



Office of Addiction
Services and Supports

Office of
Mental Health

Office for People With
Developmental Disabilities

Goals and Objectives 2024-2027 Orleans County Department of Mental Health

Danielle Figura, Director of Community Services
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Goal 1

Goal 1: Title Orleans County desires to meet housing needs for its community members with disabilities.

Goal 1: Target Completion Date Oct 01, 2028

Goal 1: Description Orleans County has identified both a short term and long-term need for safe and adequate housing options for those who have disabilities, including mental health needs, substance use needs, and developmental disabilities. The Orleans County homelessness data has demonstrated an overall increase of 174 % increase in the past two years, which has resulted in individuals being re-located outside of the county to neighboring counties, which results in loss of treatment services and supports, as well as difficulties surrounding efforts to engage them in treatment and supports.

Goal 1: OASAS? Yes Goal 1: OMH? Yes Goal 1: OPWDD? Yes

Goal 1: Need Addressed 1 Housing

Goal 1: Need Addressed 2 Cross System Services

Goal 1: Need Addressed 3 Residential Treatment Services

Goal 1, Objective 1: Title Crisis - Short Term Housing Opportunities

Goal 1, Objective 1, Target Completion Date Jul 01, 2025

Goal 1, Objective 1, Description Collaborate and partner with programs / providers such as Living Opportunities of DePaul, ARC GLOW, and GCASA to identify and pursue additional opportunities for short term emergency housing opportunities.

Goal 1, Objective 2: Title SUD Residential Treatment Services / Programs

Goal 1, Objective 2, Target Completion Date Dec 01, 2024

Goal 1, Objective 2, Description Continue efforts to support the planning and implementation of a Womens and Childrens 25 Bed Residential Treatment Facility that will be located in Orleans County that will provide housing, services, and supports for women who have a SUD diagnosis and are in need of stabilization and supports to maintain recovery.

Goal 1, Objective 3: Title Respite Services / Supports

Goal 1, Objective 3, Target Completion Date Dec 01, 2027

Goal 1, Objective 3, Description Partner with outside agencies / programs to identify opportunities to meet an unmet need in Orleans County for respite services and supports for both youth and adults.

Goal 2

Goal 2: Title Community Based Services

Goal 2: Target Completion Date Oct 01, 2028

Goal 2: Description Explore ways to continue to support, enhance, and expand upon community-based services that will provide, prevention, treatment, services, and supports and individuals and family members in the Orleans County community who experience mental health, developmental disabilities, and substance abuse needs.

Goal 2: OASAS? Yes Goal 2: OMH? Yes Goal 2: OPWDD? Yes

Goal 2: Need Addressed 1 Crisis Services

Goal 2: Need Addressed 2 Outpatient treatment

Goal 2: Need Addressed 3 Cross System Services

Goal 2, Objective 1: Title Implement an Orleans County OTP Clinic

Goal 2, Objective 1, Target Completion Date Jan 01, 2024

Goal 2, Objective 1, Description Support the opening of an OTP clinic In Orleans County, under the guidance of OASAS, and as one of the programs of GCASA - the sole SUD provider in Orleans County.

Goal 2, Objective 2: Title Mobile Crisis Response Teams

Goal 2, Objective 2, Target Completion Date Jul 01, 2025

Goal 2, Objective 2, Description Explore ways to sustain and enhance mobile crisis response in Orleans County. This includes enhancing access too, funding for, and hours of operation and populations served of either already established mobile crisis services or exploring additional crisis response services to serve all community members regardless of their primary identified need i.e. mental health, substance use, or developmentally disabled.

Goal 2, Objective 3: Title Educating and Marketing Crisis Services

Goal 2, Objective 3, Target Completion Date Jul 01, 2026

Goal 2, Objective 3, Description Promote crisis services available to the Orleans County community through ongoing educational and marketing opportunities of available crisis services and supports to included but not limited too; Mobile Crisis Teams, 988, Care & Crisis Helpline, Opioid Peer Line

Goal 2, Objective 4: Title Early Intervention / Youth Supports and Services

Goal 2, Objective 4, Target Completion Date Dec 01, 2027

Goal 2, Objective 4, Description Orleans County has identified an unmet need for children under the age four who demonstrate or display behaviors, symptoms, impairments, that could benefit from additional supports and services within Orleans County. Community stakeholders, programs, agencies, and state agencies will begin discussions surrounding this identified need and explore opportunities to fund and implement additional supports and services for this population.

