Mental Hygiene Goals and Objectives Form
Orleans County Dept. of Mental Health (70250)
Certified: Danielle Figura (10/16/20)

Mental Hygiene Law, § 41.16 "Local planning; state and local responsibilities" states that "each local governmental unit shall: establish long range goals and objectives consistent with statewide goals and objectives." The Goals and Objectives Form allows LGUs to state their long-term goals and shorter-term objectives based on the local needs identified through the planning process and with respect to the State goals and objectives of each Mental Hygiene agency.

The information input in the 2020 Goals and Objectives Form is brought forward into the 2021 Form. LGUs can use the 2020 information as starting point for the 2021 Plan but should ensure that each section contains relevant, up-to-date responses.

Please indicate below if the overall needs of each disability population got better or worse or stayed about the same over the past year. Completion of these questions is required for submission of the form.

New To assist LGUs in the assessment of local substance use disorder (SUD) needs, OASAS Planning has developed a county-level, core-dataset of SUD public health data indicators. These reports are based on the recommendations of the Council of State and Territorial Epidemiologists and the regularly updated county-level datasets available in New York State. Each indicator compares county-level population-based rates to statewide rates. Reports for all counties are available in the County Planning System Under **Resources -> OASAS Data Resources -> Substance Use Disorder Key Indicators**

1. Overall Needs Assessment by Population (Required)

Please explain why or how the overall needs have changed and the results from those changes.

The question below asks for an overall assessment of unmet needs; however certain individual unmet needs may diverge from overall needs. Please use the text boxes below to describe which (if any) specific needs have improved, worsened, or stayed the same.

a) Indicate how the level of unmet **mental health service needs**, overall, has changed over the past year: ○ Improved ◉ Stayed the Same ○ Worsened

Please describe any unmet **mental health** service needs that have **improved**:

 Mental Health service needs have largely not changed since last year's report.

Please describe any unmet **mental health** service needs that have **stayed the same**:

Exploration of Suicide Postvention Planning , Exploration of a Youth Crisis Team during business hours, Exploring ways to education and inform community members and community stakeholders on available mental health services within the county and Substance Use Prevention Efforts with youth, family members and caregivers.

Please describe any unmet **mental health** service needs that have **worsened**:

Given the COVID-19 pandemic, mental health needs and distress has been evideced to have worsened in our community

b) Indicate how the level of unmet **substance use disorder (SUD) needs**, overall, has changed over the past year: ○ Improved ○ Stayed the Same ◉ Worsened

Please describe any unmet **SUD** service needs that have **improved**:

 The Opiod crisis has enveloped the region and made the SUD level of need and acuity much more urgent. Bail reform has also been assessed as a response to this, as there is opportunity for intervention at time of incarceration for substance use disorders.

Please describe any unmet **SUD** service needs that have **stayed the same**:

Please describe any unmet **SUD** service needs that have **worsened**:

c) Indicate how the level of unmet needs of the **developmentally disabled** population, overall, has changed in the past year: ○ Improved ◉ Stayed the Same ○ Worsened

Please describe any unmet **developmentally disability** service needs that have **improved**:

Developmental dsiabilities service needs have largely not changed since last year's report. The one area of change is the transformation in the system moving from Medicaid Service Coordination to managed care and a system of care coordination.

Please describe any unmet **developmentally disability** service needs that have **stayed the same**:

Please describe any unmet **developmentally disability** service needs that have **worsened**:

The second section of the form includes; goals based on local need; goals based on state initiatives and goals based in other areas. The form allows counties to identify forward looking, change-oriented goals that respond to and are based on local needs and are consistent with the goals of the state mental hygiene agencies. County needs and goals also inform the statewide comprehensive planning efforts of the three state agencies and help to shape policy, programming, and funding decisions. For county needs assessments, goals and objectives to be most effective, they need to be clear, focused and achievable. The following instructions promote a convention for developing and writing effective goal statements and actionable objectives based on needs, state or regional initiatives or other relevant areas.

2. Goals Based On Local Needs

Please select any of the categories below for which there is a **high level of unmet need** for LGU and the individuals it serves. (Some needs listed are specific to one or two agencies; and therefore only those agencies can be chosen). When considering the level of need, compare each issue category against all others rather than looking at each issue category in isolation.

- **For each need identified you will have the opportunity to outline related goals and objectives, or to discuss the need more generally if there are no related goals or objectives.**
- **You will be limited to one goal for each need category but will have the option for multiple objectives.** For those categories that apply to multiple disability areas/state agencies, please indicate, in the objective description, each service population/agency for which this unmet need applies. (At least one need category must be selected).

Issue Category		Applicable State Agenc(ies)		
		OASAS	OMH	OPWDD
a)	Housing	☑	☑	☑
b)	Transportation	☑	☑	☑
c)	Crisis Services	☑	☑	☐
d)	Workforce Recruitment and Retention (service system)	☑	☑	☑
e)	Employment/ Job Opportunities (clients)	☑	☑	☑
f)	Prevention	☑	☑	
g)	Inpatient Treatment Services	☐	☐	☐
h)	Recovery and Support Services	☑	☐	☐
i)	Reducing Stigma	☑	☑	☐
j)	SUD Outpatient Services	☑	☐	☐
k)	SUD Residential Treatment Services	☑	☐	☐
l)	Heroin and Opioid Programs and Services	☑	☐	☐
m)	Coordination/Integration with Other Systems for SUD clients	☑	☐	☐
n)	Mental Health Clinic	☐	☑	☐
o)	Other Mental Health Outpatient Services (non-clinic)	☐	☑	☐
p)	Mental Health Care Coordination	☐	☑	☐
q)	Developmental Disability Clinical Services			☐
r)	Developmental Disability Children Services			☐
s)	Developmental Disability Student/Transition Services			☐
t)	Developmental Disability Respite Services			☑
u)	Developmental Disability Family Supports			☑
v)	Developmental Disability Self-Directed Services			☐
w)	Autism Services			☐
x)	Developmental Disability Front Door			☐
y)	Developmental Disability Care Coordination			☐
z)	Other Need 1(Specify in Background Information)	☑	☑	☐
aa)	Other Need 2 (Specify in Background Information)	☑	☑	☐
ab)	Problem Gambling	☑	☐	☐

ac)	Adverse Childhood Experiences (ACEs)	☐	☐	☐

(After a need issue category is selected, related follow-up questions will display below the table)

