



Office of
Mental Health

Office of Alcoholism and
Substance Abuse Services

Office for People With
Developmental Disabilities

2019 Local Services Plan For Mental Hygiene Services

Orleans County Dept. of Mental Health
July 18, 2018

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Orleans County Dept. of Mental Health	70250	(LGU)
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Mental Hygiene Goals and Objectives Form
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (5/21/18)

1. Overall Needs Assessment by Population (Required)

Please explain why or how the overall needs have changed and the results from those changes.

a) Indicate how the level of unmet **mental health service needs**, in general, has changed over the past year: Improved Stayed the Same Worsened

Please Explain:
 Mental Health service needs have largely not changed since last year's report.

b) Indicate how the level of unmet **substance use disorder (SUD) needs**, in general, has changed over the past year: Improved Stayed the Same Worsened

Please Explain:
 The Opioid crisis has enveloped the region and made the SUD level of need and acuity much more urgent.

c) Indicate how the level of unmet needs of the **developmentally disabled** population, in general, has changed in the past year: Improved Stayed the Same Worsened

Please Explain:
 Developmental disabilities service needs have largely not changed since last year's report. The one area of change is the transformation in the system moving from Medicaid Service Coordination to managed care and a system of care coordination.

2. Goals Based On Local Needs

Issue Category	Applicable State Agenc(ies)		
	OASAS	OMH	OPWDD
a) Housing	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
b) Transportation	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
c) Crisis Services	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d) Workforce Recruitment and Retention (service system)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
e) Employment/ Job Opportunities (clients)	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
f) Prevention	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g) Inpatient Treatment Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h) Recovery and Support Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i) Reducing Stigma	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
j) SUD Outpatient Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
k) SUD Residential Treatment Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
l) Heroin and Opioid Programs and Services	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
m) Coordination/Integration with Other Systems for SUD clients	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
n) Mental Health Clinic	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
o) Other Mental Health Outpatient Services (non-clinic)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
p) Mental Health Care Coordination	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
q) Developmental Disability Clinical Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
r) Developmental Disability Children Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
s) Developmental Disability Adult Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
t) Developmental Disability Student/Transition Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
u) Developmental Disability Respite Services	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
v) Developmental Disability Family Supports	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
w) Developmental Disability Self-Directed Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
x) Autism Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
y) Developmental Disability Person Centered Planning	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

- z) Developmental Disability Residential Services
- aa) Developmental Disability Front Door
- ab) Developmental Disability Service Coordination
- ac) Other Need (Specify in Background Information)

2a. Housing - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Orleans County desires to meet the housing needs for its community members with disabilities.

Objective Statement

Objective 1: Explore and identify options for handicap accessibility in new or existing respite apartments

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Explore new strategies and funding streams to develop housing options for people with disabilities in the community

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Explore and assess non-certified and self-directed housing opportunities for people with disabilities that will more closely mirror housing opportunities for people without disabilities

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: Arc will explore partnerships and collaborations for developing affordable housing options that will include other populations

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2b. Transportation - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

2c. Crisis Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: Explore options for crisis intervention teams for intervening with youth during the weekday hours (9-5, M-F) by working with the leadership of the WNYCPC – MIT (Mobile Integration Team).

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Continue to develop and implement a marketing strategy to promote Care & Crisis Helpline services and Mobile Integration Teams.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Develop and implement a strategy for warm line utilization provided by the Mental Health Association of Genesee and Orleans Counties (MHAGO) and promote warm line networking with the Care & Crisis Helpline.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: The County will work with the Sheriff's Department, OMH, Care & Crisis Helpline and the mobile mental health team providers to improve crisis response for emergency calls related to behavioral health emergencies. This will be accomplished by assisting in the development and training of protocols for Dispatchers and working to increase the utilization of trained Crisis Intervention Team (CIT) officers and mobile mental health teams.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: The Department will continue to assist and support the development and implementation of Crisis Intervention Teams for law enforcement in the county.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

The county has seen the graduation and deployment of the first class of trained CIT officers for an interagency CIT team in the county.

2d. Workforce Recruitment and Retention (service system) - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Providing adequate and accessible developmental disabilities services in Orleans County continues to be a challenge for those serving people with developmental disabilities. The Arc of Genesee Orleans desires to continue to offer a comprehensive array of services for OPWDD recipients and their families.