Goal 3

Goal 3: Title Suicide Prevention / Postvention

Goal 3: Target Completion Date Dec 01, 2027

Goal 3: Description Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.

Goal 3: OASAS? Yes Goal 3: OMH? Yes Goal 3: OPWDD? Yes

Goal 3: Need Addressed 1 Prevention

Goal 3: Need Addressed 2 Cross System Services

Goal 3: Need Addressed 3

Goal 3, Objective 1: Title Regional Collaboration to Enhance Suicide Prevention Efforts

Goal 3, Objective 1, Target Completion Date Jul 01, 2026

Goal 3, Objective 1, Description The Suicide Prevention Coalition will participate in a steering committee designed to explore a potential merger with Genesee and Wyoming County's Suicide Prevention Coalitions. The expansion will include participation in the tri-county (GOW) regional annual marketing campaign to promote behavioral health wellness, suicide prevention, and dissemination of information and resources in addition to applying for grants as a tri-county regional effort.

Goal 3, Objective 2: Title Suicide Postvention

Goal 3, Objective 2, Target Completion Date Jul 01, 2026

Goal 3, Objective 2, Description The Suicide Prevention Coalition will track and evaluate suicide post-vention support strategies that include input and involvement of local survivors of suicide, law enforcement, first responders, clergy, funeral homes, schools, and other community stakeholders.

Goal 3, Objective 3: Title Community Education of Available Supports and Resources

Goal 3, Objective 3, Target Completion Date Oct 01, 2027

Goal 3, Objective 3, Description The Suicide Prevention Coalition will market and implement support resources such as 988, SafeTalk, and Take Saves Lives for mental health wellness promotion via presentations, support groups, peer resources, and social media.



Update to 2024-2027 Goals and Objectives Orleans County Department of Mental Health

Danielle Figura, Director of Community Services
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Goal 1	
Title	Orleans County desires to meet housing needs for its community members with disabilities.
Update	During the 2024 year, Living Opportunities of DePaul with support of the Orleans County LGU applied for and was awarded an additional 10 supportive housing beds in Orleans County. In addition, Orleans County Mental Health Department in collaboration with Living Opportunities of DePaul will contract for an additional two crisis-short term beds, which will increase crisis / emergency housing beds in Orleans County from 5 to 7 beds. Both the crisis and supportive housing bed additions are in process of locating apartments / infrastructure in Orleans County to secure these beds. UConnect Care, and OASAS provider in Orleans County is set to open a 25 bed women's residential housing program in Orleans County in September 2025. Respite services and support for both adults and youth continue to be a need in Orleans County which requires additional advocacy, funding, and support.
OBJECTIVES	
Crisis - Short Term Housing Opportunities	Ongoing
SUD Residential Treatment Services / Programs	Ongoing
Respite Services / Supports	Ongoing
OBJECTIVE UPDATES	

Goal 2	
Title	Community Based Services
Update	Orleans County continues to offer two mobile crisis response teams serving the Orleans County community. The Rochester Psychiatric Center MIT Team operates Monday - Friday during business hours and serves adults only. The CARES Team (Spectrum Health & Human Services) (contracted provider) continues to operate evenings, weekends, and holidays. We are closely monitoring utilization of these mobile crisis team programs and exploring ways to promote these resource throughout the community including with community providers, medical / physical health providers, EMS, and Law Enforcement. In collaboration with Genesee / Orleans Public Health Department, in 2024 the Leave Behind kit prevention program was launched in Orleans County. This program provides first responders, mobile crisis teams, and the local DSS and Probation Department staff with kits to be left in households for those households who may be at high risk for SUD use or suicide. UConnect Care (OASAS) programming serving Orleans County opened their OTP program in Orleans County in 2024. The Orleans County Director of Community Services has joined the Genesee & Orleans County Public Health Departments Early Intervention stakeholder committee.
OBJECTIVES	
Implement an Orleans County OTP Clinic	Complete
Mobile Crisis Response Teams	Ongoing
Educating and Marketing Crisis Services	Ongoing
Early Intervention / Youth Supports and Services	Ongoing
OBJECTIVE UPDATES	

