Mental Hygiene Goals and Objectives Form
Oneida Co. Department of Mental Health (70210)
Certified: Jeannette Pavlus (9/17/20)

Mental Hygiene Law, § 41.16 "Local planning; state and local responsibilities" states that "each local governmental unit shall: establish long range goals and objectives consistent with statewide goals and objectives." The Goals and Objectives Form allows LGUs to state their long-term goals and shorter-term objectives based on the local needs identified through the planning process and with respect to the State goals and objectives of each Mental Hygiene agency.

The information input in the 2020 Goals and Objectives Form is brought forward into the 2021 Form. LGUs can use the 2020 information as starting point for the 2021 Plan but should ensure that each section contains relevant, up-to-date responses.

Please indicate below if the overall needs of each disability population got better or worse or stayed about the same over the past year. Completion of these questions is required for submission of the form.

New To assist LGUs in the assessment of local substance use disorder (SUD) needs, OASAS Planning has developed a county-level, core-dataset of SUD public health data indicators. These reports are based on the recommendations of the Council of State and Territorial Epidemiologists and the regularly updated county-level datasets available in New York State. Each indicator compares county-level population-based rates to statewide rates. Reports for all counties are available in the County Planning System Under Resources -> OASAS Data Resources -> Substance Use Disorder Key Indicators

1. Overall Needs Assessment by Population (Required)

Please explain why or how the overall needs have changed and the results from those changes.

The question below asks for an overall assessment of unmet needs; however certain individual unmet needs may diverge from overall needs. Please use the text boxes below to describe which (if any) specific needs have improved, worsened, or stayed the same.

a) Indicate how the level of unmet mental health service needs, overall, has changed over the past year: ☐ Improved ☐ Stayed the Same ☐ Worsened

Please describe any unmet mental health service needs that have improved:

- Adult Mental Health Services:
  - Adult Mental Health Supportive Housing has improved. The re-designation of the Catholic Charities Forensic Phase 2 supportive housing beds to Forensic Phase 1 was a step forward in ensuring that the beds are being utilized. Three out of four of those beds were re-designated. This change has increased utilization of those beds (which previously went empty) and created housing for our forensic population who are typically very difficult to house and end up in the shelter. The DePaul ESHI Project located in Rome was finished, adding 40 supportive apartments for individuals and families with mental illness. The program has been accepting referrals through ASPOA, and is prioritizing housing for those experiencing homelessness. The Utica version of this program at the starting line is still under construction, but once finished will add 30 additional supportive apartments for MH.

  - Crisis Response Services have Improved. Neighborhood Center's Mobile Crisis Assessment Team (MCAT) has added a Bridge Script Program. The program has access to a psychiatric NP that can provide a bridge script if the client qualifies for short term medication intervention. The clients are screened by a member of the team in addition to the program director and Psychiatric NP. The goal of this program is to reduce the number of emergency room visits for the purposes of obtaining a bridge script.

  - CNY Services Forensic Evaluation Unit has served 529 individuals in 2019 with only a 2% recidivism rate.

- Children's Behavioral Health Services:
  - The Children and Family Treatment Support Services program has incresed the number of children receiving home and community based children's behavioral health services drastically in the past year. There are approximately 260 children in Oneida County receiving services through CFTSS.

  - The Children's ACT program through ICAN has been extended, and will be used as a model to expand across the state. The program currently services 87 children in Oneida County.

  - School Based clinic programs have expanded in Oneida County. There are now school based clinics in 15 of Oneida County's schools.
School Based linkage and referral services have improved with the expansion of the Rome Community School Program, now Connected Community Schools. Over the last year the program has made 741 referrals for children and their families to needed programs and services in the community.

Please describe any unmet mental health service needs that have remained the same:

- Transportation services continue to be an area of concern, as it relates to poor attendance at clinic appointments.
- There is no option for a community residence for youth/adolescents within the county.
- The adult slots in community residences within the county are often full, so referrals are usually waitlisted.

Please describe any unmet mental health service needs that have worsened:

- The lack of psychiatric prescribers for outpatient mental health services has worsened in the last year. This is based on the appointment wait time being prolonged and in some cases the inability of clinics to accept new patients.
- Recruitment and retention for mental health agencies continues to be an ongoing local concern. High turnover rates and the inability to fill positions quickly with qualified people continues to impact consumers of mental health services that either have to be waitlisted due to staffing problems, or will not have consistency with service providers.
- The lack of enough non-Medicaid home based behavioral health services for children is an area of growing concern. Despite the growth in these services for the Medicaid population, there has not been an improvement in these services for the non-medication youth. There is also a need for additional service providers for these services, as the growth in providers has not kept up with the rapid rate of expansion of services.
- Inpatient psychiatric services continue to be an area of concern. There has been a need to reduce capacity in the inpatient psychiatric units in order to accommodate patient needs due to the number of highly assaultive patients that are being admitted.
- A lack of planned and crisis respite services continues to be an area of need. There has been a delay in addressing this area of need due to the COVID 19 pandemic, as deadlines for projects have been pushed into the future. There also continues to be a staffing problem for service providers that can provide hourly respite.

b) Indicate how the level of unmet substance use disorder (SUD) needs, overall, has changed over the past year: ☐ Improved ☑ Stayed the Same ☐ Worsened

Please describe any unmet SUD service needs that have improved:

Oneida County Department of Mental Health works in collaboration with Oneida County Public Health and the local emergency rooms to address individuals who arrive at the emergency room with OUD. Oneida County has developed “Oneida Matters” which is a replicate of Buffalo Matters. The local SUD clinics have agreed to participate and work with the individuals on expeditious appointments for them to receive MAT. A number of emergency room doctors have received the Buprenorphine waiver training and will prescribe enough Buprenorphine to the individual to last until their appointment with the outpatient SUD clinic.