Objective Statement

Objective 1: The Arc of Genesee Orleans will improve the recruitment and retention of direct support professionals by collaborating with other providers, the NYSARC, the Finger Lakes Collaborative, DDAWNY, colleges and job placement organizations

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2e. Employment/ Job Opportunities (clients) - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

The County desires to continue providing vocational services to adults with mental health issues and/or developmental disabilities residing in Orleans County. Utilizing funder approved (OPWDD, ACCESS-VR, OMH) services, the County desires to develop additional job oppor

Objective Statement

Objective 1: The Arc of Genesee Orleans will investigate and delineate opportunities to train and support individuals with mental health issues in employment throughout the Orleans County community. The Arc will work with ACCES-VR as well as clinic therapists and care managers to promote intake and follow through for employment training and opportunities.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The contract agency, The Arc of Genesee Orleans, will work to development new job placements and prevocational training opportunities for community integration. This will include: The Arc of Genesee Orleans will work towards developing three (3) new job placement sites, individual and/or enclave sites. The Arc will seek to develop three new evaluation sites for Pathway to Employment for OPWDD eligible individuals. The Arc will develop a capability to transition from a sheltered workshop to community employment opportunities.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: The Arc will provide vocational services such as Community Prevocational and Vocational Evaluation services to adults with developmental disabilities residing in Orleans County. The Arc will look to expand opportunities for collaborative vocational programming with Mental Health Association of Genesee and Orleans Counties.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

The MHA has opened a new center and a retail commissary in Orleans that will be accessible for collaboration with the ARC of Orleans.

2f. Prevention - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Objective Statement

Change Over Past 12 Months (Optional)

2h. Recovery and Support Services - Background Information

See attached.

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by providing recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective 1: GCASA will develop and implement recovery coaching in the county by providing training and support to volunteers who are willing and able to become recovery coaches

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: GCASA will develop and implement peer recovery coaching in the county by providing training and support to individuals in recovery who are willing and able to become peer mentors

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Support Orleans Recovery Certified Peer Recovery Advocates (CPRA) Program by developing and implementing a marketing and promotional recruitment campaign.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2i. Reducing Stigma - Background Information

Do you have a Goal related to addressing this need? Yes No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

2j. SUD Outpatient Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by increasing the availability and use of evidence-based Medication Assisted Therapy (MAT) services to include all patients with alcohol dependence and opio dependence diagnoses.

Objective Statement

Objective 1: The County contract agency, GCASA, will expand from its offerings of medications to include Vivitrol, Naltraxone and Suboxone. GCASA will expand programming to include education to all patients who present as benefiting from MAT.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: To make available the use of Narcan kits to first responders, treatment staff and family members of opiate-addicted residents.. GCASA will offer trainings to first responders, law enforcement, clinical staff, family members and interested community members.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Increase the number of Suboxone prescribers in the county through networking, outreach and encouraging providers to complete the NYS trainings in the provision of Suboxone

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: GCASA will increase engagement into services for the Spanish speaking population by developing and implementing interpreter options (such as Language Line and/or contracted face to face interpreters).

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: Establish a substance use disorder (SUD) satellite clinic operated by GCASA at the Orleans County Department of Mental Health site. Establish protocols, processes and mechanisms for service integration of mental health and chemical dependency sites.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2k. SUD Residential Treatment Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by providing recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective 1: GCASA will seek to establish permanent supportive housing apartments for families in recovery, targeting the development of five new units in 2018-2019 by applying for funding through HHAP and ESHI.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: GCASA will seek to develop a 25 bed community residence in Orleans County to serve females from Genesee, Orleans & Wyoming Counties who are in recovery.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2l. Heroin and Opioid Programs and Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Reduce recidivism in the criminal justice system due to criminal activity related to substance abuse/dependency by providing effective chemical dependency education and treatment linkages at the jail.