Goal 3	
Title	Suicide Prevention / Postvention
Update	In 2024 in collaboration with Genesee County Mental Health and the Genesee / Orleans Health Department, the Genesee / Orleans Counties Fatality Review Board was started, Next of Kin Interviews are being conducted as part of this Fatality Review Board. The Orleans County Suicide Prevention Coalition continues county wide and regional wide efforts to promote suicide awareness, postvention planning and projects, and to promote the education of available mental health supports in resources in Orleans County. The Orleans County Mental Health Department is

	exploring ways to include the department resources and community based resources in localized events, including a Mental Health Awareness walk, Overdose Awareness Day in August 2024, National Night Out (August 2024) and additional programs / opportunities. There is discussion of implementing an anti-stigma campaign in Orleans County.
OBJECTIVES	
Regional Collaboration to Enhance Suicide Prevention Efforts	Ongoing
Suicide Postvention	Ongoing
Community Education of Available Supports and Resources	Ongoing
OBJECTIVE UPDATES	



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2026 Update to 2024-2027 Goals and Objectives Orleans County Department of Mental Health

Danielle Figura, Director of Community Services
(danielle.figura@orleanscountynyny.gov)

Goal 1

Goal 1, 2026 Status Update: Ongoing

Goal 1, 2026 Status Update Description: Living Opportunities of DePaul has secured the additional 10 supportive apartment program beds for Orleans County. Living Opportunities of DePaul continues to make an effort to locate infrastructure to support these beds throughout Orleans County, but they have been awarded and secured by way of contract between the provider and New York State OMH (funding source). The two additional crisis apartments for Orleans County as overseen and directed by Living Opportunities of DePaul are up and operational. This has been a huge asset for the county, and there continues to be a wait list for emergency/crisis apartments, even with the two additional beds online. UConnect Cares Women's & Children's 25 bed residential program has an anticipated opening date of September 2025. We look forward to this on behalf of the county, community and region at large to be a resource for mother and their children in recovery. Respite services for both adults and youth continue to be an identified need in the county, and there has been minimal to no progress on addressing this.

Goal 1 Objective 1, 2026 Status Update: Ongoing

Goal 1 Objective 1, 2026 Status Update Description: Living Opportunities of DePaul has secured two additional short-term crisis / emergency apartments, which now totals 7 emergency/crisis beds in Orleans County. Even with the two additional beds, there continues to be an active waitlist for the crisis/emergency apartments in the county. In collaboration with Department of Social Services, the need for housing continues to be an issue in the county, and there lacks infrastructure to secure appropriate housing for the community or for providers who work through housing programs (i.e. DePaul, Pathstone, DSS). Residents are having to be placed in out of county assets to meet their housing needs, which results in an significant cost to the county as well as barrier for the residents to maintain natural and program supports.

Goal 1 Objective 2, 2026 Status Update: Ongoing

Goal 1 Objective 2, 2026 Status Update Description: The UConnect Care (formerly GCASA) 25 bed Women's and Children's facility anticipates opening and accepting referrals in Q3 of 2025. At this time UConnect Care has secured state aid start up funding and is finalizing logistics for operations i.e. staffing, furniture.

Goal 1 Objective 3, 2026 Status Update: Not started

Goal 1 Objective 3, 2026 Status Update Description: Respite for both youth and adults continue to be an active need in Orleans County.

Goal 2

Goal 2, 2026 Status Update: Ongoing

Goal 2, 2026 Status Update Description: Orleans County is currently working with crisis providers (Care & Crisis Helpline, Mobile Crisis Teams, and Department run Crisis Staffed program) to re-imagine the crisis intervention program to uphold and maximize utilization of the crisis programs, while making an effort to sustain all resources (types of crisis response). At this time reimbursement for crisis services is minimal to none, which creates a barrier for providers. Also workforce for crisis response programs is a barrier, given the type of work as well as the geographical footprint of the region / county it is serving.

Goal 2 Objective 1, 2026 Status Update: Complete

Goal 2 Objective 1, 2026 Status Update Description: The OTP clinic is open and operational in Orleans County, through UConnect Care. They are actively a resource to the county and have availability for referrals at this time.