2a. Housing - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ⦿ Yes ◯ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Orleans County desires to meet the housing needs for its community members with disabilities.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The Arc of Genesee Orleans will collaborate with OPWDD to explore new strategies and funding streams to develop housing options for people with disabilities in the community.
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Objective 2: The Arc will explore and assess non-certified and self-directed housing opportunities for people with disabilities that will more closely mirror housing opportunities for people without disabilities.
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Objective 3: The Arc will explore partnerships and collaborations for developing affordable housing options that will include other populations
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Objective 4: The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.
    Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☑ OPWDD

Objective 5: The Arc will explore decertifictaion of certified sites with the goal of expanding community habilitation or self direction
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2b. Transportation - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ○ Yes ◉ No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2c. Crisis Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◉ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◉ Yes ○ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

 To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Explore options for crisis intervention teams for intervening with youth during the weekday hours (9-5, M-F) by working with the leadership of the WNYCPC – MIT Team and the Spectrum CARES Team to identify funding opportunities for service expansion.
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 2: Continue to develop and implement a marketing strategy to promote Care & Crisis Helpline services and Mobile Integration Teams.
    Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☐ OPWDD

Objective 3: Develop and implement a strategy for warm line utilization provided by the Mental Health Association of Genesee and Orleans Counties (MHAGO) and promote warm line networking with the Care & Crisis Helpline. This stratedgy will include outreach by warm line staff to consumers and staff of partner organizations.
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 4: The County will work with the Sheriffs' Department, Albion, Medina and Holley Police Departments OMH, Care & Crisis Helpline, GCASA, the Mental Health Association of Genesee and Orleans Counties (MHAGO) and the mobile mental health team providers (CARES and MIT Teams) to improve crisis response for emergency calls related to behavioral health emergencies. This will be accomplished as a function of the CIT Steering Committee by assisting in the development and training of protocols for Dispatchers and working to increase the utilization of trained CIT (Crisis Intervention Team) officers and mobile mental health teams.

      Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☐ OPWDD

Objective 5: The Department will continue to assist and support the development and implementation of Crisis Intervention Teams for law enforcement in the county.

      Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

The county has seen the graduation and deployment of the second class of trained CIT officers for an interagency CIT team in the county. There is a developed CIT Steering Committee that meets regular to review the roles of CIT trained officers, successes of the roles , challenges of the role and to improve partnership and collaboration between agencies.

Additional Objectives:
Develop an Olreans County CIT Train-The-Trainer team consisting of Mental Health and Law Enforcement personnel.
Explore the feasibility of opening a mental health peer-operated crisis residence in te conjunction with Housing Options Made Easy (HOME)

2d. Workforce Recruitment and Retention (service system) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◉ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ○ Yes ◉ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Providing adequate and accessible developmental disabilities services in Orleans County continues to be a challenge for those serving people with developmental disabilities. The Arc of Genesee Orleans desires to continue to offer a comprehensive array of services for OPWDD recipients and their families.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The Arc of Genesee Orleans will improve the recruitment and retention of direct support professionals by collaborating with other providers, Arc New York, the Finger Lakes Collaborative, DDAWNY, colleges and job placement organizations.

      Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2e. Employment/ Job Opportunities (clients) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◯ Yes ⦿ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

The County desires to continue providing vocational services to adults with mental health issues and/or developmental disabilities residing in Orleans County. Utilizing funder approved (OPWDD, ACCESS-VR, OMH) services, the County desires to develop additional job oppor

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Assisted Competitive Employment (ACE Employment) will investigate and delineate opportunities to train and support individuals with mental health issues in employment throughout the Orleans County community. ACE Employment will work with ACCES-VR as well as clinic therapists and care managers to promote intake and follow through for employment training and opportunities. The Arc of Genesee Orleans will provide ongoing support services to individuals with intellectual and developmental disabilities.
　　Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☑ OPWDD

Objective 2: The contract agencies, ACE Employment and The Arc of Genesee Orleans, will work to development new job placements and prevocational training opportunities for community integration. ACE Employment and the Arc of Genesee & Orleans will work towards developing new individual job placement sites. The Arc will seek to develop three new evaluation sites for Pathway to Employment for OPWDD eligible individuals. The Arc will develop a capability to transition from a sheltered workshop to community employment opportunities.
　　Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☑ OPWDD

Objective 3: The Arc will provide vocational services such as Community Prevocational and Vocational Evaluation services to adults with developmental disabilities residing in Orleans County. The Arc will look to expand opportunities for collaborative vocational programming with Mental Health Association of Genesee and Orleans Counties.
　　Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

The MHA continues to operate a drop in center and a retail commissary in Orleans County that will be accessible for collaboration with the ARC of Orleans.

2f. Prevention - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ○ Yes ⦿ No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2h. Recovery and Support Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

See attached.

Do you have a Goal related to addressing this need? ⦿ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ○ Yes ⦿ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To reduce the incidence of alcohol and substance abuse in the county by providing recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: GCASA will continue and expand peer recovery coaching in the county by providing training and support to volunteers who are willing and able to become recovery coaches.
  Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 2: GCASA will continue and expand peer recovery coaching in the county by providing training and support to individuals in recovery who are willing and able to become peer mentors.
  Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 3: Support Orleans Recovery Certified Peer Recovery Advocates (CPRA) Program by developing and implementing a marketing and promotional recruitment campaign.
  Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Objective 4: GCASA will research and develop a sustainability funding plan for recovery and support services.

Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2i. Reducing Stigma - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◯ Yes ◉ No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2j. SUD Outpatient Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◉ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◉ Yes ◯ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To reduce the incidence of alcohol and substance abuse in the county by increasing the availability and use of evidence-based Medication Assisted Therapy (MAT) services to include all patients with alcohol dependence and opido dependence diagnoses.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The County contract agency, GCASA, will promote, via increased community education, its offerings of medications to include Vivitrol, Naltrexone, Suboxone and Methadone. GCASA will expand programming to include education to all patients who present as benefiting from MAT.

Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 2: Increase offerings of Narcan training, by offering Narcan training throughout course of treatment.
Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 3: Explore and incorporate prevention services into outpatient substance use treatment groups available at GCASA.
Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 4: Explore ongoing opportunities for telehealth treatment services.
Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2k. SUD Residential Treatment Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◉ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◉ Yes ○ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

 To reduce the incidence of alcohol and substance abuse in the county by providing recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Establish a 16-bed co-ed detox facility in Genesee County to provide services to Genesee and Orleans County residents.
Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Objective 2: GCASA will develop and implement a 25-bed community residence in Orleans County to serve females from Genesee, Orleans, and Wyoming counties who are in recovery.
Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2l. Heroin and Opioid Programs and Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ⦿ Yes ◯ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Reduce recidivism in the criminal justice system due to criminal activity related to substance abuse/dependency by providing effective chemical dependency education and treatment re-entry linkages at the jail.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: GCASA will continue to provide 8 weeks of group substance abuse education to inmates to encourage and enhance their entry into post-release treatment
    Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 2: GCASA will collect & analyze data on the prevalence of SUD's for incarcerated Orleans County residents
    Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 3: Enhance and expand SUD treatment program(s) for sentenced and non-sentenced individuals in the county jail.
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Objective 4: GCASA will continue to develop and implement post-release linkage mechanisms for services for sentenced inmates that improve engagement in treatment and linkage to care management.
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Objective 5: GCASA will continue a peer support mechanism for inmates with SUD difficulties who are transitioning back into the community.
    Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Additional Objective:
GCASA will continue as a key stakeholder to participate in the GOW Opiod Task Force.