Objective Statement

Objective 1: GCASA will continue to provide 8 weeks of group substance abuse education to inmates to encourage and enhance their entry into post-release treatment

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: GCASA will collect & analyze data on the prevalence of SUD's for incarcerated Orleans County residents

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Develop and implement SUD treatment program(s) for sentenced and non-sentenced incarcerated individuals in the jail.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: GCASA will develop and implement post-release linkage mechanisms for services for sentenced inmates that improve engagement in treatment

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: GCASA will develop a peer support mechanism for inmates with SUD difficulties who are transitioning back into the community.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2m. Coordination/Integration with Other Systems for SUD clients - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To reduce the incidence of alcohol and substance abuse in the county by providing a coordinated system of community-based recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective 1: GCASA will present on MAT to key stakeholders such as community organizations, schools, law enforcement, and other identified entities.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The Orleans County Volunteer Chaplains group and the Orleans County Sheriff will continue an outreach and educational initiative to all Orleans County communities of faith to inform families and consumers of treatment options in the county.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2n. Mental Health Clinic - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: Integrate the utilization of evidence-based suicide ratings scales (such as the Columbia Suicide Severity Rating Scale: CSSRS) into operations and the electronic health record in the clinic, including at time of intake as well as for COPS appointments and ongoing treatment. Implement follow-up CSSRS as an evidence-based tool to use in ongoing Clinic treatment.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Clinic staff will participate in clinical trainings in the areas of diagnosis and treatment of substance abuse disorders, using the Fully Integrated Treatment model, with a target of 100% of the staff trained in this area by 2018.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: The clinic will incorporate evidence-based SUD (Substance Use Disorder) screening tools (such as CAGE-AID, AUDIT-C) as well as tobacco-use screening tools into clinical practice.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: Evaluate the operational effectiveness of the school-based satellites to improve accessibility and performance by developing performance measures in conjunction with the host school districts.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: The Department will present information to key stakeholder groups including primary care providers and the public on the availability and accessibility of local mental health services and resources

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2o. Other Mental Health Outpatient Services (non-clinic) - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: Continue to assess community needs for additional services and programs. Partner with the Suicide Coalition of Orleans County, MHAGO (Mental Health Association of Genesee and Orleans Counties), GCASA, NAMI (Rochester) and the schools to do peer-run groups, informational panels, and school/community forums to include such topics as depression, trauma and support for survivors of suicide.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Explore the development and implementation of outreach utilizing peer recovery services using the Visions of Hope Recovery Center and HCBS services.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: The Department will continue coordinated efforts to reduce the involvement of individuals with mental illness with the judicial system by developing and implementing a community-wide jail diversion and reintegration program.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2p. Mental Health Care Coordination - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective 1: The Department will enhance services to incarcerated individuals in the Orleans County jail by developing and implementing coordinated care management linkage procedures to augment enhanced mental health services in the jail.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2u. Developmental Disability Respite Services - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Adequate and accessible respite services in Orleans County continue to be a struggle for people with developmental disabilities. Orleans County desires to offer a wider variety of overnight and day respite services for families that include recipients of OPWDD services.

Objective Statement

Objective 1: The contract agency will work with families to recruit potential respite providers and increase opportunities for self-directed respite in the community. The Arc of Genesee Orleans will also research with OPWDD overnight respite funding opportunities with the goal of increasing the options for respite in the county and will target implementing an overnight respite bed during this period.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

2v. Developmental Disability Family Supports - Background Information

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

Individuals and families with developmental disabilities will be prepared for enrollment in health homes, care coordination and ultimately, managed care.

Objective Statement

Objective 1: The Arc of Genesee Orleans will prepare families/individuals with developmental disabilities for a managed care environment. The Arc of Genesee Orleans will develop and implement systems and mechanisms to educate families. The Arc of Genesee Orleans will facilitate the enrollment into care coordination.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

3. Goals Based On State Initiatives

State Initiative	Applicable State Agenc(ies)		
	OASAS	OMH	OPWDD
a) Medicaid Redesign	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b) Delivery System Reform Incentive Payment (DSRIP) Program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c) Regional Planning Consortiums (RPCs)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d) NYS Department of Health Prevention Agenda	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

4. Other Goals (Optional)

Other Goals - Background Information

See attached

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Only 5 goals can be selected as priority goals)? Yes No

Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide,resources available and to support survivors of suicide loss.

