Mental Hygiene Goals and Objectives Form
Ontario Co. Community Services Bd. (70340)
Certified: Diane Johnston (9/1/20)

Mental Hygiene Law, § 41.16 "Local planning; state and local responsibilities" states that "each local governmental unit shall: establish long range goals and objectives consistent with statewide goals and objectives." The Goals and Objectives Form allows LGUs to state their long-term goals and shorter-term objectives based on the local needs identified through the planning process and with respect to the State goals and objectives of each Mental Hygiene agency.

The information input in the 2020 Goals and Objectives Form is brought forward into the 2021 Form. LGUs can use the 2020 information as starting point for the 2021 Plan but should ensure that each section contains relevant, up-to-date responses.

Please indicate below if the overall needs of each disability population got better or worse or stayed about the same over the past year. Completion of these questions is required for submission of the form.

New To assist LGUs in the assessment of local substance use disorder (SUD) needs, OASAS Planning has developed a county-level, core-dataset of SUD public health data indicators. These reports are based on the recommendations of the Council of State and Territorial Epidemiologists and the regularly updated county-level datasets available in New York State. Each indicator compares county-level population-based rates to statewide rates. Reports for all counties are available in the County Planning System Under Resources -> OASAS Data Resources -> Substance Use Disorder Key Indicators

1. Overall Needs Assessment by Population (Required)

Please explain why or how the overall needs have changed and the results from those changes.

The question below asks for an overall assessment of unmet needs; however certain individual unmet needs may diverge from overall needs. Please use the text boxes below to describe which (if any) specific needs have improved, worsened, or stayed the same.

a) Indicate how the level of unmet mental health service needs, overall, has changed over the past year:
   - [ ] Improved
   - [ ] Stayed the Same
   - [ ] Worsened

Please describe any unmet mental health service needs that have improved:

2021 planning :

Over the past year, there have been numerous initiatives which have had significant (positive) impact on the community. The child respite beds in Elmira have increased usage, the Adult respite in Canandaigua / Prospect house has increased respite use, the community support center remains strong with its connection to a local Gym, the Mental health association has remained an integral part of service / supports for those struggling. Mobile CPEP has enhanced coverage to 24/7 as well as enhancing their coordination with 911 dispatch.

The most improved for mental health has been the addition of CIT - Crisis Intervention Team which has trained 30 law enforcement in mental health and substance use...in conjunction the collaboration between Law enforcement (LE) - CPEP mobile crisis and COTI peers. Additional MH and LE staff have attended "train the trainer" thus will roll out additional training opportunities to appropriate LE and first responder personnel across the county.

The Suicide Prevention Coalition has remained strong, offering ASIST,SAFE TALK and TALK saves Lives...all addressing strategies to help talk to individuals struggling with thoughts of suicide. Such presentations will continue across the county. Although our suicide rates have remained consistent, the continued education, information and training will offer support to the community.

Access to and use of the Lakeview - Prospect Street house has improved significantly.

Please describe any unmet mental health service needs that have stayed the same:

As indicated, lack of housing opportunities, limited access to outpatient and inpatient psychiatric care and most significant and has been consistent of the recent years. DePaul is developing another mixed use housing program in Geneva which will hopefully have a positive impact on housing in that community.

Please describe any unmet mental health service needs that have worsened:

Due to the intensity of problems, our most "intensive" STATE operated services are consistently "Filled". We are often seeking ACT services for individuals who have been unsuccessful in the community and outpatient level of care. There is
always a waiting list and the newer model of health homes is not always sufficient to meet the needs.

The need for psychiatric time for both children and adults is problematic. "Wait times" for prescriber hours can be lengthy. The acuity of individuals seeking services is increasing yet the demands / expectations for high caseloads in clinic, limited contact from care managers resulting in inadequate care to help individuals be stable and safe in the community.

Psychiatric beds for children/adolescents remain difficult to come by. Some children wait in EDs for hours / days, often to then be sent home instead of hospitalized. Some families are offered hospitalizations hours away which they decline for so many reasons.

minimal use of the CSH Observation beds to date. Conversations with the hospital are taking place to increase the use.

Access to children's services have been significantly negatively impacted with the recent changes. The "new" CFTSS / old Waiver services are at best difficult and confusing to access and understand the referral process and at worst, they are totally unavailable due to staffing limitations. The referral process is complex and time consuming, leaving children / families without services for weeks.