2m. Coordination/Integration with Other Systems for SUD clients - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)

- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◯ Yes ⦿ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

 To reduce the incidence of alcohol and substance abuse in the county by providing a coordinated system of community-based recovery-focused supports to individuals with SUD difficulties.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: GCASA will present on MAT to key stakeholders such as community organizations, schools, law enforcement, and other identified entities.
 Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 2: The Orleans County Volunteer Chaplains group and the Orleans County Sheriff will continue an outreach and educational initiative to all Orleans County communities of faith to inform families and consumers of treatment options in the county.
 Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2n. Mental Health Clinic - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ⦿ Yes ◯ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

 To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the

approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Given the COVID-19 pandemic, the clinic will identify ways to increase marketing of available services to the community, and explore opportunities to increase the community's knowledge surrounding the resources that the clinic continues to offer during and post the COVID-19 pandemic.
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 2: Explore and identify opportunities and related requirements to continue to offer telehealth services post the COVID-19 pandemic as an available treatment resource through the outpatient clinic program.
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 3: Continue to integrate the utilization of evidenced based suicide rating scales (such as the Columbia Suicide Severity Rating Scale: CSSRS) into operations and the electronic health record at the clinic , including at time of intake as well as for COPS appointments and ognoing treatment. Implement follow up CSSRS as an evidenced based tool to use in ongoing clinic treatment.
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 4: The clinic will incorporate evidenced based SUD (Substance Use Disorder) screening tools (such as CAGE-AID, AUDIT-C) as well as tobacco-use screening tools into clinical practice utilizing the new EHR (TenEleven) Identifying paramaters from the Columbia Suicide Severity Rating Scale.
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 5: Reevaluate and re-establish identified needs for increased support and services available at our current satellite clinic mental health treatment sites in teh five school districts in Orleans County
    Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Additional Objectives:
The Department will present information to key stakeholder groups including primary care providers and community agencies and providers, schools, and the public on the availability accessibility of local mental health services and resources.
Establish protocals and processes with mechanisms for service integration at primary care sites and behavioral health (Mental Health and Chemical Dependency) sites.
Establish a primary care satellite clinic operated by Oak Orchard at the Orleans County Department of Mental Health site.
Establish protocals, processes, and mechanisms for service integration of mental health and primary care services.
Continue to prepare for expanded service hours of the mental health satellite clinic operated by Orleans County Deaprtment of Mental Health at GCASA, Albion Site.
Continue to explore and identify needs for increased group therapy services at clinic and satellite locations.
Continue to prepare for the transition to a value based (VBP) enviornment by increased use of evidenced based assessments, clinical outcomes, population health data, social determinents data, and continious quality improvement (CQI) processes and methods.

2o. Other Mental Health Outpatient Services (non-clinic) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◉ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ○ Yes ◉ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

   To effectively meet the mental health needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Continue to assess community needs for additional services and programs. Collaborate with the Suicide Prevention Coalition of Orleans County, MHAGO (Mental Health Association of Genesee & Orleans Counties), GCASA, NAMI (Rochester, NY), NYAPRS, Restoration Society Inc. (ACE Employment Services), Independent Living of the Genesee Region and the schools to do peer run groups, inforamtional panels, and school/community forums to include such topics as depression, trauma, and support for survivors of suicide. Impact of COVID-19 continues to be evaluated.
   Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 2: Foster and enhance the development and implementation of outreach utilizing peer recovery services using the Visions of Hope Recovery Center and HCBS services operated MHAGO, Restoration Society Inc. or the Independent Living Center.
   Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 3: The department will continue coordinated efforts to reduce the invovlement of individuals with mental illness with judicial system by enhancing a community wide jail diversion and re-integration programs.
   Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 4: The department identifies a need for youth respite services for children with metnal health needs. The department will explore and identify respite service opportunities for youth under the age of eighteen in Orleans County.
   Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2p. Mental Health Care Coordination - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ◉ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ○ Yes ◉ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

   To effectively meet the mental health treatment needs of Orleans County residents in partnership with identified community agencies.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The department will enahance services to incarcerated individuals in the Orleans County Jail by enhancing coordinated care management linkage procedures to augment enhanced mental health services in the jail. This will be accomplished by tracking and analyzing utilization of care management and coordinating services with the Access Matters (GCASA) personnel assigned to the jail.
     Applicable State Agency: (check all that apply): ☑ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2t. Developmental Disability Respite Services - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◯ Yes ⦿ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Adequate and accessible respite services in Orleans County continue to be a struggle for people with developmental disabilities. Orleans County desires to offer a wider variety of overnight and day respite services for families that include recipients of OPWDD services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: The contract agency will work with families to recruit potential respite providers and increase opportunities for self-directed respite in the community.
     Applicable State Agency: (check all that apply): ☐ OASAS ☐ OMH ☑ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2u. Developmental Disability Family Supports - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ○ Yes ◉ No

If "No", Please discuss any challenges that have precluded the development of a goal (e.g. external barriers):

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2z. Other Need (Specify in Background Information) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

 Other Needs: Suicide Prevention and Intervention

Do you have a Goal related to addressing this need? ◉ Yes ○ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◉ Yes ○ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

Help reduce the incidence of suicide in Orleans County by educating the community about suicide, the prevention of suicide, resources available and to support survivors of a suicide loss.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: Establish a suicide postvention support stratedgy that includes input and involvment from local survivors of suicide, law enforement, first responders, clergy, funeral homes, schools and other community stakeholders.
      Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 2: The sucide prevention coalition will develop and implement a stratedgy to promote awareness and involvment in the National Suicide Survivors Loss Day.
      Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 3: Foster the development and work of the Orleans County Suicide Prevention Coalition by developing and implementing stratedgies to increase membership in the coalition.
      Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 4: Develop and implement increased support resources for youth for suicide prevention via presentions, support groups, peer resources and social media. Incorporate SafeTalk as applicable. Explore partnerships and collaboration with MHANYS, MHAGO, NYAPRS, and the school mental health resource training center.

Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Objective 5: Develop and implement a tri-county, GOW Region annual marketing campaign including social media to promote behavioral health wellness, suicide prevention, and dissemination of information and resources. This includes the developement of the GOW Suicide Prevention website with links to each county and vignettes and information on suicide prevention.