Beacon Center has developed same day Buprenorphine appointments for scheduled and walk in individuals. The two other SUD clinics have developed a fast track for individuals to receive MAT, usually within two to three days.

Prevention services through Center for Family Life and Recovery (CFLR) have expanded to reach more individuals throughout the county. CFLR increased their community coalition events and people served by 12%. CFLR’S PREVENTION SERVICES were recognized by OASAS as one of the most comprehensive and creative programs of implementing prevention services in the state. CFLR increased prevention services with the underserved population as well as their Concealing Secrets Teen Mobile Bedroom Kit Part 1 & Part 2 had a 50% increase in events and 44% increase in attendance.

Peer services have increased and improved, OD Mapping has been keeping track of the reported 911 overdoses; peers are dispatched to connect and offer services to assist in engaging individuals to support and treatment. For 2019 73 individuals who overdosed were connected to services.

Oneida County has had increased community based Narcan trainings.

Agencies are getting better with embracing Harm Reduction, though at the same time, it is still a challenging concept for many and how it is navigated, and more training is needed.

Please describe any unmet SUD service needs that have remained the same:

Heroin and Opioid use has remained a significant issue in Oneida County, as in most counties the Heroin and Opioid use has strained the existing resources in the county.

Areas that continue to be strengths/challenges are transportation, housing, crisis services, workforce recruitment/retention, job opportunities, and prevention, recovery and support services. As well as the problem gambling and Adverse Childhood Experiences.
Another area that has stayed the same is the coordination/integration with the other systems. The OASAS, OMH, OPWDD systems have operated vertically for years resulting in a less responsive ability to address complex multi-disciplinary cases. For those individuals with co-occurring MH/SUD/DD or a combination of two or all three diagnoses services are not easily available for them to meet their needs.

Mental Health Clinics are not a direct service provider of SUD services therefore capacity issues related to Mental Health Clinics to properly access for SUD are deficient for those with co-occurring diagnoses.

There continues to be a shortage of psychiatry available (complex issues) within the SUD system, a continued high-level unmet SUD workforce/retention issue.

Oneida County does not have any SUD treatment (counseling, groups) in the county jail.

Please describe any unmet SUD service needs that have worsened:

In 2019, Oneida County lost its last male supportive living facility.

Oneida County SUD providers will treat adolescent individually however none of the programs offer groups or a specific adolescent track.

Oneida County lacks in COTI Services.

c) Indicate how the level of unmet needs of the developmentally disabled population, overall, has changed in the past year:

- Improved
- Stayed the Same
- Worsened

Please describe any unmet developmentally disability service needs that have improved:

- County has DD liaison
- Care coordination has been identified as an area of improvement over the past year.

Please describe any unmet developmentally disability service needs that have stayed the same:

Housing, workforce recruitment/retention continue to be the highest needs along with community habilitation services and children's services have been identified as high-unmet needs that have not improved.

Residential services, crisis services and respite services continue to be other unmet needs that are highly sought after.

Please describe any unmet developmentally disability service needs that have worsened:

- Voluntary agencies have a lack of staff to provide habilitation services and hourly respite
- Lack of overnight respite services
- Difficulty obtaining testing for eligibility
- No housing for children with developmental disabilities
- No long term services for those dually diagnosed with mental health problems as well as developmental disabilities
- Lack of communication with state providers and local/voluntary providers
- Lack of medication management providers for individuals with developmental disabilities

The second section of the form includes; goals based on local need; goals based on state initiatives and goals based in other areas. The form allows counties to identify forward looking, change-oriented goals that respond to and are based on local needs and are consistent with the goals of the state mental hygiene agencies. County needs and goals also inform the statewide comprehensive planning efforts of the three state agencies and help to shape policy, programming, and funding decisions. For county needs assessments, goals and objectives to be most effective, they need to be clear, focused and achievable. The following instructions promote a convention for developing and writing effective goal statements and actionable objectives based on needs, state or regional initiatives or other relevant areas.

2. Goals Based On Local Needs

Please select any of the categories below for which there is a high level of unmet need for LGU and the individuals it serves. (Some needs listed are specific to one or two agencies; and therefore only those agencies can be chosen). When considering the level of need, compare each issue category against all others rather than looking at each issue category in isolation.

- For each need identified you will have the opportunity to outline related goals and objectives, or to discuss the need more generally if there are no related goals or objectives.
- You will be limited to one goal for each need category but will have the option for multiple objectives. For those categories that apply to multiple disability areas/state agencies, please indicate, in the objective description, each service population/agency for which this unmet need applies. (At least one need category must be selected).

<table>
<thead>
<tr>
<th>Issue Category</th>
<th>Applicable State Agency(ies)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>OASAS</td>
</tr>
<tr>
<td>a) Housing</td>
<td></td>
</tr>
</tbody>
</table>
Oneida County has a high need for housing for individuals with mental health, substance use disorders, developmental disabilities, transition age youth who are mental health consumers, and children with a serious emotional disturbance.

