



Office of
Mental Health

Office of Alcoholism and
Substance Abuse Services

Office for People With
Developmental Disabilities

2020 Local Services Plan For Mental Hygiene Services

Orleans County Dept. of Mental Health
September 6, 2019

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Planning Form	LGU/Provider/PRU	Status
Orleans County Dept. of Mental Health	70250	(LGU)
Executive Summary	Optional	Not Completed
Goals and Objectives Form	Required	Certified
New York State Prevention Agenda Survey	Required	Certified
Office of Mental Health Agency Planning (VBP) Survey	Required	Certified
Community Services Board Roster	Required	Certified
Alcoholism and Substance Abuse Subcommittee Roster	Required	Certified
Mental Health Subcommittee Roster	Required	Certified
Developmental Disabilities Subcommittee Roster	Required	Certified
Mental Hygiene Local Planning Assurance	Required	Certified

Mental Hygiene Goals and Objectives Form
 Orleans County Dept. of Mental Health (70250)
 Certified: Nicholas Hobson (9/4/19)

1. Overall Needs Assessment by Population (Required)

Please explain why or how the overall needs have changed and the results from those changes.

The question below asks for an overall assessment of unmet needs; however certain individual unmet needs may diverge from overall needs. Please use the text boxes below to describe which (if any) specific needs have improved, worsened, or stayed the same.

a) Indicate how the level of unmet **mental health service needs**, overall, has changed over the past year: Improved Stayed the Same Worsened

Please describe any unmet **mental health** service needs that have **improved**:

Mental Health service needs have largely not changed since last year's report.

Please describe any unmet **mental health** service needs that have **stayed the same**:

Please describe any unmet **mental health** service needs that have **worsened**:

b) Indicate how the level of unmet **substance use disorder (SUD) needs**, overall, has changed over the past year: Improved Stayed the Same Worsened

Please describe any unmet **SUD** service needs that have **improved**:

The Opioid crisis has enveloped the region and made the SUD level of need and acuity much more urgent.

Please describe any unmet **SUD** service needs that have **stayed the same**:

Please describe any unmet **SUD** service needs that have **worsened**:

c) Indicate how the level of unmet needs of the **developmentally disabled** population, overall, has changed in the past year: Improved Stayed the Same Worsened

Please describe any unmet **developmentally disability** service needs that have **improved**:

Developmental disabilities service needs have largely not changed since last year's report. The one area of change is the transformation in the system moving from Medicaid Service Coordination to managed care and a system of care coordination.

Please describe any unmet **developmentally disability** service needs that have **stayed the same**:

Please describe any unmet **developmentally disability** service needs that have **worsened**:

The second section of the form includes: goals based on local need; goals based on state initiatives and goals based in other areas. The form allows counties to identify forward looking, change-oriented goals that respond to and are based on local needs and are consistent with the goals of the state mental hygiene agencies. County needs and goals also inform the statewide comprehensive planning efforts of the three state agencies and help to shape policy, programming, and funding decisions. For county needs assessments, goals and objectives to be most effective, they need to be clear, focused and achievable. The following instructions promote a convention for developing and writing effective goal statements and actionable objectives based on needs, state or regional initiatives or other relevant areas.

2. Goals Based On Local Needs

Issue Category	Applicable State Agenc(ies)		
	OASAS	OMH	OPWDD
a) Housing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b) Transportation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c) Crisis Services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d) Workforce Recruitment and Retention (service system)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e) Employment/ Job Opportunities (clients)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f) Prevention	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g) Inpatient Treatment Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Recovery and Support Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Reducing Stigma	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j) SUD Outpatient Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k) SUD Residential Treatment Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

l) Heroin and Opioid Programs and Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m) Coordination/Integration with Other Systems for SUD clients	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n) Mental Health Clinic	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
o) Other Mental Health Outpatient Services (non-clinic)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p) Mental Health Care Coordination	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q) Developmental Disability Clinical Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r) Developmental Disability Children Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
s) Developmental Disability Student/Transition Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
t) Developmental Disability Respite Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
u) Developmental Disability Family Supports	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
v) Developmental Disability Self-Directed Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
w) Autism Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
x) Developmental Disability Front Door	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
y) Developmental Disability Care Coordination	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
z) Other Need 1(Specify in Background Information)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
aa) Other Need 2 (Specify in Background Information) (NEW)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
ab) Problem Gambling (NEW)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ac) Adverse Childhood Experiences (ACEs) (NEW)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

(After a need issue category is selected, related follow-up questions will display below the table)

2a. Housing - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Orleans County desires to meet the housing needs for its community members with disabilities.

Objective Statement

Objective 1: The Arc of Genesee Orleans will collaborate with OPWDD to explore new strategies and funding streams to develop housing options for people with disabilities in the community.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The Arc will explore and assess non-certified and self-directed housing opportunities for people with disabilities that will more closely mirror housing opportunities for people without disabilities.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: The Arc will explore partnerships and collaborations for developing affordable housing options that will include other populations

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2b. Transportation - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

2c. Crisis Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: Explore options for crisis intervention teams for intervening with youth during the weekday hours (9-5, M-F) by working with the leadership of the WNYCPC – MIT Team and the Spectrum CARES Team to identify funding opportunities for service expansion.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Continue to develop and implement a marketing strategy to promote Care & Crisis Helpline services and Mobile Integration Teams.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Develop and implement a strategy for warm line utilization provided by the Mental Health Association of Genesee and Orleans Counties (MHAGO) and promote warm line networking with the Care & Crisis Helpline.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: The County will work with the Sheriffs’ Department, Albion, Medina and Holley Police Departments OMH, Care & Crisis Helpline, GCASA, the Mental Health Association of Genesee and Orleans Counties (MHAGO) and the mobile mental health team providers (CARES and MIT Teams) to improve crisis response for emergency calls related to behavioral health emergencies. This will be accomplished as a function of the CIT Steering Committee by assisting in the development and training of protocols for Dispatchers and working to increase the utilization of trained CIT (Crisis Intervention Team) officers and mobile mental health teams.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: The Department will continue to assist and support the development and implementation of Crisis Intervention Teams for law enforcement in the county.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

The county has seen the graduation and deployment of the first class of trained CIT officers for an interagency CIT team in the county.

2d. Workforce Recruitment and Retention (service system) - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Providing adequate and accessible developmental disabilities services in Orleans County continues to be a challenge for those serving people with developmental disabilities. The Arc of Genesee Orleans desires to continue to offer a comprehensive array of services for OPWDD recipients and their families.

