

Mission

The Health Care for Homeless Veterans (HCHV) program's goal is to end homelessness among veterans through outreach efforts and community partnerships. Veterans are engaged in treatment and rehabilitation programs that enable them to achieve a better quality of life.

Who is Eligible?

Any person that has served in the U.S. military/armed forces who meets VA eligibility requirements, as well as the following:

- * Veterans who do not have adequate housing
- * Veterans who are facing mental health or substance abuse problems
- * Veterans who agree to a referral for VA assistance
- * Veterans who do not have adequate income and other resources that enable them to be self-supportive

Community Outreach staff complete clinical assessments for services. Referrals to the program are also accepted.

Services

- * Residential programs and transitional housing placement
- * Medical care
- * Alcohol and substance abuse treatment
- * Mental health treatment
- * Case management
- * Veterans benefits counseling
- * Vocational rehabilitation assessment
- * Job training and employment opportunities



VA Objectives

The HCHV program is designed to address the needs of homeless veterans. HCHV staff work with veterans who are mentally ill or have substance abuse problems, to help them overcome the barriers that may prevent them from receiving or benefiting from health services. Reaching out to homeless veterans in shelters, soup kitchens, and on the streets, VA outreach workers help establish eligibility for VA medical services, develop appropriate treatment plans, and screen for community placement.

The VA staff partners with shelters, community organizations, and local governments to provide veterans with access to these combined resources. Through these connections, the HCHV program strives to serve all homeless veterans in our area and improve their quality of life.

Accreditations

- * CARF - The Rehabilitation Accreditation Commission

Awards & Honors

- * Recipient of 2007 VA Secretary's Award for Outstanding Achievement in Service for Homeless Veterans
- * Recipient of the Modern Healthcare Magazine 2005 Spirit of Excellence Award for Quality
- * Selected as a VA Mental Health Best Practice

How to Reach Us

If you are in contact with a homeless veteran or would like more information, call the Homeless Program Coordinator or the HCHV program nearest you.

**VA Healthcare Network Upstate
New York, Homeless Coordinator**
(585) 393-7422

Albany
(518) 626-5150

Albany (North Country)
(518) 593-0323

Bath
Contact Binghamton

Binghamton
(607) 427-0919

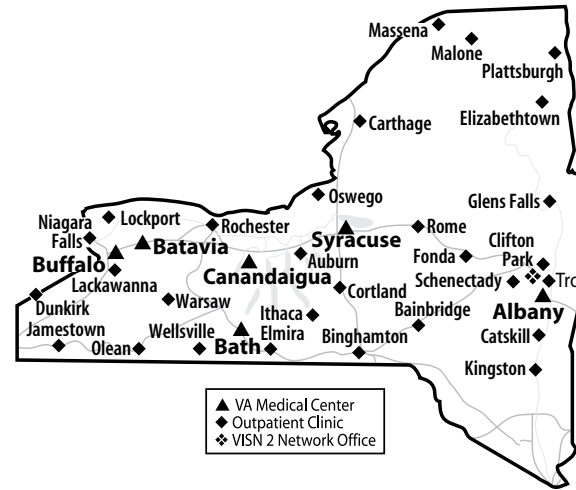
Canandaigua/Rochester
(585) 463-2626 or
(585) 463-2612 or
(585) 393-7257

Syracuse
1-(800) 792-4334 ext. 51016 or 51018
(315) 425-4400 ext. 51016 or 51018

Utica/Rome
(315) 334-7100 ext. 57124

**VA Western NY Healthcare System
(Buffalo/Batavia)**
(716) 881-5855

Reaching Us Is Easy



Veterans Service Contact Center 1-888-823-9656

For information on eligibility, VA health care benefits, enrollment, or questions on your billing statement

TelCare 1-888-838-7890

24-hour, toll-free medical advice for enrolled veterans

VA Health Care on the Web www.visn2.va.gov

For reliable health information on the Web
www.myhealth.va.gov

Suicide Crisis Line 1-800-273-TALK (8255)

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*Leading Health Care
In The 21st Century*



*Providing supportive services for
homeless veterans
in our communities.*

**"The Price of Freedom
is Visible Here"**