COVID has had a significant impact since March 2020; the true impact may not be understood for months / years to come. Although agencies (not for profit, state and county) all went into high gear (almost immediately) with offering remote sessions, in person services remain limited. To continue safety practices remote work is likely to remain long standing. Continued assessment and flexibility of the needs of our community and the populations served by each agency is necessary moving forward.

b) Indicate how the level of unmet substance use disorder (SUD) needs, overall, has changed over the past year:

- Improved
- Stayed the Same
- Worsened

Please describe any unmet SUD service needs that have improved:

2021
Some clear improvements in the overall opportunities for individuals as listed below from our previous year's plan:
1. FLACRA addition of swing beds to best address the individual needs of those seeking treatment (2018 residential redesign to provide both mental health and substance abuse services "in house", as well as 25 bed expansion planned for 2020)
2. Increased housing supports and options
3. Continued growth of the Substance Abuse Coalition activities / education
4. Monroe and Wayne counties are now offering "immediate / open access" for assessment and treatment. Individuals from Ontario County can utilize these services.
5. Exploration of the need for more suboxone providers is paramount. There remains a shortage of providers, thus waiting lists for services. (number of providers remains low)
6. Strong Memorial Hospital has secured a location in Ontario County for a methadone clinic. Due to the many regulations, the process for full approval is time consuming.
7. Youth clubhouse in Geneva continues to be a positive program for youth.
8. Ontario, Yates and Wayne have additional funding for COTI / peer services
9. Hiring / training additional peer supports

2021 planning: Positive additional programming is occurring to support treatment of substance use disorders (COTI, 25 bed expansion, Open Access center in Wayne County, additional state funds to support programming in Ontario County jail). However, limited funds are focused on Prevention services and education. Both the FL Council on Alcoholism (no additional funding) and the Substance Abuse Coalition / Partnership for Ontario County (funding to end in fall 2019) are providing programming and services to the community. These services and invaluable and must continue (and increase). With this loss of life to drugs has increased and continued programming from Prevention to Treatment and life long support are needed. The opioid epidemic is hitting our county hard with the addiction and deaths impacting the entire community.

2020 As noted above, the collaboration between law enforcement, COTI / FLACRA has significantly improved in meeting the needs of our community. We are now taking the next step to fully integrate the use of OD MAP to further attack the opioid epidemic. Additional funds have flowed into FLACRA to create a Community Resource Support Center in collaboration with local programs to provide alternatives to formal substance abuse clinic treatment. An Opioid treatment court was initiated in 12/2018 and most recently additional funding has been provided from OASAS to support the intensity of services which should be offered to individuals going through this option. Although the U OF R methadone clinic has not opened its doors yet, they are in process and are moving forward for a start date in 2019. The Youth Clubhouse in Geneva continues to provide support and services to youth in that community. A treatment provider will be resuming provision of services in 2 locations across the county (they had decreased to 1); this will improve access to treatment for our residents.

Treatment courts continue to be incredibly important for close oversight and support to those struggling with Substance use.
Please describe any unmet SUD service needs that have **stayed the same**:

Council on Alcoholism has continued to provide services to the wider community and within the school districts to support Prevention and education. The Council works collaborative with the Partnership for Ontario county, FLACRA and others to provide services.

SUD Prevention funds have remained the same which does not pro-actively address the SUD crises around the county / state.

Please describe any unmet SUD service needs that have **worsened**:

To reiterate, we have experienced numerous strengths and positive movement in the arena of provision of substance abuse services. Issues which may have worsened include workforce.....positions for para professional and professional positions are always in need. And despite service enhancement, we continue to have many deaths due to substance use related activities.

Lack of an adequate number of prescribers with SUD specialties to address the complex co-occurring issues.

COVID, again has had significant impact on all communities. We have seen a heightened incident of both fatal and nonfatal overdoses. Although SUD services continued during the 2020 COVID period, most were remote with no/limited screening for substance use (by treatment programs, probation, courts). As increased in person sessions slowly resume, monitoring of individual needs is necessary.