Objective Statement

Objective 1: The Arc of Genesee Orleans will improve the recruitment and retention of direct support professionals by collaborating with other providers, Arc New York, the Finger Lakes Collaborative, DDAWNY, colleges and job placement organizations.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2e. Employment/ Job Opportunities (clients) - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

The County desires to continue providing vocational services to adults with mental health issues and/or developmental disabilities residing in Orleans County. Utilizing funder approved (OPWDD, ACCESS-VR, OMH) services, the County desires to develop additional job oppor

Objective Statement

Objective 1: Assisted Competitive Employment (ACE Employment) will investigate and delineate opportunities to train and support individuals with mental health issues in employment throughout the Orleans County community. ACE Employment will work with ACCES-VR as well as clinic therapists and care managers to promote intake and follow through for employment training and opportunities. The Arc of Genesee Orleans will provide ongoing support services to individuals with intellectual and developmental disabilities.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The contract agencies, ACE Employment and The Arc of Genesee Orleans, will work to development new job placements and

prevocational training opportunities for community integration.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: The Arc will provide vocational services such as Community Prevocational and Vocational Evaluation services to adults with developmental disabilities residing in Orleans County. The Arc will look to expand opportunities for collaborative vocational programming with Mental Health Association of Genesee and Orleans Counties.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

The MHA has opened a new center and a retail commissary in Orleans that will be accessible for collaboration with the ARC of Orleans.

2f. Prevention - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

2h. Recovery and Support Services - Background Information

See attached.

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by providing recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective 1: GCASA will continue and expand peer recovery coaching in the county by providing training and support to individuals in recovery who are willing and able to become peer mentors.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Support Orleans Recovery Certified Peer Recovery Advocates (CPRA) Program by developing and implementing a marketing and promotional recruitment campaign. .

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: GCASA will research and develop a sustainability funding plan for recovery and support services.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2i. Reducing Stigma - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

2j. SUD Outpatient Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by increasing the availability and use of evidence-based Medication Assisted Therapy (MAT) services to include all patients with alcohol dependence and opio dependence diagnoses.

Objective Statement

Objective 1: The County contract agency, GCASA, will promote, via increased community education, its offerings of medications to include Vivitrol, Naltrexone, Suboxone and Methadone. GCASA will expand programming to include education to all patients who present as benefiting from MAT.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Make available the use of Narcan kits to first responders, treatment staff and family members of opiate-addicted residents. Due to an increase in Opioid-related accidental overdose deaths, there is a need in Orleans County to increase the amount of individuals trained to

administer Narcan. GCASA will continue to offer trainings to first responders, law enforcement, clinical staff, family members and interested community members.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Increase the number of Suboxone prescribers in the county through networking, outreach and encouraging providers to complete the NYS trainings in the provision of Suboxone

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: GCASA will increase engagement into services for the Spanish speaking population by developing and implementing interpreter options (such as Language Line and/or contracted face to face interpreters).

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: Establish a substance use disorder (SUD) satellite clinic operated by GCASA at the Orleans County Department of Mental Health site. Establish protocols, processes and mechanisms for service integration of mental health and chemical dependency sites.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2k. SUD Residential Treatment Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by providing recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective 1: GCASA will continue to offer permanent supportive housing apartments for families in recovery and will evaluate the need for additional units.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: GCASA will develop and implement a 25-bed community residence in Orleans County to serve females from Genesee, Orleans & Wyoming Counties who are in recovery.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2l. Heroin and Opioid Programs and Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Reduce recidivism in the criminal justice system due to criminal activity related to substance abuse/dependency by providing effective chemical dependency education and treatment linkages at the jail.

Objective Statement

Objective 1: GCASA will continue to provide 8 weeks of group substance abuse education to inmates to encourage and enhance their entry into post-release treatment

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: GCASA will collect & analyze data on the prevalence of SUD's for incarcerated Orleans County residents

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Enhance and expand SUD treatment program(s) for sentenced and non-sentenced

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: GCASA will continue to develop and implement post-release linkage mechanisms for services for sentenced inmates that improve engagement in treatment

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: GCASA will continue a peer support mechanism for inmates with SUD difficulties who are transitioning back into the community.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2m. Coordination/Integration with Other Systems for SUD clients - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by providing a coordinated system of community-based recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective 1: GCASA will present on MAT to key stakeholders such as community organizations, schools, law enforcement, and other identified entities.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The Orleans County Volunteer Chaplains group and the Orleans County Sheriff will continue an outreach and educational initiative to all Orleans County communities of faith to inform families and consumers of treatment options in the county.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2n. Mental Health Clinic - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: Integrate the utilization of evidence-based suicide ratings scales (such as the Columbia Suicide Severity Rating Scale: CSSRS) into operations and the electronic health record in the clinic, including at time of intake as well as for COPS appointments and ongoing treatment. Implement follow-up CSSRS as an evidence-based tool to use in ongoing Clinic treatment.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The clinic will incorporate evidence-based SUD (Substance Use Disorder) screening tools (such as CAGE-AID, AUDIT-C) as well as tobacco-use screening tools into clinical practice.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Evaluate the operational effectiveness of the school-based satellites to improve accessibility and performance by developing performance measures in conjunction with the host school districts.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: The Department will present information to key stakeholder groups including primary care providers and the public on the availability and accessibility of local mental health services and resources

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: Establish a primary care satellite clinic operated by Oak Orchard at the Orleans County Department of Mental Health site. Establish protocols, processes and mechanisms for service integration of mental health and primary care services.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2o. Other Mental Health Outpatient Services (non-clinic) - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: Continue to assess community needs for additional services and programs. Collaborate with the Suicide Prevention Coalition of Orleans County, MHAGO (Mental Health Association of Genesee and Orleans Counties), GCASA, NAMI (Rochester), NYAPRS, Restoration Society, Inc. (ACE Employment Services), Independent Living of the Genesee Region and the schools to do peer-run groups, informational panels, and school/community forums to include such topics as depression, trauma and support for survivors of suicide.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Foster and enhance the development and implementation of outreach utilizing peer respite as well as peer recovery services using the Visions of Hope Recovery Center and HCBS services operated by MHAGO, Restoration Society, Inc. or the Independent Living Center.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: The Department will continue coordinated efforts to reduce the involvement of individuals with mental illness with the judicial system by enhancing a community-wide jail diversion and reintegration program.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2p. Mental Health Care Coordination - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: The Department will enhance services to incarcerated individuals in the Orleans County jail by enhancing coordinated care management linkage procedures to augment enhanced mental health services in the jail. This will be accomplished by tracking and analyzing utilization of care management and coordinating services with the Access Matters (GCASA) personnel assign to the jail.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2t. Developmental Disability Respite Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Adequate and accessible respite services in Orleans County continue to be a struggle for people with developmental disabilities. Orleans County desires to offer a wider variety of overnight and day respite services for families that include recipients of OPWDD services.