Objective Statement

Objective 1: Increase awareness and knowledge among the target audience of warning signs, risk factors, and the interventions to prevent suicide by providing trainings to key constituencies in Safetalk and recognition of the warning signs of suicide, via the Suicide Prevention Coalition and/or the Department. Develop a postvention strategy that includes input and involvement of local survivors of suicide.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The Suicide Prevention Coalition will develop and implement presentations and support resources for survivors of suicide. This will include a community-wide summit and a number of smaller, targeted presentations

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Foster the development and work of the Orleans County Suicide Prevention Coalition by developing and implementing strategies to increase membership in the Coalition.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 4: Develop and implement increased support resources for youth for suicide prevention via presentations, support groups, peer resources and social media. Incorporate SafeTalk as applicable.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 5: Develop and implement a countywide annual marketing campaign including social media to promote behavioral health wellness, suicide prevention, and dissemination of information and resources.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

Attachments
• 2019 Annual Plan Goals FINAL.docx

Office of Mental Health Agency Planning Survey
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (5/21/18)

1. To the extent known and available, please rate the level of difficulty faced by licensed mental health (Article 31) clinic treatment providers in your county for recruiting and retaining the following professional titles. Rank 1 as not difficult at all, and 5 as very difficult. This judgment should be made for clinic programs county-wide, when there is more than one clinic. If the title does not apply, or you are unable to make a determination, select "n/a". This should only apply for staff positions that are available to fill; not unfunded positions.

	Recruitment	Retention	Please indicate the reasons for difficulty, when known (e.g., no available workers, salary competitiveness, etc.), along with any other detail that may be useful to understand the issue.
Psychiatrist	5	2	hard to get them out to rural areas. Once here, they tend to like it and stay.
Physician (non-psychiatrist)	4	2	
Psychologist (PhD/PsyD)	3	1	
Nurse Practitioner	3	1	
RN/LPN (non-NP)	4	2	
Physician Assistant	4	2	
LMSW	3	1	
LCSW	3	1	
Licensed Mental Health Practitioner (LMHC/LMFT/LCAT/Lpsy)	3	1	
Peer specialist	4	3	
Family peer advocate	4	3	

2. Please list any professions or titles not listed above, for which any mental health providers in your county face difficulty recruiting or retaining

3. Please indicate how many, if any, programs in your county provided input specific to this questions set.
 One.

Thank you for participating in the 2019 Mental Hygiene Local Services Planning Process by completing this survey. Questions regarding the content of this survey should be directed to Jeremy Darman jeremy.darman@omh.ny.gov. For any technical questions regarding the County Planning System, please contact the OASAS Planning Unit at oasasplanning@oasas.ny.gov.

Community Service Board Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (5/22/18)

Note: There must be 15 board members (counties under 100,000 population may opt for a 9-member board). Indicate if member is a licensed physician or certified psychologist. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the particular community interest being represented. Members shall serve four-year staggered terms.

Chairperson		Member	
Name	Jan Albanese	Name	Carol D'Agostino
Physician	No	Physician	No
Psychologist	No	Psychologist	No
Represents	Community Action of Orleans and Genesee	Represents	Kendall Central School District
Term Expires	4/30/2022	Term Expires	4/29/2022
eMail	jalkanese@caoginc.org	eMail	cdagostino@kendallschools.org
Member		Member	
Name	Brenda Bierdeman	Name	Donald Snyder
Physician	No	Physician	No
Psychologist	Yes	Psychologist	No
Term Expires	3/25/2019	Represents	clergy
eMail	drbrendasoffice@verizon.net	Term Expires	5/28/2020
		eMail	chpdon@gmail.com
Member		Member	
Name	Merle Draper	Name	Bonnie Malakie
Physician	No	Physician	No
Psychologist	No	Psychologist	No
Represents	Orleans County Legislature	Represents	Community Action of Orleans and Genesee
Term Expires		Term Expires	5/30/2021
eMail	Merle.Draper@orleanscountyny.gov	eMail	bmalakie@caoginc.org
Member		Member	
Name	Kellie Spychalski	Name	Karen Krieger
Physician	No	Physician	No
Psychologist	No	Psychologist	No
Represents	Arc of Genesee Orleans	Represents	Genesee Community College
Term Expires	12/20/2021	Term Expires	4/25/2022
eMail	kspychalski@hospiceoforleans.org	eMail	klkrieger@genesee.edu