Goal 2 Objective 2, 2026 Status Update: Ongoing

Goal 2 Objective 2, 2026 Status Update Description: We are continuing to assess, and re-imagine the crisis response plan in Orleans County, in an effort to sustain all program types, but with improved access, improved appropriate utilization, and sustainability of financial infrastructure for all related programs. We are considering adopting and implementing a 911 Diversion/Dispatch training to provide additional training to Dispatch for triage to most appropriate crisis response program. We have made increased marketing/promotional efforts of the Care & Crisis Helpline (local helpline) and 988 through weekly newspaper advertisement (online and hard copy), promotional materials at events, and other avenues to divert calls from 911 to 988 or the local crisis helpline. Call volume to the local Crisis Helpline is increasing.

Goal 2 Objective 3, 2026 Status Update: Ongoing

Goal 2 Objective 3, 2026 Status Update Description: We are increasing marketing materials/promotional/educational materials in our community through various avenues to promote the available Mental Health Crisis Resources in Orleans County. This includes participating at events - where materials are provided to attendees, advertisements (Weekly) on the Orleans Hub and Daily News (local newspapers), t-shirts (walking billboards).

Goal 2 Objective 4, 2026 Status Update: Not started

Goal 2 Objective 4, 2026 Status Update Description: This continues to be an identified goal/need in Orleans County. We are hearing this as concern through various providers (Pediatricians, Schools, Public Health) that this goal and need should continue to be priority for Orleans County. Limited providers in the area is a barrier, as well as the need for providers to have experience and comfort with working with young children.

Goal 3

Goal 3, 2026 Status Update: Ongoing

Goal 3, 2026 Status Update Description: The Fatality Review Board was started and continues in operation. In Orleans County three NOK interviews have been conducted, with one Fatality Review Board meeting having taken place to date. Additional project in relation to this goal that is in process for Orleans County in year 2025 is the NORC Research Project / Listening Tours / Surveys that is a community wide initiative addressing stigma associated to substance use, overdose, mental health, and suicide. Listening tours / sessions and surveys have been conducted, and a final report of findings will be released to the Orleans County LGU/DCS in August 2025. The Orleans County Suicide Prevention Coalition continues ongoing promotional and educational efforts throughout Orleans County in 2024.

Goal 3 Objective 1, 2026 Status Update: Ongoing

Goal 3 Objective 1, 2026 Status Update Description: A regional suicide prevention coalition is taking shape, GOW Pathway to Hope. Orleans County still has its own Suicide Prevention Coalition and is hosting their own meetings and own events and efforts, but is actively involved and collaborating with the Genesee and Wyoming Counties as part of the GOW Pathway to Hope initiative.

Goal 3 Objective 2, 2026 Status Update: Ongoing

Goal 3 Objective 2, 2026 Status Update Description: Ongoing limited progress / efforts to report in relation to this goal in 2025. Postvention kits are still available in Orleans County to provide to family members / friends who have lost a loved one to suicide. We are looking forward to making additional efforts related to goal/objective in the upcoming year working closely with Public Health Offices, Law Enforcement Agencies, Clergy / Funeral Home Directors, and regional partners.

Goal 3 Objective 3, 2026 Status Update: Ongoing

Goal 3 Objective 3, 2026 Status Update Description: The Suicide Prevention Coalition continues to actively participate and be represented at community events to promote 988, SafeTalk, and Talk Saves Lives. The coalition is working with their counterparts in surrounding counties to reinforce and promote these efforts in the region.



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2027 Update to 2024-2027 Goals and Objectives Orleans County Department of Mental Health

Danielle Figura, Director of Mental Health & Community Services
(danielle.figura@orleanscountyny.gov)

Goal 1

Goal 1, 2027 Status Update: Ongoing

Goal 1, 2027 Status Update Description: Housing continues to be a prioritized need for the Local Services Plan of Orleans County. Short term, crisis / emergency apartment programs have developed significantly in Orleans County under the oversight of Living Opportunities of DePaul in collaboration with Orleans County Department of Mental Health programs (Health Home Care Management, SPOA, Clinic Program). Living Opportunities continue to look for infrastructure to including buildings and landlords to secure the additional 10 supportive apartment beds that DePaul was awarded on behalf of Orleans County. UConnect Care (OASAS) opened their 25 bed women's and children's residential program in Orleans County as of Fall 2025 and to date it has been close to capacity with residents and referrals, averaging 22/25 beds filled on a regular basis. The referrals for this residential program are receiving referrals from Orleans County and the surrounding counties. Long term / permanent housing needs continue to be a priority in Orleans County. County Departments along with local non-profits are meeting on regular basis to explore this need and explore opportunities to best meet this need of the residents of Orleans County

