 4 Objective 2, 2026 Status Update Description: Partner with emergency services, including ambulances, ED, law enforcement, Monroe County Impact team, etc., to ensure rapid access to Narcan and Medication for Opioid Use Disorder. - DPH's IMPACT team has taken the lead regarding these efforts, and the MCOMH will continue to provide support and collaboration.

Goal 4 Objective 3, 2026 Status Update: Ongoing

Goal 4 Objective 3, 2026 Status Update Description:

Goal 4 Objective 4, 2026 Status Update: Ongoing

Goal 4 Objective 4, 2026 Status Update Description:

Goal 5

Goal 5, 2026 Status Update: Ongoing

Goal 5, 2026 Status Update Description: Monroe County remains the only county whose 911 call center directly triages appropriate calls to 988, supporting crisis intervention. alongside the Commissioner of the City of Rochester Department of Recreation and Human Services, MCOMH and the Director of Community Services (DCS), Dr. April Aycock, is co-facilitating collaborative meetings with the City of Rochester, emergency services, local hospitals and providers develop a coordinated response plan for urgent situations. The MCOMH launched the Monroe County Office of Mental Health App in 2024 to connect residents with crisis, behavioral health, and basic needs resources; it has over 3,000 downloads and 15,000 user interactions. The Outreach Team distributed 13,000 988 information cards in 2024 and 2,000 more by Q1 of 2025.

The Forensic Intervention Team (FIT), which uses a co-response model with law enforcement, responded to 3,440 service requests in 2023, 4,055 in 2024, and 2,298 in 2025 YTD.

The MCOMH partnered with the University of Rochester Medical Center (URMC) to support Brighter Days, a children's urgent care service for youth in mental health crisis not requiring hospitalization. Brighter Days served 799 youth in 2024

and 498 in Q1 2025. The Adult Priority Services team held 7 Complex Case Review Meetings in 2024 and 10 YTD in 2025. The MCOMH collaborated with OMH, University of Rochester Medical Center (URMC), and Rochester Regional Health (RRH) hospital systems to improve flow and reduce overcrowding at local Comprehensive Psychiatric Emergency Program (CPEP), implementing daily sharing of census data, encouraging on-going usage of diversion services such as Behavior Health Access Crisis Center (BHACC), and enhancing the review/transfer process for transportation of patients from CPEP to RRH for psychiatric admissions--including pediatric transfers from RRH to URMC.

The MCOMH Planning Department developed a publicly distributed list of diversion services to reduce unnecessary hospitalizations. A Community Crisis Collaboration initiative launched in Fall 2024 following a critical incident. In addition, in partnership with the Rochester City Department of Recreation and Human Services (Office of Crisis Intervention Services), the MCOMH expanded the Homicide Response Team to also support families grieving overdose loss. In 2024, the team received 21 referrals and made 27 contacts; by Q1 2025, it had received 8 additional referrals and made 10 contacts.

New Objective:

1. The MCOMH will facilitate ongoing Complex Case Review meetings and coordinate Emergency Department High User Workgroup efforts to reduce burden on Emergency Departments, identify and include relevant providers, and improve service delivery for high-needs individuals.

Goal 5 Objective 1, 2026 Status Update: **Complete**

Goal 5 Objective 1, 2026 Status Update Description: Establish youth-serving crisis opportunities in Monroe County - This objective is completed as Brighter Days Urgent Care is in operation and working with the MCOMH. Also the Youth Assertive Community Treatment program is in operation and steadily enrolling/treating youth.

Goal 5 Objective 2, 2026 Status Update: **Ongoing**

Goal 5 Objective 2, 2026 Status Update Description:

Goal 5 Objective 3, 2026 Status Update: **Complete**

Goal 5 Objective 3, 2026 Status Update Description: Convene at least one listening session regarding centralizing crisis response services - This objective was completed with multiple listening sessions conducted.

Goal 5 Objective 4, 2026 Status Update: **Complete**

Goal 5 Objective 4, 2026 Status Update Description: Support the community in developing resources for providers, community members, educators, etc., to clearly understand our local crisis services. - This objective can be marked as completed as the MCOMH has created and is now using the Monroe Mental Health App which lists available local and national crisis resources for behavioral health.