Unfortunately, the opioid epidemic has increased with number of fatalities as well as overdoses requiring intervention.

c) Indicate how the level of unmet needs of the **developmentally disabled** population, overall, has changed in the past year:

- [ ] Improved
- [ ] Stayed the Same
- [ ] Worsened

Please describe any unmet **developmentally disability** service needs that have **improved**:

Services are "shifting" in the DD system, thus it's difficult to fully assess. There are many unknowns in the system regarding funding, reimbursement of services, consolidation and coordination with other agencies. Ontario ARC will continue to update Ontario County CSB. Housing options as well as in community job opportunities are continually being explored. Housing / apartment options are developing now.

Increased involvement with youth through the ACCESS VR grant.
- 15 specific apartments for the DD population at Creekview apartments / canandaigua
- Increase in self directed opportunities / budgets
- Discontinued all site based programming, increase inclusive opportunities
- Opening of Bad Dog Boutique - employment opportunities
- JET connections, realignment of all employment and pre-employment activities under one umbrella (Job Exploration and Training - JET)

Please describe any unmet **developmentally disability** service needs that have **stayed the same**:

- Transportation
- Residential
- Competitive employment

Please describe any unmet **developmentally disability** service needs that have **worsened**:

- Staffing crisis- competent work force - staffing shortage
- Transition to the Care Coordination system has slowed down the process to timely services and supports
- COVID has had the most negative impact on the DD services. There are tremendous fiscal cuts which may negatively impact of community based programs previously being offered. Group home visits were abruptly ended, as were day programming, leaving many individuals with limited activities and supports.

The second section of the form includes; goals based on local need; goals based on state initiatives and goals based in other areas. The form allows counties to identify forward looking, change-oriented goals that respond to and are based on local needs and are consistent with the goals of the state mental hygiene agencies. County needs and goals also inform the statewide comprehensive planning efforts of the three state agencies and help to shape policy, programming, and funding decisions. For county needs assessments, goals and objectives to be most effective, they need to be clear, focused and achievable. The following instructions promote a convention for developing and writing effective goal statements and actionable objectives based on needs, state or regional initiatives or other relevant areas.

### 2. Goals Based On Local Needs
Please select any of the categories below for which there is a high level of unmet need for LGU and the individuals it serves. (Some needs listed are specific to one or two agencies; and therefore only those agencies can be chosen). When considering the level of need, compare each issue category against all others rather than looking at each issue category in isolation.

- For each need identified you will have the opportunity to outline related goals and objectives, or to discuss the need more generally if there are no related goals or objectives.
- You will be limited to one goal for each need category but will have the option for multiple objectives. For those categories that apply to multiple disability areas/state agencies, please indicate, in the objective description, each service population/agency for which this unmet need applies. (At least one need category must be selected).

<table>
<thead>
<tr>
<th>Issue Category</th>
<th>Applicable State Agency(ies)</th>
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<tbody>
<tr>
<td></td>
<td>OASAS</td>
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<tr>
<td>a) Housing</td>
<td>✓</td>
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<tr>
<td>b) Transportation</td>
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<td>c) Crisis Services</td>
<td>✓</td>
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<tr>
<td>d) Workforce Recruitment and Retention (service system)</td>
<td>✓</td>
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<tr>
<td>e) Employment/ Job Opportunities (clients)</td>
<td>✓</td>
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<tr>
<td>f) Prevention</td>
<td>✓</td>
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<tr>
<td>g) Inpatient Treatment Services</td>
<td>✓</td>
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<td>h) Recovery and Support Services</td>
<td>✓</td>
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<tr>
<td>i) Reducing Stigma</td>
<td>✓</td>
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<td>j) SUD Outpatient Services</td>
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<tr>
<td>k) SUD Residential Treatment Services</td>
<td>✓</td>
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<tr>
<td>l) Heroin and Opioid Programs and Services</td>
<td>✓</td>
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<tr>
<td>m) Coordination/Integration with Other Systems for SUD clients</td>
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<tr>
<td>n) Mental Health Clinic</td>
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<td>o) Other Mental Health Outpatient Services (non-clinic)</td>
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<td>p) Mental Health Care Coordination</td>
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<td>q) Developmental Disability Clinical Services</td>
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<td>r) Developmental Disability Children Services</td>
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<td>s) Developmental Disability Student/Transition Services</td>
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<td>t) Developmental Disability Respite Services</td>
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<td>u) Developmental Disability Family Supports</td>
<td>✓</td>
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<tr>
<td>v) Developmental Disability Self-Directed Services</td>
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<td>w) Autism Services</td>
<td>✓</td>
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<tr>
<td>x) Developmental Disability Front Door</td>
<td>✓</td>
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<tr>
<td>y) Developmental Disability Care Coordination</td>
<td>✓</td>
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<td>z) Other Need 1 (Specify in Background Information)</td>
<td>✓</td>
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<tr>
<td>aa) Other Need 2 (Specify in Background Information)</td>
<td>✓</td>
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<tr>
<td>ab) Problem Gambling</td>
<td>✓</td>
</tr>
<tr>
<td>ac) Adverse Childhood Experiences (ACEs)</td>
<td>✓</td>
</tr>
</tbody>
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(After a need issue category is selected, related follow-up questions will display below the table)