Applicable State Agency: (check all that apply): ☐ OASAS ☑ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

2aa. Other Need 2 (Specify in Background Information) - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Other needs: Alcohol and Substance Abuse Prevention

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ◯ Yes ◯ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

 To reduce the incidence and prevalence of Alcohol and Other Substance Use Disorders in Orleans County youth, parents and caregivers.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: GCASA will provide evidence-based educational programming in the schools to foster prevention efforts to reduce exposure and experimentation.

Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 2: GCASA will utilize the harm-reduction program, "Teen Intervene," in the schools to help measurably reduce the use of substances in 25% of all participating youth.

Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 3: GCASA will offer at least ten evidence-based programs and community presentations to heighten awareness and build the skills and resources of parents and caregivers to intervene and support sobriety in youth.

Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may

also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

Other Needs: Tobacco, E-Cigarette, and Vapes Use Prevention and Intervention
Goal: To reduce the incidence and prevalence of nicotine addiction among the youth populations within Orleans County.
Objectives:
Reduce the incidence and prevalence of nicotine addiction among the youth population within Orleans County including the use of e-cigarettes and vapors by providing a minimium of five educational presentations to the youth population in Orleans County.
To reduce the incidence and prevalence of nicotine addiction among the subance abuse patients of GCASA in Orleans County by providing an educational presentation on Nicotine addiction during their treatment.

2ab. Problem Gambling - Background Information

The Background Information box is a free-text box for LGUs to provide any additional information or more details related to the need and the Goal, such as:

- Data sources used to identify need (e.g. hospital admission data)
- Assessment activities used to indicate need or formulate goal (e.g. community forum)
- Narrative describing importance of goal

This form will allow attachments, so in the Background Information box you could reference an attached document for more information.

Do you have a Goal related to addressing this need? ⦿ Yes ◯ No

Goal Statement- Is this Goal a priority goal (Maximum 5 Objectives per goal)? ⦿ Yes ◯ No

The Goal Statement should be a specific, clear, and succinct statement of a desired outcome. It should be focused on a change that is tangible, achievable and within the control of the LGU. Avoid vague statements that focus on "maintaining" or "continuing" activity that simply maintains the status quo.

To reduce the incidence of problem gambling in the County by increasing community awareness and utilization of gambling treatment services.

Objective Statement

Objective Statements should describe a shorter-term action the LGU will take to achieve the longer-term goal. Each goal should have at least one objective. You may have multiple objectives for each goal. The objective should identify the approach to be taken to help achieve the desired outcome. It answers the question, "How will the goal be achieved?"

Add an Objective (Maximum 5 Objectives per goal) | Remove Objective

Objective 1: GCASA will track, trhough its outpatient program, all screens for problem gambling and offer education and treatment to all patients in the core group receiving a positive screen.
    Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 2: GCASA Prevention will present 3-5 community presentations on problem gambling to raise community awareness.
    Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Objective 3: Identify ways to increase knowledge and marketing of this treatment service.
    Applicable State Agency: (check all that apply): ☑ OASAS ☐ OMH ☐ OPWDD

Change Over Past 12 Months (Optional)

This optional, free-text box allows LGUs to describe any change in the need driving the goal or any progress made towards the goal in the last year. Where possible, include specific measurable accomplishments and milestones achieved. You may also want to identify barriers to achieving stated goals and objectives and describe the rationale for any changes made to the goal statement or associated strategies.

County of Orleans
Department of Mental Health
(Mental Health, Developmental Disabilities, Substance Abuse and Alcoholism Services)

2019-2020 Mental Hygiene Annual Goals and Objectives

Housing

Goal: Orleans County desires to meet housing needs for its community members with disabilities.
1. The Arc of Genesee Orleans will collaborate with OPWDD to explore new strategies and funding streams to develop housing options for people with disabilities in the community. This will include:
    a. The Arc will explore and assess non-certified and self-directed housing opportunities for people with disabilities that will more closely mirror housing opportunities for people without disabilities.
    b. The Arc will explore partnerships and collaborations for developing affordable housing options that will include other populations.
    c. The Arc will promote inclusion of family involvement in the design and implementation of new affordable housing options.

Crisis Services

Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
1. Explore options for crisis intervention teams for intervening with youth during the weekday hours (9-5, M-F) by working with the leadership of the WNYCPC – MIT Team and the Spectrum CARES Team to identify funding opportunities for service expansion.
2. Continue to develop and implement a marketing strategy to promote Care & Crisis Helpline services and Mobile Integration Teams.
3. Develop and implement a strategy for warm line utilization and associated supports provided by the Mental Health Association of Genesee and Orleans Counties (MHAGO) and promote warm line networking with the Care & Crisis Helpline.
4. The County will work with the Sheriffs' Department, Albion, Medina and Holley Police Departments OMH, Care & Crisis Helpline, GCASA, the Mental Health Association of Genesee and Orleans Counties (MHAGO) and the mobile mental health team providers (CARES and MIT Teams) to improve crisis response for emergency calls related to behavioral health emergencies. This will be accomplished as a function of the CIT Steering Committee by assisting in the development and training of protocols for

Dispatchers and working to increase the utilization of trained CIT (Crisis Intervention Team) officers and mobile mental health teams.

5. The Department will continue to assist and support the development and implementation of Crisis Intervention Teams for law enforcement in the county.
6. Develop an Orleans County CIT Train-the-Trainer team consisting of Mental Health and Law Enforcement personnel.
7. Explore the feasibility of opening a mental health peer-operated crisis residence in conjunction with Housing Options Made Easy (HOME).

Workforce Recruitment and Retention (service system)

Goal: Providing adequate and accessible developmental disabilities services in Orleans County continues to be a challenge for those serving people with developmental disabilities. The Arc of Genesee Orleans desires to continue to offer a comprehensive array of services for OPWDD recipients and their families.
1. The Arc of Genesee Orleans will improve the recruitment and retention of direct support professionals by collaborating with other providers, Arc New York, the Finger Lakes Collaborative, DDAWNY, colleges and job placement organizations.