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

2024 Needs Assessment Form Monroe County Office of Mental Health

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Opioid Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: Jorge Arroyo

Submitted for: Monroe County Office of Mental Health



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

2025 Needs Assessment Form
Monroe County Office of Mental Health

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Adverse Childhood Experiences impact our community, especially youth. This need requires further assessment.

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Access to jobs and assistance with maintaining employment are important factors in social determinants of health and are crucial to recovery. This need requires further assessment.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Incarceration has a significant impact on individuals and families. Our community identifies needs related to linkage and support in following up with services after release, as well as assistance with housing, employment, healthcare, health coverage and other aspects of

daily living. Support in transition from jail will assist with decreasing recidivism and increase a person's resources and support upon release. This need requires further assessment.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Community based non-clinical supports are a need to increase access to food, daily living necessities, access to social support and peer support. This need requires further assessment.

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Our community continues to work toward improving access to outpatient treatment and supporting ongoing collaborative efforts to address the needs of individuals who experience co-occurring diagnosis and complex care. Individuals who may have a combination of substance use, mental health, intellectual and developmental disabilities and traumatic brain injuries often struggle to gain access to outpatient care because of multiple contradictory factors. This need requires further assessment.

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Problem Gambling Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Gaming and internet usage, along with the increase in access to sports betting/gambling, have exacerbated the need for problem gambling services. This need requires further assessment.

Refugees and Immigrants Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Several refugees and immigrants recently arrived in our community. This need requires further assessment.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Providers have indicated a need for an increase in access to respite services, however, workforce shortages appear to be a predominant factor in the scarcity of this service. This need requires further assessment.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transition Age Service continues to be a need for a range of ages transitioning- youth transitioning to adult system and adults transitioning to senior care systems. This need requires further assessment.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

LGU Representative: April Aycock**Submitted for:** Monroe County Office of Mental Health



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2026 Needs Assessment Form
Monroe County Office of Mental Health**

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional):

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Problem Gambling Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Refugees and Immigrants Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): The Refugee Settlement program was discontinued in 2024, decreasing necessary supports for refugees in Monroe County. However, Rochester Refugee Resettlement Services and Rochester Global Refugee Services are some organizations providing support to our refugee population.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Providers have indicated a need for an increase in access to respite services, however, workforce shortages appear to be a predominant factor in the scarcity of this service.

Transition Age Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Deaf, American Sign Language (ASL) users, and hard-of-hearing populations Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Deaf, American Sign Language (ASL) users, and hard-of-hearing populations: According to the 2022-2024 Monroe County Community Health Needs Assessment, Deaf ASL users and individuals with hearing loss are among the health disparity populations most often overlooked by health research and programming. The Rochester Institute of Technology (RIT) estimates that approximately 42,674 Deaf individuals reside in the Rochester area, supported in part by the presence of the National Technical Institute for the Deaf (NTID).

LGU Representative: April Aycock

Submitted for: Monroe County Office of Mental Health

Agency Name	Program Name	Program Type Name
ARC Monroe	NYS OMH HH+ - SMH CMA Connections to support Critical Transitions	Specialty Mental Health Care Management
AspireHope NY	CFTSS Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
AspireHope NY	CFTSS Youth Peer Support & Training	CFTSS: Youth Peer Support (YPS)
AthenaPsych, LLC d/b/a Athena	Athena Rochester	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Baden Street Settlement, Inc.	Baden Street BHS Care Management	Specialty Mental Health Care Management
Behavioral Health Network, Inc.	Crisis Intervention	Crisis Intervention
Behavioral Health Network, Inc.	Peer Advocacy Team for Rehab - Path	Advocacy/Support Services
Behavioral Health Network, Inc.	RGHS BHN - HH CM Rochester MHC	Health Home Care Management
Behavioral Health Network, Inc.	RGHS BHN - HH NonMed CM Rochester MHC	Health Home Non-Medicaid Care Management
Behavioral Health Network, Inc.	RRH Behavioral Health Network Inc SMH CMA AOT	Specialty Mental Health Care Management
Behavioral Health Network, Inc.	Rochester Mental Health Center Adult General Program	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Behavioral Health Network, Inc.	Rochester Regional Health BHN Inc SMH CMA (AOT)	Specialty Mental Health Care Management
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Education Support Services	Adult BH HCBS Education Support Services (ESS)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Habilitaion	Adult BH HCBS Habilitation
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Intensive Supported Employment (ISE)	Adult BH HCBS Intensive Supported Employment (ISE)

CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Ongoing Supported Employment (OSE)	Adult BH HCBS Ongoing Supported Employment (OSE)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Adult BH HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
CCDR, Inc, dba Cath Charities Fam & Comm Svcs		Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	CFC Mental Health Clinic	
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	CORE Empowerment Services - Peer Supports	CORE Empowerment Services - Peer Supports
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	CORE Family Support and Training (FST)	CORE Family Support and Training (FST)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Core Psychosocial Rehabilitaion (PSR)	CORE Psychosocial Rehabilitation (PSR)
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Specialty Mental Health Care Management	Specialty Mental Health Care Management
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	NYS OMH HH+ - SMH CMA	
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Connections to support Critical Transitions	Specialty Mental Health Care Management
CCDR, Inc, dba Cath Charities Fam & Comm Svcs	Empire State Supportive Housing Initiatives ESSHI	for MH and young adult population
		Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Child Care Council, Inc. Children's Institute, Inc.	Child Care Council, Inc. Clinic Primary Project	Advocacy/Support Services
	Blossom Modern Home care	
Companion Care of Rochester, Inc.	Solutions of Western NY SMH CMA	Specialty Mental Health Care Management
	4920-CFTSS Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS)
Compeer of Rochester, Inc.	4930-CFTSS PsychoSocial Rehabilitation	CFTSS: Psychosocial Rehabilitation (PSR)
Compeer of Rochester, Inc.	Adult BH HCBS Empowerment Services Peer Supports	CORE Empowerment Services - Peer Supports

Compeer of Rochester, Inc.	Adult BH HCBS Family Support and Training	CORE Family Support and Training (FST)
Compeer of Rochester, Inc.	Adult Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Compeer of Rochester, Inc.	CFTSS Family Peer Support Services	CFTSS: Family Peer Support Services (FPSS)
Compeer of Rochester, Inc.	Non-Medicaid Care Coordination	Non-Medicaid Care Coordination
Compeer of Rochester, Inc.	Youth Mentoring Program	Advocacy/Support Services
Coordinated Care Services, Inc.	AOT	Advocacy/Support Services
Coordinated Care Services, Inc.	CIT - Covid Emergency Funding	Crisis Intervention
Coordinated Care Services, Inc.	Crisis Intervention Training & Mobile Access Program ARPA	Crisis Intervention
Coordinated Care Services, Inc.	Dual Recovery Coordination-Family Treatments and Drug Court	Advocacy/Support Services
Coordinated Care Services, Inc.	Erie Childrens SPOA Support	Advocacy/Support Services
Coordinated Care Services, Inc.	Forensic Intervention Team	Outreach
Coordinated Care Services, Inc.	Monroe County Adult SPOA	Single Point of Access (SPOA)
Coordinated Care Services, Inc.	Monroe County Children's SPOA	Single Point of Access (SPOA)
Coordinated Care Services, Inc.	Monroe County Monitoring and Evaluation	Monitoring and Evaluation, CSS
Coordinated Care Services, Inc.	Multicultural Teen Prevention & Support Program	Multi-Cultural Initiative
Coordinated Care Services, Inc.	NYS OMH Crisis TAC	Advocacy/Support Services
Coordinated Care Services, Inc.	Peer Expansion Grant	Advocacy/Support Services

Coordinated Care Services, Inc.	SSI	Advocacy/Support Services Transition Management Services
Coordinated Care Services, Inc.	Transitional Management Trauma Informed Network Resource Center (TINRC)	Advocacy/Support Services
Coordinated Care Services, Inc.	Youth Emergency Services Youth Probation Engagement Specialist	Advocacy/Support Services Outreach
DePaul Community Services, Inc.	DePaul Community Services - HH CM - Cornerstone	Health Home Care Management
DePaul Community Services, Inc.	DePaul Community Services, Inc. SMH CMA	Specialty Mental Health Care Management
DePaul Community Services, Inc.	DePaul SH/Monroe County PC Long Stay - Comm Svcs	Supportive Housing
DePaul Community Services, Inc.	DePaul Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
DePaul Community Services, Inc.	DePaul Supported Housing CCSI - Comm.Svcs	Supportive Housing
DePaul Community Services, Inc.	DePaul Upper Falls Square SP/SRO	Supportive Single Room Occupancy (SP-SRO)
DePaul Community Services, Inc.	DePaul/MRT Supported Housing Monroe Cty - Comm Svcs	Supportive Housing
DePaul Community Services, Inc.	Edgerton Square	SRO Community Residence
DePaul Community Services, Inc.	Elmgrove Community Residence	Congregate/Treatment
DePaul Community Services, Inc.	Halstead Square SRO	SRO Community Residence
DePaul Community Services, Inc.	Lyell Road Community Residence	Congregate/Treatment
DePaul Community Services, Inc.	Main Street Apartment Treatment Program	Apartment/Treatment