2a. Housing - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.
2018 and 2019

There continues to be a housing shortage for individuals in all three areas of need (OMH, OASAS, DD). Each area will continue to focus on advocacy and development of affordable, safe housing.

2020-2021

As stated, DEPAUL (primarily mental health) is in the process of developing a mixed use housing development in Geneva. This is in conjunction with FLACRA / OASAS provider.

Additionally ARC / OPWDD is underway with a housing development in Canandaigua, has opened.

Do you have a Goal related to addressing this need?  
- Yes 
- No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)?  
- Yes 
- No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Development of additional housing opportunities within each area of need.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Work with FLACRA, Lakeview, DePaul, Ontario ARC and other agencies to explore additional housing units

Applicable State Agency: (check all that apply):  
- OASAS
- OMH
- OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2c. Crisis Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2020 Crisis services remain limited but have improved for residents in Ontario county. The local CPEP has expanded their mobile crisis outreach, in addition to coordinated response with Law enforcement. We have both adult (Prospect Street and SOCR) and child and child (Elmira Psychiatric Center) crisis respite for those suffering from mental illness, which access to and usage has slightly improved. FLACRA has expanded / enhanced crisis center to include medically monitored as well as medically supervised. COTI has also improved coordination with Law Enforcement so although not necessary responding in immediate crisis, the peers are able to connect with and reach out to consumers in the county who have been struggling.

START in conjunction with Ontario ARC provides limited crisis respite services. START has a 24 hour crisis hot line available for individuals in this system.

2019 planning

Crisis stabilization / intervention options remains a priority. Present services available:

- Substance abuse: ACC, COTI - peers, 211-Lifeline, Open Access in Monroe county and in Wayne County
- OPWDD: START

Mental health: 211-Lifeline, CPEP and Mobile, EPC adult and child respite beds, Prospect house

A regional crisis intervention plan is underway and was submitted to OMH in 2018 (with Ontario, Wayne, Seneca and Yates
Counties). No feedback from OMH to date.

2020 - 2021
Significant improvement in handling crises in a coordinated, collaborative manner has taken place over the past year. Our 911 dispatch works closely with CPEP and law enforcement to immediately connect with CPEP to send out Mobile crisis team when indicated. Law enforcement works hand in hand with the mental health providers. Additionally, when Substance Use disorder is the issue, Law enforcement contacts COTI to come out and work on engagement with individuals.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Improve coordination, access and response for crises in the community.

2019 - 2021 Planning includes
1. a regional approach to after hours crisis intervention with 3 neighboring counties (Wayne, Seneca, Yates and Ontario)
   The plan has been submitted to OMH. As of 7/2020 this remains on hold.
2. Crisis Intervention training (CIT) Two Mental health professionals (1 from OCMHC, 1 CPEP) and 2 law enforcement (1 Sheriff 1 canandaigua PD) are now trained to provide additional CIT training to more local LE. This continues to enhance the interventions in the community with addressing crisis situations. Training to additional law enforcement continues annually.
3. CPEP coordination with COTI and with law enforcement continues.
4. Although not specifically "crisis" in nature, we have been able to provide ASIST training to numerous county employees as well as providing abriedaved similar training (to address suicidal individuals) to all the 911 dispatch employees. The county (either Public health and/or private individuals) have offered Safe-talk and Talk saves lives to numerous individuals across the county. Both these programs address the issue of taking with individuals who express suicidal statements.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Maximize use of Mobile Outreach
Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Develop a coordinated system of crisis response, regionally
Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Train law enforcement in understanding behavioral health conditions and subsequent responses (as well as understanding services available in the community)
Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2d. Workforce Recruitment and Retention (service system) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.
Do you have a Goal related to addressing this need?  