Employment/Job Opportunities (clients)

Goal: The County desires to continue providing vocational services to adults with mental health issues and/or developmental disabilities residing in Orleans County. Utilizing funder approved (OPWDD, ACCES-VR, OMH) services, the County desires to continue to develop additional job opportunities for the mentally ill and the developmentally disabled within the community.
1. Assisted Competitive Employment (ACE Employment) will investigate and delineate opportunities to train and support individuals with mental health issues in employment throughout the Orleans County community. ACE Employment will work with ACCES-VR as well as clinic therapists and care managers to promote intake and follow through for employment training and opportunities. The Arc of Genesee Orleans will provide ongoing support services to individuals with intellectual and developmental disabilities.
2. The contract agencies, ACE Employment and The Arc of Genesee Orleans, will work to development new job placements and prevocational training opportunities for community integration. This will include:
   a. ACE Employment and The Arc of Genesee Orleans will work towards developing new individual job placement sites.
   b. The Arc will seek to develop three new evaluation sites for Pathway to Employment for OPWDD eligible individuals.
   c. The Arc will develop a capability to transition from a sheltered workshop to community employment opportunities.
3. The Arc will provide vocational services such as Community Prevocational and Vocational Evaluation services to adults with developmental disabilities residing in Orleans County. The Arc will look to expand opportunities for collaborative vocational programming with Mental Health Association of Genesee and Orleans Counties.

Recovery and Support Services
Goal: To reduce the incidence of alcohol and substance abuse in the County by providing recovery-focused supports to individuals with SUD difficulties.
1. GCASA will continue and expand recovery coaching in the county by providing training and support to volunteers who are willing and able to become recovery coaches.
2. GCASA will continue and expand peer recovery coaching in the county by providing training and support to individuals in recovery who are willing and able to become peer mentors.
3. Support Orleans Recovery Certified Peer Recovery Advocates (CPRA) Program by developing and implementing a marketing and promotional recruitment campaign.
4. GCASA will research and develop a sustainability funding plan for recovery and support services.

SUD Outpatient Services
Goal: To reduce the incidence of alcohol and substance abuse in the County by increasing the availability and use of evidence-based Medication Assisted Therapy (MAT) services to include all patients with Alcohol dependence and Opiate dependence diagnoses.
1. The County contract agency, GCASA, will promote, via increased community education, its offerings of medications to include Vivitrol, Naltrexone, Suboxone and Methadone. GCASA will expand programming to include education to all patients who present as benefiting from MAT.
2. Make available the use of Narcan kits to first responders, treatment staff and family members of opiate-addicted residents. Due to an increase in Opioid-related accidental overdose deaths, there is a need in Orleans County to increase the amount of individuals trained to administer Narcan. GCASA will continue to offer trainings to first responders, law enforcement, clinical staff, family members and interested community members.
3. Increase the number of Suboxone prescribers in the county through networking, outreach and encouraging providers to complete the NYS trainings in the provision of Suboxone.
4. GCASA will increase engagement into services for the Spanish speaking population by developing and implementing interpreter options (such as Language Line and/or contracted face-to-face interpreters).
5. GCASA will refine on-site SUD services at the Orleans County Department of Mental Health site by evaluating protocols, processes and mechanisms for services.

SUD Residential Treatment Services
Goal: To reduce the incidence of alcohol and substance abuse in the County by providing recovery-focused supports to individuals with SUD difficulties
1. GCASA will continue to offer permanent supportive housing apartments for families in recovery and will evaluate the need for additional units.
2. GCASA will develop and implement a 25-bed community residence in Orleans County to serve females from Genesee, Orleans & Wyoming Counties who are in recovery.

Heroin and Opioid Programs and Services
Goal: Reduce recidivism in the criminal justice system due to criminal activity related to substance use disorders by providing effective chemical dependency education and treatment and re-entry linkages at the jail.

1. GCASA will continue to provide 8 weeks of group substance abuse education to inmates to encourage and enhance their entry into post-release treatment.
2. GCASA will collect & analyze data on the prevalence of SUD's for incarcerated Orleans County residents.
3. Enhance and expand SUD treatment program(s) for sentenced and non-sentenced incarcerated individuals in the jail.
4. GCASA will continue to develop and implement post-release linkage mechanisms for services for sentenced inmates that improve engagement in treatment.
5. GCASA will continue a peer support mechanism for inmates with SUD difficulties who are transitioning back into the community.

Coordination / Integration with Other Systems for SUD clients

Goal: To reduce the incidence of alcohol and substance abuse in the County by providing a coordinated system of community-based recovery-focused supports to individuals with SUD difficulties
1. GCASA will present on MAT to key stakeholders such as community organizations, schools, law enforcement, and other identified entities.
2. The Orleans County Volunteer Chaplains group and the Orleans County Sheriff will continue an outreach and educational initiative to all Orleans County communities of faith to inform families and consumers of treatment options in the county.

Mental Health Clinic

Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
1. Integrate the utilization of evidence-based suicide ratings scales (such as the Columbia Suicide Severity Rating Scale: CSSRS) into operations and the electronic health record in the clinic, including at time of intake as well as for COPS appointments and ongoing treatment. Implement follow-up CSSRS as an evidence-based tool to use in ongoing Clinic treatment.
2. The clinic will incorporate evidence-based SUD (Substance Use Disorder) screening tools (such as CAGE-AID, AUDIT-C) as well as tobacco-use screening tools into clinical practice utilizing the new EHR (TenEleven).
3. Evaluate the operational effectiveness of the school-based satellites to improve accessibility and performance by developing data sources and performance measures in conjunction with the host school districts.
4. The Department will present information to key stakeholder groups including primary care providers and the public on the availability and accessibility of local mental health services and resources.
5. Establish protocols and processes with mechanisms for service integration at primary care sites and behavioral health (mental health and chemical dependency) sites.
6. Establish a primary care satellite clinic operated by Oak Orchard at the Orleans County Department of Mental Health site. Establish protocols, processes and mechanisms for service integration of mental health and primary care services.
7. Evaluate the need for expanded service hours of the mental health satellite clinic operated by the Orleans County Department of Mental Health at the GCASA Albion site.

8. Explore and identify needs for increased group therapy ~~services~~ at clinic and satellite locations.
9. Prepare for the transition to a value based payment (VBP) environment by increased use of evidence-based assessments, clinical outcomes, population health data, social determinants of health data and continuous quality improvement (CQI) processes and methods.

Other Mental Health Outpatient Services (non-clinic)
Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
1. Continue to assess community needs for additional services and programs. Collaborate with the Suicide Prevention Coalition of Orleans County, MHAGO (Mental Health Association of Genesee and Orleans Counties), GCASA, NAMI (Rochester), NYAPRS, Restoration Society, Inc. (ACE Employment Services), Independent Living of the Genesee Region and the schools to do peer-run groups, informational panels, and school/community forums to include such topics as depression, trauma and support for survivors of suicide.
2. Foster and enhance the development and implementation of outreach utilizing peer respite as well as peer recovery services using the Visions of Hope Recovery Center and HCBS services operated by MHAGO, Restoration Society, Inc. or the Independent Living Center.
3. The Department will continue coordinated efforts to reduce the involvement of individuals with mental illness with the judicial system by enhancing a community-wide jail diversion and reintegration program.
4. The Restoration Society, Inc. will develop and implement a marketing plan for (Fidelis-covered) HARP eligible individuals to connect with HCBS services.