Goal 1 Objective 1, 2027 Status Update: Complete

Goal 1 Objective 1, 2027 Status Update Description: With the support of OMH and in collaboration with a housing provider Living Opportunities of DePaul, Orleans County now has 8 emergency / crisis apartment beds in Orleans County. The 8th apartment was added as of July 2026 and will be ready to be occupied as of 09/01/2026. We started this program in 2018 with four apartments and since then have grown to 8 apartments, four of which are two-bedroom apartments which support adults with children. Although we feel this goal is met, Housing needs continue to be a priority for the Orleans County Local Services Plan.

Goal 1 Objective 2, 2027 Status Update: Complete

Goal 1 Objective 2, 2027 Status Update Description: The Uconnect Care Women's & Children's residential program opened in Fall 2025. To date capacity at this program has been at minimal 75 % full to capacity with referrals coming from Orleans County and surrounding counties.

Goal 1 Objective 3, 2027 Status Update: Ongoing

Goal 1 Objective 3, 2027 Status Update Description: Respite services for both youth and adults continue to be a priority need in Orleans County. At this time this goal / objective will be ongoing .

Goal 2

Goal 2, 2027 Status Update: Ongoing

Goal 2, 2027 Status Update Description: As of January 1st, 2026 the after hours / weekends / holidays Mobile Crisis Response team (as operated by Spectrum Health & Human Services) was discontinued. This was a mutual decision made between the County DCS and the provider as listed above - due reduced utilization of the program and difficulty sustaining the program fiscally and with staffing. As a result of this, the Orleans County Mental Health Department, on-call / crisis intervention program was re-visited and built upon to offer audio and visual telehealth community based assessment and intervention. With this program enhancement, MHA 945 capabilities are now available off-hours. We have incorporated quarterly in-service trainings for EMS, Dispatch, and road LE referral sources. This has been well received and we feel this has been a direct correlation to community diversion efforts. We will monitor utilization of this program given the changes, and if available will work with OMH to possibly explore this as its own licensed reimbursable program. The Rochester Psychiatric Center Mobile Integration Team continues to operate. The Care & Crisis Helpline (as operated by Niagara County Mental Health) continues to operate and is showing increased utilization.

Goal 2 Objective 1, 2027 Status Update: Complete

Goal 2 Objective 1, 2027 Status Update Description: The OTP clinic is up and operational in Orleans County through provider, UConnect Care (OASAS (CCBHC). Changes in Medicaid Transportation Programming has resulted in a barrier to access OTP programming in Orleans County. Orleans County has shared this concern with OASAS for the purpose of advocacy efforts.

Goal 2 Objective 2, 2027 Status Update: Ongoing

Goal 2 Objective 2, 2027 Status Update Description: After hours mobile crisis response programming as operated by Spectrum Health & Human Services did not renew their contract as of December 31st, 2026. This a mutual decision by both

the contracted provider and the County DCS given reduced utilization and difficulty sustaining the program both from a staffing and fiscal standpoint. As a result of this change, the Mental Health Depts. clinic on-call / emergency services program has adopted new treatment / assessment intervention opportunities (including audio and audio-visual telehealth capabilities) to offer as a community diversion resource. MHA 945 Capabilities are now also available through this program. We continue to collect data on this program to evaluate the needs and sustainability of this program. This data includes number of referrals, referral source, intervention, disposition, and related costs of operation.

Goal 2 Objective 3, 2027 Status Update: Ongoing

Goal 2 Objective 3, 2027 Status Update Description: We are continuing to maximize opportunity to promote and market the available crisis resources in Orleans County. This includes the local helpline, The Care & Crisis Helpline and 988. We are promoting these resources by way of online advertising, social media advertising, participation in community events, and having materials reflecting this resources being made available regularly to providers, stakeholders, and businesses across Orleans County.