Objective Statement

Objective 1: The contract agency will work with families to recruit potential respite providers and increase opportunities for self-directed respite in the community. The Arc of Genesee Orleans will also research with OPWDD overnight respite funding opportunities with the goal of increasing the options for respite in the county and will target implementing an overnight respite bed during this period.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2u. Developmental Disability Family Supports - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Individuals and families with developmental disabilities will be prepared for enrollment in health homes, care coordination and ultimately, managed care.

Objective Statement

Objective 1: The Arc of Genesee Orleans will prepare families/individuals with developmental disabilities for a managed care environment. The Arc of Genesee Orleans will develop and implement systems and mechanisms to educate families

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2z. Other Need (Specify in Background Information) - Background Information

Other Needs: Suicide Prevention and Intervention

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.

Objective Statement

Objective 1: Develop a suicide postvention support strategy that includes input and involvement of local survivors of suicide, law enforcement, first responders, clergy, funeral homes, schools and other community stakeholders.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The Suicide Prevention Coalition will develop and implement a strategy to promote awareness and involvement in the National Suicide Survivor’s Loss Day.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Foster the development and work of the Orleans County Suicide Prevention Coalition by developing and implementing strategies to increase membership in the Coalition

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: Develop and implement increased support resources for youth for suicide prevention via presentations, support groups, peer resources and social media. Incorporate SafeTalk as applicable. Explore partnerships and collaboration with MHANYS, MHAGO, NYAPRS and the School Mental Health Resource Training Center.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: Develop and implement a tri-county, GOW region annual marketing campaign including social media to promote behavioral health wellness, suicide prevention, and dissemination of information and resources. This includes the development of a GOW suicide prevention website with links to each county and vignettes and information on suicide prevention.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2aa. Other Need 2 (Specify in Background Information) (NEW) - Background Information

Other needs: Alcohol and Substance Abuse Prevention

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence and prevalence of Alcohol and Other Substance Use Disorders in Orleans County youth, parents and caregivers.

Objective Statement

Objective 1: GCASA will provide evidence-based educational programming in the schools to foster prevention efforts to reduce exposure and experimentation.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: GCASA will utilize the harm-reduction program, “Teen Intervene,” in the schools to help measurably reduce the use of substances in 25% of all participating youth.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: GCASA will offer at least ten evidence-based programs and community presentations to heighten awareness and build the skills and resources of parents and caregivers to intervene and support sobriety in youth.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

Attachments
<ul style="list-style-type: none"> • 2019-2020 Annual Plan Goals - clean copy.pdf

New York State Prevention Agenda Survey
Orleans County Dept. of Mental Health (70250)
Certified: Mark O'Brien (6/24/19)

The following survey is intended to promote alignment with the NYS Prevention Agenda for 2019-2024 as part of local services plan development.

All inquiries regarding this survey should be directed to oasasplanning@oasas.ny.gov.

Background

The New York State Prevention Agenda for 2019-2024 aims to make New York State the Healthiest State in the Nation for People of All Ages. The Prevention Agenda's overarching strategy is to implement public health approaches that improve the health and well-being of entire populations and eliminate health inequities. This strategy includes an emphasis on social determinants of health - the social, cultural and environmental factors that influence health status, and are root causes of poor health and adverse outcomes. An agenda that focuses on social determinants necessitates cross-cutting policy development and support for local implementation.

As part of the Prevention Agenda, counties are required to submit Community Health Assessment and Community Health Improvement Plans to the Department of Health. LGUs responsible for mental hygiene services have often been active partners in the development and implementation of these plans that align with the statewide prevention agenda. The 2019-2024 Prevention Agenda includes goals and interventions specific to behavioral health, and overall health and well-being. Within the Prevention Agenda, available here, please review the Healthy Women, Infants, and Children Action Plan (pgs. 97-153) and the Promote Well-Being and Prevent Mental and Substance Use Disorders Action Plan (pgs. 154-171).

To reach the statewide prevention goals, future local service planning should include implementation of identified or other evidence-based interventions. Localities will need to create or identify metrics and data collection methods to determine impact. In some cases, data or metrics may not exist. Therefore, data collection will need to occur at the county/provider levels. These activities will require the support of all stakeholders.

Questions

1. Has your LGU developed a plan that aligns with the Statewide Prevention Agenda?

No

Yes, please explain:

There are elements of the statewide agenda contained in our prevention objectives.

2. Each of the eight goals in the "Promote Well-Being" focus area and "Prevent Mental and Substance Use Disorders" focus area, have an associated intervention. Please select which of the following interventions you have begun or will begin implementing:

Focus Area 1: Promote Well-Being

Goal 1.1: Strengthen opportunities to build well-being and resilience across the lifespan

- 1.1 a) Build community wealth
- 1.1 b) Support housing improvement, affordability and stability through approaches such as housing improvement, community land trusts and using a "whole person" approach in medical care
- 1.1 c) Create and sustain inclusive, healthy public spaces
- 1.1 d) Integrate social and emotional approaches across the lifespan and establish support programs that establish caring and trusting relationships with older people. Examples include the Village Model, Intergenerational Community, Integrating social emotional learning in schools, Community Schools, parenting education.
- 1.1 e) Enable resilience for people living with chronic illness by increasing protective factors such as independence, social support, positive explanatory styles, self-care, self-esteem, and reduced anxiety.
- 1.1 f) Implement evidence-based home visiting programs
- 1.1 g) Other

Goal 1.2 Facilitate supportive environments that promote respect and dignity for people of all ages

- 1.2 a) Implement Mental Health First Aid
- 1.2 b) Implement policy and program interventions that promote inclusion, integration and competence
- 1.2 c) Use thoughtful messaging on mental illness and substance use
- 1.2 d) Other

Focus Area 2: Mental and Substance Use Disorders Prevention

Goal 2.1: Prevent underage drinking and excessive alcohol consumption by adults

- 2.1 a) Implement environmental approaches, including reducing alcohol access, implementing responsible beverage services, reducing risk of drinking and driving, and underage alcohol access
- 2.1 b) Implement/Expand School-Based Prevention and School-Based Prevention Services
- 2.1 c) Implement Screening, Brief Intervention, and Referral to Treatment (SBIRT) using electronic screening and brief interventions (e-SBI) with electronic devices (e.g., computers, telephones, or mobile devices) to facilitate delivery of key elements of traditional SBI
- 2.1 d) Integrate trauma-informed approaches into prevention programs by training staff, developing protocols and engaging in cross-system collaboration