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

2019 - 2021 Workforce remains an issue in all areas (OMH, OASAS, OPWDD). I do not have a plan / goal to address this concern. The overall change in the "system" is shifting professionals, competing for professionals to conduct the work and there are not enough to go around. This continues to be a topic in DSRIP / FLPPS discussions as the staffing shortage significantly impacts the ability to provide services.

All human services agencies are struggling with workforce issues. There are not adequate numbers of trained / educated individuals to provide the necessary services.

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2e. Employment/ Job Opportunities (clients) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2018-2021

There are several opportunities to explore job opportunities with clients.

Department of Social Services / Workforce development
Access VR
FLACRA / small Voc programming
Ontario ARC
Unity

Do you have a Goal related to addressing this need?  

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2g. Inpatient Treatment Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2018 - 2021

There continues to be a shortage in inpatient beds. In the OASAS field, the additional "swing" beds at the ACC have been helpful, but the limited beds across the State is problematic. OASAS will sometimes report that "beds" are "available" in NYS, yet because they are not local or sometimes within the region, folks may decline such an admission. In the OMH field, the goal is to continue to limit both (State operated) adult and child inpatient beds. This has a direct impact on the number of individuals presenting at CPEP and then unable to locate (child) beds across the State. The OPWDD closures have lead to
primarily only inpatient beds for those with Forensic / legal charges.

The new HBCI program previously mentioned will hopefully begin to fill a need for such high needs children/teens. Some teens/children presenting to the ED, yet not able to either locate a bed, or travel the distance may benefit from this intense intervention. Adult beds can be accessed but are often very short in length and thorough discharge planning and coordination is not always conducted. As previously indicated, a local hospital has closed its psychiatric beds (albeit a small unit). This has impacted our adult beds.

**Do you have a Goal related to addressing this need?**  
- Yes  
- No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Although advocacy should continue within the areas, there is no specific goal pertaining to inpatient beds. The decreasing of beds (OMH and OPWDD) is very clear objective of the State of NY. The State reports enhancements to the outpatient programming, but not only is this slow in coming, but also does not fit the needs for all.

**Change Over Past 12 Months (Optional)**

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

**2. Reducing Stigma - Background Information**

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Both the Substance Abuse Coalition and the Suicide Prevention Coalition are / will via their community education efforts, address stigma. The OPWDD system (local ARC) strives for integration of their consumers in the work environment with ongoing employer education.

**Do you have a Goal related to addressing this need?**  
- Yes  
- No

**Goal Statement**- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  
- Yes  
- No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Decrease stigma in areas related to DD / SUD / MH via education.

**Objective Statement**

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

**Add an Objective** (Maximum 5 Objectives per goal) | **Remove Objective**

**Objective 1:** Education and awareness via Substance Abuse prevention coalition and Council on Alcoholism  
Applicable State Agency: (check all that apply): ✓ OASAS ✓ OMH ✓ OPWDD

**Objective 2:** Education and awareness via the Suicide prevention coalition  
Applicable State Agency: (check all that apply): ✓ OASAS ✓ OMH ✓ OPWDD

**Change Over Past 12 Months (Optional)**
This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2j. SUD Outpatient Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

A shortage of prescribers to provide Suboxone is significant and impacts the quality of care individuals can receive. Both DSRIP as well as OASAS (UB) have been promoting and encouraging primary care physicians to participate in suboxone training. This has had limited success in locally training additional providers to date. Wayne county has opened an Open Access 24/7 program to address SUD. This program will be available for the region and will assist with triage and referral for individuals in need of accessing services. A methadone clinic was planned to open in Ontario County; unfortunately as of late 2019-early 2020, the agency determined they were fiscally unable to continue with this development.

Do you have a Goal related to addressing this need?  

- Yes  
- No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2k. SUD Residential Treatment Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2019 - 2021 FLACRA has engaged in Residential Redesign for the local CRs. Additionally the 25 bed expansion will take place in 2020.

Do you have a Goal related to addressing this need?  

- Yes  
- No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2l. Heroin and Opioid Programs and Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal
This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2018
With approximately a 3x increase in Opioid related deaths in 2015. (8 in 2015, 17 in 2016, 28 in 2018) the topic of heroin and opioid use is significant. The present SUD providers in the county acknowledge the limited number of Suboxone providers, thus contributing to a "wait list" issue. The local jail works with a pharmaceutical company to provide Vivitrol to inmates with coordination to outpatient care upon their release. Methadone is not yet available within the county, but this topic continues to be explored.