Goal 2 Objective 4, 2027 Status Update: Ongoing

Goal 2 Objective 4, 2027 Status Update Description: Mental Health Services and Supports for Youth ages 4 and younger continue to be priority need of Orleans County. The Orleans County Mental Health Department and now Oak Orchard Health (FQHC - offering behavioral health services) are both now represented on the county Early Intervention Task Force.

Goal 3

Goal 3, 2027 Status Update: Ongoing

Goal 3, 2027 Status Update Description: The Orleans County Suicide Prevention Coalition continues to exist and be active in Orleans County. Membership numbers are low - so Orleans County is collaborating with the Genesee and Wyoming County Suicide Prevention Coalitions to maximize efforts. The NORC Projected was conducted and a final report was issued to DCS's and Community Services Board and the Orleans County Legislature. We will continue to utilize this research and report to drive program development and program changes.

Goal 3 Objective 1, 2027 Status Update: Ongoing

Goal 3 Objective 1, 2027 Status Update Description: The Orleans County Suicide Prevention Coalition continues to operate, although membership and participation in meetings has been low and been a challenge. The GOW Suicide Prevention Coalition continues to be active on behalf of the GOW region offering tri-county efforts and activities. We continue to explore and focus on resources and events for the first responder community.

Goal 3 Objective 2, 2027 Status Update: Ongoing

Goal 3 Objective 2, 2027 Status Update Description: The Orleans County Suicide Prevention Coalition has been awarded funding to develop a LOSS team. This LOSS team is currently in the planning year / phase with efforts to implement in 2027. Postvention kits are being re-imagined and re-developed to align with the LOSS team initiative.

Goal 3 Objective 3, 2027 Status Update: Ongoing

Goal 3 Objective 3, 2027 Status Update Description: The Orleans County Suicide Prevention Coalition along with the GOW Coalition continue to promote and advertise available behavioral health resources through Orleans County



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2024 Needs Assessment Form Orleans County Department of Mental Health

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): It has been identified as a need, and at this time, we are exploring ways to implement further assessment of Adverse Childhood Experiences into treatment.

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): At this time workforce recruitment and retention is a high need. Orleans County providers and programs are doing all that we can within our availability to sustain employment within our programs, but it is a challenge with limited resources and support for this initiative with state stakeholders at the local and state level.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Orleans County does not have inpatient treatment programs to include a 939 hospital .

Prevention Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Respite Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? Yes
Need description (Optional):

Transportation Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Transportation is a large issue / challenge among Orleans County residents and community at large.

Workforce Yes

Applies to OASAS? Yes
Applies to OMH? Yes
Applies to OPWDD? Yes
Need Applies to: Both Youth and Adults
Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): See above description.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health



2025 Needs Assessment Form Orleans County Department of Mental Health

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Inpatient Mental Health treatment programs are not located in Orleans County, which results in Orleans County residents seeking inpatient supports and services in neighboring counties, Erie and Monroe Counties mostly. Poor discharge planning and coordination of care between the Orleans County services providers and often referral sources and the outside county inpatient programs is a challenge, which drastically impacts service delivery, prevention efforts, and postvention efforts in Orleans County

Residential Treatment Services Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transition Age Services Yes

Applies to OASAS? No

Applies to OMH? No

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Most impact is identified with OPWDD services delivery and participants.

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transportation continues to be a huge barrier across systems impacting both youth and adults.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Workforce recruitment and retention efforts across all systems is evident and a growing concern, which has drastically impacted service deliver and available supports and services for both youth and adults across all systems.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health



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Orleans County Department of Mental Health**

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We are seeing an increase involvement for those individuals with mental health, substance use, and developmental disabilities in our legal system i.e. arrests, police contact, CPL 730.20 / 730.40 / 730.50 commitment orders. Increased arrests, police contacts , juvenile probation supervision for youth.

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need?

Need description (Optional): There are no inpatient treatment programs for either SUD or behavioral health in Orleans County for both youth and adults. Referrals are made to outlying counties, who are overwhelmed and have limited bed capacity for inpatient admissions. This need applies to all areas and both youth and adults.

Outpatient Treatment Yes

Applies to OASAS? No

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): We are seeing increased mental health and developmental disability needs presenting, with minimal areas of expertise for outpatient treatment for these cases.