DePaul Community Services, Inc.	Neighborhood of the Arts Treatment Apartment Prog	Apartment/Treatment
DePaul Community Services, Inc.	OISE Extended WorkGuide Program	Ongoing Integrated Supported Employment Services
DePaul Community Services, Inc.	Parkside Single Room Occupancy (SRO)	SRO Community Residence Residential Treatment Facility
DePaul Community Services, Inc.	Regional RTF Case Manager/Specialist	Transition Coordinator - Community
DePaul Community Services, Inc.	Ridgeview Commons Apartment Program	Apartment/Treatment
DePaul Community Services, Inc.	Rochester View Treatment Apartment Program	Apartment/Treatment
DePaul Community Services, Inc.	The Carriage Factory SRO Community Residence	SRO Community Residence
DePaul Community Services, Inc.	The Carriage Factory Treatment Apartment Program	Apartment/Treatment
DePaul Community Services, Inc.	Transitional Living Services	Crisis/Respite Beds
Delphi Drug and Alcohol Council, Inc.	Delphi Rise SMH CMA NYS OMH HH+ - SMH CMA	Specialty Mental Health Care Management
Delphi Drug and Alcohol Council, Inc.	Connections to support Critical Transitions	Specialty Mental Health Care Management
East House Corporation	Affinity Place	Residential Crisis Support Supportive Single Room Occupancy (SP-SRO)
East House Corporation	Alexander Commons SP/SRO	Supportive Single Room Occupancy (SP-SRO)
East House Corporation	Canal Commons - ESSHI East House - Alexander Street Commons Treatment Apartments	Apartment/Treatment
East House Corporation	East House - Boehm Lodge Quarterway House	Congregate/Treatment

East House Corporation	East House - Mental Health Apartment Program	Apartment/Treatment
East House Corporation	East House - Pembroke House	Congregate/Treatment
East House Corporation	East House - Scattered Supported Housing- Comm.Svcs.	Supportive Housing
East House Corporation	East House Corp - Non- Medicaid Care Coordination	Non-Medicaid Care Coordination
East House Corporation	East House SH/Transformation RTF Monroe Cty - Comm Svcs	Supportive Housing Specialty Mental Health Care
East House Corporation	East House SMH CMA	Management
East House Corporation	East House Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
East House Corporation	East House/MRT Supp Housing Monroe Cty - Comm Svcs	Supportive Housing
East House Corporation	HCBS Education Support Services	Adult BH HCBS Education Support Services (ESS)
East House Corporation	HCBS Empowerment Service Peer Support	CORE Empowerment Services - Peer Supports
East House Corporation	HCBS Family Support and Training	CORE Family Support and Training (FST)
East House Corporation	HCBS Pre-Vocational Services	Adult BH HCBS Pre-Vocational Services
East House Corporation	HCBS Short Term Crisis Respite	Adult BH HCBS Short-term Crisis Respite
East House Corporation	Paul Wolk Commons on State Street	Apartment/Treatment Specialty Mental Health Care
East House Corporation	Transitional Housing for Justice inv. Ind. (TAP Beds)	Management (recently awarded June 2025)