2.1 e) Other

Goal 2.2 Prevent opioid overdose deaths

- 2.2 a) Increase availability of/access and linkages to medication-assisted treatment (MAT) including Buprenorphine
- 2.2 b) Increase availability of/access to overdose reversal (Naloxone) trainings to prescribers, pharmacists and consumers.
- 2.2 c) Promote and encourage prescriber education and familiarity with opioid prescribing guidelines and limits as imposed by NYS statutes and regulations.
- 2.2 d) Build support systems to care for opioid users or those at risk of an overdose
- 2.2 e) Establish additional permanent safe disposal sites for prescription drugs and organized take-back days
- 2.2 f) Integrate trauma informed approaches in training staff and implementing program and policy
- 2.2 g) Other

Goal 2.3 Prevent and address adverse childhood experiences (ACEs)

- 2.3 a) Address Adverse Childhood Experiences and other types of trauma in the primary care setting
- 2.3 b) Grow resilient communities through education, engagement, activation/mobilization and celebration
- 2.3 c) Implement evidence-based home visiting programs
- 2.3 d) Other

Goal 2.4 Reduce the prevalence of major depressive disorders

- 2.4 a) Strengthen resources for families and caregivers
- 2.4 b) Implement an evidence-based cognitive behavioral approach such as Peter Lewinsohn's Coping with Depression course, Gregory Clarke's Cognitive-Behavioral Prevention Intervention
- 2.4 c) Implement the Combined Parent-Child Cognitive-Behavioral Therapy (CPC_CBT)
- 2.4 d) Other

Goal 2.5 Prevent suicides

- 2.5 a) Strengthen economic supports: strengthen household financial security, and policies that stabilize housing
- 2.5 b) Strengthen access and delivery of suicide care – Zero Suicide (a commitment to comprehensive suicide safer care in health and behavioral health care systems)
- 2.5 c) Create protective environments: reduce access to lethal means among persons at risk of suicide; integrate trauma informed approaches; reduce excessive alcohol use
- 2.5 e) Promote connectedness, coping and problem-solving skills: social emotional learning, parenting and family relationship programs, peer norm program
- 2.5 f) Other

Goal 2.6 Reduce the mortality gap between those living with serious mental illnesses and the general population

- 2.6 a) Implement a multilevel intervention model that focuses at the individual, health systems, community and policy-levels. This model describes a comprehensive framework that may be useful for designing, implementing and evaluating interventions and programs to reduce excess mortality in persons with SMD.
- 2.6 b) Implement integrated treatment including concurrent therapy for mental illness and nicotine addiction
- 2.6 c) Support and strengthen licensing requirement to include improved screening and treatment of tobacco dependence by mental health providers
- 2.6 d) Other

Please describe your efforts implementing the interventions selected above (if any). Also, if you selected an "other" category from any set of interventions above, please describe it here:

Our LGU is part of a multi-county task force initiative to address these issues. This includes Genesee and Wyoming Counties.

3. Have you engaged any local or regional partners in implementing actions related to the New York State Prevention Agenda (e.g., Local Health Department, hospital or hospital system, substance use disorder prevention coalition)?

No

Yes, please explain:

See above. Includes law enforcement, clergy, peers and peer agencies, health & mental health.

4. As data and metrics related to the Prevention Agenda's behavioral health interventions may not exist, has your LGU considered how to track progress of implementation?

No

Yes, please explain:

5. Has your LGU identified statewide policies that assist or impede implementation of Prevention Agenda interventions?

No

Yes, please explain:

6. Is your LGU planning for Prevention Agenda alignment by Article 31 and 32 clinics via implementation of evidence-based practices? If so, please describe, and include relevant details on any LGU support of data protocols that would assist clinics in determining outcomes.

- No
- Yes, please explain:

Working with GCASA, an Article 32 provider on integrated treatment.

7. Are the Prevention Agenda's cross-cutting goals and priorities (e.g., environmental concerns, chronic illness reduction) addressed in your health department's Community Health Assessment and Community Health Improvement Plan? If so, how will your LGU support these cross-cutting goals and priorities?

- No
- Yes, please explain:

see above

8. DSRIP funding has advanced many projects related to the overall improvement of behavioral health and well-being. Of these projects supported by DSRIP, are there local prevention opportunities that your LGU could build upon and sustain?

- No
- Yes, please explain:

Supporting system transformation projects, including data analytics for a new BHCC.

9. Aside from Prevention Agenda activities, please identify any of the following social determinants of mental health that you are addressing in your community:

- | | |
|---|---|
| <input type="checkbox"/> Un/Underemployment and Job Insecurity | <input type="checkbox"/> Poor Education |
| <input type="checkbox"/> Food Insecurity | <input type="checkbox"/> Poverty/Income Inequality |
| <input type="checkbox"/> Adverse Features of the Built Environment | <input type="checkbox"/> Adverse Early Life Experiences |
| <input checked="" type="checkbox"/> Housing Instability or Poor Housing Quality | <input checked="" type="checkbox"/> Poor Access to Transportation |
| <input type="checkbox"/> Discrimination/Social Exclusion | <input type="checkbox"/> Other |

Please describe your efforts in addressing the selections above:

Working as a member of the Western Region RPC to coordinate and plan actions.

10. In your county, do you or your partners offer training related to strengthening resilience, trauma-informed or trauma-sensitive approaches?

- a) No Yes
b) If yes, please list

Title of training(s):

How many hours:

Target audience for training:

Estimate number trained in one year:

11. New to the 2019-2024 cycle of the Prevention Agenda is the incorporation of a Health-Across-all-Policies approach, initiated by New York State in 2017, which calls on all State agencies to identify and strengthen the ways that their policies and programs can have a positive impact on health. As part of this effort, New York State was designated as the first Age-Friendly State in the nation by the American Association of Retired Persons (AARP).

Does your LGU have policies and procedures in place to support the positive environmental, economic, and social factors that influence the health and well-being of all residents, especially older adults?