Mental Health Care Coordination
Goal: To effectively meet the mental health treatment needs of Orleans County residents in partnership with the identified community agencies.
1. The Department will enhance services to incarcerated individuals in the Orleans County jail by enhancing coordinated care management linkage procedures to augment enhanced mental health services in the jail. This will be accomplished by tracking and analyzing utilization of care management and coordinating services with the Access Matters (GCASA) personnel assign to the jail.

Developmental Disability Respite Services
Goal: Adequate and accessible respite services in Orleans County continue to be a struggle for people with developmental disabilities. Orleans County desires to offer a wider variety of overnight and day respite services for families that include OPWDD recipients.
1. The contract agency will work with families to recruit potential respite providers and increase opportunities for self-directed respite in the community. The Arc of Genesee Orleans will also research with OPWDD overnight respite funding opportunities with the goal of increasing the options for respite in the county and will target implementing an overnight respite bed during this period.

Developmental Disability Family Supports
    Goal: Individuals and families with developmental disabilities will be prepared for
    enrollment in health homes, care coordination and ultimately, managed care.
    1. The Arc of Genesee Orleans will prepare families/individuals with developmental
        disabilities for a managed care environment. The Arc of Genesee Orleans will develop
        and implement systems and mechanisms to educate families

Other Needs: Suicide Prevention and Intervention
    Goal: Help reduce the incidence of suicide in Orleans County by educating the community
    about suicide, the prevention of suicide, resources available and to support survivors of a
    suicide loss.
    1. Develop a suicide postvention support strategy that includes input and involvement of
        local survivors of suicide, law enforcement, first responders, clergy, funeral homes,
        schools and other community stakeholders.
    2. The Suicide Prevention Coalition will develop and implement a strategy to promote
        awareness and involvement in the National Suicide Survivor's Loss Day.
    3. Foster the development and work of the Orleans County Suicide Prevention Coalition by
        developing and implementing strategies to increase membership in the Coalition.
    4. Develop and implement increased support resources for youth for suicide prevention via
        presentations, support groups, peer resources and social media. Incorporate SafeTalk as
        applicable. Explore partnerships and collaboration with MHANYS, MHAGO, NYAPRS
        and the School Mental Health Resource Training Center.
    5. Develop and implement a tri-county, GOW region annual marketing campaign including
        social media to promote behavioral health wellness, suicide prevention, and
        dissemination of information and resources. This includes the development of a GOW
        suicide prevention website with links to each county and vignettes and information on
        suicide prevention.

Other Needs: Alcohol and Substance Abuse Prevention
    Goal: To reduce the incidence and prevalence of Alcohol & other Substance Use Disorders
    for Orleans County youth, parents, and caregivers.
    1. GCASA will provide evidence-based educational programming in the schools to foster
        prevention efforts to reduce exposure and experimentation.
    2. GCASA will utilize the harm-reduction program, "Teen Intervene," in the schools to help
        measurably reduce the use of substances in 25% of all participating youth.
    3. GCASA will offer at least ten evidence-based programs and community presentations to
        heighten awareness and build the skills and resources of parents and caregivers to
        intervene and support sobriety in youth.

Other Needs: Gambling Prevention
    Goal: To reduce the incidence of problem gambling in the County by increasing
     community awareness and utilization of gambling treatment services

1. GCASA will track, through its outpatient program, all screens for problem gambling and offer education and treatment to all patients in the core group receiving a positive screen.
2. GCASA Prevention will present 3-5 community presentations on problem gambling to raise community awareness.
3. GCASA will seek to offer Gambling Addiction treatment services at its Albion site.

Other Needs: Tobacco, E-Cigarettes and Vapes Use Prevention and Intervention
Goal: To reduce the incidence and prevalence of nicotine addiction among the youth populations within Orleans County.
1. Reduce the incidence and prevalence of nicotine addiction among the youth population within Orleans County including the use of e-cigarettes and vapors by providing a minimum of five educational presentations to the youth population in Orleans County.
2. To reduce the incidence and prevalence of nicotine addiction among the substance abuse patients of GCASA in Orleans County by providing an educational presentation on Nicotine addiction in the first eight weeks of their treatment.

COMPLETE

Friday, August 28, 2020 12:33:18 PM

Page 1

Q1

Contact Information

Name	**Danielle Figura**
Title	**Interim Director of Community Services**
Email	**danielle.figura@orleanscountyny.gov**

Q2

LGU:

Orleans County Dept. of Mental Health

Q3

a.   Indicate how your local mental hygiene service system (i.e., mental health, substance use disorder and problem gambling, and developmental disability populations), overall, has been affected by the COVID-19 pandemic: Please specifically note, Any cross-system issues that affect more than one population; Any specific racial/ethnic groups or populations that have been disproportionately impacted by COVID-19; and Any differences between adult services and children's services.

The COVID-19 pandemic has drastically impacted the delivery of services in all three areas of the mental health hygiene service system. This has included access to services, impact on service providers, and financial strain to service providers (Which ultimatly have created a direct impact to service delivery). It appears that her has been consistent impact accross all populations, including that of children and adult services.

Q4

b. Indicate how your mental health service needs, overall, have been affected by the COVID-19 pandemic:Please specifically note, Any specific racial/ethnic groups or populations that have been disproportionately impacted by COVID-19; and Any differences between adult services and children's services.

The mental health services needs of the community demonstrated an increase of needs in the community. The clinic saw an increase in individuals seeking services, more specifically individuals who had not been engaged in treatment prior to this pandemic. Coordination of care with outside community partners, including law enforcement, schools, primary care physicians and department of social services identified incrase calls in direct response to unmet needs to individuals/families in the community as a response to th COVID-19 pandmic , which resulted in increased anxiety, depression, anger, isolation and hopelessnes of individuals. The mental health services and community partners observed a direct impact accross all racial/ethnic and cross populations including adults and children. The mental health department supporting ongoing treatment with implementing teleahlth services to individuals, including offering audio and audio & video telehealth platforms. Telehealth often proved a challenge more specifically with young children, due to ability to maintain engagement and interaction in the treatment session. Provider distress was also noted as response to the quick transition/change of services but also in response to their physical wellbeing for themselves and their families.

Q5

c. Indicate how your substance use disorder (SUD) and problem gambling needs, overall, have been affected by the COVID-19 pandemic:Please specifically note, Any specific racial/ethnic groups or populations that have been disproportionately impacted by COVID-19; and Any differences between adult services and children's services.