Oneida County does not have access to any housing programs within the county for children/youth with SED. Oneida County youth in need of these services are referred out of county in areas unfamiliar to the youth and families of these youth, making it difficult family visitation and participation.

The adult slots in community residences within the county are often full, so referrals are usually waitlisted. There is a particular need for programs that serve clients with multiple diagnoses MH/DD/SUD.

There are no crisis beds within Oneida County for adults or youth.

The Long Term Supported Housing beds are not utilized to their maximum capacity, typically under 70%, due to the strict eligibility criteria. While there are community members in need of this level of care, they often fall short of the eligibility criteria due to being in a state hospital setting for less than 6 months.
There is a high need for respite and transitional housing for children with developmental disabilities.

Do you have a Goal related to addressing this need? Yes  No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Develop new housing options within the county to meet the needs of community members who are diagnosed with mental illness, substance use disorder, or intellectual/developmental disability

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The LGU will utilize the MH, DD, and SUD Sub-Committees as a venue to discuss housing needs and identify potential solutions.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 2: The LGU will advocate for additional housing options that will meet the needs of the community members by having the ASPOA Coordinator represent the LGU at the Mohawk Valley Housing and Homeless Coalition Meeting

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 3: Work with stakeholders to develop housing for individuals aging out of home/school.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 4: The Adult SPOA Coordinator and DD Liason will attend the weekly DSS homeless meeting to collaborate across systems to assist solutions to homelessness

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

- Adult Mental Health Supportive Housing has improved. The re-designation of the Catholic Charities Forensic Phase 2 supportive housing beds to Forensic Phase 1 was a step forward in ensuring that the beds are being utilized. Three out of four of those beds were re-designated. This change has increased utilization of those beds (which previously went empty) and created housing for our forensic population who are typically very difficult to house and end up in the shelter.
- The DePaul ESHI Project located in Rome was finished, adding 40 supportive apartments for individuals and families with mental illness. The program has been accepting referrals through ASPOA, and is prioritizing housing for those experiencing homelessness. The Utica version of this program at the starting line is still under construction, but once finished will add 30 additional supportive apartments for MH.

2b. Transportation - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.
According to the needs assessment completed by service providers, transportation is the reason for about 40% of missed appointments. Transportation is particularly a problem in the rural areas that do not offer public transportation. While there is a rural transit program, the lines and stops are very limited. The program is not well known to consumers, and underutilized. Medicaid cab is utilized, but has been found to be unreliable at times.

Do you have a Goal related to addressing this need? Yes No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

- Oneida County Department of Mental Health will continue to explore possibilities for assisting individuals with a serious mental illness, SUD and DD in obtaining transportation

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: To identify innovative ways to address the transportation needs of those with MH needs.
Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The LGU will continue dialogue with key Oneida County Rural Transit plus any other relevant stakeholders to improve transportation in Oneida County.
Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 3: Collaborate with Medicaid Department to make a more effective use of Medicaid Cab services.
Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Catholic Charities invested in an agency vehicle to assist residents with transportation.

The Department of Mental Health has met with Oneida County Planning Department/Rural Transit to discuss barriers and possible solutions for the transportation issues of our County. Information was obtained about the Rural Transportation System and it was shared with service providers at the ASPOA meeting.

2c. Crisis Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

- Oneida County has a lack of crisis intervention services that can address individuals with SUD and youth specific crisis intervention training. Oneida County needs more post crisis planning. More training needs to be done with all different providers, at all levels and professions in Oneida County.
- According to Psyckes data, Oneida County's rate of high utilization of inpatient and ER services is 31.52% compared to a statewide rate of 23.79%, indicating a need for crisis stabilization services.
- Crisis stabilization services for individuals with SUD remains a need as well.
- The Oneida County treatment community continues to have several individuals who have complicated high needs and are high utilizer of emergency/law enforcement/hospital/human services resources.
There is a significant need for crisis respite housing services and crisis care management for OPWDD enrolled individuals. This is especially true for individuals who are chronically homeless and/or poorly engaged with their care manager or other service providers that could help facilitate stability. The amount of resources it takes to intervene with these individuals is significant and there are growing safety concerns.

Do you have a Goal related to addressing this need?  
- Yes  
- No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)?  
- Yes  
- No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

- The goal of the Oneida County Department of Mental Health is to collaborate on a regional level to provide strategic alternatives to the ER and hospitals for addressing the needs of individuals experiencing behavioral, MH and addiction crisis.
- Oneida County and the providers need to come together to reconfigure crisis services for the high utilizers.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Oneida County Department of Mental Health will work with the different agencies to offer CIT training to local law enforcement agencies and explore options for further expansion.

Applicable State Agency: (check all that apply):  
- OASAS  
- OMH  
- OPWDD

Objective 2: Oneida County Department of Mental Health will continue to explore the development of an innovative crisis stabilization program in Oneida County, as well as new crisis stabilization/withdrawal services, and crisis residential opportunities across the age spectrum. Also opportunities to enhance existing crisis stabilization support services with local community partners, state agencies and the local DSRIP.

Applicable State Agency: (check all that apply):  
- OASAS  
- OMH  
- OPWDD

Objective 3: The LGU will coordinate a plan with the youth serving agencies to develop a plan to provide services for the youth that have frequent crisis calls.