- No
- Yes, please provide examples:

Office of Mental Health Agency Planning (VBP) Survey
Orleans County Dept. of Mental Health (70250)
Certified: Mark O'Brien (6/21/19)

The purpose of this survey is to promote continued and improved access to quality mental health services in Medicaid Reform (DSRIP/Value Based Payment). All questions regarding this survey should be directed to Melissa Staats, MA MSW, at 518-408-8533, or Melissa.Staats@omh.ny.gov

Background

On April 14, 2014, New York received a waiver from the federal government that allowed the state to reinvest \$8 billion in federal savings generated by Medicaid Redesign Team (MRT) reforms and support the redesign of the health care delivery system. Of this, \$6.42 billion is used to support Delivery System Reform Incentive Payments (DSRIP). The DSRIP program promotes community-level collaborations and focus on system reform, specifically a goal to achieve a 25 percent reduction in avoidable hospital use over five years. DSRIP projects focus on system transformation, clinical improvement and population health improvement. All DSRIP funds are based on performance linked to achievement of project milestones.

DSRIP serves as a bridge to value-based payment in New York State.

DOH website

DSRIP Performing Provider Systems (PPS)

Organizations responsible for implementing DSRIP goals via Project Plans are called Performing Provider Systems. Many counties report the value PPS brings to communities as they provide resources that support efforts currently not funded by Medicaid.

DSRIP Project Lists

New York State Delivery System Reform Incentive Payment Program Project Toolkit
DSRIP Performing Provider Systems (PPS Statewide)

Value Based Payment (VBP) - Reduce Costs/Improve Quality

The New York State Medicaid managed care system is transforming from one that pays for service volume to one that rewards value, as defined by the intersection of cost and quality. This transformation is detailed in the NYS VBP Roadmap for Medicaid Payment Reform.

New York State VBP Roadmap

Further details regarding VBP readiness and implementation can be found at: DSRIP - Value Based Payment Reform (VBP) and VBP for Providers

NYS Behavioral Health (BH) Value Based Payment (VBP) Readiness Program

The BH VBP Readiness Program provides funding over 3 years to selected BH provider networks that have formed a Behavioral Health Care Collaborative (BHCC), beginning in 2017. There are 19 BHCCs across the state receiving this funding.

A BHCC is a network of providers delivering the entire spectrum of behavioral health services available in a natural service area. The BHCC includes, but is not limited to, all licensed/certified/designated OMH/OASAS/Adult BH HCBS programs and service types. The Readiness Program is designed to achieve two overarching goals:

1. Prepare behavioral health providers to engage in VBP arrangements by facilitating shared infrastructure and administrative capacity, collective quality management, and increased cost-effectiveness; and
2. Encourage VBP payors, including but not limited to MCOs, hospitals, and primary care practices, to work with BH providers who demonstrate their value as part of an integrated care system.

Value Based Payment Readiness for Behavioral Health Providers

New York State Behavioral Health Value Based Payment Readiness Program Overview

New York State's goal is to have the vast majority of total managed care payments tied to VBP arrangements by 2020. DSRIP funding to support BHCCs and PPS projects ends March 31, 2020.

Questions

1. Have the PPS supported your LGU and community? For example, support for efforts such as: addressing gaps in services, promoting evidence based and best practices, and facilitating clinical integration.

a) Yes No

b) Please provide more information:

Working closely with both Millennium CC and FLPPS

2. Has your LGU planned for PPS project sustainability beyond March 31, 2020?

a) Yes No

b) Please explain:

We are part of a BHCC project with FLPPS and it will be sustained by the BHCC.

3. Are there any behavioral health providers in your county in VBP arrangements?

a) Yes No

b) Please explain (if "yes" include steps providers have taken to execute contracts):

4. Is the LGU aware of the ways in which managed care organizations and mental health providers plan to leverage VBP resources to implement evidence and best practices like, but not limited to, Collaborative Care Model (CCM), Dual Diagnosis Integration, or Self-Help and Peer Support Services?

a) Yes No

b) Please explain:

Have not had direct contacts with the MCO's on this yet.

5. Is the LGU aware of the development of In-Lieu of proposals?

- a) Yes No
b) Please explain:

6. Can your LGU support the BHCC planning process?

- a) Yes No
b) Please explain:

We are part of Integrity Partners for Behavioral Health, Inc, which is a BHCC. Our DCS is the President of the Board of the BHCC.

7. Does your county have access to data and IT systems that will support further transformation to VBP and outcomes management?

- a) Yes No
b) Please explain:

Working on it through involvement with the BHCC.

Community Service Board Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (6/21/19)

Note:

Note: There must be 15 board members (counties under 100,000 population may opt for a 9-member board). Indicate if member is a licensed physician or certified psychologist. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the particular community interest being represented. Members shall serve four-year staggered terms.

Name: Jan Albanese	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: Community Action of Orleans and Genesee	Term Expires: 04/2022	Email Address: jalbanese@caoginc.org
Name: Carol D'Agostino	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: Kendall Central School District	Term Expires: 04/2022	Email Address: cdagostino@kendallschools.org
Name: Brenda Bierdeman	<input type="checkbox"/> Physician <input checked="" type="checkbox"/> Psychologist	Represents:	Term Expires: 03/2023	Email Address: drbrendasoffice@verizon.net
Name: Donald Snyder	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: clergy	Term Expires: 05/2020	Email Address: chpdon@gmail.com
Name: Merle Draper	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: Orleans County Legislature	Term Expires:	Email Address: Merle.Draper@orleanscountyny.gov
Name: Bonnie Malakie	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: Community Action of Orleans and Genesee	Term Expires: 05/2021	Email Address: bmalakie@caoginc.org
Name: Kellie Spychalski	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: Arc of Genesee Orleans	Term Expires: 12/2021	Email Address: kspychalski@hospiceforleans.org
Name: Karen Krieger	<input type="checkbox"/> Physician <input type="checkbox"/> Psychologist	Represents: Genesee Community College	Term Expires: 04/2022	Email Address: klkrieger@genesee.edu

Indicate the number of mental health CSB members who are or were consumers of mental health services:

Indicate the number of mental health CSB members who are parents or relatives of persons with mental illness:

Alcoholism and Substance Abuse Subcommittee Roster

Orleans County Dept. of Mental Health (70250)

Certified: Mark O'Brien (6/24/19)

Note:

Note: The subcommittee shall have no more than nine members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Name: Jan Albanese	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Community Action of Orleans & Genesee	Email Address: jalbanese@caoginc.org
Name: Donald Snyder	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Legislature	Email Address: chpdon@gmail.com
Name: Ken DeRoller	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Legislature	Email Address: Ken.DeRoller@orleanscountyny.gov
Name: Merle Draper	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Legislature	Email Address: Merle.Draper@orleanscountyny.gov
Name: Mark O'Brien	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Mark.O'Brien@orleanscountyny.gov
Name: Danielle Figura	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Danielle.Figura@orleanscountyny.gov
Name: Diana Fox	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Diana.Fox@orleanscountyny.gov
Name: Sherri Bensley	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Genesee/Orleans Council on Alcoholism & Substance Abuse	Email Address: sbensley@gcasa.org
Name: Melinda Rhim	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Melinda.Maedl@orleanscountyny.gov
Name: John Bennett	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Genesee/Orleans Council on Alcoholism & Substance Abuse	Email Address: jbennett@gcasa.org
Name: Kathy Hodgins	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Genesee/Orleans Council on Alcoholism & Substance Abuse	Email Address: khodgins@gcasa.org
Name: Karen Krieger	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Genesee Community College	Email Address: Krieger@genesee.edu

Mental Health Subcommittee Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (6/24/19)

Note:

- The subcommittee shall have no more than eleven members. Three subcommittee members must be members of the board; those members should be identified here.