The COVID-19 Pandemic has affected those struggling with substance use disorder and problem gambling. Not only has it created difficulties in the delivery of services but it has further isolated an already isolated population. The beginning stages of COVID-19 was alarming and fearful for many of the people we serve. While we did our best to maintain an open line of communication with our clients, many changes were made by our agency in order to best support our clients and staff while practicing social distancing in a quick fashion. We were able to readily implemented telehealth practices including, nut not limited to, the use of telephonic services. We found very early on in the implementation of telehealth services that many of our clients did not have wi-fi, data, or other technology needs which created a barrier to services for our low-income rural population. As the months have gone on we have anecdotally found an increase in substance use, specially cocaine and opioids, and an increase need for mental health services. Many of our clients have not only been triggered by the isolation and uncertainty but they are now struggling with mental concerns including anxiety and depression. While our overall caseload has remained consistent throughout this pandemic, we have found a sharp decrease in our units of services; this is mostly likely a reflection of the need to cancel/postpone group treatment in addition to the lack of technology available to our clients to participate in telehealth services. Pair this decrease of unit of services to current and potential budget cuts creates a concerning impact on our overall budget.

Q6

d.   Indicate how the needs of the developmentally disabled population, overall, have been affected by the COVID-19 pandemic:Please specifically note, Any specific racial/ethnic groups or populations that have been disproportionately impacted by COVID-19; and Any differences between adult services and children's services.

In the are of developmentally disabled population there have been a number of challenges brought forth as a response to the COVID-19 pandemic. We have seen an increase in the display of inappropriate behaviors, as well as some regression in areas of depression. The providers have needed to seek additional treatment services and supports for individuals. This has been evidenced cross system in this population. Special Education services to pre-school population continued to be offered , but was challenging given the platform of the program being changed to virtual in response to the COVID-19 pandemic. The OMH Community Residence saw additioanl distress and related behaviors , symtoms/impairments as displayed by residents due to their programs (Continuing Day Treatment / Mental Health Association) not being open and available for face to face intervention/support. It limited the individuals of this residence to increase isolation and decrease access to social engagement with other peers and in the community. Although 24 hour staffing continued at all residences in the community , behaviors , symptoms/impairments increased, in response to lakc of ability for socialization with peers, family and service providers in the community due to COVID-19 restrictions. There was alos notable staff impact, in response to these restrictions and the increase in the populations needs.

Q7

a. Mental Health providers

Implementing Interventions via Telehealth

Q8

b.   SUD and problem gambling service providers:

Implementing Interventions via Telehealth

Q9

c.   Developmental disability service providers:

None Identified by Provider

Page 2

Q10

a. Since March 1, 2020, how would you describe DEMAND for mental health services in each of the following program categories?

INPATIENT (State PC, Article 28/31 Inpatient, Residential Treatment Facilities)	**No Change**
OUTPATIENT (Clinic, ACT, Day Treatment, PROS, Continuing Day Treatment, Partial Hospitalization)	**Increased**
RESIDENTIAL (Support, Treatment, Unlicensed Housing)	**Increased**
EMERGENCY (Comprehensive Psychiatric Emergency Programs, Crisis Programs)	**Increased**
SUPPORT (Care Coordination, Education, Forensic, General, Self-Help, Vocational)	**Increased**

Q11

If you would like to add any detail about your responses above, please do so in the space below:

Orleans County has identified increases in the following areas, as assessed by data collected by providers/programs ; outpatient clinic services, care management referrals, legal involvement, utilization of the mobile crisis teams.

Q12

b. Since March 1, 2020, how would you describe ACCESS to mental health services in each of the following program categories?

INPATIENT (State PC, Article 28/31 Inpatient, Residential Treatment Facilities)	**Decreased**
OUTPATIENT (Clinic, ACT, Day Treatment, PROS, Continuing Day Treatment, Partial Hospitalization)	**Decreased**
RESIDENTIAL (Support, Treatment, Unlicensed Housing)	**No Change**
EMERGENCY (Comprehensive Psychiatric Emergency Programs, Crisis Programs)	**Decreased**
SUPPORT (Care Coordination, Education, Forensic, General, Self-Help, Vocational)	**Decreased**

Q13

If you would like to add any detail about your responses above, please do so in the space below:

Although the services above were still available, access to the services changed drastically due to the COVID-19 pandemic. I.e. programs closed for face to face interactions, including for already enrolled individuals or for new referrals. Individuals did not want to seek emergency psychiatric evaluation / treatment at hospitals due to concern for risk associated to COVID-19 pandemic.

Q14

a.   Since March 1, 2020, what number of mental health program sites in your county closed or limited operations due to COVID-19, apart from transition to telehealth?

4

Q15

If you would like to add any detail about your responses above, please do so in the space below:

Mobile Crisis Teams - limited or did not participate in Face to Face Assessments
Care Coordination - Did not provide face to face meetings
Mental Health Association - Initial Closure of Social Club / Face to Face Encounters

Q16

b.   What number of mental health program sites in your county remain closed or are offering limited services now, apart from transition to telehealth?

0

Q17

If you would like to add any detail about your responses above, please do so in the space below:

All programs have resumed operations with safety measures in place under compliance with NYS and follow through with CDC recommendations

Q18   **Yes**

c. If your county operates services, did you maintain any
level of in-person mental health treatment

Q19

If you would like to add any detail about your responses above, please do so in the space below:

We continued to offer face to face sessions throughout all of the COVID-19 pandemic. Teleahealth services were offered as well to accommodate safety measures and maintain engagement and treatment.

Q20   **No**

d.   As a result of COVID-19, are any mental health
programs in your county closing operations permanently?
If yes, list program name(s) and type(s).

Q21

If you would like to add any detail about your responses above, please do so in the space below:

Respondent skipped this question

Q22

e.   Did any mental health programs in your county close due to workforce issues (e.g. staff infections, recruitment/retention issues)?

No

Q23

If you would like to add any detail about your responses above, please do so in the space below:

Respondent skipped this question

Q24

a.   Apart from telehealth, during COVID-19, did your county or mental health providers within your county develop any innovative services or methods of program delivery that may be continued post-COVID? If yes, please describe.

Yes (please describe):
Telehealth Mindfulness Program - developed in response to COVID-19 pandemic, exploring opportunities to continue this program.

Q25

b.   During COVID-19, did any mental health providers within your county form any partnerships with other providers that may be continued post-COVID? If yes, please describe.

No

Q26

a.   During COVID-19, how many mental health providers within your county implemented existing continuity of operations plans?