Exercise Express, LLC	CORE Empowerment Services - Peer Supports	CORE Empowerment Services - Peer Supports
Exercise Express, LLC	Family Support and Training	CORE Family Support and Training (FST)
Exercise Express, LLC	Habilitation	Adult BH HCBS Habilitation
Exercise Express, LLC	Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)
Finger Lakes Area Counseling and Recovery Agcy	FLACRA Mental Health Services	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Finger Lakes Area Counseling and Recovery Agcy	FLACRA SMH CMA	Specialty Mental Health Care Management
Gavia LifeCare Center, LLC	Gavia Lifecare Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Goodwill of the Finger Lakes, Inc.	211 Lifeline	Advocacy/Support Services
Goodwill of the Finger Lakes, Inc.	988	988 Crisis Hotline Center
Greater Rochester Health Home Network	GRHHN Direct Care Managment Program	Specialty Mental Health Care Management
HCR Care Management, LLC	HCR Care Management SMH CMA	Specialty Mental Health Care Management
Helio Health, Inc.	Helio Health CTI Team 5	Critical Time Intervention (CTI) Team - Adult
Helio Health, Inc.	Helio Health CTI Team 6	Critical Time Intervention (CTI) Team - Adult
Helio Health, Inc.	Supported Housing First Rochester-Comm.Svcs	Supportive Housing
Helio Health, Inc.	Safe Options Support SOS Beds	Safe Options Support Team (recently awarded)
HELP Development Corp	Empire State Supportive Housing Initiatives ESSHI	MH population
Hillside Children's Center	Advocacy - Youth Mentor Program	Advocacy/Support Services

Hillside Children's Center	Crestwood Campus Day Treatment	Day Treatment
Hillside Children's Center	Family Based Crisis Support Services	Crisis Intervention
Hillside Children's Center	Halpern Education Center Day Treatment Program	Day Treatment
Hillside Children's Center	Hillside SMH CMA - Monroe Monroe	Specialty Mental Health Care Management Residential Treatment Facility Transition Coordinator - Community
Hillside Children's Center	RTF Transition Coordination	Residential Treatment Facility Transition Coordinator - Community
Hillside Children's Center	RTF Transition Coordination - JJS	Residential Treatment Facility Transition Coordinator - Community
Hillside Children's Center	RTF Transition Coordination - Rochester	Residential Treatment Facility Transition Coordinator - Community
Hillside Children's Center	Emergency Respite Foster Care	MH respite for adolescents
Hillside Children's Center	Critical Time Transition Program CTPP	(recently awarded)
House of Mercy	Homeless Support Services (OMH)	Resource connecton and outreach
House of Mercy	Black and Indigenous People of Color BIPOC	Peer Credentialing and Training
Housing Options Made Easy, Inc. dba ROME	HOME Supp Housing/RCE SH Monroe Cty - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME Supp Housing/Transformation SH Monroe Cty - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME Supported Housing/Monroe County - Comm Svcs	Supportive Housing
Housing Options Made Easy, Inc. dba ROME	HOME Supported Housing/Monroe County PC Long Stay-Comm Svcs	Supportive Housing

Housing Options Made Easy, Inc. dba ROME	HOME/MRT Supported Housing	
Housing Options Made Easy, Inc. dba ROME	Monroe Cty - Comm Svcs	Supportive Housing
	Housing Options Made Easy, Inc. dba ROME INSET	Intensive and Sustained Engagement Teams (INSET)
Housing Options Made Easy, Inc. dba ROME	ROME: Monroe County Peer Bridger Advocacy Program (60)	Advocacy/Support Services
Housing Options Made Easy, Inc. dba ROME	ROME: Monroe County Youth Skill Building Services (61)	Advocacy/Support Services
Huther-Doyle Memorial Institute, Inc.	Huther Doyle Memorial Institute SMH CMA	Specialty Mental Health Care Management
	NYS OMH HH+ - SMH CMA	
Huther-Doyle Memorial Institute, Inc.	Connections to support Critical Transitions	Specialty Mental Health Care Management
	Ibero Supp Housing/RCE SH	
Ibero American Action League	Monroe Cty - Comm Svcs	Supportive Housing
	Ibero Supported Housing - Comm. Svcs	Supportive Housing
Ibero American Action League	[Ibero American Action League] SMH CMA	Specialty Mental Health Care Management
Ibero American Action League	Empire State Supportive Housing Initiatives ESSHI	MH population
Ibero American Action League/YWCA		Specialty Mental Health Care Management
Liberty Resources, Inc.	Liberty Resources SMH CM	
	Safe Options Support (SOS)	
Liberty Resources, Inc.	Team	Safe Options Support Team Assessments and Service Connection
Lifespan	MH Senior Screening	Specialty Mental Health Care Management
MC Collaborative, LLC	MC Collaborative	
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Monroe County Forensic Housing	Advocacy/Support Services
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum SH Forensic to Comm-Comm.Svcs	Supportive Housing

MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Spectrum SHP Forensic SP-PC- Community-Comm.Svcs	Supportive Housing
MH Servs-Erie Co SE Corp V dba Spectrum HSvcs	Supportive Housing - ESSHI Monroe-Comm.Svcs	Supportive Housing
Me Time Massage & Wellness LLC	HCBS Peer Supports	CORE Empowerment Services - Peer Supports
Mental Health Association of Monroe County In	Children and Family Treatment and Support Services	CFTSS: Family Peer Support Services (FPSS)
Mental Health Association of Monroe County In	Consumer Self-Help	Advocacy/Support Services
Mental Health Association of Monroe County In	Creative Wellness Opportunities	Advocacy/Support Services
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Habilitation
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Intensive Supported Employment (ISE)
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Ongoing Supported Employment (OSE)
Mental Health Association of Monroe County In	HARP	Adult BH HCBS Pre-Vocational Services
Mental Health Association of Monroe County In	HARP	CORE Empowerment Services - Peer Supports
Mental Health Association of Monroe County In	HARP	CORE Family Support and Training (FST)
Mental Health Association of Monroe County In	HARP	CORE Psychosocial Rehabilitation (PSR)
Mental Health Association of Monroe County In	Life Skills Services	Recovery Center
Mental Health Association of Monroe County In	Livingston County	Advocacy/Support Services
Mental Health Association of Monroe County In	Self Help Drop-In Center	Drop In Centers
Mental Health Association of Monroe County In	Transitional Coaching	Advocacy/Support Services

Mental Health Association of Monroe County In	Youth Peer Support Program	CFTSS: Youth Peer Support (YPS)
Mental Health Association of Monroe County In	Partners for Suicide Prevention	Partners for Suicide Prevention Coalition (P4SP)
Mid-Erie Mental Health Services, Inc. dba EHS	Endeavor Behavioral Health Services	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Monroe County Center for Socio-Legal Services	MC Center - AOT	Advocacy/Support Services
Monroe County Center for Socio-Legal Services	MC Center Administration	Advocacy/Support Services
Monroe County LGU	Veterans P2P	Outreach
Monroe Plan for Medical Care, Inc.	Monroe Plan for Medical Care SMH CMA	Specialty Mental Health Care Management
Monroe Plan for Medical Care, Inc.	Monroe Plan for Medical Care SafeOpt CNY	Safe Options Support Team
Monroe Plan for Medical Care, Inc.	Monroe Plan for Medical Care SafeOpt ST	Safe Options Support Team
NAMI Rochester New York	Advocacy Services	Advocacy/Support Services
NYS ARC Monroe County Chapter	The Arc of Monroe SMH CMA	Specialty Mental Health Care Management
NYS Conference of Local Mental Hygiene Direct	Regional Planning Consortium	Advocacy/Support Services
Open Door Mission	Empire State Supportive Housing Initiatives ESSHI	MH and Transition age youth
Pathstone Corporation	Empire State Supportive Housing Initiatives ESSHI	Empire State Supportive Housing Initiatives ESSHI
Pathways Mental Health Counseling P.C.	Adult HCBS Habilitation	Adult BH HCBS Habilitation
Pathways Mental Health Counseling P.C.	Community Psychiatric Support and Training	CORE Community Psychiatric Support and Treatment (CPST)
Pathways Mental Health Counseling P.C.	EDUCATIONAL SUPPORT	Adult BH HCBS Education Support Services (ESS)
Pathways Mental Health Counseling P.C.	Psychosocial Rehabilitation	CORE Psychosocial Rehabilitation (PSR)