Alcoholism and Substance Abuse Subcommittee Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (5/22/18)

Note: The subcommittee shall have no more than nine members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

Chairperson

Name Jan Albanese
Represents Community Action of Orleans & Genesee
eMail jalbanese@caoginc.org
Is CSB Member Yes

Member

Name Donald Snyder
Represents Legislature
eMail chpdon@gmail.com
Is CSB Member Yes

Member

Name Ken DeRoller
Represents Legislature
eMail Ken.DeRoller@orleanscountyny.gov
Is CSB Member No

Member

Name Merle Draper
Represents Legislature
eMail Merle.Draper@orleanscountyny.gov
Is CSB Member Yes

Member

Name Mark O'Brien
Represents Orleans County Mental Health
eMail Mark.O'Brien@orleanscountyny.gov
Is CSB Member No

Member

Name Danielle Figura
Represents Orleans County Mental Health
eMail Danielle.Figura@orleanscountyny.gov
Is CSB Member No

Member

Name Diana Fox
Represents Orleans County Mental Health
eMail Diana.Fox@orleanscountyny.gov
Is CSB Member No

Member

Name Lynn Fearby
Represents Orleans County Mental Health
eMail Lynn.Fearby@orleanscountyny.gov
Is CSB Member No

Member

Name Melinda Maedl
Represents Orleans County Mental Health
eMail Melinda.Maedl@orleanscountyny.gov
Is CSB Member No

Member

Name John Bennett
Represents Genesee/Orleans Council on Alcoholism & Substance Abuse
eMail jrbennett@gcasa.org
Is CSB Member No

Member

Name Kathy Hodgins
Represents Genesee/Orleans Council on Alcoholism & Substance Abuse
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Is CSB Member No

Member

Name Sue Gagne
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Is CSB Member No

Mental Health Subcommittee Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (5/22/18)

Note: The subcommittee shall have no more than eleven members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

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Member		Member	
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Member		Member	
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Member		Member	
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Is CSB Member No

Developmental Disabilities Subcommittee Roster
 Orleans County Dept. of Mental Health (70250)
 Certified: Mark O'Brien (5/22/18)

Note: The subcommittee shall have no more than nine members. Three subcommittee members must be members of the board; those members should be identified here. Under item labeled "Represents", enter the name of the member's organization or enter "Consumer", "Family", "Public Representative", etc. to indicate the perspective the member brings to the subcommittee.

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2019 Mental Hygiene Local Planning Assurance
Orleans County Dept. of Mental Health (70250)
Certified: Mark O'Brien (5/22/18)

Pursuant to Article 41 of the Mental Hygiene Law, we assure and certify that:

Representatives of facilities of the offices of the department; directors of district developmental services offices; directors of hospital-based mental health services; directors of community mental health centers, voluntary agencies; persons and families who receive services and advocates; other providers of services have been formally invited to participate in, and provide information for, the local planning process relative to the development of the Local Services Plan;

The Community Services Board and the Subcommittees for Alcoholism and Substance Abuse, Mental Health, and Developmental Disabilities have provided advice to the Director of Community Services and have participated in the development of the Local Services Plan. The full Board and the Subcommittees have had an opportunity to review and comment on the contents of the plan and have received the completed document. Any disputes which may have arisen, as part of the local planning process regarding elements of the plan, have been or will be addressed in accordance with procedures outlined in Mental Hygiene Law Section 41.16(c);

The Community Services Board and the Subcommittees for Alcoholism and Substance Abuse, Mental Health, and Developmental Disabilities meet regularly during the year, and the Board has established bylaws for its operation, has defined the number of officers and members that will comprise a quorum, and has membership which is broadly representative of the age, sex, race, and other ethnic characteristics of the area served. The Board has established procedures to ensure that all meetings are conducted in accordance with the Open Meetings Law, which requires that meetings of public bodies be open to the general public, that advance public notice of meetings be given, and that minutes be taken of all meetings and be available to the public.

OASAS, OMH and OPWDD accept the certified 2019 Local Services Planning Assurance form in the Online County Planning System as the official LGU assurance that the above conditions have been met for the 2019 Local Services planning process.