OPWDD does not have a licensed outpatient clinic treatment program in the county (or surrounding counties). Finding staff / clinicians who are trained or interested in treating youth has been a challenge. We have seen this directly in the outpatient clinic and satellite clinic sites in Orleans County .

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transportation continues to be a high need across all three entities and provides difficulty for community members to adequately meet their needs and access appropriate services providers. This is more difficult in our rural county given its geographical landscape, and minimal to no transportation providers (or reliable transportation providers).

Workforce Yes

Applies to OASAS? No

Applies to OMH? No

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Workforce has been identified as a need specifically for OPWDD providers in Orleans County and also specifically to providing youth services.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health



**Office of Addiction
Services and Supports**

**Office of
Mental Health**

**Office for People With
Developmental Disabilities**

**2027 Needs Assessment Form
Orleans County Department of Mental Health**

Adverse Childhood Experiences Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Case Management/Care Coordination Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Crisis Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Cross System Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Employment/volunteer (client) Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Adults Only

Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): Pre-Vocational and Vocational programming and support is an identified need - although not addressed in Local Services Plan at this time.

Forensics Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Individual (adults and youth) who are involved in the criminal justice system continue to be a population area of need of focus across all systems (OMH, OPWDD, OASAS)

Housing Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Inpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Inpatient programming for both youth and adults across all systems (OASAS, OMH, and OPWDD) continue to be a need on behalf of Orleans County residents.

Non-Clinical Supports Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Outpatient Treatment Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Prevention Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Problem Gambling Yes

Applies to OASAS? Yes

Applies to OMH? No

Applies to OPWDD? No

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): UConnect Care (OASAS) provider offering formal gambling supports and resources on behalf of Orleans County. We also know that is a priority initiative of OASAS given the NYS Gambling access changes to both youth and adults in New York State.

Residential Treatment Services Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Respite Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? Yes

Need description (Optional):

Transportation Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No

Need description (Optional): Transportation in our rural county continues to be a significant barrier to access to care for both youth and adults. This a priority need across systems.

Workforce Yes

Applies to OASAS? Yes

Applies to OMH? Yes

Applies to OPWDD? Yes

Need Applies to: Both Youth and Adults

Do any of the Goals on the Goals and Objectives Form address this need? No
Need description (Optional): We continue to recognize the need of Workforce Recruitment, Workforce Retention, and Workforce Development as a need for ongoing assessment and evaluation. This affects cross systems.

LGU Representative: Danielle Figura

Submitted for: Orleans County Department of Mental Health

Orleans County - OMH Providers

<i>Provider Name</i>	<i>Provider Type</i>	<i>Additional Notes</i>
Orleans County Mental Health Department	Article 31 Outpatient Clinic Program, Article 31 Outpatient Clinic Satellite Site Programs (Schools, and	
Mental Health Association of Genesee & Orleans Counties	Peer / HCBS / Transportation / Warm Line - Services	
ACE Employment (Restoration Society)	Vocational / HCBS Services	
Rochester Psychiatric Center, Mobile Integration Team	Adult Only - Mobile Crisis Response - Monday - Fridays Business Hours	
Spectrum Cares Team (Spectrum Health & Human Services)	Mobile Crisis Response - Youth & Adults - Evenings, Weekends, Holidays	
ARC GLOW (Community Residence)	Community Residence - 10 Beds	
Living Opportunities of DePaul	Housing - TAP Apartments, Supportive Housing, Crisis / Emergency Housing	
Hillside Family of Agencies	CFTSS, Care Management, Peer / Family Support	
WNY Childrens Psychiatric Center - Mobile Integration Team	Mobile Integration Team	
WNY Childrens Psychiatric Center - Hospital / Residential	Long Term Hospitalization / Residential Program	* located in Erie County
Aurora House , Community Missions of Niagara	Community Residence for Youth	* located in Niagara County
Erie County Medical Center (ECMC)	939 Facility / CPEP / Inpatient Hospitalization serving both adults & youth	* located in Erie County
Strong Memorial Hospital	939 Facility / CPEP / Inpatient Hospitalization serving both adults & youth	*located in Monroe County

Wyoming County Community Hospital	939 Facility / CPEP / Inpatient Hospitalization serving adults	* located in Wyoming County
Rochester General Hospital	939 Facility / CPEP / Inpatient Hospitalization serving adults	*located in Monroe County

* As of July 2024