Pathways, Inc. Person Centered Housing Options, Inc. Person Centered Housing Options, Inc. ROCHESTER SCHOOL DISTRICT	Monroe County Skill Building Health Home Plus Care Management Mobile Shower Unit Rochester City School District SBMH Intensive and Sustained Engagement Team INSET Children's Skillbuilding Peer Bridger Program Supported Housing New Start Housing Forensic- Comm.Svcs Emergency Room	Advocacy/Support Services Specialty Mental Health Care Management (recently awarded) School Mental Health Program
Recovery Options Made Easy Recovery Options Made Easy Recovery Options Made Easy Recovery Options Made Easy	Engagement Team INSET Children's Skillbuilding Peer Bridger Program Supported Housing New Start Housing Forensic- Comm.Svcs Emergency Room	Peer support Non-Medicaid Skillbuilding Outreach and connection Adult supportive housing
Reentry Association of WNY Rochester General Hospital	Genesee Mental Health Center Clinic Healthy Steps at Genesee Pediatrics RGH PROS at Genesee Mental Health Center RGH PROS at Genesee Mental Health Center	Supportive Housing Crisis Intervention Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Rochester General Hospital	Genesee Mental Health Center Clinic Healthy Steps at Genesee Pediatrics RGH PROS at Genesee Mental Health Center RGH PROS at Genesee Mental Health Center	Advocacy/Support Services Comprehensive PROS with Clinical Treatment
Rochester General Hospital	RGH PROS at Genesee Mental Health Center	PROS Employment Initiative Inpatient Psychiatric Unit of a General Hospital
Rochester General Hospital	RGH Psychiatric Inpatient Unit	
Rochester Psychiatric Center Rochester Psychiatric Center	Elmwood Transitional Residence Family Care John Romano Community Residence Medication Mgt Unit Mobile Integration Team	Congregate/Treatment Family Care
Rochester Psychiatric Center Rochester Psychiatric Center Rochester Psychiatric Center	Elmwood Transitional Residence Family Care John Romano Community Residence Medication Mgt Unit Mobile Integration Team	Congregate/Treatment Continuing Treatment Mobile Integration Team Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Rochester Psychiatric Center	OnTrackNY Rochester	

Rochester Psychiatric Center	Prp/263/E1	Geriatric
Rochester Psychiatric Center	RPC - Alternate Living Residence	Crisis/Respite Beds OnTrackNY Coordinated Specialty Care First Episode Psychosis Program Sustained Engagement Support (SES)
Rochester Psychiatric Center	Rochester Psychiatric Center	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Rochester Psychiatric Center	SES for Rochester PC The Steve Schwarzkopf Community Mental Health Center	
Rochester Psychiatric Center	Transitional Employment/Rapid Placement	Work Program
Rochester Psychiatric Center Rochester Rehabilitation Center, Inc.	PROS Employment Initiative	PROS Employment Initiative Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Rochester Rehabilitation Center, Inc.	Rochester Rehabilitation Center Clinic	Specialty Mental Health Care Management
Rochester Rehabilitation Center, Inc.	Rochester Rehabilitation Center SMH CMA	Comprehensive PROS without Clinical Treatment
Rochester Rehabilitation Center, Inc.	Ventures PROS	
Spectrum Health & Human Services	Advocacy Services	Forensic Mental Health
Spectrum Health & Human Services	Forensic Supported Housing	Forensic Mental Health Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
The Healing Connection, Inc. The Healing Connection, Inc.	Outpatient Treatment Center The Healing Connection	Partial Hospitalization
The Unity Hospital of Rochester	Community Family Treatment & Support Services	CFTSS: Community Psychiatric Support and Treatment (CPST)
The Unity Hospital of Rochester	Community Family Treatment & Support Services	CFTSS: Other Licensed Practitioner (OLP)

The Unity Hospital of Rochester	Healthy Steps	Advocacy/Support Services
The Unity Hospital of Rochester	Psychiatric Emergency Rochester General HBCI	Crisis Intervention
The Unity Hospital of Rochester	Monroe	Home Based Crisis Intervention
	The Unity Hosp of Roch - MH	Mental Health Outpatient
	Clinic-Evelyn Brandon Health	Treatment and Rehabilitative
The Unity Hospital of Rochester	Cen	Services (MHOTRS)
	The Unity Hospital of Rochester -	
The Unity Hospital of Rochester	HH CM	Health Home Care Management
	The Unity Hospital of Rochester -	Health Home Non-Medicaid
The Unity Hospital of Rochester	HH NonMed CM	Care Management
		Mental Health Outpatient
	The Unity Hospital of Rochester	Treatment and Rehabilitative
The Unity Hospital of Rochester	MH Center - Greece Site	Services (MHOTRS)
		Assertive Community Treatment
The Unity Hospital of Rochester	Unity ACT	(ACT)
		Individual Placement and
The Unity Hospital of Rochester	Unity ACT	Support Employment Initiative
	Unity Hospital of Rochester	Specialty Mental Health Care
The Unity Hospital of Rochester	SMH CMA (AOT)	Management
	NYS OMH HH+ - SMH CMA	
	Connections to support Critical	Specialty Mental Health Care
The Unity Hospital of Rochester	Transisions	Management
		Comprehensive PROS with
The Unity Hospital of Rochester	Unity PROS	Clinical Treatment
The Unity Hospital of Rochester	Unity Pros	PROS Employment Initiative
	Unity Specialty Hospital	Inpatient Psychiatric Unit of a
The Unity Hospital of Rochester	Psychiatric Inpatient Unit	General Hospital
Univ of Roch Med Ctr/Strong	ACT IPS Supported	Individual Placement and
Memorial Hospital	Employment Program	Support Employment Initiative
Univ of Roch Med Ctr/Strong	Adolescent Partial	
Memorial Hospital	Hospitalization	Partial Hospitalization