Applicable State Agency: (check all that apply):  
- OASAS  
- OMH  
- OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Neighborhood Center's Mobile Crisis Assessment Team has added a bridge script program to their services to reduce the reliance on the Emergency Departments for the purpose of filling a script while waiting for a clinic appointment.

Through CFTSS children's crisis services is now billable through Medicaid.

2d. Workforce Recruitment and Retention (service system) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

- Workforce Recruitment and Retention is an area that Oneida County faces some of their biggest challenges. This past year there has been multiple losses of qualified psychiatrists in area clinics, which has resulted in a slower access to psychiatric services. In the needs assessment completed by area mental health
providers 96% report a need for additional mental health prescribers in Oneida County, while 68% report a need for additional mental health counselors. There is also a recognized need for other mental health service providers and direct support staff. Children's SPOA has reported on multiple occasions a trend of children waiting for services due to lack of a qualified provider to assign.

- Workforce recruitment and retention remains one of the highest-level of unmet needs within Oneida County across the mental hygiene service system. There remains a need for more providers across multiple disciplines, however the demand for medical professional is particularly high. The challenges in this area have begun to overwhelm and cause issues in other areas of service; for example lack of psychiatry causes clinics to have limited capacity.
- There is also an increasing need for providers who are able and willing to work with some of the more challenging population of individuals who are presenting with co-occurring, multi system, high need, high risk issues such as individuals with multiple acute medical/MH/SUD/DD diagnoses, forensic histories, and sex offenders. However, low salaries, both in general and in comparison, to the increased difficulty of the work, leads to limitations in recruitment, high turnover and limited workforce.
- Another recognized need around workforce recruitment/retention is for existing providers to receive training to enhance their skills and abilities to work with the growing population of high need individuals; for example, training around how to work with an individual with multi-system diagnoses. It is noted, however that staff development and training also require resources, funds and time away from service provision so these efforts can be difficult to achieve at times.

Do you have a Goal related to addressing this need? 🌟 Yes 🚫 No

**Goal Statement**- Is this Goal a priority goal (Maximum 5 Objectives per goal)? 🌟 Yes 🚫 No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Oneida County will promote community workforce improvement activities within the field of human services. Oneida County will identify and implement trainings to improve retention of staff once hired through efforts that promote self care and worker burnout.

**Objective Statement**

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Coordinate and host human services job fair in the community through cooperation with Division of Oneida County Department of Family and Community, as well as other local human services agencies.

  Applicable State Agency: (check all that apply): ☑️ OASAS ☑️ OMH ☑️ OPWDD

Objective 2: The LGU will utilize the MH, DD, and SUD Sub-Committees as a venue to discuss workforce retention and recruitment needs and identify potential solutions.

  Applicable State Agency: (check all that apply): ☑️ OASAS ☑️ OMH ☑️ OPWDD

Objective 3: The LGU will consult with local college partners in gaining their collaboration to increase recruitment and retention for our human services agencies.

  Applicable State Agency: (check all that apply): ☑️ OASAS ☑️ OMH ☑️ OPWDD

Objective 4: The LGU will advocate for Oneida County to improve workforce retention and recruitment by having the ASPOA Coordinator represent the LGU at the RPC’s Workforce Development Committee.

  Applicable State Agency: (check all that apply): ☑️ OASAS ☑️ OMH ☑️ OPWDD

**Change Over Past 12 Months (Optional)**

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Our community has seen a decline in staff and providers. It is difficult to keep staff once hired. It is difficult to allow staff to attend trainings, because there is often not enough staff to cover the office. Not enough qualified individuals are applying,
and are instead leaving the community for better opportunities. The lack of skilled staff has an adverse impact on the quality of service delivery.

Due to COVID 19 there was a barrier to being able to follow through on goals related to recruitment and retention. Specifically there were planned job fairs for the MH/SUD/DD agencies, but those plans were delayed.

2e. Employment/ Job Opportunities (clients) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

- Stigma is a problem for many employers who hire people with mental health, substance use disorders, or developmental disabilities. These employers are do not understand the need for these individuals to attend treatment in a manner that is as sensitive as an employee needing medical treatment. This can create tension at the workplace and increase chances for employees with these need to miss treatment that is necessary to keep them healthy and productive. There is also a concern of people getting "trapped" in the system. This occurs often when agencies are discouraging clients to become fully financially independent in order to keep them eligible for services. Some agencies rely on funding based on the client meeting eligibility for public assistance, and there is no good method of transitioning them from services to independence hence fostering a cycle of dependence on the system.
- Often finding employment and sustaining employment can be challenging due to reasons such as lack of education/credentials, lack of skill/training, legal history, forensic history, and/or disabilities that impact functioning, skills and abilities. Previously discussed Transportation challenges further make it hard for consumers to pursue employment/job opportunities.
- Stigma impacts consumers of mental health at a young age. Children with mental illness and disabilities in school face difficulties with bullying and due to stigma.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Oneida County will reduce Stigma through providing psychoeducation in the community.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The LGU will utilize the MH, DD, and SUD Sub-Committees as a venue to discuss Stigma and identify potential solutions.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: The LGU will explore bringing Mental Health First Aid to local schools.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2f. Prevention - Background Information
The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

SUD: Prevention services in Oneida County are provided by Center for Family Life and Recovery (CFLR) the only OASAS license and funded prevention provider in Oneida County. CFLR provides prevention throughout Oneida County; they provide services to some of the school districts as well as work with community agencies throughout. CFLR uses evidence based programing, provides wraparound prevention services for children/families, and collaborates with other agencies; stakeholders and law enforcement to get provide the much-needed information regarding prevention to the community.