New York State Mental Hygiene Law requires that "each subcommittee for mental health shall include at least two members who are or were consumers of mental health services, and at least two members who are parents or relatives of persons with mental illness."

Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Name: Angela Gioia	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Independent Living of the Genesee Region	Email Address: agioia@wnyil.org
Name: Karen Krieger	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Genesee Community College	Email Address: klkrieger@genesee.edu
Name: Kirsten Muckstadt	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: NYS OMH	Email Address: Kirsten.Muckstadt@omh.ny.gov
Name: Robert Stratham	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: NYAPRS	Email Address: RobertS@nyaprs.org
Name: Michelle McCoy	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Living Opportunities of DePaul	Email Address: mmcoy@depaul.org
Name: Thomas Christensen	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: MHA of Genesee & Orleans Counties	Email Address: tchristensen@mhago.org
Name: Gail McKee	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Restoration Society, Inc - Genesee ACE Employment Services	Email Address: gmckee@rsiwny.org
Name: Laural Prentice	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Hillside Children's Center	Email Address: lprentic@hillside.com
Name: TBD	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: GLOW Dual Recovery Coordinator	Email Address: @wyomingco.net
Name: Bob Cannata	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Spectrum Human Services MIT Team	Email Address: cannatar@shswny.org
Name: Melinda Rhim	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Melinda.Maedl@orleanscountyny.gov
Name: Danielle Figura	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Danielle.Figura@orleanscountyny.gov
Name: Mark O'Brien	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Mark.O'Brien@orleanscountyny.gov

Name: Marilyn Thurston	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Peer	Email Address: ruth43m@verizon.net
Name: Jan Albanese	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Community Action of Orleans and Genesee	Email Address: jalbanese@caoginc.com
Name: Carol D'Agostino	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Kendall Central Schools	Email Address: cdagostino@kendallschools.org
Name: Brenda Bierdeman, Psy.D.	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Private Practice	Email Address: drbrendasoffice@verizon.net
Name: Bonnie Malakie	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Community Action of Orleans and Genesee	Email Address: bmalakie@caoginc.org

Indicate the number of mental health subcommittee members who are or were consumers of mental health services:

Indicate the number of mental health subcommittee members who are parents or relatives of persons with mental illness:

Developmental Disabilities Subcommittee Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (6/24/19)

Note:

Note: The subcommittee shall have no more than nine members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Name: Jan Albanese	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Community Action of Orleans and Genesee	Email Address: jalbanese@caoginc.org
Name: Mark O'Brien	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Mark.O'Brien@orleanscountyny.gov
Name: Danielle Figura	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Danielle.Figura@orleanscountyny.gov
Name: Gail McKee	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Restoration Society, Inc - Genesee ACE Employment Services	Email Address: gmckee@rsiwny.org
Name: Donna Saskowski	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Arc of Genesee Orleans	Email Address: DSaskowski@GeneseeARC.org
Name: Kellie Spychalski	CSB Member: <input checked="" type="radio"/> Yes <input type="radio"/> No	Represents: Hospice of Orleans	Email Address: kspychalski@hospiceoforleans.org
Name: Melinda Maedl	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Orleans County Mental Health	Email Address: Melinda.Maedl@orleanscountyny.gov
Name: Jill Pegelow	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: Arc of Genesee Orleans	Email Address: jpegelow@ArcOfOrleans.org
Name: Henrietta Dennis	CSB Member: <input type="radio"/> Yes <input checked="" type="radio"/> No	Represents: WNYDDSO	Email Address: Henrietta.Dennis@opwdd.ny.gov

2020 Mental Hygiene Local Planning Assurance
Orleans County Dept. of Mental Health (70250)
Certified: Mark O'Brien (6/24/19)

Pursuant to Article 41 of the Mental Hygiene Law, we assure and certify that:

Representatives of facilities of the offices of the department; directors of district developmental services offices; directors of hospital-based mental health services; directors of community mental health centers, voluntary agencies; persons and families who receive services and advocates; other providers of services have been formally invited to participate in, and provide information for, the local planning process relative to the development of the Local Services Plan;

The Community Services Board and the Subcommittees for Alcoholism and Substance Abuse, Mental Health, and Developmental Disabilities have provided advice to the Director of Community Services and have participated in the development of the Local Services Plan. The full Board and the Subcommittees have had an opportunity to review and comment on the contents of the plan and have received the completed document. Any disputes which may have arisen, as part of the local planning process regarding elements of the plan, have been or will be addressed in accordance with procedures outlined in Mental Hygiene Law Section 41.16(c);

The Community Services Board and the Subcommittees for Alcoholism and Substance Abuse, Mental Health, and Developmental Disabilities meet regularly during the year, and the Board has established bylaws for its operation, has defined the number of officers and members that will comprise a quorum, and has membership which is broadly representative of the age, sex, race, and other ethnic characteristics of the area served. The Board has established procedures to ensure that all meetings are conducted in accordance with the Open Meetings Law, which requires that meetings of public bodies be open to the general public, that advance public notice of meetings be given, and that minutes be taken of all meetings and be available to the public.

OASAS, OMH and OPWDD accept the certified 2020 Local Services Planning Assurance form in the Online County Planning System as the official LGU assurance that the above conditions have been met for the 2020 Local Services planning process.



County of Orleans

Department of Mental Health

(Mental Health, Developmental Disabilities, Substance Abuse and Alcoholism Services)

2019-2020 Mental Hygiene Annual Goals and Objectives

Housing

Goal: Orleans County desires to meet housing needs for its community members with disabilities.

1. The Arc of Genesee Orleans will collaborate with OPWDD to explore new strategies and funding streams to develop housing options for people with disabilities in the community.

This will include:

- a. The Arc will explore and assess non-certified and self-directed housing opportunities for people with disabilities that will more closely mirror housing opportunities for people without disabilities.
- b. The Arc will explore partnerships and collaborations for developing affordable housing options that will include other populations.
- c. The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.