County of Orleans
Department of Mental Health
(Mental Health, Developmental Disabilities, Substance Abuse and Alcoholism Services)

2018-2019 Mental Hygiene Annual Goals and Objectives

Housing

- a. Goal: Orleans County desires to meet housing needs for its community members with disabilities.
 1. Explore and identify options for handicap accessibility in new or existing respite apartments
 2. The Arc of Genesee Orleans will explore new strategies and funding streams to develop housing options for people with disabilities in the community. This will include:
 - a. The Arc will explore and assess non-certified and self-directed housing opportunities for people with disabilities that will more closely mirror housing opportunities for people without disabilities.
 - b. The Arc will explore partnerships and collaborations for developing affordable housing options that will include other populations.
 - c. The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.
- b.

Crisis Services

- c. Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
 1. Explore options for crisis intervention teams for intervening with youth during the weekday hours (9-5, M-F) by working with the leadership of the WNYCPC – MIT (Mobile Integration Team).
 2. Continue to develop and implement a marketing strategy to promote Care & Crisis Helpline services and Mobile Integration Teams.
 3. Develop and implement a strategy for warm line utilization and associated supports provided by the Mental Health Association of Genesee and Orleans Counties (MHAGO) and promote warm line networking with the Care & Crisis Helpline.
 4. The County will work with the Sheriffs' Department, OMH, Care & Crisis Helpline and the mobile mental health team providers to improve crisis response for emergency calls related to behavioral health emergencies. This will be accomplished by assisting in the development and training of protocols for Dispatchers and working to

increase the utilization of trained CIT (Crisis Intervention Team) officers and mobile mental health teams.

5. The Department will continue to assist and support the development and implementation of Crisis Intervention Teams for law enforcement in the county.

Workforce Recruitment and Retention (service system)

- d. Goal: Providing adequate and accessible developmental disabilities services in Orleans County continues to be a challenge for those serving people with developmental disabilities. The Arc of Genesee Orleans desires to continue to offer a comprehensive array of services for OPWDD recipients and their families.
 - 1. The Arc of Genesee Orleans will improve the recruitment and retention of direct support professionals by collaborating with other providers, the NYSARC, the Finger Lakes Collaborative, DDAWNY, colleges and job placement organizations.

Employment/Job Opportunities (clients)

e. Goal: The County desires to continue providing vocational services to adults with mental health issues and/or developmental disabilities residing in Orleans County. Utilizing funder approved (OPWDD, ACCES-VR, OMH) services, the County desires to continue to develop additional job opportunities for the mentally ill and the developmentally disabled within the community.

1. The Arc of Genesee Orleans will investigate and delineate opportunities to train and support individuals with mental health issues in employment throughout the Orleans County community. The Arc will work with ACCES-VR as well as clinic therapists and care managers to promote intake and follow through for employment training and opportunities.

2. The contract agency, The Arc of Genesee Orleans, will work to development new job placements and prevocational training opportunities for community integration. This will include

- a. The Arc of Genesee Orleans will work towards developing three (3) new job placement sites, individual and/or enclave sites.
- b. The Arc will seek to develop three new evaluation sites for Pathway to Employment for OPWDD eligible individuals.
- c. The Arc will develop a capability to transition from a sheltered workshop to community employment opportunities.

3. The Arc will provide vocational services such as Community Prevocational and Vocational Evaluation services to adults with developmental disabilities residing in Orleans County. The Arc will look to expand opportunities for collaborative vocational programming with Mental Health Association of Genesee and Orleans Counties.

- e.
- f.

Recovery and Support Services

- g. Goal: To reduce the incidence of alcohol and substance abuse in the County by providing recovery-focused supports to individuals with SUD difficulties.
 1. GCASA will develop and implement recovery coaching in the county by providing training and support to volunteers who are willing and able to become recovery coaches.
 2. GCASA will develop and implement peer recovery coaching in the county by providing training and support to individuals in recovery who are willing and able to become peer mentors.
 3. Support Orleans Recovery Certified Peer Recovery Advocates (CPRA) Program by developing and implementing a marketing and promotional recruitment campaign.
- h.