In the 2018 – 2019 school year CFLR participated in 59 community coalitions’ events reaching 2,176 people, they attended two town hall meetings to address underage drinking serving 36 individuals.

CFLR participates in social marketing campaigns regarding multiple topics to raise awareness of opioid abuse; they were able to reach 18,420 people. CFLR also sponsors 10 med-return units; billboards advertising were used to educate the community on a safe way to dispose of their unused or expired OTC and prescription medications. As of April 2019 Oneida County has collected 15,136 pounds of unused medications keeping them out of the hands of children and others.

CFLR has developed “Concealing Secrets” Part 1 and 2: a mobile bedroom kit to educate parents, staff and the community on what drug trends, indicators, and where/how it is being concealed by a very interactive and innovative way. CFLR has held 17 events and reached 1,483 people.

CFLR has also held and participated in many other events such as health expos/health fairs, substance/alcohol awareness and education on college campus, presentations to seniors and lunch and learns for prevention education with clergy from faith-based communities in Oneida County reaching more then 4,500 individuals.

The LGU has recognized a need to work across systems to increase early identification of problems that may lead to an impact on overall wellness. The Children’s SPOA Coordinator has registered for the upcoming System of Care Training in hopes of partnering with local agency staff in developing a system of care approach in Oneida County.

Suicide Prevention: The Oneida County Suicide Prevention Coalition is facilitated by CFLR. Reducing the stigma and training staff to address the issue of suicide in the Oneida County community remains a priority within Oneida County. The coalition would like to continue to educate the community on suicide prevention and awareness with initiatives and trainings such as SAFE TALK, ASSIST, CONNECT and “Out of the Darkness” events. The suicide coalition would like to bring awareness, educate, prevent and support individuals/families affected by suicide/attempts, CFLR has developed #You Matter.

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Oneida County will continue to work toward enhancing existing programs while exploring other initiatives/programs to bring/build expanded opportunities to Oneida County that will promote wellness.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Oneida County LGU will explore increasing OASAS prevention funding in Oneida County to meet the needs of Oneida County.

- Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Objective 2: Oneida County and CFLR #YouMatter suicide prevention will continue in development and disseminate material, bring awareness to the community.
Objective 3: The LGU will utilize the MH Sub-Committee as a venue to discuss prevention needs and identify potential solutions.

Objective 4: The Children’s SPOA will initiate the development of a System of Care Approach for Oneida County.

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2g. Inpatient Treatment Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

The need for inpatient beds has fluctuated over the past year. Recently (Spring/Summer 2020) there has been a need to reduce capacity in the inpatient psychiatric units in order to accommodate patient needs due to the number of highly assaultive patients that are being admitted to the local 9.39.

Do you have a Goal related to addressing this need? Yes No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? Yes No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Inpatient Treatment Services will be able to meet the needs of the community.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The LGU will participate in discussion with relevant stakeholders about inpatient treatment service needs and identify potential solutions.

Objective Statement

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2h. Recovery and Support Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:
Data sources used to identify need (e.g. hospital admission data)
Assessment activities used to indicate need or formulate goal (e.g. community forum)
Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

SUD Peer Services: There continues to be a need for 24/7 peer services in Oneida County. Oneida County LGU continues to build relationships with the agencies who have peers to offer support. The Dept. of Mental Health has develop a Peer group that involves peers from SUD, MH and family support peers. We have heard from the agencies that the peers have a dual role when working with individuals. They will find that more support are needed that are not their specialty. This group brings them together for networking as well to help the individuals they encounter with the best possible resources. The group hopes to bring training from all three areas to expand the knowledge of the peers in different areas so they can provide the best appropriate supports needed.

Oneida County has a large recovery population however; Oneida County does not have a Recovery Center for individuals in recovery and their families. Oneida County has a Friends of Recovery Support Group who actively works with the Recovery Work Team under the Oneida County Opioid Steering Committee. The two groups are working diligently to bring a much-needed Recovery Center to Oneida County.

Oneida County also lacks a Club House for those under the age of 18, a club house will provide a place for young people in recovery or at risk for addiction to develop social skills that promote long-term health, wellness, and a drug-free lifestyle.

Family Support for SUD: Oneida County has a Family Support Navigator (FSN) services through CFLR. As we know substance use does not just affect the individual, therefore Family Support Navigation services were developed to help the loved ones of those struggling with substance use disorders. Family Support Navigation Services are a significant addition to Oneida County services putting a strong focus on meeting the needs of family members and not just the person struggling with the substance use. Some of the classes and trainings that are offered to families and loved ones are Community Reinforcement and Family Training (CRAFT), Grandparents Raising Grandchildren, Mindful Communications and Boundary Setting, The Science of Addiction, Rational Emotive Behavioral Therapy (REBT) and Recovery Basics for Families. These services have shown to be very fruitful in the recovery process for the entire families’ journey.