Crisis Services

Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.

1. Explore options for crisis intervention teams for intervening with youth during the weekday hours (9-5, M-F) by working with the leadership of the WNYCPC – MIT Team and the Spectrum CARES Team to identify funding opportunities for service expansion.
2. Continue to develop and implement a marketing strategy to promote Care & Crisis Helpline services and Mobile Integration Teams.
3. Develop and implement a strategy for warm line utilization and associated supports provided by the Mental Health Association of Genesee and Orleans Counties (MHAGO) and promote warm line networking with the Care & Crisis Helpline.
4. The County will work with the Sheriffs' Department, Albion, Medina and Holley Police Departments OMH, Care & Crisis Helpline, GCASA, the Mental Health Association of Genesee and Orleans Counties (MHAGO) and the mobile mental health team providers (CARES and MIT Teams) to improve crisis response for emergency calls related to behavioral health emergencies. This will be accomplished as a function of the CIT Steering Committee by assisting in the development and training of protocols for

Dispatchers and working to increase the utilization of trained CIT (Crisis Intervention Team) officers and mobile mental health teams.

5. The Department will continue to assist and support the development and implementation of Crisis Intervention Teams for law enforcement in the county.
6. Develop an Orleans County CIT Train-the-Trainer team consisting of Mental Health and Law Enforcement personnel.
7. Explore the feasibility of opening a mental health peer-operated crisis residence in conjunction with Housing Options Made Easy (HOME).

Workforce Recruitment and Retention (service system)

Goal: Providing adequate and accessible developmental disabilities services in Orleans County continues to be a challenge for those serving people with developmental disabilities. The Arc of Genesee Orleans desires to continue to offer a comprehensive array of services for OPWDD recipients and their families.

1. The Arc of Genesee Orleans will improve the recruitment and retention of direct support professionals by collaborating with other providers, Arc New York, the Finger Lakes Collaborative, DDAWNY, colleges and job placement organizations.

Employment/Job Opportunities (clients)

Goal: The County desires to continue providing vocational services to adults with mental health issues and/or developmental disabilities residing in Orleans County. Utilizing funder approved (OPWDD, ACCES-VR, OMH) services, the County desires to continue to develop additional job opportunities for the mentally ill and the developmentally disabled within the community.

1. Assisted Competitive Employment (ACE Employment) will investigate and delineate opportunities to train and support individuals with mental health issues in employment throughout the Orleans County community. ACE Employment will work with ACCES-VR as well as clinic therapists and care managers to promote intake and follow through for employment training and opportunities. The Arc of Genesee Orleans will provide ongoing support services to individuals with intellectual and developmental disabilities.
2. The contract agencies, ACE Employment and The Arc of Genesee Orleans, will work to development new job placements and prevocational training opportunities for community integration. This will include:
 - a. ACE Employment and The Arc of Genesee Orleans will work towards developing new individual job placement sites.
 - b. The Arc will seek to develop three new evaluation sites for Pathway to Employment for OPWDD eligible individuals.
 - c. The Arc will develop a capability to transition from a sheltered workshop to community employment opportunities.
3. The Arc will provide vocational services such as Community Prevocational and Vocational Evaluation services to adults with developmental disabilities residing in Orleans County. The Arc will look to expand opportunities for collaborative vocational programming with Mental Health Association of Genesee and Orleans Counties.

Recovery and Support Services

Goal: To reduce the incidence of alcohol and substance abuse in the County by providing recovery-focused supports to individuals with SUD difficulties.

1. GCASA will continue and expand recovery coaching in the county by providing training and support to volunteers who are willing and able to become recovery coaches.
2. GCASA will continue and expand peer recovery coaching in the county by providing training and support to individuals in recovery who are willing and able to become peer mentors.
3. Support Orleans Recovery Certified Peer Recovery Advocates (CPRA) Program by developing and implementing a marketing and promotional recruitment campaign.
4. GCASA will research and develop a sustainability funding plan for recovery and support services.

SUD Outpatient Services

Goal: To reduce the incidence of alcohol and substance abuse in the County by increasing the availability and use of evidence-based Medication Assisted Therapy (MAT) services to include all patients with Alcohol dependence and Opiate dependence diagnoses.

1. The County contract agency, GCASA, will promote, via increased community education, its offerings of medications to include Vivitrol, Naltrexone, Suboxone and Methadone. GCASA will expand programming to include education to all patients who present as benefiting from MAT.
2. Make available the use of Narcan kits to first responders, treatment staff and family members of opiate-addicted residents. Due to an increase in Opioid-related accidental overdose deaths, there is a need in Orleans County to increase the amount of individuals trained to administer Narcan. GCASA will continue to offer trainings to first responders, law enforcement, clinical staff, family members and interested community members.
3. Increase the number of Suboxone prescribers in the county through networking, outreach and encouraging providers to complete the NYS trainings in the provision of Suboxone.
4. GCASA will increase engagement into services for the Spanish speaking population by developing and implementing interpreter options (such as Language Line and/or contracted face-to-face interpreters).
5. GCASA will refine on-site SUD services at the Orleans County Department of Mental Health site by evaluating protocols, processes and mechanisms for services.

SUD Residential Treatment Services

Goal: To reduce the incidence of alcohol and substance abuse in the County by providing recovery-focused supports to individuals with SUD difficulties

1. GCASA will continue to offer permanent supportive housing apartments for families in recovery and will evaluate the need for additional units.
2. GCASA will develop and implement a 25-bed community residence in Orleans County to serve females from Genesee, Orleans & Wyoming Counties who are in recovery.

Heroin and Opioid Programs and Services

Goal: Reduce recidivism in the criminal justice system due to criminal activity related to substance use disorders by providing effective chemical dependency education and treatment and re-entry linkages at the jail.

1. GCASA will continue to provide 8 weeks of group substance abuse education to inmates to encourage and enhance their entry into post-release treatment.
2. GCASA will collect & analyze data on the prevalence of SUD's for incarcerated Orleans County residents.
3. Enhance and expand SUD treatment program(s) for sentenced and non-sentenced incarcerated individuals in the jail.
4. GCASA will continue to develop and implement post-release linkage mechanisms for services for sentenced inmates that improve engagement in treatment.
5. GCASA will continue a peer support mechanism for inmates with SUD difficulties who are transitioning back into the community.

Coordination / Integration with Other Systems for SUD clients

Goal: To reduce the incidence of alcohol and substance abuse in the County by providing a coordinated system of community-based recovery-focused supports to individuals with SUD difficulties

1. GCASA will present on MAT to key stakeholders such as community organizations, schools, law enforcement, and other identified entities.
2. The Orleans County Volunteer Chaplains group and the Orleans County Sheriff will continue an outreach and educational initiative to all Orleans County communities of faith to inform families and consumers of treatment options in the county.

Mental Health Clinic

Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.

1. Integrate the utilization of evidence-based suicide ratings scales (such as the Columbia Suicide Severity Rating Scale: CSSRS) into operations and the electronic health record in the clinic, including at time of intake as well as for COPS appointments and ongoing treatment. Implement follow-up CSSRS as an evidence-based tool to use in ongoing Clinic treatment.
2. The clinic will incorporate evidence-based SUD (Substance Use Disorder) screening tools (such as CAGE-AID, AUDIT-C) as well as tobacco-use screening tools into clinical practice utilizing the new EHR (TenEleven).
3. Evaluate the operational effectiveness of the school-based satellites to improve accessibility and performance by developing data sources and performance measures in conjunction with the host school districts.
4. The Department will present information to key stakeholder groups including primary care providers and the public on the availability and accessibility of local mental health services and resources.
5. Establish protocols and processes with mechanisms for service integration at primary care sites and behavioral health (mental health and chemical dependency) sites.
6. Establish a primary care satellite clinic operated by Oak Orchard at the Orleans County Department of Mental Health site. Establish protocols, processes and mechanisms for service integration of mental health and primary care services.
7. Evaluate the need for expanded service hours of the mental health satellite clinic operated by the Orleans County Department of Mental Health at the GCASA Albion site.

8. Explore and identify needs for increased group therapy services at clinic and satellite locations.
9. Prepare for the transition to a value based payment (VBP) environment by increased use of evidence-based assessments, clinical outcomes, population health data, social determinants of health data and continuous quality improvement (CQI) processes and methods.

Other Mental Health Outpatient Services (non-clinic)

Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.

1. Continue to assess community needs for additional services and programs. Collaborate with the Suicide Prevention Coalition of Orleans County, MHAGO (Mental Health Association of Genesee and Orleans Counties), GCASA, NAMI (Rochester), NYAPRS, Restoration Society, Inc. (ACE Employment Services), Independent Living of the Genesee Region and the schools to do peer-run groups, informational panels, and school/community forums to include such topics as depression, trauma and support for survivors of suicide.
2. Foster and enhance the development and implementation of outreach utilizing peer respite as well as peer recovery services using the Visions of Hope Recovery Center and HCBS services operated by MHAGO, Restoration Society, Inc. or the Independent Living Center.
3. The Department will continue coordinated efforts to reduce the involvement of individuals with mental illness with the judicial system by enhancing a community-wide jail diversion and reintegration program.
4. The Restoration Society, Inc. will develop and implement a marketing plan for (Fidelis-covered) HARP eligible individuals to connect with HCBS services.

Mental Health Care Coordination

Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.

1. The Department will enhance services to incarcerated individuals in the Orleans County jail by enhancing coordinated care management linkage procedures to augment enhanced mental health services in the jail. This will be accomplished by tracking and analyzing utilization of care management and coordinating services with the Access Matters (GCASA) personnel assign to the jail.

Developmental Disability Respite Services

Goal: Adequate and accessible respite services in Orleans County continue to be a struggle for people with developmental disabilities. Orleans County desires to offer a wider variety of overnight and day respite services for families that include OPWDD recipients.

1. The contract agency will work with families to recruit potential respite providers and increase opportunities for self-directed respite in the community. The Arc of Genesee Orleans will also research with OPWDD overnight respite funding opportunities with the goal of increasing the options for respite in the county and will target implementing an overnight respite bed during this period.

Developmental Disability Family Supports

Goal: Individuals and families with developmental disabilities will be prepared for enrollment in health homes, care coordination and ultimately, managed care.

1. The Arc of Genesee Orleans will prepare families/individuals with developmental disabilities for a managed care environment. The Arc of Genesee Orleans will develop and implement systems and mechanisms to educate families

Other Needs: Suicide Prevention and Intervention

Goal: Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.

1. Develop a suicide postvention support strategy that includes input and involvement of local survivors of suicide, law enforcement, first responders, clergy, funeral homes, schools and other community stakeholders.
2. The Suicide Prevention Coalition will develop and implement a strategy to promote awareness and involvement in the National Suicide Survivor's Loss Day.
3. Foster the development and work of the Orleans County Suicide Prevention Coalition by developing and implementing strategies to increase membership in the Coalition.
4. Develop and implement increased support resources for youth for suicide prevention via presentations, support groups, peer resources and social media. Incorporate SafeTalk as applicable. Explore partnerships and collaboration with MHANYS, MHAGO, NYAPRS and the School Mental Health Resource Training Center.
5. Develop and implement a tri-county, GOW region annual marketing campaign including social media to promote behavioral health wellness, suicide prevention, and dissemination of information and resources. This includes the development of a GOW suicide prevention website with links to each county and vignettes and information on suicide prevention.

Other Needs: Alcohol and Substance Abuse Prevention

Goal: To reduce the incidence and prevalence of Alcohol & other Substance Use Disorders for Orleans County youth, parents, and caregivers.

1. GCASA will provide evidence-based educational programming in the schools to foster prevention efforts to reduce exposure and experimentation.
2. GCASA will utilize the harm-reduction program, "Teen Intervene," in the schools to help measurably reduce the use of substances in 25% of all participating youth.
3. GCASA will offer at least ten evidence-based programs and community presentations to heighten awareness and build the skills and resources of parents and caregivers to intervene and support sobriety in youth.

Other Needs: Gambling Prevention

Goal: To reduce the incidence of problem gambling in the County by increasing community awareness and utilization of gambling treatment services

1. GCASA will track, through its outpatient program, all screens for problem gambling and offer education and treatment to all patients in the core group receiving a positive screen.
2. GCASA Prevention will present 3-5 community presentations on problem gambling to raise community awareness.
3. GCASA will seek to offer Gambling Addiction treatment services at its Albion site.

Other Needs: Tobacco, E-Cigarettes and Vapes Use Prevention and Intervention

Goal: To reduce the incidence and prevalence of nicotine addiction among the youth populations within Orleans County.

1. Reduce the incidence and prevalence of nicotine addiction among the youth population within Orleans County including the use of e-cigarettes and vapors by providing a minimum of five educational presentations to the youth population in Orleans County.
2. To reduce the incidence and prevalence of nicotine addiction among the substance abuse patients of GCASA in Orleans County by providing an educational presentation on Nicotine addiction in the first eight weeks of their treatment.