2019
As previously mentioned, Ontario / Yates counties were chosen to receive COTI to enhance peer engagement, mobile clinic and mobile response.

2020
With our numbers of overdose deaths remaining consistent, we continue to focus on the prevention and treatment of opioid addiction. As previously indicated, we are awaiting the opening of the Methadone clinic locally. Additionally, as proposed by OMH Article 31 clinics are encouraged to begin to not only screen specifically for Opioid use disorders and to also provide MAT for these individuals in need.

Do you have a Goal related to addressing this need?  ○ Yes  ○ No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)?  ○ Yes  ○ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Decrease deaths due to Opioid use.
Increase availability of MAT.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Coordination with the providers chosen for the STR grant for Ontario and Yates Counties
Applicable State Agency: (check all that apply):  ✓ OASAS  ☐ OMH  ☐ OPWDD

Objective 2: Coordination with Wayne BH as the development of the Open Access program progresses
Applicable State Agency: (check all that apply):  ✓ OASAS  ✓ OMH  ☐ OPWDD

Objective 3: Coordinate with DSRIP / FLPPS as they offer suboxone training to the broader community
Applicable State Agency: (check all that apply):  ✓ OASAS  ☐ OMH  ✓ OPWDD

Objective 4: Support and advocate for continued education and prevention venues via Substance abuse Coalition and FL Council on Alcoholism
Applicable State Agency: (check all that apply):  ✓ OASAS  ✓ OMH  ✓ OPWDD

Objective 5: Explore enhancing MAT services in Article 31 clinics.
Applicable State Agency: (check all that apply):  ☐ OASAS  ✓ OMH  ✓ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2m. Coordination/Integration with Other Systems for SUD clients - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:
FLACRA has received a grant to open up a CCBHC at their Geneva Site. This will serve both those suffering from SUD and MI in an integrated manner.

Do you have a Goal related to addressing this need?  

Yes  No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2n. Mental Health Clinic - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

Data sources used to identify need (e.g. hospital admission data)
Assessment activities used to indicate need or formulate goal (e.g. community forum)
Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2018
OCMHC provides "open access" (2 days per week) for initial screenings. This has eliminated a wait list. However, with this there remains waiting period to be seen by a prescriber for medication needs. We are unable to quickly absorb the significant influx of clients.
OCMHC has increased child psychiatry time which has decreased the wait period, yet there remains a wait. An increase in prescribers for both children and adults remains necessary.
Clifton Springs Hospital and Clinic provides clinic services for adults but has experienced a staffing shortage, thus limited the availability of service provision.
Elmira Psychiatric Center has a small outpatient clinic in Geneva and serve a limited number of adult individuals suffering from chronic mental illness.

2019
All three clinics in the county (county clinic, State clinic and the private hospital clinic) have all experienced staffing issues over the past year. Whether it is clinician or prescriber shortage, this impacts the availability of consumers being served in a timely manner. All 3 are seeking / advertising / recruiting for additional staffing.

2021
In continuing to look forward, there remains a significant shortage in prescriber hours in clinic.

Do you have a Goal related to addressing this need?  

Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  

Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

2019-2021  Enhanced advertisement and recruitment for qualified prescriber positions.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective
Objective 1: Enhanced advertisement and recruitment for psychiatric prescribers.

Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2o. Other Mental Health Outpatient Services (non-clinic) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

2018 - 2021
Family support centers / now under BOCES
Community support centers
Community Resource Center (OASAS)
Mental health association
Suicide Prevention Coalition
Child Advocacy Center
Substance Abuse Coalition (OASAS)
Ontario ARC

The additional providers in our community are invaluable.

Do you have a Goal related to addressing this need? ☑ Yes ☐ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ☑ Yes ☐ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Continue to monitor programs for effectiveness.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Provide resources, support and advocacy for fiscal opportunities.

Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2x. Developmental Disability Front Door - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:
Data sources used to identify need (e.g. hospital admission data)
Assessment activities used to indicate need or formulate goal (e.g. community forum)
Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

**Do you have a Goal related to addressing this need?**  Yes  No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

**Change Over Past 12 Months (Optional)**

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.