Oneida County has several support options for consumers of mental health services. MVPC offers the Mobile Intertion Team, as well as the Corner. Neighborhood Center offers Adult Recovery Services in the Utica and Rome area offering full day opportunities for support/recreation. Peer services are integrated into the Mobile Crisis Assessment Team's Crisis Case Management Program, and Youth/Family Peer Advocacy are available through ICAN. There is a need for additional behavioral Health Support Services for Youth/Children without Medicaid. Although there are an increase in these services for children with Medicaid, there are still barriers for ensuring children/youth with Medicaid get supportive services. The budget for this program is typically exhausted quickly and there is a lack of providers for these services, especially in the rural areas.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Oneida County recognizes the value of individual “lived” experiences, lending credible voices to the system and service delivery. Oneida County LGU will continue to work with local partners to strengthen the infrastructure of recovery and support services in order to maintain, enhance or develop new service opportunities.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Continue to encourage growth of integrating peer support services into the service system.

Applicable State Agency: (check all that apply): Checkmark: OASAS □ OMH □ OPWDD

Objective 2: Continue Integrated Planning meetings to allow local providers from all three-disability systems to meet and collaborate with each other throughout the year.

Applicable State Agency: (check all that apply): Checkmark: OASAS □ OMH □ OPWDD
Objective 3: Additional non-Medicaid Children/Youth Support Services will be a focus of the MH Sub-Committee as well as the CSPOA.

Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Oneida County LGU has started a peer meeting with peers from all three disability systems.

2i. Reducing Stigma - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Stigma is an issue that is unfortunately experienced by many individuals who have SUD, often individuals experience barriers to opportunities and resources when their SUD issues are known. Sometimes individuals do not seek the services they need because of the stigma that they feel will shame them and their families.

Another major focus of Suicide Prevention includes reducing stigma about suicide, so that individuals will be able and willing to seek the help they need. This includes community and professional education on using less stigmatizing verbiage when referencing someone who has attempted or completed a suicide.

The Suicide Coalition continues to bring suicide prevention and awareness initiative, trainings and events such as SAFE TALK, ASSIST, CONNECT, and “Out of the Darkness” to professionals and the community.

Do you have a Goal related to addressing this need? ☑ Yes ☐ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ☑ Yes ☐ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

The goal would be to reduce stigma to promote individuals understanding and acceptance in the community. Therefore, more individuals would be apt to attend treatment and reach out for help.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Support agencies that run anti-stigma campaigns.

Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☑ OPWDD

Objective 2: Provide more community education about the impact of Stigma.

Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may
also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Oneida County's Children and Youth's SPOA Coordinator has developed a school based program that focuses on stigma. Oneida County's Director of SUD/Dual Recovery has a presentation that is also presented locally throughout the community to raise awareness on stigma.

2k. SUD Residential Treatment Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Oneida County currently has a 44 bed Intensive Residential Services, a 68 bed ATC and a 25-bed stabilization program under the OASAS 820 residential services. However, there are times, most times, there are waiting list for Oneida County residents to receive these services and have to go outside of the county to receive treatment in a timely manner.

Oneida County currently lacks any inpatient treatment for anyone 18 years and younger.

Oneida County also lacks the residential services under OASAS 820 regulations of rehabilitation and reintegration services.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To have the different levels of residential treatment available in Oneida County.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Whenever possible Oneida County LGU will work with agencies and key stakeholders to develop and implement plans to bring needed services to Oneida County.

Applicable State Agency: (check all that apply):  OASAS  OMH  OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2l. Heroin and Opioid Programs and Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.
Oneida County has been using OD MAPPING for 1 ½ years to date Oneida County has tracked all overdoses called in to 911. For 2019 Oneida County had recorded 385 overdoses and 40 fatalities. The Oneida County Overdose Response team works with agencies that have peers so that the peers can reach out to individuals who have overdosed to see if they would like peer support to engage in SUD services. For the year 2019 the peers were able to 73 of the 385 to SUD services.

Oneida County has four outpatient SUD providers who all offer MAT; two of the providers have OTP clinics.

The continued training of professional staff across all areas as well as community members of NARCAN has demonstrated the lifesaving importance. Oneida County LGU continues to support and encourage training and use of NARCAN by all.

Oneida County LGU continues to work with the three Article 31 OMH clinics in regards to guidelines released by NYS OMH to have appropriate screening, identification and management of OUD needs.

Oneida County Dept. of Mental Health continues to collaborate with Oneida County Dept. of Public Health on several initiatives related to addressing the opiate/heroin epidemic.

Do you have a Goal related to addressing this need? ☐ Yes ☐ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ☐ Yes ☐ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Oneida County Dept. of Mental Health will continue to collaborate with other county departments, community providers like law enforcement, schools, hospitals and clinics to continue to address the heroin and opioid epidemic in Oneida County.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Oneida County will continue to support providers to offer and promote education and awareness of the opiate epidemic.

Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☑ OPWDD

Objective 2: Oneida County will continue to work with treatment providers to maximize the use of MAT in all appropriate settings.

Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☑ OPWDD

Objective 3: Oneida County will continue to collect, assess and monitor the reported overdoses in collaboration with the all involved, continue the peer outreach to assist anyone who would like it.

Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Oneida County currently has two Opiate Treatment Programs with current openings.

Oneida County has begun using ODMapping as a way to track overdoses in the community. With that, an Overdose Response Team has also been created.