SUD Outpatient Services

- i. Goal: To reduce the incidence of alcohol and substance abuse in the County by increasing the availability and use of evidence-based Medication Assisted Therapy (MAT) services to include all patients with Alcohol dependence and Opiate dependence diagnoses.
 1. The County contract agency, GCASA, will expand from its offerings of medications to include Vivitrol, Naltraxone, Suboxone and Methadone. GCASA will expand programming to include education to all patients who present as benefiting from MAT.
 2. To make available the use of Narcan kits to first responders, treatment staff and family members of opiate-addicted residents. Due to an increase in Opioid-related accidental overdose deaths, there is a need in Orleans County to increase the amount of individuals trained to administer Narcan. GCASA will offer trainings to first responders, law enforcement, clinical staff, family members and interested community members.
 3. Increase the number of Suboxone prescribers in the county through networking, outreach and encouraging providers to complete the NYS trainings in the provision of Suboxone.
 4. GCASA will increase engagement into services for the Spanish speaking population by developing and implementing interpreter options (such as Language Line and/or contracted face-to-face interpreters).
 5. Further develop a substance use disorder (SUD) satellite clinic operated by GCASA at the Orleans County Department of Mental Health site by establishing protocols, processes and mechanisms for service integration of mental health and chemical dependency sites.

SUD Residential Treatment Services

- j. Goal: To reduce the incidence of alcohol and substance abuse in the County by providing recovery-focused supports to individuals with SUD difficulties

1. GCASA will seek to establish permanent supportive housing apartments for families in recovery, targeting the development of five new units in 2018-2019 by applying for funding through HHAP and ESHI.
2. GCASA will seek to develop a 25-bed community residence in Orleans County to serve females from Genesee, Orleans & Wyoming Counties who are in recovery.

Heroin and Opioid Programs and Services

- k. Goal: Reduce recidivism in the criminal justice system due to criminal activity related to substance use disorders by providing effective chemical dependency education and treatment and re-entry linkages at the jail.
 1. GCASA will continue to provide 8 weeks of group substance abuse education to inmates to encourage and enhance their entry into post-release treatment.
 2. GCASA will collect & analyze data on the prevalence of SUD's for incarcerated Orleans County residents.
 3. Develop and implement SUD treatment program(s) for sentenced and non-sentenced incarcerated individuals in the jail.
 4. GCASA will develop and implement post-release linkage mechanisms for services for sentenced inmates that improve engagement in treatment.
 5. GCASA will develop a peer support mechanism for inmates with SUD difficulties who are transitioning back into the community.

Coordination / Integration with Other Systems for SUD clients

- m. Goal: To reduce the incidence of alcohol and substance abuse in the County by providing a coordinated system of community-based recovery-focused supports to individuals with SUD difficulties
 1. GCASA will present on MAT to key stakeholders such as community organizations, schools, law enforcement, and other identified entities.
 3. The Orleans County Volunteer Chaplains group and the Orleans County Sheriff will continue an outreach and educational initiative to all Orleans County communities of faith to inform families and consumers of treatment options in the county.

Mental Health Clinic

1. Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
 1. Integrate the utilization of evidence-based suicide ratings scales (such as the Columbia Suicide Severity Rating Scale: CSSRS) into operations and the electronic health record in the clinic, including at time of intake as well as for COPS appointments and ongoing treatment. Implement follow-up CSSRS as an evidence-based tool to use in ongoing Clinic treatment.
 2. Clinic staff will participate in clinical trainings in the areas of diagnosis and treatment of substance abuse disorders, using the Fully Integrated Treatment model, with a target of 100% of the staff trained in this area by 2018.
 3. The clinic will incorporate evidence-based SUD (Substance Use Disorder) screening tools (such as CAGE-AID, AUDIT-C) as well as tobacco-use screening tools into clinical practice.

4. Evaluate the operational effectiveness of the school-based satellites to improve accessibility and performance by developing performance measures in conjunction with the host school districts.
5. The Department will present information to key stakeholder groups including primary care providers and the public on the availability and accessibility of local mental health services and resources.
6. Establish protocols and processes with mechanisms for service integration at primary care sites and behavioral health (mental health and chemical dependency) sites.
7. Establish integrated care via the IMPACT model at Oak Orchard utilizing clinic therapists.
8. Establish a primary care satellite clinic operated by Oak Orchard at the Orleans County Department of Mental Health site. Establish protocols, processes and mechanisms for service integration of mental health and primary care services.
9. Evaluate the need for expanded service hours of the mental health satellite clinic operated by the Orleans County Department of Mental Health at the GCASA Albion site.
10. Explore and identify needs for increased group therapy services at clinic and satellite locations.