Univ of Roch Med Ctr/Strong Memorial Hospital	CPEP Mobile Crisis	CPEP Crisis Outreach
Univ of Roch Med Ctr/Strong Memorial Hospital	Courts Clinic	Advocacy/Support Services
Univ of Roch Med Ctr/Strong Memorial Hospital	Crisis Housing	Crisis/Respite Beds
Univ of Roch Med Ctr/Strong Memorial Hospital	OMH Project ECHO-GEMH	Advocacy/Support Services Mental Health Outpatient
Univ of Roch Med Ctr/Strong Memorial Hospital	Pediatric Behavioral Health and Wellness	Treatment and Rehabilitative Services (MHOTRS)
Univ of Roch Med Ctr/Strong Memorial Hospital	Project ACT	Assertive Community Treatment (ACT)
Univ of Roch Med Ctr/Strong Memorial Hospital	Specialty Mental Health Care Management	Specialty Mental Health Care Management
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hosp - Emergency Observation Beds	CPEP Extended Observation Beds Mental Health Outpatient
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital Adult Ambulatory Clinic	Treatment and Rehabilitative Services (MHOTRS)
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital CPEP	CPEP Crisis Intervention
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital Department of Psychiatry	Inpatient Psychiatric Unit of a General Hospital
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Memorial Hospital SHAPE T24666GM	Advocacy/Support Services Assertive Community Treatment (ACT)
Univ of Roch Med Ctr/Strong Memorial Hospital	Strong Ties ACT Program	
Univ of Roch Med Ctr/Strong Memorial Hospital	Suicide Prevention & Crisis Services - C21766GG	Advocacy/Support Services
Univ of Roch Med Ctr/Strong Memorial Hospital	URMC - Adult Partial Hospitalization Services	Partial Hospitalization
Univ of Roch Med Ctr/Strong Memorial Hospital	URMC CCBHC	Certified Community Behavioral Health Clinic (CCBHC)

Univ of Roch Med Ctr/Strong Memorial Hospital	URMC Forensic ACT	Assertive Community Treatment (ACT)
Univ of Roch Med Ctr/Strong Memorial Hospital	URMC/Strong Memorial Hospital- HH NonMed CM	Health Home Non-Medicaid Care Management
Univ of Roch Med Ctr/Strong Memorial Hospital	URMc/Strong Memorial Hospital - HH Care Management	Health Home Care Management
Univ of Roch Med Ctr/Strong Memorial Hospital	Forensic Fellowship Program	730 Competency Exam completion
Villa of Hope	Care Coordination	Non-Medicaid Care Coordination
Villa of Hope	Health Home Care Management	Health Home Care Management
Villa of Hope	Health Home Non-Medicaid Care Management	Health Home Non-Medicaid Care Management
Villa of Hope	Hope Place	Drop In Centers
Villa of Hope	Villa of Hope Behavioral Health Services	Mental Health Outpatient Treatment and Rehabilitative Services (MHOTRS)
Villa of Hope	Villa of Hope SMH CMA	Specialty Mental Health Care Management
Villa of Hope	NYS OMH HH+ - SMH CMA	Specialty Mental Health Care Management
Villa of Hope	Connections to support Critical Transitions	Management
Villa of Hope	Villa of Hope- CFTSS Youth Peer Support and Training	CFTSS: Youth Peer Support (YPS)
Villa of Hope	Villa of Hope- FTSS Community Psychiatric Support & Treatment	CFTSS: Community Psychiatric Support and Treatment (CPST)
Villa of Hope	Villa of Hope-CFTSS Other Licensed Practitioner	CFTSS: Other Licensed Practitioner (OLP)
Villa of Hope	Youth Mentor Program	Advocacy/Support Services
YWCA of Rochester and Monroe County, Inc.	YWCA of Rochester & Monroe County SMH CMA	Specialty Mental Health Care Management