Community education and awareness has also been increased, with Narcan trainings being offered by multiple agencies throughout the week.

2n. Mental Health Clinic - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:
Greater capacity for MH treatment is needed, clinics for children and adults are grossly inadequate. Our county has been experiencing a steady increase of SMI individuals and the resources are falling behind in serving this population. Providers are at capacity and have difficulty accepting new patients within a reasonable amount of time. Providers experiencing high staff turnover and having inadequate staff capacity to meet the growing need. There exists a lack of LCSW, NPs, psychiatrist and psychologists. Oneida County would like to see more school based treatment.

Do you have a Goal related to addressing this need?  
- Yes  
- No

**Goal Statement**
Is this Goal a priority goal (Maximum 5 Objectives per goal)?  
- Yes  
- No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Increase capacity, staff retention and availability of services.

**Objective Statement**
Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome.

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

1. Objective 1: To support activities to promote recruitment and retention of qualified clinic staff.
   
   Applicable State Agency: (check all that apply):  
   - OASAS  
   - OMH
   - OPWDD

2. Objective 2: Support use of tele-psychiatry to expand psychiatric coverage.
   
   Applicable State Agency: (check all that apply):  
   - OASAS
   - OMH
   - OPWDD

3. Objective 3: The LGU monitor barriers clinic services and will utilize the MH, Sub-Committee as a venue to discuss clinic needs and identify potential solutions.
   
   Applicable State Agency: (check all that apply):  
   - OASAS
   - OMH
   - OPWDD

**Change Over Past 12 Months (Optional)**
This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

For a period of time over the last twelve months, there was limited availability and access for level one referrals in Oneida County. Also, due to high turnover rate and lack of qualified staff, clinics have been unable to meet the needs of the growing population.

**2o. Other Mental Health Outpatient Services (non-clinic) - Background Information**
The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

The specific needs of transition aged youth, from children to adult services, would benefit from more focused support.
Inclusive recreation opportunities for children with DD, behavioral and MH needs are limited in our community.

There is a need for early identification of MH issues in children so they can be addressed promptly.

There is a need for community based behavioral health service providers, especially for children who do not qualify for Medicaid.

There is a lack of planned respite for children with MH.

Do you have a Goal related to addressing this need?  

Yes  No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)?  

Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To strengthen and expand community school programming as well as other community based activities and programs for those involved in services and to identify those in need of services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: To support any community effort in bringing the community school approach to more areas of Oneida County.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 2: The LGU will use the Mental Health Sub-Committee and the Children's SPOA as a venue to discuss the need for non-Medicaid children's behavioral health support services and identify possible solutions.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 3: Talk with agencies to develop a planned/crisis respite option for children with MH and DD.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 4: Support the continued growth of Home/Community Based Services.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

The Rome Community School Program, now Coonected Community Schools continues to expand throughout the Oneida County. They have been instrumental in linking students who have been identified with needs to services in the community, that support overall wellness including counseling, and food pantries.

Many area agencies have been adapting programming to provide home based services eliminating transportation barriers and focusing on the person/family as a whole. This is allowing providers now more than ever to identify and address the many social determinants of health that impact wellness in our community.

2p. Mental Health Care Coordination - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal
This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Oneida County has many Care Coordination services that have grown tremendously over the past couple of years with Health Home.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1:

Applicable State Agency: (check all that apply):  OASAS  OMH  OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2q. Developmental Disability Clinical Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Developmental Disabilities clinical services are lacking in the Central New York Region. As noted in the previous year’s plan we have for example, a psychiatrist trained in the area to deal with this specialized population. That psychiatrist is retiring, and we are concerned about the impact this may have on the individuals and families that require or desire these services.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement - Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To work in partnership with the CNYDSSO and the DRO to address service delivery gaps and to further develop voluntary agencies to invest in clinical services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The LGU will discuss the needs of DD clinical services during the DD sub-Committee and collaborate with local agencies on identified solutions to fill the gaps in services.
Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2r. Developmental Disability Children Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

One of the concerns highlighted in the survey conducted by the ID/DD subcommittee was the ongoing need for children’s respite services and the development of some residential opportunities for those youth who are high needs, high risk due to their intellectual disabilities.

Do you have a Goal related to addressing this need? ☐ Yes ☒ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ☐ Yes ☒ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To collaborate with community providers to support development of services aimed at serving high risk, high needs or behaviorally challenged individuals by developing non-certified residential opportunities.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: To identify funding sources that could be utilized to provide seed monies to an agency/agencies that were willing to develop children’s residential housing services.

Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Objective 2: Develop specialized training and support for identified agency and staff.

Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2s. Developmental Disability Student/Transition Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal
This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

In the last year Oneida County Department of Mental health has provided linkage for educators to link to OPWDD services. We will continue to provide linkage to the Front Door, and to link to the START liaison in CNYDDSO.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Continue to develop education and outreach though the school districts in Oneida County regarding Transitional services and linkage to Front Door services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The LGU will collaborate with local transition coordinators and other relevant stakeholders to identify gaps in transition services

Applicable State Agency: (check all that apply): □ OASAS □ OMH □ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2t. Developmental Disability Respite Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Oneida County DD Sub Committee Survey indicated that Respite services continue to be a high need. Currently, Oneida County does not have a stand-alone respite house or service for. Respite services continue to be funded through Family Support funding on a limited basis. Respite services would enable families to keep their loved one in the community longer by being able to provide some respite from care of the individual and to foster healthy growth for the service recipient.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

The LGU will collaborate with local agencies to expand or create respite services in Oneida County.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the
approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The DD Sub-Committee will be the venue to discuss needs and identify solutions to the lack of respite services.

Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2u. Developmental Disability Family Supports - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Oneida County has provided some family support in terms of linkage to services providers and generalized education about developmental disabilities over the past year through presentations, linkage to service providers and through trouble shooting with local DDSO staff to resolve issues. When reviewing the survey conducted by the local DD sub-committee it was noted that 53% felt there was a need to increase family support services such as family support funding, support with clinical and or other services, and eligibility services.

Do you have a Goal related to addressing this need? ☑ Yes ☐ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ☑ Yes ☐ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To increase knowledge of family support services in the community though coordination of the local DSO Family Support Unit and through partnerships with voluntary agencies.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Offer meetings with community providers in conjunction with local DSO personnel to help identify, develop and implement services to the families in Oneida County.

Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2v. Developmental Disability Self-Directed Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:
Data sources used to identify need (e.g. hospital admission data)
Assessment activities used to indicate need or formulate goal (e.g. community forum)
Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Oneida County has some individuals that are using self-directed services however this remains a small number of this specialized population. The survey conducted shows this to be a lower need area with only 32% finding this to be a concern. The liaison for Oneida County will continue to reach out and work with the agencies that are implementing the program as well as CCO’s to continue to foster knowledge and support for these services.

Do you have a Goal related to addressing this need?  
Yes  No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2x. Developmental Disability Front Door - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Overall, the Front Door has some continued areas of difficulty with linkage to OPWDD services in a timely manner. There is often a delay when paperwork is submitted, to getting a second step review back and having resources such as testing readily and easily available to individuals and their families. However, there has been noticeable change with increased collaboration with CCO’s and their staff which has yielded a better outcome for the client’s and their families.

Do you have a Goal related to addressing this need?  
Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  
Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To continue to help facilitate access to OPWDD services and linkage to CCO’s for accessing services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: To meet with CCO’s and identify issues or concerns related to Front Door issues and work to resolve them.

Applicable State Agency: (check all that apply): OASAS OMH OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.
2y. Developmental Disability Care Coordination - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

The Oneida County DD Sub-Committee survey indicated that a small number of individuals found this to be an area of concern. There are only two CCO providers and this has suggested that there is not enough choice for individuals and their families. However, they both have been providing quality services to individuals in the region.

The only concern noted is related to staffing which at this point continues to be a problem amongst all providers to gain services from available providers with a limited staff pool. Thus, a care manager can put in for and get approval for services, but, there is no staff able to provide the identified service.

Do you have a Goal related to addressing this need?  
Yes  No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)?  
Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To continue to work with CCO providers to help identify areas of need and to work to resolve issues related to eligibly, development and implementation of services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The LGU will continue to foster a relationship with the local CCO's by inviting agency staff to the LGU meetings and discussing the needs in regard to Care Coordination.

Applicable State Agency: (check all that apply):  
☐ OASAS  ☑ OMH  ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2ab. Problem Gambling - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

There continues to be a need for gambling prevention and interventions services. There is increased awareness and concern with the lack of credentialed gambling treatment staff and gambling specific treatment providers. There is a need to develop training that is more effective, coordinate with other behavioral health providers, and identifying/referring individuals to appropriate problem gambling treatment programs.

Do you have a Goal related to addressing this need?  
Yes  No
Goal Statement

Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Oneida County LGU will support treatment providers to implement/expand problem-gambling services and make appropriate referrals to appropriate providers.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Identify and support treatment providers in prevention training of individuals at risk.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Objective 2: Continue to support prevention of gambling and bring awareness to the community.

Applicable State Agency: (check all that apply): OASAS  OMH  OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2ac. Adverse Childhood Experiences (ACEs) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

ACE study made us aware of the importance of learning how adverse childhood experiences lead to trauma and toxic stress. The trauma and toxic stress leads to long lasting health and mental health problems. The higher one's ACE score, the more chance they have of being diagnosed with a serious MH or physical health problem. Oneida County has only begun to address ACE's. Much of the community is not aware of the impact of ACE's, which only leads to a continuing cycle of adverse events on future generations.

Do you have a Goal related to addressing this need?  Yes  No

Goal Statement

Is this Goal a priority goal (Maximum 5 Objectives per goal)?  Yes  No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To gain a better understanding of the impact of ACEs on the children we serve in Oneida County and to raise awareness for service providers on how they can address ACEs through trauma informed care and building resiliency.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective
Objective 1: The LGU will use the MH and DD Sub-Committees as well as the CSPOA meetings as a venue to discuss how local agencies can address Ace's in Oneida County

Applicable State Agency: (check all that apply): ✓ OASAS ✓ OMH ✓ OPWDD

Objective 2: Support efforts to educate service providers on the importance of trauma informed care and techniques that build resiliency.

Applicable State Agency: (check all that apply): ✓ OASAS ✓ OMH ✓ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

The new Child and Youth SPOA referral form has incorporated an ACE screening tool. Health Home Agencies also use complex trauma screening tools. There is an initiative to have probation screen youth with a trauma screening tool, although it has not yet been implemented in Oneida County.