Other Mental Health Outpatient Services (non-clinic)

- m. Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
 1. Continue to assess community needs for additional services and programs. Collaborate with the Suicide Prevention Coalition of Orleans County, MHAGO (Mental Health Association of Genesee and Orleans Counties), GCASA, NAMI (Rochester), NYAPRS, Independent Living of the Genesee Region and the schools to do peer-run groups, informational panels, and school/community forums to include such topics as depression, trauma and support for survivors of suicide.
 2. Explore the development and implementation of outreach utilizing peer recovery services using the Visions of Hope Recovery Center and HCBS services.
 3. The Department will continue coordinated efforts to reduce the involvement of individuals with mental illness with the judicial system by developing and implementing a community-wide jail diversion and reintegration program.

Mental Health Care Coordination

- n. Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
 1. The Department will enhance services to incarcerated individuals in the Orleans County jail by developing and implementing coordinated care management linkage procedures to augment enhanced mental health services in the jail.

Developmental Disability Respite Services

- u. Goal: Adequate and accessible respite services in Orleans County continue to be a struggle for people with developmental disabilities. Orleans County desires to offer a wider variety of overnight and day respite services for families that include OPWDD recipients.

1. The contract agency will work with families to recruit potential respite providers and increase opportunities for self-directed respite in the community. The Arc of Genesee Orleans will also research with OPWDD overnight respite funding opportunities with the goal of increasing the options for respite in the county and will target implementing an overnight respite bed during this period.

Developmental Disability Family Supports

- v. Goal: Individuals and families with developmental disabilities will be prepared for enrollment in health homes, care coordination and ultimately, managed care.
1. The Arc of Genesee Orleans will prepare families/individuals with developmental disabilities for a managed care environment. The Arc of Genesee Orleans will develop and implement systems and mechanisms to educate families. The Arc of Genesee Orleans will facilitate the enrollment into care coordination.

Other Needs: Suicide Prevention and Intervention

- ac. Goal: Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.
1. Increase awareness and knowledge among the target audience of warning signs, risk factors, and the interventions to prevent suicide by providing trainings to key constituencies in Safetalk and recognition of the warning signs of suicide, via the Suicide Prevention Coalition and/or the Department. Develop a postvention strategy that includes input and involvement of local survivors of suicide.
2. The Suicide Prevention Coalition will develop and implement presentations and support resources for survivors of suicide. This will include a community-wide summit and a number of smaller, targeted presentations.
3. Foster the development and work of the Orleans County Suicide Prevention Coalition by developing and implementing strategies to increase membership in the Coalition.
4. Develop and implement increased support resources for youth for suicide prevention via presentations, support groups, peer resources and social media. Incorporate SafeTalk as applicable.
5. Develop and implement a countywide annual marketing campaign including social media to promote behavioral health wellness, suicide prevention, and dissemination of information and resources.

Other Needs: Gambling Prevention

- ac. Goal: To reduce the incidence of problem gambling in the County by increasing community awareness and utilization of gambling treatment services
1. GCASA, will track, through its outpatient program, all screens for problem gambling and offer education and treatment to all patients in the core group receiving a positive screen.
2. GCASA Prevention will present 3-5 community presentations on problem gambling to raise community awareness.

Other Needs: Tobacco, E-Cigarettes and Vapes Use Prevention and Intervention

- ac. Goal: To reduce the incidence and prevalence of nicotine addiction among the youth populations within Orleans County.

1. Reduce the incidence and prevalence of nicotine addiction among the youth population within Orleans County including the use of e-cigarettes and vapors by providing a minimum of five educational presentations to the youth population in Orleans County.
2. To reduce the incidence and prevalence of nicotine addiction among the substance abuse patients of GCASA in Orleans County by providing an educational presentation on Nicotine addiction in the first eight weeks of their treatment.