5

Q27

If you would like to add any detail about your responses above, please do so in the space below:

All mental health providers identified provider disaster plans to maintain a level of services that they offer to the community. Although, not identified in formal policy, procedure or written plans. Verbal plans were reviewed between providers and with oversight agencies as requested.

Q28

b.   During COVID-19, how many mental health providers within your county did not implement existing continuity of operations plans?

0

Q29

If you would like to add any detail about your responses above, please do so in the space below:

Respondent skipped this question

Q30

c.   During COVID-19, did your county LGU or Office of Emergency Management (OEM) assist any mental health providers in the development or revision of continuity of operations plans?

Both

Q31

If you would like to add any detail about your responses above, please do so in the space below:

The LGU and OEM maintained regular contact to maintain understanding of current guidelines. Additionally PPE was obtained through OEM by LGU and distributed to mental health providers in the community

---

Q32

During COVID-19, what OMH guidance documents were beneficial to your disaster management process?

Program-level Guidance,

Telemental Health Guidance,

Fiscal and Contract Guidance

Page 3

Q33

1. Please indicate any needs for or issues with SUD and problem gambling prevention, treatment, and recovery providers acquiring Personal Protective Equipment (PPE), face masks, cleaning or disinfectant supplies, or similar materials related to the COVID-19 pandemic:

There has been a great need for PPE, face masks, cleaning or disinfectant supplies, and other similar materials related to the COVID-19 Pandemic. While we were able to secure enough of these items to sustain through the Pandemic, it did not come with a cost. Many of the aforementioned items were near impossible to get and often we had to spend significant time and resources to obtain these items. We were able to network with our county Emergency Management Services to obtain some items such as face masks, gloves, and hand sanitizer. Other items we had to search website, local stores, and community partners in hopes to find these items. Face mask have become an additional continued expense that we had not previously budgeted for. Additionally, we still struggle to find various cleaning supplies such as Clorox bleach wipes.

Q34

a.   How has COVID-19 affected the delivery of and demand for SUD and problem gambling prevention services in your county?

COVID-19 greatly affected the delivery of and demand of SUD and problem gambling prevention services. Due to the area schools closing, there was a major disruption in the delivery of prevention education services throughout the county. Furthermore, COA groups and parenting groups were cancelled/postponed and numerous community events were cancelled. Prevention efforts were move to a remote platform with social media being a major focus. Additionally, Narcan training, Parenting classes, and Teen Intervene were all moved to a virtual platform. A major focus has been placed on reformatting various EBP in hopes to provide a virtual delivery method as needed. It should be noted, prevention education services for one school in the county choose not to renew their contract as a result of COVID-19.

Q35

b.   How has COVID-19 affected the delivery of and demand for SUD and problem gambling recovery services in your county?

Recovery services were already limited prior to the COVID-19 Pandemic; however, COVID-19 continued to put a strain on the delivery of and demand of SUD and problem gambling recovery services. While we do offer peer services, these services were moved to telephonic services only for much of the Pandemic. Only recently in-person recovery services are being offered but restriction still apply. Additionally, many of the mutual aid groups (AA and NA) were canceled and/or moved to a virtual platform. As previously mentioned, this virtual platform proved to be a challenge for many due to limits in technology and/or available wi-fi.

Q36

c.   How has COVID-19 affected the delivery of and demand for problem gambling treatment services in your county?

COVID-19 greatly affected the delivery of and demand of SUD and problem gambling treatment services. All treatment groups were quickly cancelled/postponed during the start of the pandemic. Due to this, we quickly developed and launched telehealth services with the bulk of these sessions being provided via telephonic services. While we did our best to effectively implement a new delivery system (telehealth), we also work diligently to restructure groups and launched several telehealth groups. These groups had varying success largely to do technology barriers throughout the community. Additional changes were made to our delivery of toxicology services. This included offering unsupervised screen and increasing the availability of mouth swaps as a screening method. We were able to continue intakes/admissions through the duration of the pandemic and continue to provide needed services including MAT. At this point, we have launched several groups with social distancing and other safe guards in place. During the height of the pandemic, we did reduce in-office staffing numbers and ensured we were able to deliver services remotely. Furthermore, we stressed the importance of Narcan training for all or clients very early on in the pandemic.

Q37

d.   Since March 1, 2020, how would you describe DEMAND for SUD Treatment services in each of the following program categories?

INPATIENT	**Increased**
OUTPATIENT	**Increased**
OTP	**Increased**
RESIDENTIAL	**Decreased**
CRISIS	**Increased**

Q38

If you would like to add any detail about your responses above, please do so in the space below:

Residential services are showing a decrease in services currently. This is not due to there not being a need for residential but because of eviction restrictions currently in place due to COVID-19. Housing is still an on-going concern for our community but due to the warm weather and the aforementioned eviction restrictions people do not seem in crisis situation for housing at this moment. It is anticipated this will change as the weather changes and various waivers/executive orders are lifted.

Q39

e.   Since March 1, 2020, how would you describe ACCESS to SUD Treatment services in each of the following program categories?

INPATIENT	**No Change**
OUTPATIENT	**No Change**
OTP	**No Change**
RESIDENTIAL	**No Change**
CRISIS	**No Change**

Q40   **Respondent skipped this question**

If you would like to add any detail about your responses above, please do so in the space below:

Q41

a.   Apart from telehealth, during COVID-19, did your county or SUD and problem gambling service providers within your county develop any innovative services or methods of program delivery that may be continued post-COVID? If yes, please describe.

Yes (please describe):
b. During COVID-19, did SUD and problem gambling service providers within your county form any partnerships with other providers that may be continued post-COVID? If yes, please describe.

Q42

b.   During COVID-19, did SUD and problem gambling service providers within your county form any partnerships with other providers that may be continued post-COVID? If yes, please describe.

Yes (please describe):
Community partnership were strengthened during the pandemic as many organizations connected and brainstormed solutions to how to best address the pandemic.

Page 4

Q43

1. Has your county conducted analysis on the impact of COVID related to IDD services/OPWDD service system? If yes, please explain.

Yes (please explain):
There is no known analysis that has been conducted.

Q44

2. What are the greatest challenges your county will be facing over the next 12 months related to IDD services?

There may be a lack of services an other resources for this population as a response to the related budget and its significant decrease in support, including state aid withholds and reduced rates for reimbursement. Services will continue to be directly impacted that can result in both family and provider burnout for this population.

Q45

3. Is there data that would be helpful for OPWDD to provide to better information the local planning process? Please list by order of priority/importance.

Availability of services to this population, their families and services provider going forward

Page 5

Q46   **Respondent skipped this question**

Please use the optional space below to describe anything else related to the effects of COVID-19 on Mental Hygiene service delivery that you were not able to address in the previous questions: